

Early Years Inspectorate Regulatory Report

Pre School

TUSLA Identifier:	TU2015CC446
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Name of Service:	Tots to Teens Childcare Ltd.
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Address of Service:	Manor House, College Road, Carrig na bhFear, Co. Cork
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Eircode:	T34 ND26
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Name of Registered Provider:	Tracy Murphy
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Service type:	Full Day, Part Time, Sessional
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Date of Inspection:	12/04/2023
Date of Regulatory Compliance Meeting:	02/06/2023

No of pre-school children:	AM	86	PM	81
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Address of the Early Years Inspectorate:	Early Years Inspectorate Administration Building St Mary's Health Campus Gurrabraher Cork.
Inspection undertaken by:	D Prendergast & E Friel
Title:	Early Years Inspectors

Authority to Inspect	
The Tusla Early Years Inspectorate carries out inspections of Early Years Services under Section 58(J) of the Child Care Act 1991 (as inserted by Section 92 of the Child and Family Agency Act 2013).	

Conditions if applicable	Not Applicable
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Description of service

Tots to Teens Childcare Ltd. has been in operation since 2008. It is a privately owned full day care facility, that is registered to cater for children aged 0 to 6 years, between 7.00am and 6.30pm daily. However, at present, the service accommodates children from the age of 12 months upwards and current opening hours are from 7.00am to 6.00pm, Monday to Thursday and from 7.00am to 1.00pm every Friday. The Early Childhood Care and Education (ECCE) Scheme is facilitated over 38 weeks annually and the service is open 50 weeks of the year. A registered school age service is also available.

The service is located on the perimeter of the rural village of Carrig na bhFear in Co. Cork and consists of a three-storey detached premises. There are nine registered care rooms, along with a designated sleep room and both child and adult sanitary facilities. A reception area, staff room, sluice room and a storage room are also included and the children have the use of an enclosed outdoor play space, beside the building. Since the previous inspection on 7 April 2021, a prefabricated cabin was installed for use as an office.

Staffing

The service employs 25 adults, 20 of whom work directly with early years children. The registered provider, two cooks and a bus driver are not involved in the direct care of the children. One adult works with school age children only. Each of the 20 adults who work with children have attained a relevant award in Early Childhood Care and Education.

Methodology

Tusla's Early Years Inspectorate is the independent statutory regulator of early years services in Ireland. The Child Care Act 1991 (Early Years Services) Regulations 2016 define the duty of a registered provider to ensure the safety and well-being of children and to comply with these regulations. This Act also gives Tusla the authority to assess compliance with the regulations. The purpose of regulation in relation to early years services is to ensure that the care, safety, and well-being of children attending such services is upheld. Inspections of early years services are planned based on the following:

- Previous inspection history
- Any information received in relation to the service

The findings on inspection are based on:

- Information obtained through examination of documentation
- Direct observation
- Discussion with relevant staff

This inspection was unannounced and focused on the area of governance, health, welfare and development of the child, safety, premises and facilities. The inspections may also focus on other areas as required.

The inspection focused on an examination of compliance under regulations 9, 11, 16, 19, 20, 21, 23, 26, 28 and 29; however, on inspection additional non-compliance which posed significant risk was identified under Regulation 8. These findings are outlined within the relevant regulation within this report.

A sampling process was used to assess compliance under regulations 19 Health, Welfare and Development of Child, 20 Facilities for Rest and Play, 21 Equipment and Materials and 23 Safeguarding Health, Safety and Welfare of Child. As a result, the scope of the inspection included the Creche, Wobbler 1, Toddler 1 and Preschool 7 rooms and did not include the unregistered Wobbler 2 room, Junior Pre-school 3, Junior Pre-school 4 or Toddler 2. Pre-school 8 was occupied by school age children. Junior Pre-school 5 and the unregistered Pre-school room were not in operation.

Inspection findings are documented in the inspection report which is first issued in draft format to the service with an opportunity to respond to any findings. Where statutory requirements are identified as not being met, the registered provider must demonstrate how they have rectified the non-compliance and will prevent any non-compliance from re occurring. The Corrective Action and Preventive Action plan (CAPA) will be used to inform decisions about compliance with regulatory requirements. Where the registered provider fails to meet the statutory requirements an escalation process may be commenced.

The inspectorate reserves the right to edit responses received for reasons including clarity, completeness and compliance with administrative and legal processes.

