

Early Years Inspectorate Regulatory Report

Pre School

TUSLA Identifier:	TU2015CC416				
Name of Service:	The Old School House				
Address of Service:	Gogginstown, Knockraha Village, Co. Cork				
Eircode:	T56 W085				
Name of Registered Provider:	Deirdre O'Sullivan				
Service type:	Full Day, Part Time, Sessional				
Date of Inspection:	26/06/2023				
Date of Regulatory Compliance Meeting:	10/10/2023				
No of pre-school children:	<table border="1"> <tr> <td>AM</td> <td>68</td> <td>PM</td> <td>50</td> </tr> </table>	AM	68	PM	50
AM	68	PM	50		
Address of the Early Years Inspectorate:	<p>Early Years Inspectorate Administration Building St Mary's Health Campus Gurranabraher Cork</p>				
Inspection undertaken by:	C Stokes & D Prendergast				
Title:	Early Years Inspectors				

Authority to Inspect

The Tusla Early Years Inspectorate carries out inspections of Early Years Services under Section 58(J) of the Child Care Act 1991 (as inserted by Section 92 of the Child and Family Agency Act 2013).

Conditions if applicable

Not Applicable

Description of service

The Old School House is a private full day care service operating since 2000. It is registered to operate from 8am to 6pm daily, and currently offers a service from 8am to 5.30pm. The service offers the ECCE, full day care and a service to school going children. It is registered to cater for children aged 0-6 years. The service operates with an emphasis on play-based learning, emphasising outdoor play provision. The service operates from a converted school building in a rural area in the village of Knockraha. The setting is located alongside the National School. This service had 3 playrooms and two sleep rooms downstairs and three further playrooms upstairs. It also had outdoor areas to the front, rear, and side of the building, some with canopies for shade/shelter.

Staffing

At present, there are 17 adults employed at the childcare facility, all of whom work directly with the children who attend. This includes the registered provider and the cleaner, who are available to provide cover in the care rooms. There are two adults employed under the Access and Inclusion Model (AIM) Support Scheme.

Methodology

Tusla's Early Years Inspectorate is the independent statutory regulator of early years services in Ireland. The Child Care Act 1991 (Early Years Services) Regulations 2016 define the duty of a registered provider to ensure the safety and well-being of children and to comply with these regulations. This Act also gives Tusla the authority to assess compliance with the regulations. The purpose of regulation in relation to early years services is to ensure that the care, safety, and well-being of children attending such services is upheld. Inspections of early years services are planned based on the following:

- Previous inspection history
- Any information received in relation to the service

The findings on inspection are based on:

- Information obtained through examination of documentation
- Direct observation
- Discussion with relevant staff

This inspection was unannounced and focused on the area of governance/ health, welfare and development of child/ safety/ premises and facilities. The inspections may also focus on other areas as required.

Inspection findings are documented in the inspection report which is first issued in draft format to the service with an opportunity to respond to any findings. Where statutory requirements are identified as not being met, the registered provider must demonstrate how they have rectified the non-compliance and will prevent any non-compliance from re occurring. The Corrective Action and Preventive Action plan (CAPA) will be used to inform decisions about compliance with regulatory requirements. Where the registered provider fails to meet the statutory requirements an escalation process may be commenced.

The inspectorate reserves the right to edit responses received for reasons including clarity, completeness and compliance with administrative and legal processes.

The contents of the report are compiled by the inspectorate body.

Additional Information

On the day of inspection, an Immediate Action Notice was given for a safety issue which required immediate action. A water temperature exceeding 43 degrees Celsius was recorded in the Junior preschool room where the temperature measured 53.4 degrees Celsius. The registered provider responded within 24 hours to state that all taps were reset to 40.3 degrees Celsius, and a new tap was purchased. Photographic evidence accompanied this response.

In addition, 9 issues were found on this inspection, were found on the previous inspection of 10 October 2022. These issues were not addressed by the registered provider, as the stated CAPA actions did not prevent a recurrence of these non-compliances with the regulations.

A Regulatory Compliance Meeting was held on 10 October 2023 to address issues outstanding after the CAPA process.

Acknowledgments

The inspectors wish to acknowledge the cooperation of the registered provider, person in charge, staff and children who were present on the day of the inspection.

