

# Early Years Inspectorate Regulatory Report

## Pre School

<b>TUSLA Identifier:</b>	TU2015CE064		
<b>Name of Service:</b>	Kidz Haven Creche		
<b>Address of Service:</b>	8 An Rosan Oir, Ballycasey, Shannon, Co. Clare		
<b>Eircode:</b>	V14 EV62		
<b>Name of Registered Provider:</b>	Siobhan Mulderrig		
<b>Service type:</b>	Full Day, Part Time, Sessional		
<b>Date of Inspection:</b>	09/10/2023		
<b>No of pre-school children:</b>	AM	35	PM 29
<b>Address of the Early Years Inspectorate:</b>	Early Years Inspectorate, Quality and Regulation Directorate, Tusla, Station Road Primary Care Centre, Station Road, Ennis, Co. Clare.		
<b>Inspection undertaken by:</b>	M. Ní Nialláin		
<b>Title:</b>	Early Years Inspector		
<b>Authority to Inspect</b>			
The Tusla Early Years Inspectorate carries out inspections of Early Years Services under Section 58(J) of the Child Care Act 1991 (as inserted by Section 92 of the Child and Family Agency Act 2013).			
<b>Conditions if applicable</b>	Not applicable		

### Description of service

Kidz Haven is a full day care childcare service which first opened in 2003 in Shannon town. It is privately operated. It is registered to cater for 44 pre-school children between the ages of 4 months - 6 years. The service operates from 7.30am -5.45pm weekdays. Care is provided across 5 playrooms all located at ground floor level. There is a kitchen on site which is used for the preparation of children's meals and snacks. A large enclosed outdoor play area is located to the side and rear of the premises.

### Staffing

The registered provider was on site and both she and the service manager were working directly with the children. They were assisted by 6 childcare staff and a student who were present on the day when the unannounced inspection was carried out.

Tusla's Early Years Inspectorate is the independent statutory regulator of early years services in Ireland. The Child Care Act 1991 (Early Years Services) Regulations 2016 define the duty of a registered provider to ensure the safety and well-being of children and to comply with these regulations. This Act also gives Tusla the authority to assess compliance with the regulations. The purpose of regulation in relation to early years services is to ensure that the care, safety, and well-being of children attending such services is upheld. Inspections of early years services are planned based on the following:

- Previous inspection history
- Any information received in relation to the service

The findings on inspection are based on:

- Information obtained through examination of documentation
- Direct observation
- Discussion with relevant staff

This inspection was unannounced and focused on the area of governance/ health, welfare and development of child and safety. The inspections may also focus on other areas as required.

The inspection focused on an examination of compliance under regulations 9, 11, 19, 23, 25, 26, and 28. These findings are outlined within the relevant regulations within this report.

Inspection findings are documented in the inspection report which is first issued in draft format to the service with an opportunity to respond to any findings.

The inspectorate reserves the right to edit responses received for reasons including clarity, completeness and compliance with administrative and legal processes.

The contents of the report are compiled by the inspectorate body.

### Acknowledgments

The inspector wishes to acknowledge the cooperation of the registered provider, service manager, staff and children who were present on the day of the inspection.

## Part III – Management and Staff

### Regulation 9 – Management and recruitment

*(1) A registered provider shall ensure that-*

- (a) the service has a designated person in charge and a named person who is able to deputise as required,*
- (b) at all times during the period when the pre-school service is being carried on, the designated person in charge or the named person referred to in subparagraph (a) is on the premises, and*

*(2) A registered provider shall ensure that each employee, unpaid worker and contractor is suitable and competent taking into consideration the nature of the needs of children, including by-*

- (a) consideration of references from the person's past employers, if any, and in particular the most recent employer, if any,*
- (b) consideration of references from reputable sources in the case of a person who has no past employers,*
- (c) consideration of the vetting disclosure received from the National Vetting Bureau of the Garda Síochána in accordance with the Act of 2012 in respect of the person, and*
- (d) ensuring, insofar as is practicable, that where a person has lived in a state other than the State for a period of longer than 6 consecutive months, he or she provides police vetting from the police authorities in that state.*

*(4) A registered provider shall ensure that, without prejudice to the generality of paragraph (2) and subject to paragraphs (5) and (6), each employee working directly with children attending the service holds at least a major award in Early childhood Care and Education at Level 5 on the National Qualifications Framework or a qualification deemed by the Minister to be equivalent.*

### Compliance Information

(1)(a) On the day of the inspection the service manager was the designated person in charge and there was a named person available who was able to deputise for her if required.

