

Early Years Inspectorate Regulatory Report

Pre School

TUSLA Identifier:	TU2015CC393
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Name of Service:	Stickyfingers Childcare
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Address of Service:	Willowtree House, Ballinvredig, Ballinspittle, Co. Cork
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Eircode:	P17 HX53
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Name of Registered Provider:	Olwyn Shorten
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Service type:	Full Day, Part Time, Sessional
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Date(s) of Inspection:	12/09/2023
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No of pre-school children:	AM	64	PM	39
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Address of the Early Years Inspectorate:	Early Years Inspectorate, Admin Building, St Marys Health Campus, Cork, T23X440
Inspection undertaken by:	C Stokes & M O'Reilly
Title:	Early Years Inspectors

Authority to Inspect

The Tusla Early Years Inspectorate carries out inspections of Early Years Services under Section 58(J) of the Child Care Act 1991 (as inserted by Section 92 of the Child and Family Agency Act 2013).

Conditions if applicable	N/A
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Description of service

Stickyfingers Childcare is a private full day care service operating since 2004. It is registered to operate from 8.30am to 5.30pm daily, closing at 2pm on Wednesday and Fridays. The service offers the ECCE programme and, full day care and is registered to cater for children aged 0-6 years. In addition, the service operates a registered school age care facility. The service operates with an emphasis on play based learning, with a focus on outdoor play provision

Staffing

The service operates with 17 adults including the registered provider and a relief person. There were 13 adults present on the day of inspection. The registered provider is service based and works directly with the children.

Methodology

Tusla's Early Years Inspectorate is the independent statutory regulator of early years services in Ireland. The Child Care Act 1991 (Early Years Services) Regulations 2016 define the duty of a registered provider to ensure the safety and well-being of children and to comply with these regulations. This Act also gives Tusla the authority to assess compliance with the regulations. The purpose of regulation in relation to early years services is to ensure that the care, safety, and well-being of children attending such services is upheld. Inspections of early years services are planned based on the following:

- Previous inspection history
- Any information received in relation to the service

The findings on inspection are based on:

- Information obtained through examination of documentation
- Direct observation
- Discussion with relevant staff

This inspection was unannounced and focused on the area of governance/ health, welfare, and development of child/ safety. The inspection may also focus on other areas as required.

Inspection findings are documented in the inspection report which is first issued in draft format to the service with an opportunity to respond to any findings. Where statutory requirements are identified as not being met, the registered provider must demonstrate how they have rectified the non-compliance and will prevent any non-compliance from re occurring.

The Corrective Action and Preventive Action plan (CAPA) will be used to inform decisions about compliance with regulatory requirements. Where the registered provider fails to meet the statutory requirements an escalation process may be commenced.

The inspectorate reserves the right to edit responses received for reasons including clarity, completeness, and compliance with administrative and legal processes.

The contents of the report are compiled by the inspectorate body.

Additional Information

An Immediate Action Notice was issued regarding the absence of a processed Garda Vetting disclosure for one adult that was in attendance in the service on day of inspection. The registered provider responded to state that the adult would not be employed without the vetting disclosure from the National Vetting Bureau being in place. There is a history of noncompliance with this issue over the past two inspections of 28 September 2022 and 15 September 2021.

The service was found operating outside its Registered status. This was also identified as a non-compliance at the previous inspection dated 18 September 2022. The details of this are outlined under Regulation 8. Following the inspection, a referral was made to the Registration Office in regard to this matter.

Acknowledgments

The inspectors wish to acknowledge the cooperation of the registered provider, staff and children who were present on the day of the inspection.

Part II - Registration and Register

Regulation 8 - Notification of change in circumstances

(1) A registered provider of a pre-school service other than a temporary pre-school service shall, subject to paragraph (3), notify the Agency in writing of any proposed change in the details in relation to the pre-school service contained in the register pursuant to section 58C(2) of the Act or Regulation 7(2) at least 60 days before it is proposed that the change would take effect.

