

Early Years Inspectorate Regulatory Report

Pre School

TUSLA Identifier:	TU2015CN001
--------------------------	-------------

Name of Service:	ABC Childcare
-------------------------	---------------

Address of Service:	7 Cherry Grove, Drumgola Wood, Cavan, Co. Cavan
----------------------------	---

Eircode:	H12 DE26
-----------------	----------

Name of Registered Provider:	Carmel Sorohan
-------------------------------------	----------------

Service type:	Full Day
----------------------	----------

Date of Inspection:	17/04/2024
Date of Regulatory Compliance Meeting No 1	25/4/2024
Date of Regulatory Compliance Meeting No 2	23/5/2024

No of pre-school children:	AM	28	PM	22
-----------------------------------	----	----	----	----

Address of the Early Years Inspectorate:	Tusla Early Years Inspectorate Family Resource Centre, Commons Road, Navan, Co. Meath
Inspection undertaken by:	AM Cunningham & D Murray
Title:	Early Years Inspectors

Authority to Inspect

The Tusla Early Years Inspectorate carries out inspections of Early Years Services under Section 58(J) of the Child Care Act 1991 (as inserted by Section 92 of the Child and Family Agency Act 2013).

Conditions if applicable	Not Applicable
---------------------------------	----------------

Description of service

ABC Childcare is located in a housing development within the town of Cavan. This service was established in 2010. The service provides full day, part- time, sessional childcare and education for children from 0 to 6 years and operates from 8.00am-6.00pm each weekday. There are three care rooms operating namely Wobbler/Toddler room, Pre School room 1 and Pre School room 2. An additional room was available on the ground floor but not in use on the day of inspection.

Staffing

The registered provider and four staff members are employed in the service, this includes the cook. All staff members were present on the day of inspection.

Methodology

Tusla's Early Years Inspectorate is the independent statutory regulator of early years services in Ireland. The Child Care Act 1991 (Early Years Services) Regulations 2016 define the duty of a registered provider to ensure the safety and well- being of children and to comply with these regulations. This Act also gives Tusla the authority to assess compliance with the regulations. The purpose of regulation in relation to early years services is to ensure that the care, safety, and well-being of children attending such services is upheld. Inspections of early years services are planned based on the following:

- Previous inspection history
- Any information received in relation to the service

The findings on inspection are based on:

- Information obtained through examination of documentation
- Direct observation
- Discussion with relevant staff

This inspection was unannounced and focused on the area of governance/ health, welfare and development of child/ safety/ premises and facilities. The inspection may also focus on other areas as required.

The inspection focused on an examination of compliance under regulations 9,11,16,19,20,21,22,23,25,26 and 28, however, on inspection additional non-compliances which posed significant risk was identified under Regulation 29. These findings are outlined within the relevant regulations within this report.

Inspection findings are documented in the inspection report which is first issued in draft format to the service with an opportunity to respond to any findings. Where statutory requirements are identified as not being met, the registered provider must demonstrate how they have rectified the non-compliance and will prevent any non-compliance from re occurring. The Corrective Action and Preventive Action plan (CAPA) will be used to inform decisions about compliance with regulatory requirements. Where the registered provider fails to meet the statutory requirements an escalation process may be commenced.

The inspectorate reserves the right to edit responses received for reasons including clarity, completeness and compliance with administrative and legal processes.

The contents of the report are compiled by the inspectorate body.

Additional Information

An immediate action notice was issued to the registered provider on the 17th April 2024 under Regulation 23 regarding significant risks observed in relation to Regulation 11: Staffing Levels and Regulation 19: Health, welfare and development of child. A response was received on the 19th April which was accepted.

As the Registered Provider was part of the adult/child ratios on the day of inspection the close out meeting could not be carried out on the day. The close out meeting was held the following morning on the 18th April remotely by a Teams meeting.

A regulatory compliance meeting was held on the 25th April 2024 following the inspection due to the level of non-compliance's found on the day of inspection and to discuss overall governance of the service.

A further regulatory compliance meeting was held on the 23rd May 2024 following CAPA response from registered provider.

Acknowledgments

The inspectors wish to acknowledge the co-operation of the registered provider, staff and children who were present on the day of the inspection.