Part III – Management and Staff

Regulation 9 – Management and recruitment

(1) A registered provider shall ensure that-

- (a) the service has a designated person in charge and a named person who is able to deputise as required,
- (b) at all times during the period when the pre-school service is being carried on, the designated person in charge or the named person referred to in subparagraph (a) is on the premises, and

(2) A registered provider shall ensure that each employee, unpaid worker and contractor is suitable and competent taking into consideration the nature of the needs of children, including by-

- (a) consideration of references from the person's past employers, if any, and in particular the most recent employer, if any,
- (b) consideration of references from reputable sources in the case of a person who has no past employers,
- (c) consideration of the vetting disclosure received from the National Vetting Bureau of the Garda Síochána in accordance with the Act of 2012 in respect of the person, and
- (d) ensuring, insofar as is practicable, that where a person has lived in a state other than the State for a period of longer than 6 consecutive months, he or she provides police vetting from the police authorities in that state.

(4) A registered provider shall ensure that, without prejudice to the generality of paragraph (2) and subject to paragraphs (5) and (6), each employee working directly with children attending the service holds at least a major award in Early childhood Care and Education at Level 5 on the National Qualifications Framework or a qualification deemed by the Minister to be equivalent.

Compliance Information

(1)

- (a) The registered provider has assigned a named person in charge of operating the early years service and two deputies were also in place.
- (b) When the inspectors arrived, the person in charge was working at the service and remained to facilitate the duration of the inspection. The registered provider arrived within an hour and was available thereafter.

(2) The person in charge confirmed that two adults had commenced working at the service since the previous inspection was undertaken on 12 October 2022. Therefore, recruitment records in relation to these adults were reviewed, along with the qualifications of a third staff member.

- (a) Of the four required written and validated references, two had been provided by past employers.

- (b) A further two of the required written and validated references had been obtained from sources other than previous employers.
 - (c) Garda vetting disclosures were on file for both adults.
 - (d) Police vetting from outside the State was not deemed to be required for either of the 2 the staff members.
- (4) Evidence of attainment of a major award in Early Childhood Care and Education was on file in respect of one of the adults.

Non-Compliance Information

- (4)
1. Evidence was unavailable to demonstrate that the award held by one of the adults met the minimum requirement of a level 5 award in Early Childhood Care and Education, as listed on the National Framework of Qualifications.
 2. Confirmation that the studies undertaken by a second adult met the requirement of a level 5 award in Early Childhood Care and Education, was also unavailable.

Both issues were found at the previous inspection on 12 October 2022. In the CAPA response to the previous inspection, the registered provider has stated that in the absence of having the letter of eligibility, the staff member will swap from the care room to the kitchen, as per correspondence on 06th December 2022, however, on the day of inspection, this was not found to be the case and the registered provider and person in charge were not found to be upfront with this information during the inspection or at feedback during the closing meeting.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action & supporting documentation

- (4.)
1. The registered provider submitted evidence of a major award for one staff member on 29 September 2023.
 2. The registered provider submitted a provisional component certificate on 28 August which was insufficient in meeting regulatory compliance in regard to on staff member. At the Regulatory Compliance Meeting on 10 October 2023 the Registered Provider stated that this staff member would not be counted in the ratios of staff working directly with the children until they had completed their qualification.
- The registered provider responded to state that all staff will have a minimum level 5 qualification verified during the recruitment stage prior to being allowed to work directly with children going forward.

Summary Comment

The registered provider gave an undertaking that all adults working directly with the children would have a major award in Early Childhood care and education or a qualification deemed by the Minister to be equivalent at the Regulatory Compliance meeting of 10 October 2023. Staff qualifications will be reviewed at the next inspection.

Part III – Management and Staff

Regulation 11 - Staffing levels

(1) Subject to this Regulation, a registered provider shall ensure that there is at all times an adequate number of adults working directly with the children attending the pre-school service.

(2) Subject to paragraphs (4) and (5), a registered provider of a full day care service or a part-time day care service shall ensure that at all times the minimum ratio of adults to children specified in column (3) of Part 1 of Schedule 6 opposite a particular reference number specified in column (1) of that Part in respect of the age range of the children specified in column (2) thereof at that reference number is satisfied.