Non-Compliance Information

- The service was found to be operating outside its registration status. Operating outside of registration status is a breach of the Childcare Act 1991 (Early Years Services) Regulations 2016.
- This service is registered for a maximum of 44 preschool children at a given time, on inspection, 64 children were in attendance.
- This issue was found on the previous inspection of 28 September 2023. Following that, the matter was escalated as the service was operating outside its registered status. The Registered Provider was directed to revert to operating with a maximum of 44 children at any one time and gave a written assurance on the 14 of March 2023 that the service was catering for 44 children.
- In addition, the service was found to be operating from 7.45 am to 5.30pm (Mon-Thurs) and 7.45am to 3.30pm (Fridays) while the service was registered to operate from 8.30am to 5.30pm Monday, Tuesday, and Thursday and 8.30am to 2pm on Wednesday and Fridays.
- The registered provider stated during the inspection that she had a Change in Circumstance application in process; however, it was later determined that this was not the case, and there was no current application in process.
- It is noted that the Registered Provider had emailed the Registration Office regarding a Change in Circumstance for the service on the 29 June 2023, however, the registered provider subsequently failed to provide the following required documentation: a signed application, planning permission, a fire safety certificate, floor plans and insurance. The Registration Office wrote to the registered provider on the 14 July 2023 and closed the application as incomplete, noting that the registered provider was not sanctioned to operate the proposed change to their registration.
- Following the inspection, a referral was made to the Registration Office regarding the service operating outside their registered status.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

The registered provider advised that a Change Circumstance application was submitted outlining proposed changes and will be followed up with the Registration office.

Supporting documentation submitted

A copy of this application was received on 13 October 2023 as supporting evidence. However, this form did not accurately and clearly state the proposed number of children to be catered for in line with the numbers found on the day of inspection.

Summary Comment

The regulatory requirements were not met. The service was escalated to the service operating outside registrations status process with the Registration office of Tusla. This will be assessed at the next inspection.

Part III – Management and Staff

Regulation 9 – Management and recruitment

(1) A registered provider shall ensure that-

- (a) the service has a designated person in charge and a named person who is able to deputise as required,*
- (b) at all times during the period when the pre-school service is being carried on, the designated person in charge or the named person referred to in subparagraph (a) is on the premises,*

(2) A registered provider shall ensure that each employee, unpaid worker and contractor is suitable and competent taking into consideration the nature of the needs of children, including by-

- (a) consideration of references from the person's past employers, if any, and in particular the most recent employer, if any,*
- (b) consideration of references from reputable sources in the case of a person who has no past employers,*
- (c) consideration of the vetting disclosure received from the National Vetting Bureau of the Garda Síochána in accordance with the Act of 2012 in respect of the person, and*
- (d) ensuring, insofar as is practicable, that where a person has lived in a state other than the State for a period of longer than 6 consecutive months, he or she provides police vetting from the police authorities in that state.*

(3) The procedures specified in paragraph (2) shall be carried out prior to any person being appointed, assigned or allowed access to or contact with a child attending the pre-school service.

(4) A registered provider shall ensure that, without prejudice to the generality of paragraph (2) and subject to paragraphs (5) and (6), each employee working directly with children attending the service holds at least a major award in Early childhood Care and Education at Level 5 on the National Qualifications Framework or a qualification deemed by the Minister to be equivalent.

Compliance Information

- (1)
- (a) The registered provider is the named person in charge.
- (b) The registered provider informed the Inspectorate that two adults working in the service can deputise as required. The person in charge was present when the inspectors arrived at the premise and remained on duty until the end of the inspection. The registered provider confirmed that she or the deputy persons in charge are on the premises during the hours of operation.
- (2) The person in charge confirmed that there were seventeen adults in total in the service therefore recruitment records in relation to all these adults were reviewed. The adults were all working directly with the children including the registered provider. Of the seventeen adult files in the service, the person in charge stated three adults were students.
- (a) There were twelve references and required validations available on file from past employers in respect of the adults.
- (b) There were four references and required validations from sources other than past employers in respect of the adults.
- (c) A Garda vetting disclosure was available on file in respect of sixteen of the seventeen adults.
- (d) Police vetting records were present for five of the six adults that had lived outside the jurisdiction for a period of six months or more while over the age of 18 years.
- (4)
- Ten adults that worked directly with the children held a major award in Early childhood Care and Education at Level 5 or above on the National Qualifications Framework or a qualification deemed by the Minister to be equivalent.

- The person in charge stated that three of the adult files reviewed were students. Evidence was forwarded to the Inspectorate to demonstrate that two of the three adults were enrolled in a third level course in Early Childhood Care and Education.