The contents of the report are compiled by the inspectorate body.

Additional Information

At the time of inspection, the registered provider advised that two additional care rooms had recently begun operating at the service, namely Wobbler 2 and the Pre-school room. However, neither of the two rooms had been sanctioned for use by the Inspectorate. In addition, the Pre-school room had begun operating on the second floor of the building, where the maximum number of persons on this floor should not exceed 20, according to a condition attached to the service's Fire Safety certificate. The inspectors were advised that the maximum number of children attending the three care rooms on the second floor was now 32, where 18 children had been approved following a Fit for Purpose inspection on 24 November 2020.

Following review of the CAPA response submitted by the registered provider, it was established that some of the outstanding requirements had not been adequately addressed. The registered provider was subsequently invited to attend a regulatory compliance meeting, which took place on 2 June 2023.

A referral was made to the Fire Officer on 6 June 2023, in relation to the capacity of the second floor of the premises. A referral was also made to Cork County Childcare Committee on the same date.

Acknowledgments

The inspectors wish to acknowledge the cooperation of the registered provider, deputy person in charge, staff and children who were present on the day of the inspection.

Part III – Management and Staff

Regulation 9 – Management and recruitment

(1) A registered provider shall ensure that-

- (a) the service has a designated person in charge and a named person who is able to deputise as required,
- (b) at all times during the period when the pre-school service is being carried on, the designated person in charge or the named person referred to in subparagraph (a) is on the premises, and

(2) A registered provider shall ensure that each employee, unpaid worker and contractor is suitable and competent taking into consideration the nature of the needs of children, including by-

- (a) consideration of references from the person's past employers, if any, and in particular the most recent employer, if any,
- (b) consideration of references from reputable sources in the case of a person who has no past employers,
- (c) consideration of the vetting disclosure received from the National Vetting Bureau of the Garda Síochána in accordance with the Act of 2012 in respect of the person, and
- (d) ensuring, insofar as is practicable, that where a person has lived in a state other than the State for a period of longer than 6 consecutive months, he or she provides police vetting from the police authorities in that state.

(4) A registered provider shall ensure that, without prejudice to the generality of paragraph (2) and subject to paragraphs (5) and (6), each employee working directly with children attending the service holds at least a major award in Early childhood Care and Education at Level 5 on the National Qualifications Framework or a qualification deemed by the Minister to be equivalent.

Compliance Information

- (1)
- (a) There was a designated person in charge and a named person who could deputise. In addition, there were two further named persons also available to deputise on the day of inspection, if required.
 - (b) The person in charge and deputy were both on the premises when the inspectors arrived and remained onsite for the duration of the inspection. Staff rosters indicated that either the designated person in charge or deputy were available on the premises, when the pre-school children were present.
- (2) Since the previous inspection on 7 April 2021, nine staff members had commenced employment, therefore these files were assessed, along with the qualifications of seven additional staff members, which had not been reviewed previously.

(a)(b)

There were eleven references and validations from past employers and seven references and validations from sources other than previous employers.

(c)

Garda vetting disclosures from the National Vetting Bureau were available in respect of all nine staff members.

(4)

Eight out of the nine staff members who worked directly with the children each held a major award in Early Childhood Care and Education, at Level 5 or above on the National Framework of Qualifications. The ninth adult worked with school age children only. Each of the seven staff members whose qualifications had not been previously assessed also held a relevant qualification in Early Childhood Care and Education.

Non-Compliance Information

(2)

(d) An international police disclosure was not on file for one staff member who had lived outside the State for six consecutive months or longer, as an adult.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

The required police vetting along with a translation into English has been submitted. In future, it will be ensured that there are no gaps in each employee's curriculum vitae.

Supporting documentation submitted

A copy of the required police vetting, along with a translation into English by a reputable source were forwarded on 19 April 2023.

Summary Comment

The non-compliance identified under this regulation has been adequately addressed.

Part III – Management and Staff

Regulation 11 - Staffing levels

(1) Subject to this Regulation, a registered provider shall ensure that there is at all times an adequate number of adults working directly with the children attending the pre-school service.

(2) Subject to paragraphs (4) and (5), a registered provider of a full day care service or a part-time day care service shall ensure that at all times the minimum ratio of adults to children specified in column (3) of Part 1 of Schedule 6 opposite a particular reference number specified in column (1) of that Part in respect of the age range of the children specified in column (2) thereof at that reference number is satisfied.

