

# Early Years Inspectorate Regulatory Report

## Pre School

<b>TUSLA Identifier:</b>	TU2015DR044				
<b>Name of Service:</b>	Kids United Creche and Montessori Centre				
<b>Address of Service:</b>	28 Woodlands Road, Cabinteely, Dublin 18, Co. Dublin				
<b>Eircode:</b>	A96 F210				
<b>Name of Registered Provider:</b>	Aidan Repton				
<b>Service type:</b>	Full Day, Part Time, Sessional				
<b>Date(s) of Inspection:</b>	12/09/2023				
<b>No of pre-school children:</b>	<table border="1"> <tr> <td>AM</td> <td>42</td> <td>PM</td> <td>27</td> </tr> </table>	AM	42	PM	27
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<b>Address of the Early Years Inspectorate:</b>	Floor 2, Brunel Building, Heuston South Quarter, Kilmainham, Dublin 8				
<b>Inspection undertaken by:</b>	F Carty and S Quigley				
<b>Title:</b>	Early Years Inspectors				

### Authority to Inspect

The Tusla Early Years Inspectorate carries out inspections of Early Years Services under Section 58(J) of the Child Care Act 1991 (as inserted by Section 92 of the Child and Family Agency Act 2013).

<b>Conditions if applicable</b>	Not applicable
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### Description of service

Kids United Crèche and Montessori is a privately owned childcare facility. The service is registered to accommodate children aged 1 to 6 years. An option of sessional, part time and full day care is available. Sessions are provided from 9.00am to 12.00pm daily, over a 38-week annual period, in conjunction with the Early Childhood Care and Education (ECCE) Scheme. The service is open from 7.30am to 6.30pm.

The service is located in Cabinteely, South County Dublin and operates from a ground floor adapted retail premises. The service comprises of 5 care rooms, a designated sleep room and an outdoor area to the rear of the building.

### Staffing

The service employs a total of ten staff including the designated person in charge, seven childcare staff and a cook. There were eight staff present on the day of inspection including the designated person in charge, six childcare staff and the cook. The designated person in charge was not assigned to a room and provided cover and support across all care rooms.

### Methodology

Tusla's Early Years Inspectorate is the independent statutory regulator of early years services in Ireland. The Child Care Act 1991 (Early Years Services) Regulations 2016 define the duty of a registered provider to ensure the safety and well-being of children and to comply with these regulations. This Act also gives Tusla the authority to assess compliance with the regulations. The purpose of regulation in relation to early years services is to ensure that the care, safety, and well-being of children attending such services is upheld. Inspections of early years services are planned based on the following:

- Previous inspection history
- Any information received in relation to the service

The findings on inspection are based on:

- Information obtained through examination of documentation
- Direct observation
- Discussion with relevant staff

This inspection was *unannounced* and focused on the area of *governance, health, welfare and development of child and safety*. The inspection may also focus on other areas as required.

The inspection focused on an examination of compliance under regulations 9, 11, 15, 16, 19 and 23, however, on inspection additional non-compliance which posed significant risk was identified under Regulation 29. These findings are outlined within the relevant regulations within this report.

A sampling process was used to assess compliance under Regulation 15 Record of a preschool child and Regulation 16 record in relation to a pre-school service....

Inspection findings are documented in the inspection report which is first issued in draft format to the service with an opportunity to respond to any findings. Where statutory requirements are identified as not being met, the registered provider must demonstrate how they have rectified the non-compliance and will prevent any non-compliance from re occurring. The Corrective Action and Preventive Action plan (CAPA) will be used to inform decisions about compliance with regulatory requirements. Where the registered provider fails to meet the statutory requirements an escalation process may be commenced.

The inspectorate reserves the right to edit responses received for reasons including clarity, completeness and compliance with administrative and legal processes.

The contents of the report are compiled by the inspectorate body.

## Acknowledgments

The inspectors wish to acknowledge the cooperation of the children, person in charge and staff who were present on the day of the inspection.

### Part III – Management and Staff

#### Regulation 9 – Management and recruitment

*(2) A registered provider shall ensure that each employee, unpaid worker and contractor is suitable and competent taking into consideration the nature of the needs of children, including by-*

*(a) consideration of references from the person’s past employers, if any, and in particular the most recent employer, if any,*

*(b) consideration of references from reputable sources in the case of a person who has no past employers,*

*(c) consideration of the vetting disclosure received from the National Vetting Bureau of the Garda Síochána in accordance with the Act of 2012 in respect of the person, and*

*(d) ensuring, insofar as is practicable, that where a person has lived in a state other than the State for a period of longer than 6 consecutive months, he or she provides police vetting from the police authorities in that state.*

*(3) The procedures specified in paragraph (2) shall be carried out prior to any person being appointed, assigned or allowed access to or contact with a child attending the pre-school service.*

*(4) A registered provider shall ensure that, without prejudice to the generality of paragraph (2) and subject to paragraphs (5) and (6), each employee working directly with children attending the service holds at least a major award in Early childhood Care and Education at Level 5 on the National Qualifications Framework or a qualification deemed by the Minister to be equivalent.*

#### Compliance Information

This regulation was assessed in relation to all staff who were employed in the service.