(8) Without prejudice to paragraphs (2) to (7)-

(a) a registered provider of a pre-school service other than a child-minding service or a sessional pre-school service shall ensure that there are at least 2 adults on the premises at all times,

Compliance Information

(2) In the baby, wobbler, and toddler rooms the minimum ratio of adults to children was maintained. In addition, in the morning in Junior preschool room 1&2 and the senior preschool rooms the ratio was maintained.

Room	Adults	Children
Baby	Morning 2	Morning 7
	Afternoon 2	Afternoon 7
Wobbler Room	Morning 2	Morning 10
	Afternoon 2	Afternoon 10
Toddler Room	Morning 2	Morning 12
	Afternoon 2	Afternoon 12
Junior Preschool 1	Morning 1 adult	Morning 10 children
Junior Preschool 2	Morning 2 adults	Morning 11 children
Senior Preschool	Morning 2 adults	Morning 18 children

- (8)
- (a) At least two adults were present at all times during the inspection period and the staff roster confirmed this practice.

Non-Compliance Information

- (1) The registered provider did not ensure an adequate number of adults were working directly with the children at all times.
- (2) The adult/child ratios were not met in the afternoon when the junior and senior preschool rooms joined and the ratio of 1 to 8 was not maintained from 2pm to 2.30pm, where there were 2 adults with 21 children.

Room	Adults	Children	compliance
Junior/Senior Preschool	Afternoon 2 adults	Afternoon 21 children	Non-compliant from 2 to 2.30pm

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action & Supporting documentation submitted:

The registered provider stated that the service will meet the adult-child ratio as required. A staff roster was submitted as evidence, but this did not detail staff lunch breaks or numbers of children/ages in the rooms and the appropriate adult-child ratios could not be determined.

This roster was submitted on 28 August 2023. A second roster was submitted on 29 September 2023 with staff breaks.

Summary Comment

Regulatory compliance with Regulation 11 was discussed at the Regulatory Compliance meeting of 10 October 2023 and the registered provider agreed to have rosters available for inspection and adhere to the adult-child ratios as required.

Part IV – Information and Records

Regulation 16 – Record in relation to pre-school service

(1) A registered provider shall ensure that a record in writing is kept of the following information in relation to the service:

(i) details of staff rosters on a daily basis;

(j) details of any medication administered to a pre-school child attending the service with signed parental consent;

Compliance Information

(i) Staff rosters were in place and presented for review.

(j) Written records were maintained in relation to the medication that had been administered to children. A sample of 26 records in respect of 10 children were reviewed. The documents included provision to record written parental consent, the name of the child, the name of the medication, the time of administration, the dose of medication and the signatures of both the staff member administering the medication and a witness.

Non-Compliance Information

(j) Of the 26 sampled records, they were incomplete, as follows:

- Two of the records were not witnessed.
- Signatures of parents or guardians authorising their consent for the medication to be administered by staff, were not provided on three of the records.
- The route of administration had not been documented on any of the records.

This practice was noted as an issue of noncompliance in the previous inspection of 12 October 2022. The CAPA action as outlined by the registered provider failed to prevent a recurrence of this issue.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

The registered provider stated that the witnessing and signature of parents together with the route of the dose have been updated with immediate effect.

Supporting documentation submitted

Supporting documentation was received on 28 August 2023 with a copy of the authorisation of medication record form.

Summary Comment

The response from the registered provider was assessed and deemed to meet regulatory compliance with this regulation, noting that the statement of the registered provider that parents will sign this form was accepted as evidence. This will be assessed at the next inspection.