(8) Without prejudice to paragraphs (2) to (7)-

(a) a registered provider of a pre-school service other than a child-minding service or a sessional pre-school service shall ensure that there are at least 2 adults on the premises at all times,

Compliance Information

(1) During the period of inspection, it was noted that a sufficient number of adults were working with the children who attended the service.

(2) In the morning, the care rooms were in operation as follows:

Room Name and Age Range of Children	Number of Children Present	Number of Adults Present
Creche (12 to 18 months)	10	4
Wobbler 1 (15 to 22 months)	9	2
Wobbler 2 (unregistered room) (1 year and 9 months – 2 ½ years)	11	2
Toddler 1 (2 – 2 ½ years)	9	2

Toddler 2 (2 – 2 ½ years)	11	2
Junior Pre-school 3 (3 – 4 years)	11	1
Junior Pre-school 4 (2 – 4 years)	14	2
Pre-school 7 (4 – 5 years)	11	1

Pre-school 8 was occupied by school age children. Junior Pre-school 5 and the unregistered Pre-school room were not in operation.

In the afternoon, the adult child ratio met the regulatory requirements, as overall, there was an adequate number of adults available to the children, as outlined in the following table:

Room Name and Age Range of Children	Number of Children Present	Number of Adults Present
Creche (12 to 18 months)	9	2
Wobbler 1 (15 to 22 months)	9	2
Wobbler 2 (unregistered room) (1 year and 9 months – 2 ½ years)	11	2
Toddler 1 (2 – 2 ½ years)	9	2
Toddler 2 (2 – 2 ½ years)	11	2
Junior Pre-school 3 (3 – 4 years)	11	1

Junior Pre-school 4 (2 – 4 years)	12	2
Pre-school 7 (4 – 5 years)	9	2

The deputy person in charge was also available at this time.

(8)

(a) There were at least two adults rostered in the service for the duration of the hours of operation.

Part IV – Information and Records

Regulation 16 – Record in relation to pre-school service

(1) A registered provider shall ensure that a record in writing is kept of the following information in relation to the service:

(j) details of any medication administered to a pre-school child attending the service with signed parental consent;

Compliance Information

(j) Written parental consent for staff to administer prescribed medication, had been obtained in respect of one of the children who may have required same, while in attendance. The inspectors were advised that said medication had not been administered to date, however, provision was in place to document this practice, should it be necessary.

Part V - Care of Child in Pre-school Service

Regulation 19 - Health, welfare and development of child

(1) A registered provider shall, in providing a pre-school service, ensure that-

(a) each child's learning, development and well-being is facilitated within the daily life of the pre-school service through the provision of the appropriate activities, interaction, materials and equipment, having regard to the age and stage of development of the child, and

Compliance Information

The Creche, Wobbler 1, Toddler 1 and Pre-school 7 were sampled in relation to this regulation.

On the day of inspection, the following information was obtained through:

- direct observation and discussion with staff
- examination of relevant documentation

(1)(a)

Basic needs:

- The registered provider advised that meals and snacks were served to the children at regular intervals throughout the day. A hot lunch meal was observed before midday and a snack was accommodated later in the afternoon. During meal breaks, the younger children were provided with bibs and the adults offered assistance as needed, with opportunities for children to feed themselves also supported.
- Drinking water was available to children throughout the day.
- In each of the care rooms, staff were noted to demonstrate kindness and sensitivity in their approach to managing the children's care needs. For example, when helping a child to settle back into the Creche room upon waking from sleep, one of the adults communicated with the child in a gentle, comforting tone. Interactions between the adults and children in the Wobbler 1 room were also warm, caring and responsive; children were supported by staff to find positive solutions when sharing toys and equipment and staff were noted to remind the children to "Use gentle hands" and to say "No, thank you".
- The younger children's personal hygiene was promptly attended to, for example, staff were observed to clean the children's noses. A supply of tissues was accessible to the older children in Pre-school 7, which supported the development of self-care and independence.
- It was reported that nappy changing was carried out at frequent intervals and in response to children's individual needs. An observed nappy changing procedure in Wobbler 1 was handled in a positive and sensitive manner, as the staff member spoke reassuringly to the child during this time.