(b) During the period of the inspection, the designated persons in charge were present on the premises. The staff roster indicated that the designated person in charge or her deputy were always available on the premises.

(2)(a) Two validated references from past employers were available for some of the adults.

(b) Where past employer references were not available, references from a source other than a past employer were provided.

(c) Vetting disclosures received from the National Vetting Bureau of the Garda Síochána in accordance with the Act of 2012 were available for nine adults employed at the service.

(d) Police vetting was available for one adult who had lived outside the state for a period greater than six months.

(4) Eight adults employed to work directly with children on the day of inspection held an appropriate qualification in Early Childhood Care and Education. A ninth adult was undertaking a childcare course and worked and working under supervision in the service.

### Part III – Management and Staff

#### Regulation 11 - Staffing levels

*(1) Subject to this Regulation, a registered provider shall ensure that there is at all times an adequate number of adults working directly with the children attending the pre-school service.*

*(2) Subject to paragraphs (4) and (5), a registered provider of a full day care service or a part-time day care service shall ensure that at all times the minimum ratio of adults to children specified in column (3) of Part 1 of Schedule 6 opposite a particular reference number specified in column (1) of that Part in respect of the age range of the children specified in column (2) thereof at that reference number is satisfied.*

*(8) Without prejudice to paragraphs (2) to (7)-*

*(a) a registered provider of a pre-school service other than a child-minding service or a sessional pre-school service shall ensure that there are at least 2 adults on the premises at all times,*

#### Compliance Information

(1) On the day of Inspection there were eight adults and one student working with thirty-five pre-school children. The adult/child ratio in the service was correct.

(2) The written staff roster showed that the registered provider/service manager ensured that the minimum ratio of adults to children was adhered to in the service.

(8) (a) The service was not operated single-handedly, and more than two adults were available in the service at all times.

### Part V - Care of Child in Pre-school Service

#### Regulation 19 - Health, welfare and development of child

(1) A registered provider shall, in providing a pre-school service, ensure that-

(a) each child's learning, development and well-being is facilitated within the daily life of the pre-school service through the provision of the appropriate activities, interaction, materials and equipment, having regard to the age and stage of development of the child.

#### Compliance Information

(1)(a) BASIC NEEDS:

- A healthy eating policy and a menu plan was available in the service. Some of the food for the morning snacks were supplied by the parents, and some was supplied by the service. It consisted of bread and cheese, filled sandwiches, chopped apple, banana, and yoghurts. The main hot meal of the day was shepherd's pie, mixed vegetables, and potatoes. An afternoon snack was offered in the afternoon. Milk and water was readily available for the pre-school children.
- Children were given sufficient time to eat in an unhurried manner and the children sat at age appropriate low level tables at mealtimes. The adults sat with the children at mealtimes and gave assistance as required.
- The older children were supported and encouraged to be independent and self-caring which was evidenced by encouragement of self-feeding, toileting and tidying away after their work and play activities.
- The adults were observed to supervise children's hand washing before snack and dinner, following nappy changing/ toileting and after outdoor play.
- There was one main play area to the rear of the premises which was sufficiently spacious to accommodate the numbers of children attending the service. The children were observed to enjoy freedom of movement in the outdoor play area throughout the day. The children were appropriately dressed for outdoor play.
- Children's behaviour was consistently managed in a competent and positive manner by adults throughout the service.