Part III – Management and Staff

Regulation 9 – Management and recruitment

(1) A registered provider shall ensure that-

- (a) the service has a designated person in charge and a named person who is able to deputise as required,
- (b) at all times during the period when the pre-school service is being carried on, the designated person in charge or the named person referred to in subparagraph (a) is on the premises, and

(2) A registered provider shall ensure that each employee, unpaid worker and contractor is suitable and competent taking into consideration the nature of the needs of children, including by-

- (a) consideration of references from the person's past employers, if any, and in particular the most recent employer, if any,
- (b) consideration of references from reputable sources in the case of a person who has no past employers,
- (c) consideration of the vetting disclosure received from the National Vetting Bureau of the Garda Síochána in accordance with the Act of 2012 in respect of the person, and
- (d) ensuring, insofar as is practicable, that where a person has lived in a state other than the State for a period of longer than 6 consecutive months, he or she provides police vetting from the police authorities in that state.

(4) A registered provider shall ensure that, without prejudice to the generality of paragraph (2) and subject to paragraphs (5) and (6), each employee working directly with children attending the service holds at least a major award in Early childhood Care and Education at Level 5 on the National Qualifications Framework or a qualification deemed by the Minister to be equivalent.

Compliance Information

(1) (a) The service had a designated person in charge and a named person to deputise as required.

(b) A designated person in charge was on the premises when the inspectors arrived unannounced to carry out the inspection.

(2) The registered provider employs four staff members this includes the cook.

(2)(a)&(b) Five staff files were reviewed. Ten references were available either from a past employer or from a reputable source.

(c) Garda vetting disclosures was available for the 5 staff members and were within the 3 year timeframe.

(d) Police vetting was not required as no staff member had resided outside the jurisdiction for a period of more than 6 consecutive months as an adult.

(4) Four childcare staff held a major award in Early Childhood Care and Education at Level 5 on the National Framework of Qualifications.

Non-Compliance Information

(4) One staff member who was employed as the cook was observed providing care to children during the inspection, this person did not hold any childcare qualification.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

Corrective Action

Staff providing care to the children have a childcare qualification with the exception of staff breaks when an unqualified staff member assists with these but is accompanied at all times by a qualified member of staff. Staff providing care to the children have a childcare qualification.

Preventive Action

The registered provider is actively trying to recruit newly qualified members of staff, so that going forward, hopefully all staff working directly with the children will have a childcare qualification. The registered provider will ensure that only adults with a childcare qualification will provide direct care to children.

Summary Comment

This regulation remains outstanding as an unqualified a staff member provides cover for the staff during breaks and is therefore working directly with children contravening the requirements of this regulation.

The registered provider has given assurances that she is actively trying to recruit a new qualified staff member.

Part III – Management and Staff

Regulation 11 - Staffing levels

(1) Subject to this Regulation, a registered provider shall ensure that there is at all times an adequate number of adults working directly with the children attending the pre-school service.

(2) Subject to paragraphs (4) and (5), a registered provider of a full day care service or a part-time day care service shall ensure that at all times the minimum ratio of adults to children specified in column (3) of Part 1 of Schedule 6 opposite a particular reference number specified in column (1) of that Part in respect of the age range of the children specified in column (2) thereof at that reference number is satisfied.

(8) Without prejudice to paragraphs (2) to (7)-

(a) a registered provider of a pre-school service other than a child-minding service or a sessional pre-school service shall ensure that there are at least 2 adults on the premises at all times,

Compliance Information

(2) On the morning of the inspection the following adult to child ratios were observed when the service was operating at capacity:

- **In the Wobbler/Toddler room:** From 10.55am to 11.55am and from 14.25pm and 16.00 hrs there was an adequate number of adults caring for the children. Two staff members provided care for 8 pre-school children ranging in age from 1 year 7 months to 2 years 9 months attending the service on a full day care basis.
- **Pre-school Year 1 room:** One adult cared for 7 children ranging in age from 3 to 4 years. All children were attending on a full day basis.
- **Pre-school Year 2 room:** Two adults cared for 13 children ranging in age from 4 to 5 years. Seven children attending on a full day care basis.

Non-Compliance Information

Present on the day of inspection were the designated person in charge, 2 childcare staff and a cook caring for 28 children. The registered provider arrived at 10:55am when the inspection had commenced and was present for the remainder of the day.