Non-Compliance Information

- (2)
- (a)+ (b) Five validated written references from either past employers or from a source other than a past employer were not available on file for three adults.
- (c) A Garda vetting record was not available for one adult in the service.
- An Immediate Action Notice was issued regarding the absence of a processed Garda Vetting disclosure on one adult that was in attendance in the service on day of inspection. The registered provider responded to state that the adult would not be employed without the vetting disclosure from the National Vetting Bureau being in place.
- (d) One adult who had lived outside the jurisdiction did not have the relevant police vetting for the country resided in for a period exceeding 6 months duration when the adult was over 18 years of age.
- (3) The procedures required for the recruitment of adults as described in this Regulation were not carried out fully prior to the persons being appointed and having access to children. One adult without the appropriate vetting from the National vetting bureau and one adult without the appropriate police vetting were found on the previous inspection dated the 28/09/22. Notably, two adults without the relevant vetting disclosures from the National vetting bureau were also found on the inspection dated 15/09/21. Following these inspections, the registered provider stated that all required recruitment checks would be completed prior to new adults being allowed access to children in the service, but it was found that the registered provider had failed to put this into practice.
- (4) Non-compliant issues were found regarding the qualifications for 6 adults:
- During discussion with the person in charge, it was established that one of the students had been employed as a staff member in one of the care rooms on day of inspection and in the previous inspection dated 28/09/22. An award in Early childhood Care and Education at Level 5 or above on the National Qualifications Framework or a qualification deemed by the Minister to be equivalent was unavailable in respect of this adult. It was acknowledged by the registered provider and the adult, that the adult was currently studying for a qualification in Early Childhood Care and Education. On the day of inspection this staff was not qualified.

2. An award in Early childhood Care and Education at Level 5 or above on the National Qualifications Framework or a qualification deemed by the Minister to be equivalent, was unavailable in respect of two adults on the day of inspection.
3. Evidence was unavailable to demonstrate that the qualification held by two staff members, met the minimum requirement of a level 5 award in Early Childhood Care and Education on the National Qualifications Framework or a qualification deemed by the Minister to be equivalent on the day of inspection.
4. Evidence was unavailable to demonstrate that one of the adults was enrolled as a student in Early Childhood Care and Education.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

The registered provider outlined the response to the corrective and preventative actions as follows:

(2) (a +b) The registered provider responded to state that the outstanding references for the adults identified in the inspection were sent to TUSLA. Staff files have been reviewed and updated and the service will ensure that all files are kept in line with regulations.

(2) (c) The Garda vetting was received within days of the inspection and forwarded to TUSLA. Garda Vetting guidelines will be strictly adhered to.

(2) (d) The adult identified immediately completed their Police Vetting report and it was received and returned to TUSLA. All future employees who have lived overseas for 6 months or more will complete the required Police Vetting.

(4)

1. This adult was in the process of studying for their Level 5 but had not fully complete it at the time of the inspection. This adult will not be counted as a staff member any longer and will be present in a student capacity only. Students will only work within the guidelines set out for student placement. Evidence to demonstrate their student status shall be recorded.

2. These two adults made an immediate request to QQI for qualification recognition. All future staff recruitment will seek a minimum level 5. Where a future employee holds a different qualification an immediate request for QQI qualification recognition will be made to ensure they meet the standards.

3. One adult held a component cert, and a QQI qualification recognition query has been raised in respect of this, also this adult has begun the process of enrolment for level 6. The other adult identified has received confirmation that their qualification is in line with Level 5 standards required. All staff will be required to hold min Level 5 qualification in line with regulations going forward.

4. Evidence that this adult was a student was submitted and student files will be held in the service going forward.

Supporting documentation submitted

(2) (a & b) The required references and validations were submitted to the Offices of the Early Years Inspectorate.

(2) (c) The required vetting disclosure was submitted to the Offices of the Early Years Inspectorate.

(2) (d) Two out of jurisdiction police vetting disclosures were submitted to the Offices of the Early Years Inspectorate.

(4)

1. Evidence that 1 adult was enrolled in an award in Early childhood Care and Education at Level 5 or above on the National Qualifications Framework was submitted subsequent to the inspection on 15 September 2023.