Part V - Care of Child in Pre-school Service

Regulation 19 - Health, welfare and development of child

(1) A registered provider shall, in providing a pre-school service, ensure that-

(a) each child's learning, development and well-being is facilitated within the daily life of the pre-school service through the provision of the appropriate activities, interaction, materials and equipment, having regard to the age and stage of development of the child, and

Compliance Information

(1)(a)

Basic needs:

- Age and stage appropriate crockery and cutlery were provided for the children's mealtimes in Junior Pre-school 1 and in the Wobbler room. Opportunities for younger children to self-feed were ensured, with assistance provided as required.
- During the hot lunch meal in the dining room, a relaxed atmosphere was evident, as staff sang and chatted to the children, who attended the Wobbler room.
- Water/ drinks were available to children at all times.
- Nappy changing was observed to occur regularly.
- Childrens need for sleep was met with children in the baby room having access to their own sleep room, adjacent to their room. Children in the wobbler room had access to their own sleep room across the corridor. Children in the toddler room had access to the wobbler room which was laid out with stackable beds for a period after lunchtime. Children's sofa's were available in the upstairs rooms for rest and relaxation for the older children.
- Childrens need for mobility was met throughout the service with children having two or more periods of outdoor play during the day. The babies had their own private outdoor play area and were observed to utilise this regularly during the day. Staff advised that the babies used this area during morning and afternoon periods. Children from the wobbler and toddler rooms were observed using the rear outdoor area twice during the period of inspection.

The children from the upstairs room were observed in the front play area on the day of inspection. In addition, the junior preschool group were divided into two groups and swapped rooms during the morning period which enhanced their learning experience and promoted mobility.

Physical and Material Environment

- The 6 care rooms were bright and laid out in defined interest areas with freely available materials and the baby room in particular had been further developed since the previous inspection of October 2022.
- Children’s artwork was on display throughout the premises, mainly at the children’s eye level and these displays were pleasant and interesting.
- The outdoor environment was observed to be well utilised on the day of inspection and had various canopy areas for shelter and shade which allowed the all- year around use of certain areas.

Non-Compliance Information

Basic Needs

1. In the toddler room at lunch time, one staff member was supervising the mealtime and was observed to use negative talk with the children for example, ‘don’t eat with your hands, don’t spill, no messing, put the food straight into your mouth’. This adult was observed to stand over the children and not sit with the children during the mealtime. This approach did not create a calm and positive atmosphere and did not encourage a positive mealtime experience.
2. In the toddler room at lunch time, there was an inadequate attentiveness to children’s personal cleanliness, children’s noses were not cleaned for two children who required this attention prior to being served their meal. This issue of noncompliance was noted in the previous inspection of 12 October 2022. The mealtime experience was impacted by having 1 adult reheating children’s meals; with 1 adult taking care of 12 children. This supervision issue may have impacted the poor attention to children’s personal cleanliness as it is acknowledged that the second adult attended to these children after she had finished preparing and serving the meals.
3. In the baby room, mealtime was observed where 4 of 5 children were not served their main hot meal in a bowl/plate, the meals were served in their lunchbox. This practice was noted as an issue of noncompliance in the previous inspection of 12 October 2022 and 3 September 2021 where appropriate crockery was not in place for mealtimes in various rooms. Despite assurances from the registered provider following the two previous inspections, that this practice would be addressed, it was found again to be a repeated noncompliance.

Physical and Material Environment

4. There were no tables and chairs in the wobbler room on the day of inspection. It is acknowledged that a table was in storage but was not in the room and that children in this room used the dining room for meals, however there was only 1 small sofa for children to sit on in the absence of chairs/tables.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

1. The registered provider advised in the CAPA response that communication between staff and children at mealtimes has been addressed to ensure positive strategies are used.
2. The registered provider advised in the CAPA response to personal cleanliness that its importance was highlighted to staff.
3. The registered provider advised in the CAPA response staff have been reminded to use appropriate crockery at mealtimes.
4. The registered provider advised in the CAPA response that tables and chairs were available as they were stored in the porch and that staff have been reminded to always ensure appropriate seating.

Supporting documentation submitted

Supporting documentation was received on 28 August 2023 with a copy of a generic behaviour management policy which the registered provider stated was brought to the attention of staff.

Summary Comment

The statements of the registered provider have been accepted as evidence and based on these statements the registered provider has met regulatory compliance with this regulation and this will be reviewed at the next inspection.

Part V - Care of Child in Pre-school Service

Regulation 20 – Facilities for rest and play

(1)(b) there are adequate and suitable facilities for a pre-school child to rest during the day, and in the case of an overnight pre-school service, during the day and the night.