(1) & (2) Wobbler/Toddler room: Between 10.30am and 10.55am and 11.55am to 14.25pm there was an inadequate number of staff present. One staff member was providing care for 8 preschool children ranging in age from 1 year 7 months to 2 years and 9 months all attending on full day care. Two staff members were required. The staff member present was observed changing nappies in the adjoining nappy changing area while trying to supervise a group of children who remained in the care room and this was done while observing those children through the open doorway. During this period the children in the care room became restless and the staff member was heard directly the children “don’t do that”, “sit on the chair”, “we don’t pull toys” through the open doorway.

(8) As a staff roster was not available, it was not possible for the inspectors to ascertain if two staff members were on the premises at all times.

Adult:child ratios were found to be non-compliant at the last inspection on 16/8/2023. The registered provider gave assurances at that time that this non-compliance would not re-occur. However, the actions stated were not sufficient to ensure compliance with this regulation.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

Corrective Action

(1) There are now 6 toddlers in toddler room as 2 children have been moved to another playroom so 1 member of staff working in this room with 6 children now meets adult/child ratios.

(2) During nappy changing there is a clear view of the children at all times. When possible directions to the children will be at the child's level but this may not always be possible i.e. during nappy changing. All conversations with children or directions are in soft child friendly tone.

Supporting documentation submitted

A staff roster was submitted to the Inspectorate.

Summary Comment

Regarding 11(1), the registered provider has given an assurance that the number of children in the Toddler Room has been reduced to 6 children to be cared for by 1 adult to ensure that the required ratios are compliant. After discussion with the registered provider at the regulatory compliance meetings, the Inspectorate has accepted this assurance and will review adult:child ratios at the next inspection.

Regarding the non-compliance found under Regulation 11(2), the Inspectorate is accepting the response of the registered provider based on the reducing of numbers being cared for in this room. However, this will be reviewed at the next inspection.

Regarding the non-compliance under Regulation 11(8), a sample staff roster was submitted and reviewed. On review and discussion with the registered provider, the roster was accepted as indicating that 2 staff members were present at all times in the service.

Part IV – Information and Records

Regulation 16 – Record in relation to pre-school service

(1) A registered provider shall ensure that a record in writing is kept of the following information in relation to the service:

(i) details of staff rosters on a daily basis;

Non-Compliance Information

(i) A staff roster was not available for inspection.

This was also a non-compliance on the previous two inspections on the 20th June 2022 and the 16th August 2023 despite assurances from the registered provider measures were not put in place to maintain compliance.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

Corrective Action

A staff rota is now in place.

Preventive Action

A staff rota will be kept in place and available for inspection.

Supporting documentation submitted

A staff roster has been submitted to the inspectorate.

Summary Comment

The registered provider has submitted a staff roster which meets the requirements of Regulation 16.

Part V - Care of Child in Pre-school Service

Regulation 19 - Health, welfare and development of child

(1) A registered provider shall, in providing a pre-school service, ensure that-

(a) each child's learning, development and well-being is facilitated within the daily life of the pre-school service through the provision of the appropriate activities, interaction, materials and equipment, having regard to the age and stage of development of the child, and

(b) appropriate and suitable care practices are in place in the pre-school service, having regard to the number of children attending the service and the nature of their needs.

Compliance Information

(1)(a) The following observations were made on how each child's learning, development and well-being was facilitated within the daily life in the service:

Basic needs:

- The children showed confidence around the staff members and sought out staff members for reassurance, comfort, and support.
- Older children were encouraged to become independent and self-caring, suitable to their age and stage of development which included using the toilet, hand washing, caring for their belongings and tidying away after activities and play.
- The staff members sat and chatted with the children at mealtimes, helping the children when required whilst encouraging conversation and extending interactions.
- Some of the children in the Wobbler/Toddler room availed of an early morning nap in the sleep room adjoining the care room.

Supporting relationships around children.

- Staff members meet the parents at pick-up time and any issues pertaining to the child was discussed.
- The service showed a positive regard towards the families of the children and family links were nurtured in the service with family photographs displayed on "The Family Tree" in the care rooms.