2. A qualification at a level 8 award in Early childhood Care and Education on the National Qualifications Framework of the QQI framework was submitted on 15 September 2023 for one of the two adults whose qualification was not available on the day of inspection. A qualification at level 5 was received in respect of one adult on 13 October 2023.

3. Evidence was provided to demonstrate that the qualification held by two staff members, met the minimum requirement of a level 5 award in Early Childhood Care and Education on the National Qualifications Framework and a qualification deemed by the Minister to be equivalent.

4. Evidence of student placement was submitted in respect of this adult.

Summary Comment

The response and evidence provided by the registered provider was assessed and the regulatory requirements have been met in respect of this regulation.

Part III – Management and Staff

Regulation 11 - Staffing levels

(1) Subject to this Regulation, a registered provider shall ensure that there is at all times an adequate number of adults working directly with the children attending the pre-school service.

(2) Subject to paragraphs (4) and (5), a registered provider of a full day care service or a part-time day care service shall ensure that at all times the minimum ratio of adults to children specified in column (3) of Part 1 of Schedule 6 opposite a particular reference number specified in column (1) of that Part in respect of the age range of the children specified in column (2) thereof at that reference number is satisfied.

(8) Without prejudice to paragraphs (2) to (7)-

(a) a registered provider of a pre-school service other than a child-minding service or a sessional pre-school service shall ensure that there are at least 2 adults on the premises at all times,

Compliance Information

- (1) The registered provider ensured that an adequate number of adults were working directly with the pre-school children attending on the day of inspection.
- (2) The minimum ratio of adults/children were in place as follows:

Room	Adults	Children
Baby/Toddler (Aged 0-18 months)	3 adults plus 1 student: am. 2 adults plus 1 student: pm	11 children: am. 7 children: pm
Pre-ECCE (Aged 19 months- 2 years 8 months)	4 adults: am. 3 adults: pm	13 children: am. 6 children: pm
Blue Pod	1 adult: am. 1 adult: pm	10 children: am. 6 children: pm
Red Pod	1 adult: am. 1 adult: pm	10 children: am. 7 children: pm
Green Pod	1 adult: am. 1 adult: pm	10 children: am. 7 children: pm
Purple Pod	1 adult: am. 1 adult: pm	10 children: am. 6 children: pm

Non-Compliance Information

(8) (a) The registered provider confirmed that there were always two adults in place, however, at opening time the records (attendance book) showed the registered provider was accompanied by a student on placement. The student must be treated as supernumerary for the purpose of staffing and ensuring 2 adults are always in place.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

The registered provider responded to state that a qualified member of staff is present with the registered provider each morning at opening times. Students will be present in a student capacity only.

Supporting documentation submitted

A staff roster was submitted to indicate 2 qualified adults are on site at all times during the hours of operation.

Summary Comment

The response and evidence provided by the registered provider was assessed. The regulatory requirement has been met for this regulation.

Part IV – Information and Records

Regulation 16 – Record in relation to pre-school service

(1) A registered provider shall ensure that a record in writing is kept of the following information in relation to the service:

- (a) the name, position, qualifications, and experience of the person in charge and of every other employee, unpaid worker and contractor.*
- (i) details of staff rosters on a daily basis;*

Non-Compliance Information

- (1) The registered provider did not keep in writing the following records:
- (a) The name position, qualifications and experience of employees, unpaid workers, and contractors.
 - (j) The staff roster was unavailable for inspection. A staff attendance book was in place for staff to sign in and out. This does not meet regulatory requirements.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

- (a) The registered provider responded to state that at the time of the inspection some records were kept electronically and in writing. A review of the service records has taken place and a written record will be maintained.
- (j) Staff roster was at maintained and managed and an attendance book in place to support the rostering of staff and maintain accurate records, but it was not available in writing, and this has been resolved immediately.

Supporting documentation submitted

- (a) Staff and student records were submitted as part of the CAPA process.
- (j) A staff roster was submitted as part of the CAPA process.

Summary Comment

The response and evidence provided by the registered provider was assessed. The regulatory requirement has been met for this regulation.