- Children’s individual sleep needs were facilitated in the Creche room, with the adjoining sleep room observed to be in use at various periods throughout the morning. After the hot lunch meal, a scheduled rest period was accommodated in Wobbler 1 and Toddler 1. A calm atmosphere was evident, as the children were supported to relax.
- The children enjoyed freedom of movement throughout the various interest areas within the care rooms and also had the use of the outdoor play area.

Part V - Care of Child in Pre-school Service

Regulation 20 – Facilities for rest and play

(1) Subject to this regulation, a registered provider shall ensure that-

(b) there are adequate and suitable facilities for a pre-school child to rest during the day, and in the case of an overnight pre-school service, during the day and the night.

Compliance Information

- (1)
- (b) Suitably furnished rest areas were in place in each of the care rooms to facilitate the children’s need for rest and relaxation during the day. These quiet spaces were noted to include soft matting, sofas and vinyl cushions, positioned next to book areas. A sleep room, with nine standard cots, was accessible adjoining the Creche room, to meet the children’s sleep requirements. Stackable beds and linen were also available and utilised within individual care rooms, during designated rest periods.

Non-Compliance Information

1. Some of the children who were aged under two years were not accommodated to sleep in a standard cot, as per best practice guidelines for safe sleep. The registered provider advised the inspector that the children who attended the Wobbler 1 room - all of whom were aged less than two years - were provided with stackable beds during rest periods. This was later observed in practice. It was also noted that the children who attended the unregistered Wobbler 2 room slept on stackable beds, with 4 of these children aged under 2 years. Children aged less than two years were also observed to sleep on stackable beds at the previous inspection on 7 April 2021. In the CAPA response at the time, the registered provider advised that additional cots had been purchased. However, there were only 9 cots readily accessible for children’s use in the sleep room and there were 23 children under the age of 2 present on the morning of inspection.

2. There were ill-fitting mattresses on two of the cots in the sleep room, which created gaps between the mattresses and the cot frames, where a child's limb may become trapped.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

1. At the regulatory compliance meeting, the registered provider advised that in addition to the 4 cots already held in storage, an extra 10 foldable cots had been ordered and received. The registered provider outlined that the Wobbler 1 care room will continue to be used to accommodate a daily scheduled rest period, for the children attending this room. To facilitate this practice, the foldable cots will be brought into the room for use. The new cots will temporarily be stored in an adjacent room.
2. The ill-fitting mattresses have since been replaced with two full size mattresses. In future, the service will ensure that the gaps between the mattress and the cots are within regulations and provide a safe sleep environment for all.

Supporting documentation submitted

1. A copy of the order confirmation for the cots was furnished at the regulatory compliance meeting, along with photographic evidence of the delivered cots.
2. Photographic evidence.

Summary Comment

The corrective actions implemented by the registered provider are accepted in addressing the non-compliances identified under regulation 20.

During the regulatory compliance meeting, it was established that the room currently used to store the new cots is not suitable for their permanent storage, due to an ongoing issue with damp. Therefore, the registered provider was advised that an alternative storage solution would be required going forward. A referral was made to Cork County Childcare on 6 June 2023, with a request to assist the service in this matter.

Part V - Care of Child in Pre-school Service

Regulation 21 – Equipment and materials

A registered provider shall ensure that there is adequate and suitable furniture, play and work equipment and materials available on the premises of the pre-school service.

Compliance Information

The following observations relate to Creche, Wobbler 1, Toddler 1 and Pre-school 7 rooms, which were sampled on the day of inspection:

- The care rooms were comfortable, inviting and adequately resourced according to the children’s developmental needs. For example, interest items such as wall mounted activity boards, sound making toys, hand held vehicles and push toys, were on offer in the Creche room, while older children in Pre-school 7 had access to a well-equipped wooden play kitchen, a furnished doll’s house, books, connectable shapes, train sets and dress up clothes.
- Suitable furniture was provided for the children’s use. For example, low level tables and chairs were in place throughout the service and high chairs were used for some of the children in the Creche room during mealtimes.
- An adult sized chair was readily available for staff in the Creche room, which allowed them to comfort and feed the younger children, as required.
- There were five interconnecting outdoor play areas available, which were suitable for the various ages and stages of children attending the pre-school service. A variety of outdoor play equipment was provided to facilitate opportunities for physical development, including a large wooden climbing frame with slides, ride-on toys, tricycles, tractors and scooters. Mud kitchens and wooden houses were accessible for imaginary play and sand and water troughs were available for sensory play.