Non-Compliance Information

(1)(b)

1. In the Wobbler/Toddler Room, at 13.05pm four children were sitting at the table having their dinner. Four children awoke from sleep and were waiting for their dinner which did not arrive until 14:25pm. During this time the four children were removed from the table and brought to the library area as the dinner was delayed. One child was upset and began to cry. This unrealistic expectation of waiting one hour and twenty minutes does not meet the developmental need of these children.

2. A staff member stated that the outdoor play area was not available to the children since November 2023 and therefore the children were not brought outside. Outdoor play supports children’s holistic development and wellbeing and provides children with the opportunity for exploring, engaging and experimenting with nature. Physical energetic exercise helps children to development gross and fine motor skills along with social skills of turn taking and playing with their peers.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

Corrective Action

- 1.(b) Children will receive their dinner within 10/15 minutes after their nap.

It is not normal practice for the children to have to wait 1hr and 20mins for their dinner after awaking from their nap.

- 2.Children receive outdoor play on daily basis

Preventive Action

- (1)(b) Children will not have to wait longer than 15 mins for their dinner when they awake from their nap.

2. Play area will be available to children at all times unless on days when weather is deemed unsuitable.

Summary Comment

In the response received from the registered provider, she has given assurances that meal times for children will not be delayed and that children will have the opportunity to play outdoors on a daily basis. These assurances were further discussed at the regulatory compliance meetings.

The Inspectorate is accepting the assurances given and will assess compliance with both matters at the next inspection.

Part V - Care of Child in Pre-school Service

Regulation 20 – Facilities for rest and play

(1) Subject to this regulation, a registered provider shall ensure that-

(b) there are adequate and suitable facilities for a pre-school child to rest during the day, and in the case of an overnight pre-school service, during the day and the night.

(3) A registered provider of a full day care service, a part-time day care service or a childminding service, other than such a service to which paragraph (2) applies, shall ensure that-

(a) a suitable, safe and secure outdoor space to which the pre-school children attending the service have access on a daily basis is provided on the premises,

Compliance Information

(1)(b) One cot room was available downstairs with 6 cots beside the Wobbler/Toddler room. Within the Wobbler/Toddler room, Preschool room 1 and 2 there were soft furnishings, mats, and cushions for children to take a break from activities and rest if needed

Non-Compliance Information

(3)(a) The outdoor area was not available for children as the fence was down and the outdoor space was not safe and secure.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

The fence is now repaired and will be checked each morning by a staff member.

Supporting documentation submitted

Photographs of the outdoor area fenced repaired has been submitted to the inspectorate.

Summary Comment

The response from the registered provider addresses the non-compliance in Regulation 20. This will be reviewed at the next inspection.

Part V - Care of Child in Pre-school Service

Regulation 21 – Equipment and materials

A registered provider shall ensure that there is adequate and suitable furniture, play and work equipment and materials available on the premises of the pre-school service.

Compliance Information

- Play materials and play equipment in all care rooms were visible and easily accessible to the children on open shelving at their height which supported children to have choices in selecting materials and equipment to play with. Tables and chairs in the preschool rooms were appropriate to the age and stage of development of pre-school children attending the specific care rooms. The care rooms were well resourced and had areas of interest with supporting equipment which incorporated natural/sensorial materials, art and crafts and a range of suitable toys.

Non-Compliance Information

- In the Wobbler/Toddler room the table available was too small for the eight children attending. Therefore, at morning snack time one child was placed at the sneeze blowing station while another child was assisted with feeding while sitting on the couch.

Corrective & Preventive Action submitted by the Registered Provider

Corrective Action

There are 6 children in toddler room now so table in room is sufficient in allowing all children to sit comfortably at mealtimes.

Preventive Action

A second table will be provided, if needed.

Summary Comment

The response from the registered provider was reviewed and further discussed at the regulatory compliance meeting. Assurances have been given stating that the number of children in this care room was reduced to 6, and that the table space available was sufficient for that number. This has been accepted and will be reviewed at the next inspection.

Part V - Care of Child in Pre-school Service

Regulation 22 – Food and drink

A registered provider shall ensure that adequate and suitable, nutritious and varied food and drink is available for each pre-school child attending the pre-school service.