### PHYSICAL AND MATERIAL ENVIRONMENT:

- The indoor environment was colourful, bright, comfortable and pleasant. Resources were organised so that they were easily accessible to each pre-school child.
- The rooms were well resourced, and children had the opportunity for different types of play and learning . The rooms had artwork on display and the theme in the Montessori room was ‘feelings’.
- The facility had a large enclosed outdoor play area adjacent to the playrooms. It contained a grassy and all weather ground surface. There was a variety of ride on vehicles, activity centres, play houses, mud kitchens, giant sand pits, tyre features, outdoor shop, slides, climbing frames and a planting area available. A separate sheltered outdoor play area was available to the side of the premises which was covered to facilitate outdoor play in all weathers. It had tables and a seating area. It had a wooden kitchen, sand and water play and an area for pouring liquid at different levels. The outdoor space used by the babies to the rear of the premises was also covered and was well resourced with age appropriate toys and equipment. Adult and children sized tables and chairs were available.

### Part VI - Safety

#### Regulation 23 - Safeguarding health, safety and welfare of child

*A registered provider shall ensure that all reasonable measures are taken to safeguard the health, safety and welfare of a pre-school child attending the service and that the environment of the service is safe.*

#### Compliance Information

##### General Safety:

- The person in charge ensured that complete and accurate daily records of attendance were kept for all children and adults in the service. The entrance to the service was secured with a security system.
- The external outdoor play areas were secured and fire doors throughout the building were unobstructed.

##### Infection Control:

- Playrooms, and sanitary areas were adequately ventilated by natural forms of ventilation. The premises was maintained in a clean and hygienic manner.  
The external outdoor play areas were secured and fire doors throughout the building were unobstructed
- There was liquid soap at the wash hand basins to facilitate hygienic hand washing for children and adults. Paper towels were provided in the dispensers in all the sanitary areas used by the children and adults to facilitate hygienic hand drying.

### Administration of Medication:

- Appropriate documentation was available in the event that medication was required by a child attending the service. Medication was not administered in the service on the day of inspection.

### Safe Sleep:

- Standard cots were available for children under 2 years of age and sleep beds were available for children aged over 2 years of age should they require sleep or rest. Sleeping children were supervised and a log was maintained.

### Fire Safety:

- Monthly fire drills were carried out in the service.

## Part VI - Safety

### Regulation 25 - First aid

*(1) A registered provider shall ensure that a person trained in first aid for children is, at all times, immediately available to the children attending the pre-school service.*

*(2) A registered provider shall ensure that a suitably equipped first aid box for children-*

*(a) is safely stored in an easily accessible and conspicuous position on the premises, and*

*(b) is available to the children attending the pre-school service at all times.*

### Compliance Information

(1) One adult present in the service had updated First Aid Responder training and the certificate was valid to June 2025. Another adult had Paediatric First Aid certification which was valid to September 2024.

(2)(a) There were suitably equipped first aid boxes stored in designated areas in the playrooms.

(b) The first aid boxes were available to the children attending the pre-school service at all times.

### Part VI - Safety

#### Regulation 26 - Fire safety measures

- (1) A registered provider shall ensure that a record in writing is kept of-*
- (a) any fire drill that takes place in the premises, and*
  - (b) the number, type and maintenance record of fire fighting equipment and smoke alarms in the premises.*
- (4) A notice of the procedures to be followed in the event of fire shall be displayed in a conspicuous position in the premises.*

#### Compliance Information

- (1)(a) Records are available to show that fire drills were carried out on a monthly basis.
- (b) A record of the number, type and maintenance of fire fighting equipment and smoke alarms were available on the premises with the most recent services having been completed in October 2022.
- (4) The fire evacuation procedures were displayed in conspicuous positions on the premises.

### Part VI - Safety

#### Regulation 28 - Insurance

*A registered provider shall ensure that the pre-school service is adequately insured.*

#### Compliance Information

The insurance certificate for the service was available and valid to 27<sup>th</sup> March 2024. The required cover was available for a maximum of 50 pre-school children who could attend at any one time.