Compliance Information

(1)(b)

There were a sufficient number of cots for children under 2 years in the service. There were two specific sleep rooms. The babies had their own sleep room adjacent to their care room with 4 cots. The wobblers had a sleep room off the main corridor with 8 cots and 2 stackable beds.

Non-Compliance Information

(1)(b)

Of the 8 cots in the wobbler sleep room, half were unsuitable. There were 2 cots with ill fitted mattresses and 2 further mattresses which were in poor condition, without covers and were disintegrating.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

The registered provider advised that 4 new mattresses were purchased. Staff were also advised to ensure that covers are replaced after laundry.

Supporting documentation submitted

The registered provider provided evidence of the purchase of 4 new mattresses.

Summary Comment

The reply and evidence provided by the registered provider were assessed and deemed to meet the requirements of this regulation.

Part V - Care of Child in Pre-school Service

Regulation 22 – Food and drink

A registered provider shall ensure that adequate and suitable, nutritious and varied food and drink is available for each pre-school child attending the pre-school service.

Compliance Information

- The parents/guardians provided the snacks and main meal of the day, and this meal was heated in the service in either the kitchen (for wobblers) or in the individual care rooms, baby, toddler and junior/senior preschool rooms in microwaves provided.
- Examples of the hot meals provided in the Wobbler room and in the Junior Pre-school room included pasta with chicken goujons and vegetables, potatoes with chicken and vegetables, spaghetti and sausages and bacon with potatoes and vegetables. Water was available as a drink. In the toddler room, hot lunches included lasagne, spaghetti bolognese, scrambled eggs with beans, ham and cucumber, 2 prepacked/prepared children’s meals, a meat and rice dinner, potatoes, vegetables and chicken.
- In the Senior Preschool room, tablecloths were observed on the tables for both snack and mealtimes and meals observed were noted to be varied and suitable.
- In the baby room, the meals observed included pasta bolognese, potatoes and mincemeat in gravy, chicken casserole.

Non-Compliance Information

- A child in the junior preschool room was served a bagel and biscuits as their main meal, staff advised that the child was also offered beans but declined. A child in the toddler room was served dry cooked pasta with sliced peppers on the side. These meals were not considered to be adequately nutritious, varied, balanced or sufficient for these children attending on a full day care basis. While the parents/guardians provided the meals the onus remains with the registered provider to ensure that all children attending the service are offered varied, nutritious, balanced, and suitable meals. This issue was noted in the report of 3 September 2021. Despite assurances from the registered provider in the response to the inspection that this practice would be addressed, it was found again to be an issue of noncompliance.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

The registered provider advised that parents were reminded via the online application of the requirements of the services healthy eating policy and requirements of the regulations.

Supporting documentation submitted

No supporting documentation was received.

Summary Comment

The reply provided by the registered provider was assessed and the statement provided was accepted as evidence, This matter was discussed at the Regulatory Compliance meeting on 10 October 2023 and was deemed to meet the requirements of this regulation. This will be reviewed at the next inspection.

Part VI - Safety

Regulation 23 - Safeguarding health, safety and welfare of child

A registered provider shall ensure that all reasonable measures are taken to safeguard the health, safety and welfare of a pre-school child attending the service and that the environment of the service is safe.

Compliance Information

General Safety:

- Internal and external doors were secured on the day of inspection.
- Emergency exit doors were unobstructed.
- Storage facilities were inaccessible to children.

Infection Control:

- Handwashing was observed in the toddler room prior to the main hot meal of the day.

Administration of Medication:

- The administration of medication was not observed at the time of inspection. However, the medication held was noted to be stored out of the children's reach, was in date and had been appropriately labelled.

Safe Sleep:

- Ten-minute sleep checks were recorded on an online application by staff.

Fire Safety:

- No fire safety issues were observed on the day of inspection.

Outings:

- No outings were conducted on the day of inspection.

Non-Compliance Information

General Safety:

- (1) On the day of inspection an Immediate Action Notice was issued on site in respect of a water temperature of 53 degrees Celsius recorded at a children's sink in the sanitary area off the Junior Preschool room. This issue was noted in the report of 3 September 2021. Despite assurances from the registered provider following that inspection that this issue would be addressed and managed going forward, it was found again to be a repeated issue of noncompliance.
- (2) A portable heater was in place in the Senior Preschool room. Portable heaters are not permitted in preschool settings for safety reasons.