Compliance Information

The service had a 2-week menu plan with a selection of meals ranging from meat and poultry with a variety of snacks. For the children attending the service on a full day care basis, breakfast was available from 8am to 9am consisting of a choice of cereals. The Toddler/Wobbler room had a snack between 10 and 10:30am which on the day of inspection consisted of brioche buns and crackers. The main meal of the day was usually served at 12:30pm which was chicken casserole and potatoes. Brown bread with butter and jam was served at 15:30pm before the children left for home. The older children brought their own morning snack. Water was the drink of choice with individual bottles/cups for the children in the care rooms.

Part VI - Safety

Regulation 23 - Safeguarding health, safety and welfare of child

A registered provider shall ensure that all reasonable measures are taken to safeguard the health, safety and welfare of a pre-school child attending the service and that the environment of the service is safe.

Compliance Information

General Safety:

The following safety measures were in place on the day of inspection:

- The main door to the service was secured which ensured that a child did not exit unsupervised and restricted unauthorised persons from gaining access to the service.
- All cleaning agents were stored out of reach of the children.
- The main emergency exit doors were unobstructed.
- All furniture and display units had a stable base with no risk of toppling identified.

Infection Control:

The following infection control measures were in place on the day of inspection:

- The hand washing policy and nappy changing policy were implemented in practice with appropriate hand washing for staff and children at all times. Warm running water was available in the children's sanitary area, along with a supply of liquid soap and hand paper towel for effective hand washing.
- The service was clean.
- Pedal bins were available for general waste throughout the service.

Fire Safety:

The following fire safety measure was in place on the day of inspection:

- The fire assembly point noticed was placed on the fence to the front of the premises.

Non-Compliance Information

General Safety:

The following safety measures were not in place on the day of inspection:

1. Skirting boards were propped against the wall which posed a toppling risk.

Infection Control:

The following infection control measures were not in place on the day of inspection:

2. In the second children's toilet cubicle upstairs the covering on the floor was torn which did not provide a smooth surface for adequate cleaning.
3. A toilet brush was accessible to children in the first children's toilet cubicle upstairs.

Safe Sleep:

4. The registered provider provided sleep observations records for the day of inspection (16/4/ 2024) and for the day previous to the day of inspection. The last recorded record prior to this was the 13 /9/2023. Sleeping children must be observed at 10 minute intervals with their colour, position and breathing pattern recorded and signed by the staff member.

Fire Safety:

5. Fire drills for the whole service were not conducted on a monthly basis. There was evidence that fire drills were being practiced for the care rooms on the first floor only. Best practice recommends that fire drills are completed for the entire service at one time.

Corrective and Preventive Action submitted by the Registered Provider

General Safety:

1. Skirting boards have been fitted & no longer pose a risk of toppling. Nothing will be left free standing that may pose a risk of toppling.

Infection Control:

2. Floor covering will be replaced (in next few weeks). Floor covering will be kept in good condition, checked daily & replaced when needed.

3. Toilet brush has been removed and will not be stored in children's cubicle.

Safe Sleep:

4. Sleep records are in place daily. Sleep observation records will continue to be carried out for each child taking a nap on a daily basis.

Fire Safety:

Fire drills are being carried out as required on the ground floor.

Supporting documentation submitted

Photographs of the skirting board now placed in the wall has been submitted.

Samples of sleep observations carried out since inspection.

Dates that the fire drills were carried out on the ground floor.

Summary Comment

The non-compliances and the response given by the registered provider were discussed at the regulatory compliance meeting. The importance of carrying out and recording 10 minute sleep checks on all sleeping children was outlined and this was accepted by the registered provider. Evidence was submitted to indicate that the non-compliances were addressed in relation to number 1, 3, 4 and 5. Regarding number 2, the registered provider has stated that the floor covering has been stuck down to eliminate the immediate risk however replacement of the floor covering is required.

Part VI - Safety

Regulation 24 - Checking in and out and record of attendance

(1) A registered provider shall ensure that each pre-school child attending the service is checked in and out of the service by an employee or an unpaid worker.

Compliance Information

(1) Records demonstrated that the date and time of attendance and departure in respect of each pre-school child is recorded on a daily basis.

(3)(a) All persons are approved by an employee prior to entry to the pre-school.

(b) Visitors are announced and approved by an authorised staff member on arrival, the visitors' details are entered into the visitors' book.