Part VI - Safety

Regulation 23 - Safeguarding health, safety and welfare of child

A registered provider shall ensure that all reasonable measures are taken to safeguard the health, safety and welfare of a pre-school child attending the service and that the environment of the service is safe.

Compliance Information

Sampling of the Creche, Wobbler 1, Toddler 1 and Pre-school 7 was undertaken to assess this regulation.

At the time of inspection, the following was noted through a combination of:

- direct observation and discussion with staff
- examination of relevant documentation

General Safety:

- Storage and kitchenette areas within the Wobbler 1 and Creche rooms were partitioned to prevent the children from accessing potentially hazardous items.
- Restrictive opening devices were fitted on low lying cupboards in Toddler 1 and Pre-school 7.
- There were no cables or flexes accessible to children.
- Fire extinguishers were securely wall mounted.

Infection Control:

- Warm running water, liquid soap and disposable paper towelling were supplied at wash hand basins. In Toddler 1, good hand hygiene was observed at key intervals. For example, the children sanitised their hands following outdoor play and were noted to wash their hands after the lunch meal.
- The children's nappies, wipes and barrier creams were appropriately labelled and stored in the nappy changing areas. Changing mats were well-maintained and suitable foot pedal operated bins were in place for the hygienic disposal of nappies.
- Staff in the Wobbler 1 care room were observed to follow the nappy changing procedure. The adult wore disposable gloves and an apron, sanitised the unit and changing mat when finished and both the adult and the child washed their hands.
- The care rooms, sanitary facilities and communal areas across the service were maintained in a clean and hygienic condition. Staff were also noted to sanitise tables as part of mealtime routines.
- In the Wobbler 1 care room, a steriliser unit was available for soothers. Each child had an individually labelled box in which to store their soother.
- Children's coats were stored on wall hooks, above floor level.
- Care rooms were provided with a supply of natural ventilation through openable windows.

Administration of Medication:

- The administration of medication was not observed during the inspection period.
- The inspectors were informed that staff members had received training to administer the medication which had been prescribed to one of the children. During subsequent discussion, staff demonstrated familiarity with this procedure. Said medication was appropriately labelled with the name of the relevant child, was in date and had been safely stored out of children's reach, in a high-level wall cabinet.
- Individual anti-febrile medication was also available for children, if required.

Safe Sleep:

- The air temperature of the sleep room was recorded at 19.3 °C, while occupied by sleeping children. This fell within the recommended range of 16°C to 20°C for safe sleep practice.
- Sleeping children were monitored at frequent intervals, with physical checks of their breathing, colour and position observed and recorded by staff members. Sleep logs were maintained to this effect on an online application, which was presented for review.

Fire Safety:

- Fire exits were noted to be free from obstruction.

Outings:

- The inspector was informed that outings were occasionally undertaken as part of the programme of activities and a suitable Outings policy had been developed.

Non-Compliance Information

Infection Control:

1. Handwashing was not observed prior to the children's hot lunch meal in the Creche room, which increased the risk of cross infection.
2. There were 23 stackable beds stored in the upstairs staff sanitary facility, which posed a risk of cross infection.

Action submitted by the Registered Provider

Corrective & Preventive Action

Infection Control:

1. All children's hands are now washed with running water prior to mealtime. Going forward, staff will ensure that all children's hands are washed prior to mealtime, instead of using disinfectant wipes.
2. The stackable beds have been removed to a downstairs storeroom and staff members will go up and down the stairs to access the beds prior to sleep/rest time. Staff will no longer store the beds in the sanitary facility to avoid cross contamination.

Supporting documentation submitted

Infection Control:

1. & 2. The statements from the registered provider are accepted as evidence.

Summary Comment

The corrective actions implemented by the registered provider have addressed the non-compliances identified under regulation 23.

Part VI - Safety

Regulation 26 - Fire safety measures

- (1) A registered provider shall ensure that a record in writing is kept of-*
- (a) any fire drill that takes place in the premises, and*
 - (b) the number, type and maintenance record of firefighting equipment and smoke alarms in the premises.*
- (4) A notice of the procedures to be followed in the event of fire shall be displayed in a conspicuous position in the premises.*

Compliance Information

- (1)
- (a) The fire drills which had been undertaken at the service were recorded in writing. The most recent fire drill conducted was dated 3 March 2023.
 - (b) Documents which detailed the number and type of the firefighting equipment and smoke alarms were available. According to the maintenance records, the firefighting equipment was last serviced on 10 June 2022 and the wired smoke alarm was tested on 10 March 2023.
- (4) Fire evacuation notices were displayed in the care rooms and at various locations throughout the childcare setting.