Infection Control:

(3) On the day of inspection there were several significant infection control issues, many of these related to the nappy changing areas. These issues all may contribute to the spread of infection in the service. This service has a history of recurrence of these issues as noted in the report of 12 October 2022 and the previous report of 3 September 2021, namely inadequate supply of hot water, inadequate nappy disposal bins, poor cleanliness of nappy changing and toilet areas. The actions stated in CAPA reply of the registered provider have failed to prevent a reoccurrence of these serious infection control issues. Despite assurances from the registered provider following the two previous inspections, that these issues would be addressed, they were found again to be a repeated noncompliance as adequate measures had not been taken.

- Two of the three nappy changing mats in the nappy changing room off the corridor used by the wobblers and baby room, were not in a clean and hygienic condition. Two of the mats were heavily stained.
- Two of the counter tops were damaged and could not be adequately cleaned, where steps to the countertop had been removed and the area for the steps to attach to had not been attended to and repaired.
- While in the baby/wobbler nappy changing area there was a foot operated pedal bin for the disposal of nappies, there was a very strong malodour in this room.

- In the nappy changing area adjacent to the toddler room, the nappy changing mat was not presented in a clean and hygienic condition. There was evidence of mould growth found on the underneath of the mat and the countertop was not observed to be clean.
- The toilet area adjacent to the toddler room was not suitably cleaned. There was dust and dirt observed on the windowsill, and on the top of the toilet.
- The step and toilet seat for toilet training in the toddler toilet area was observed to be very dusty.
- There were 5 potties observed to be stored too close together on the floor which may obstruct their correct use and may lead to the spread of infection.

(4) There was no supply of hot water for adequate handwashing at the upstairs junior preschool room where the temperature was recorded at 18.4 degrees Celsius, which may lead to the spread of infection. This service has a history of noncompliance for a lack of hot water as it was noted in the inspection report of 12 October 2022 and the previous report of 3 September 2021, where temperatures of 14 and 26 degrees Celsius were found in the Senior Preschool Room sanitary area sinks.

(5) There was no suitable nappy disposal bin in the toddler nappy changing area, the bin was not pedal operated. This service has a history of noncompliance for a lack suitable and adequate nappy disposal bins as it was noted in the inspection report of 12 October 2022 and the previous report of 3 September 2021.

(6) The fridge in the junior preschool room was not found to be in a clean and hygienic condition for the safe storage of children's snacks and meals which may contribute to cross contamination of food.

(7) There was a plastic box containing 5 loose children's soothers observed in the wobbler sleep room. This box also contained crumpled tissues and soft toys. Inadequate storage of soothers with such an unhygienic practice may lead to the spread of infection.

(8) There were 3 cots too close together. There was not the required 50cm between each of three cots which had 30, 35 and 40cm between them. A space of 50cm between cots is required for infection control purposes and the lack of space between these three cots may lead to the spread of infection. This was noted as an issue of noncompliance in the previous inspection of 12 October 2022. Following this inspection, the registered provider stated that the cots had been spaced adequately, however, this was not found in practice.

(9) The soft furnishings and soft toys in the wobbler room were not cleaned adequately. In particular, the material of the blue child sized sofa was heavily stained as was a soft stuffed pig and various soft dolls and the curtain material of the playhouse which may contribute to the spread of infection.

Safe Sleep:

(10) On the day of inspection, the temperature in the wobbler sleep room was 20.4 degrees Celsius, more than the acceptable range of 16-20 degrees Celsius.

Action submitted by the Registered Provider

Corrective & Preventive Action

General Safety:

1. The registered provider replied to state that staff had switched off the device to regulate the water temperature and that the temperature of the water is now rectified.
2. The registered provider replied to state that the portable heater was removed.