Part VI - Safety

Regulation 25 - First aid

(1) A registered provider shall ensure that a person trained in first aid for children is, at all times, immediately available to the children attending the pre-school service.

(2) A registered provider shall ensure that a suitably equipped first aid box for children-

(a) is safely stored in an easily accessible and conspicuous position on the premises, and

(b) is available to the children attending the pre-school service at all times.

Compliance Information

(1) The service provided evidence that a person had up to date First Aid Responders course and was available at all times to the children attending the pre-school service.

(2)(a) and (b) First aid boxes were available and safely stored in the premises.

Non-Compliance Information

(2) Many of the items in the first aid boxes throughout the service were out of date.

The first aid boxes were not adequately stocked.

This was also found to be non-compliant at the last inspection on 16/8/2023 and the assurances given by the registered provider were insufficient to prevent re-occurrence.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

Corrective Action

(2) First Aid boxes will be adequately stocked throughout the service.

Preventive Action

(2) First aid boxes will be checked on regular basis and stocked as needed.

Supporting documentation submitted

The registered provider submitted photographs of a new first aid box purchased.

Summary Comment

The registered provider has provided evidence of a new first aid box provided in the service. At the regulatory compliance meeting this non-compliance was further discussed and the requirement to ensure that the first aid supplies are replaced when used or out of date. The Inspectorate is accepting the assurances of the registered provider that the first aid box will be checked regularly.

Part VI - Safety

Regulation 26 - Fire safety measures

- (1) A registered provider shall ensure that a record in writing is kept of-
- (a) any fire drill that takes place in the premises, and
 - (b) the number, type and maintenance record of fire fighting equipment and smoke alarms in the premises.
- (4) A notice of the procedures to be followed in the event of fire shall be displayed in a conspicuous position in the premises.

Compliance Information

(1)(b) A record was maintained of the mains powered smoke alarms and firefighting equipment on the premises. The mains powered smoke alarms were last serviced on the 04/01/2024. The firefighting equipment was last serviced on the 17/08/2023.

(4) A notice of the procedures to be followed in the event of a fire was conspicuously displayed in the premises.

Non-Compliance Information

(1)(a) There was no written records available of fire drills carried out for the Wobbler/Toddler Room.

Corrective & Preventive Action submitted by the Registered Provider

Corrective Action

Fire drill was carried out on 24/04/24.

Preventive Action

The registered provider will continue to carry out fire drills on a monthly basis.

Supporting documentation submitted

Fire drill carried on the 24th April has been submitted to the inspectorate.

Summary Comment

This non-compliance was discussed at the regulatory compliance meeting and the requirement for carrying out whole service fire drills. The response from the registered provider has been accepted and will be reviewed at the next inspection.

Part VI - Safety

Regulation 28 - Insurance

A registered provider shall ensure that the pre-school service is adequately insured.

Compliance Information

The registered provider ensured that the service was adequately insured for 59 children at any one time attending for full day care. The policy showed that the service was insured from 28th March 2024 to the 27th March 2025.

Part VII - Premises and Space Requirements

Regulation 29 - Premises

A registered provider shall ensure that the premises of the service are-

(d) maintained and repaired, as required

(e) equipped with adequate and suitable sanitary facilities.

Non-Compliance Information

The following was observed in the children's sanitary facilities downstairs:

- (d)
- There were no partitions between the 2 toilets in the sanitary area.
 - There were no doors to provide privacy.
- (e)
- There were holes in the walls with plaster missing.
 - The wooden surround for the main entrance to the sanitary area had a raw wood surface which was not adequate for effective cleaning.

Corrective & Preventive Action submitted by the Registered Provider

Corrective Action

A partition has been placed between toilets.

Wooden surround will be painted (within the next few weeks).

Preventive Action

Sanitary facilities will be maintained to ensure privacy & dignity of children at all times.

Supporting documentation submitted

Photographs of the partition in the sanitary accommodation has been submitted to the inspectorate.

Summary Comment

The response from the registered provider was discussed at the regulatory compliance meeting. The registered provider stated that suitable partitions had been ordered and would be installed over the summer break.

Assurances was given that repairs and repainting would also take place during this time.

Until evidence is submitted, the non-compliances found remain outstanding.