Part VI - Safety

Regulation 28 - Insurance

A registered provider shall ensure that the pre-school service is adequately insured.

Compliance Information

A current insurance certificate was available, with an expiry date of 29 February 2024.

Non-Compliance Information

The insurance certificate provided cover for up to 110 children. However, the inspectors were advised that at maximum capacity, the 11 care rooms catered for a total of 126 children. This included the two unregistered care rooms. It was acknowledged that once this was brought to the attention of the registered provider, updated insurance cover was sought.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

The insurance cover has been updated to cater for up to and including 140 children. In future, the service will ensure that the insurance cover is appropriate to cater for the number of children attending at any given time.

Supporting documentation submitted

A copy of the updated insurance endorsement schedule was submitted on 14 April 2023, with details of cover for up to 140 children.

Summary Comment

The action taken by the registered provider has addressed the non-compliance found on inspection.

Part VII - Premises and Space Requirements

Regulation 29 - Premises

A registered provider shall ensure that the premises of the service are-

- (b) safe and secure,*
- (e) equipped with adequate and suitable sanitary facilities.*

Compliance Information

(b) Unauthorised entry to the childcare facility was prevented through the use of a key pad mechanism, which was installed on the main entrance gate. The main door was also key pad operated from the exterior and the door release button on the interior was positioned at a high level, which reduced the risk of a child exiting, while unsupervised. The perimeter of each outdoor area was secured by high metal fencing and sliding bolt gates.

Non-Compliance Information

(e) The sanitary facilities allocated for use by the children who attended Pre-school 7, Pre-school 8 and the unregistered Pre-school room, were insufficient to cater for the number of children accommodated. The shared sanitary facility for these three care rooms comprised four toilets and two wash hand basins. However, the inspectors were advised that the three rooms catered for up to 32 children in total. As one wash hand basin and one toilet are required for every 11 toilet trained children, a third wash hand basin was needed.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

At the regulatory compliance meeting, the registered provider confirmed that the unregistered Pre-school room is not currently in use. The additional wash hand basin is therefore not required. In the CAPA response submitted prior to this, the registered provider advised that if the unregistered Pre-school room is required going forward, the proposed change in circumstance procedure will be followed and the additional wash basins will be installed to cater for any extra children.

Supporting documentation submitted

The statement from the registered is accepted as evidence.

Summary Comment

The regulatory requirement has been met.

Part II - Registration and Register

Regulation 8 - Notification of change in circumstances

(1) A registered provider of a pre-school service other than a temporary pre-school service shall, subject to paragraph (3), notify the Agency in writing of any proposed change in the details in relation to the pre-school service contained in the register pursuant to section 58C(2) of the Act or Regulation 7(2) at least 60 days before it is proposed that the change would take effect.

Non-Compliance Information

(1) The inspectors were informed by the registered provider that two unregistered rooms were in operation at the setting; Wobbler 2, which catered for up to 11 children, aged 18 months to 2 and a half years and the Pre-school room, which catered for a maximum of 10 children, aged 3 to 4 years. During the inspection, it was also established that Pre-school 7 and Pre-school 8 were both accommodating up to 11 children, aged 3 to 5 years, despite having been approved to cater for no more than 9 children per room, following a Fit for Purpose inspection on 24 November 2020. The registered provider had not notified the Agency regarding these changes and was therefore operating outside of the service's registration status.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

At the regulatory compliance meeting on 2 June 2023, the registered provider stated that the Pre-school room and the Wobbler 2 room would cease operating as and from 23 June 2023 and confirmed that no more than 109 children would be accommodated in the childcare facility at any one time, as per the service's current registration status. She further advised that going forward, a maximum of 9 children per room will be accommodated in both Pre-school 7 and Pre-school 8.

Supporting documentation submitted

The statements from the registered provider at the regulatory compliance meeting are accepted as evidence.

Summary Comment

The actions implemented from 23 June will address the non-compliance identified. At the regulatory compliance meeting, the registered provider was reminded that changes to the service's registration could not be operated without prior approval from the Registration Office.