Part V - Care of Child in Pre-school Service

Regulation 19 - Health, welfare and development of child

(1) A registered provider shall, in providing a pre-school service, ensure that-

(a) each child's learning, development and well-being is facilitated within the daily life of the pre-school service through the provision of the appropriate activities, interaction, materials and equipment, having regard to the age and stage of development of the child,

Compliance Information

Basic Needs

- Age and stage appropriate crockery and cutlery were provided for the children's snacks and meals. Opportunities for younger children to self-feed were ensured, with assistance provided as required.
- Nappy changing was observed to occur regularly in the baby/toddler room.
- Childrens need for sleep was met with children in the baby/toddler room having access to their own sleep rooms, adjacent to their room. Stackable beds were in place for rest and relaxation for the older children. This was facilitated within the two designated sleep rooms.
- Childrens need for mobility was met throughout the service with children having significant periods of outdoor play during the day. The babies had their own private outdoor play area. Staff advised that the babies used this area daily. Children from the pre-ECCE group and the 4 ECCE pods were based in the outdoors which promoted mobility. These children used the indoor environment for meals and sleep/rest.
- Adults were observed to communicate sensitively with children. Staff were observed to hold children in positive regard and to assist children feeling safe and secure, by their caring and considerate approach to the children in their care, for example, showing warmth and affection and responding to children's verbal and non-verbal cues.

Part V - Care of Child in Pre-school Service

Regulation 20 – Facilities for rest and play

- (1) *Subject to this regulation, a registered provider shall ensure that-*
- (b) *there are adequate and suitable facilities for a pre-school child to rest during the day, and in the case of an overnight pre-school service, during the day and the night.*

Compliance Information

- (1) (b) There were adequate and suitable rest facilities provided for children.
- There were 2 sleep rooms with 12 cots to accommodate the 13 children under 2 years in attendance on the day of inspection.
 - There was a supply of stackable beds to accommodate the sleep/ rest needs of children over 2 years.

Part V - Care of Child in Pre-school Service

Regulation 22 – Food and drink

A registered provider shall ensure that adequate and suitable, nutritious, and varied food and drink is available for each pre-school child attending the pre-school service.

Compliance Information

- The parents/guardians provided the food and drink for the children attending the service.
- Parents send in meals/snacks and water bottles as required for the children.
- Adults reheated the main meal for the children.
- The registered provider advised that the service has a healthy eating policy and that parents adhere to this when supplying meals and snacks.
- Adequate quantities of food and suitable portion sizes were observed being served to the children, which were suitably varied, balanced, and nutritious.
- The registered provider stated that for children in full day care, two meals and two snacks are offered, for children in part time care up to 5 hours are offered at least two meals and one snack and children attending for up to 3.5 hours (sessional) have one meal and one snack. The registered provider advised that breakfasts maybe offered to children who arrived without eating when provided by parents between 8am and 9am. In addition, staff showed a supply of crackers that were available to children who maybe hungry in the late afternoon (4.30/5pm), in addition to the main snack/mealtimes of 11am, 1pm and 3pm.

- Bottled water is available to children.
- A fridge was available in the baby/toddler, pre-ECCE hub ('she shed') and ECCE room for the storage of the children's lunches and perishable snacks.
- Staff advised that a microwavable sterilizer was in place in the baby/toddler room to sterilize bottles/soothers etc using bottled water.

Part VI - Safety

Regulation 23 - Safeguarding health, safety and welfare of child

A registered provider shall ensure that all reasonable measures are taken to safeguard the health, safety and welfare of a pre-school child attending the service and that the environment of the service is safe.

Compliance Information

General Safety:

- Internal and external doors were secured on the day of inspection.
- Emergency exit doors were unobstructed.
- Storage facilities were inaccessible to children.
- Highchairs had safety harnesses. New chairs had been purchased which were light, and the registered provider was advised to note the weight of the children which could be accommodated in these new chairs.
- No cables were within reach of children on the day of inspection.
- The sandbox outdoors was covered when not in use according to the registered provider.

Infection Control:

- Handwashing was observed in the baby/toddler room prior to the main hot meal of the day.
- Warm water, soap and paper towels were available for hand washing. Individual face cloths were available for children to clean their face with after meals.

Administration of Medication:

- The administration of medication was not observed at the time of inspection. However, the medication held was noted to be stored out of the children's reach, was in date and had been appropriately labelled.

Safe Sleep:

- Ten-minute sleep checks were recorded in writing for each child by the adults.

Fire Safety:

- No fire safety issues were observed on the day of inspection.

Outing:

- No outings were conducted on the day of inspection.