Infection Control:

3. The registered provider replied to state that the infection control issues have been addressed as follows,
 - Three new nappy changing mats were purchased.
 - The countertops have been filled and sanded to repair the surface.
 - A new nappy bin has been purchased.
 - Thorough continuous cleaning of the toilet areas, step, and toilet seat is now in place.
 - Potties are stored apart.
4. A supply of hot water is available.
5. Pedal operated bins are available in all nappy changing areas.
6. The fridge is cleaned and always maintained.
7. The plastic box has been removed from the sleep room and parents have been asked to supply new soothers with plastic covers on them.
8. One cot was relocated to a different space and the cots were spaced appropriately.
9. Soft furnishings and toys were washed immediately

Safe Sleep:

10. An electric ceiling fan was installed to reduce the sleep room temperature.

Supporting documentation submitted

General Safety:

1. Photographic evidence of the water temperature below 43 degrees Celsius was submitted.
2. The statement from the registered provider that the portable heater was removed was accepted as evidence.

Infection Control:

3. Photographic evidence of the purchase of the new nappy changing mats and nappy disposal bin were submitted.
4. The statement from the registered provider that the hot water is available was accepted as evidence.
5. Photographic evidence of 2 nappy bins was submitted on 29 September 2023.
6. Photographic evidence of the fridge was submitted on 29 September 2023.
7. Photographic evidence of soother covers was submitted on 29 September 2023.
8. Photographic evidence of the position of cots was submitted on 29 September 2023.
9. Photographic evidence of laundered toys and new sofa was submitted on 29 September 2023.

Safe Sleep:

10. Photographic evidence of the ceiling fan purchase was submitted in response to the Immediate Action Notice.

Summary Comment

The response and evidence submitted by the registered provider was assessed. This meets the outstanding regulatory requirements as discussed at the regulatory compliance meeting of 10 October 2023.

Part VII - Premises and Space Requirements

Regulation 29 - Premises

A registered provider shall ensure that the premises of the service are-

- (a) of sound and stable structure,
- (b) safe and secure,
- (c) kept adequately lit, heated and ventilated
- (d) cleaned, maintained and repaired, as required, and
- (e) equipped with adequate and suitable sanitary facilities.

Compliance Information

- (a) The premises appeared to be of sound and stable structure.
- (b) The premises was safe and secure.
- (e) The premises was equipped with adequate sanitary facilities for the numbers attending on the day of inspection.

Room	Nappy Changing/ Toilets	Location
Baby/wobbler (x17)	3 nappy changing mats, 2 sinks	Off corridor
Toddler (x12)	1 toilet, 1 nappy changing, 2 sinks	Off Toddler room
Junior Preschool	2 toilets, 2 sinks	Off room
Senior Preschool	1 nappy changing, 2 toilets, 2 sinks	Off upstairs corridor
staff	2 toilets, 2 sinks	1 downstairs, 1 upstairs

Non-Compliance Information

- (c) The premises had a high temperature recorded of 24.1 degrees Celsius in the Junior Preschool room (2) upstairs which was above the acceptable range of 18 to 22 degrees Celsius.
- (d) The service was not adequately cleaned, maintained and repaired as required. There were several maintenance issues as follows,
 1. There was a hole in the wall under the sink in the nappy changing area off the toddler room.
 2. There was evidence of sharp peeling areas of laminate furniture, skirting boards, and bookshelves in the junior preschool 1 and 2 rooms. This issue was noted in the previous inspection report of 10 October 2022.
 3. The tiled splashbacks at the sinks off the junior preschool rooms were damaged and in poor repair.

4. There was evidence of peeling paint and plaster in the junior preschool room with chips of both observed on the carpet and on the skirting board.
5. In the toddler room, the worktop was damaged in a section above the fridge.
6. A section of windowsill and areas of wall around the window in the wobbler room were observed to be in a poor state of repair with evidence of mould growth in the corners of the wall around the windows and a heavily strained and dirty windowsill in this area.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

- (c) The registered provider advised that the children remained outdoors for most of the day. The registered provider stated at the regulatory compliance meeting that addressing high room temperatures would be actioned.
- (d) The registered provider advised that the repair work would be completed during the summer. The registered provider furnished photographic evidence of actions for points 1 to 6 on 29 September 2023.

Supporting documentation submitted

- (d) The registered provider submitted receipts for paint.

Summary Comment

Regulatory requirements have been met following the assessment of evidence and response to the report via CAPA and the regulatory compliance meeting of 10 October 2023.