Non-Compliance Information

General Safety:

- On the day of inspection, there was an outdoor tap in place labelled as drinking water however, the registered provider had an ongoing boil water notice in place, and it was unsafe to drink water from taps on the premises. The registered provider agreed that while the water had been sampled on the day of inspection, by the relevant authority no results were in place to suggest the water was suitable for consumption.
- The registered provider stated she had advised parents of the boil water notice last year but had subsequently not informed the current/new parents this boil water notice was still in place. There was no signage displayed to parents to alert them that a boil water notice was in place. While it is acknowledged that the registered provider, had a supply of bottled water in place and some internal signage which was at the sinks in the care rooms and staff were aware of this, this was not on display outdoors or advised to parents as required.
- One child in the service was observed to be wearing amber bead necklace which is prohibited in services as it is considered a choking hazard.

Infection Control:

- There were two torn nappy changing mats in place, and one was replaced on the day of inspection and the registered provider advised that the second mat would be replaced. The torn mats had the potential to cause the spread of infection.
- The nappy changing mat in the outdoor 'she shed' was not observed to be in a clean and hygienic condition on the day of inspection. Its surface was smeared and there was grit observed on the mat, and the changing station. While it is acknowledged that this mat is used by children coming in from the outdoor area, thorough cleaning of the mat and the station is required between each use to prevent the spread of infection.
- A plunger was observed in the children's toilet which was readily accessible to the children. Such a plunger if handled by a child may lead to the spread of infection.

Safe Sleep:

7. On the day of inspection, there were 3 cots that had the height setting for the mattresses at an unsafe level, whereby a child could pull themselves up to standing and potentially fall out over the cot sides. This was a safety risk which was addressed on the day of the inspection, as the registered provider adjusted the base of the cot to lower the mattresses on 2 of the cots and was in the process of rectifying the third cot.
8. A foothold was in place in a cot in the smaller sleep room where one of the three cots was observed to have a gap, caused by the fitted sheet being too small and causing the mattress to curl. This was brought to the attention of an adult who removed the fitted sheet, and the mattress was observed to fit appropriately.
9. In the smaller sleep room, one of the waterproof mattress covers was for a single bed rather than cot mattress, as this was not adequately fitting, it created a potential risk to the child, as it could be put over their head.

Action submitted by the Registered Provider

Corrective & Preventive Action

General Safety:

1. The registered provider responded to state that the outdoor tap was not used for drinking as children drank from their own water bottles or from the bottled water supplied by the service. All signage has been replaced and the tap outdoor is clearly labelled not to drink.
2. Water testing was taking place and a water sample had been taken the morning of the inspection and subsequent results show no contamination. Parents have been notified immediately using the online communication media to advise them that all water used for drinking is bottled due to high levels of Manganese present in the water in the area and a boil water notice is in place. Bottled water has always been used for drinking in the service.
3. The amber beads were removed, and the parents informed they cannot send their child to the service with amber beads.

Infection Control:

4. The registered provider responded to state that the nappy mats in question were immediately replaced, one during the inspection and one immediately the next day. The nappy mats will be monitored and a spare mat kept so any torn mats can be replaced with immediate effect. Strict hygiene practices are adhered to within the service.

5. The mat in question is in the outdoor shed, which is used to staff when children are outdoors. Some of the children had been playing in the stone and sand pit and there was transfer onto the mat. The changing table, mat and all surfaces were properly cleaned and will be maintained.
6. The plunger was removed. The plunger and all cleaning utensils will be stored in the designated cleaning/maintenance area which is not accessible by children only by staff.

Safe Sleep:

7. The registered provider responded to state that the level of the cots was corrected on day of inspection. All cots are at the correct levels and will be maintained at these levels.
8. The fitted sheets were corrected on day of inspection. All fitted sheets are now correct size.
9. All waterproof mattress protectors are now the correct size.

Supporting documentation submitted

General Safety:

No documents of evidence were received. Statements 1-3 provided by the registered provider have been accepted as evidence.

Infection Control:

No documents of evidence were received. Statements 3-6 provided by the registered provider have been accepted as evidence.

Safe Sleep:

No documents of evidence were received. Statements 7-9 provided by the registered provider have been accepted as evidence.

Summary Comment

The registered provider adequately addressed the issues outstanding of non -compliance in this regulation as the statements of actions have been accepted as evidence.