(2)(a)(b)

Of the twenty references required sixteen written and references were available from a past employer. A further two written and validated references were available from a source other than a past employer.

(c) Garda vetting disclosures were available for all adults.

(d) International Police vetting was available for three staff members who had lived outside of the State for a period exceeding 6 months as an adult.

(3)

The procedures outlined above were carried out prior to three staff members commencing employment in the service.

(4) Records were available detailing the required qualifications or equivalent for all staff members.

### Non-Compliance Information

(2)(a)(b)

There was only one reference available for two staff members, a second reference had not been sought or kept on file.

(3)

Adequate validation was not available for eleven references. The date of validation or person who validated the references was not recorded. The inspectors were unable to ascertain from the information recorded whether the steps had been completed prior to the staff commencing employment in the service.

### Corrective & Preventive Action submitted by the Registered Provider

#### Corrective and Preventive Action

(2)(a)(b)

The two references were misfiled and returned to the staff members folder. Information was sought regarding timeline of reference checks and dates added. Ensure staff files are in correct place by introducing a filing system. A form will accompany the references with a set of questions to be asked and recorded on the form.

(3)

No corrective or preventive actions were submitted.

#### Supporting documentation submitted

(2)(a)(b)

The additional references were submitted for review.

(3)

A copy of the telephone reference checklist was submitted.

### Summary Comment

The corrective and preventive actions together with the supporting evidence submitted in writing by the registered provider have been reviewed and are deemed to meet the requirements of Regulation 9.

These non-compliances will be reviewed on the next inspection.

### Part III – Management and Staff

#### Regulation 11 - Staffing levels

*(1) Subject to this Regulation, a registered provider shall ensure that there is at all times an adequate number of adults working directly with the children attending the pre-school service.*

*(2) Subject to paragraphs (4) and (5), a registered provider of a full day care service or a part-time day care service shall ensure that at all times the minimum ratio of adults to children specified in column (3) of Part 1 of Schedule 6 opposite a particular reference number specified in column (1) of that Part in respect of the age range of the children specified in column (2) thereof at that reference number is satisfied.*

#### Compliance Information

(1) There were 42 preschool children being cared for by six staff members on the day of inspection. One staff member was not assigned to a room and provided cover for breaks and as needed.

(2) Ratios were maintained during the inspection. The following was observed:

- In the Caterpillar room 7 children aged 1 year-1.5 years were being cared for by 2 staff members.
- In the Butterfly room 6 children aged 2 years were being cared for by 1 staff member.
- In the Bumblebee room 10 children aged 2.5 years-3 years were being cared for by 1 staff member on a sessional basis.
- In the Ladybird room 10 children aged 3 years were being cared for by 1 staff member on a sessional basis.
- In the Dragonfly room 9 children aged 3 years were being cared for by 1 staff member on a sessional basis.
- In the afternoon 27 children between the ages of 1 year and 4 years were being cared for by 4 adults.

### Part IV – Information and Records

#### Regulation 15 – Record of pre-school child

*(1) A registered provider of a pre-school service other than a pre-school service in a drop-in centre or a temporary pre-school service shall ensure that a record in writing is kept in respect of each pre-school child attending the service containing the following particulars:*

- (a) the name and date of birth of the child;*
- (b) the date on which the child first attended the service;*
- (c) the date on which the child ceased to attend the service;*
- (d) the name and address of a parent or guardian of the child and a telephone number where that parent or guardian or a relative or friend of the child can be contacted during the hours of operation of the service;*
- (e) authorisation for the collection of the child;*
- (f) details of any illness, disability, allergy or special need of the child, together with all the information relevant to the provision of special care or attention;*
- (g) the name and telephone number of the child's registered medical practitioner;*
- (h) record of immunisations, if any, received by the child;*
- (i) written parental consent for appropriate medical treatment of the child in the event of an emergency.*

#### Compliance Information

(1) A sample of ten records were reviewed by the inspectors. The registered provider ensured that a record in writing was kept of the details relating to (a), (b), (d), (e), (f) (g) and (i) of the above Regulation for all of the records reviewed.

#### Non-Compliance Information

(h)  
A record of immunisations was not available for one of the records reviewed.

#### Corrective & Preventive Action submitted by the Registered Provider

##### Corrective and Preventive Action

(h)  
Dates for all immunisations were sought by all parents and updated on the children's files.

The forms will be checked upon arrival and enrolment form changed to remind parents to communicate vaccines as the child receives them so we can update their child's immunisation history.

### **Supporting documentation submitted**

A copy of a revised Medical Information Report was submitted for review.

### **Summary Comment**

The corrective and preventive actions together with the supporting evidence submitted in writing by the registered provider have been reviewed and are deemed to meet the requirements of Regulation 15.

## **Part IV – Information and Records**

### **Regulation 16 – Record in relation to pre-school service**

*(1) A registered provider shall ensure that a record in writing is kept of the following information in relation to the service:*

- (h) details of attendance by each pre-school child on a daily basis;*
- (i) details of staff rosters on a daily basis;*
- (j) details of any medication administered to a pre-school child attending the service with signed parental consent;*
- (k) details of any accident, injury or incident involving a pre-school child attending the service.*

### **Compliance Information**

- (1)
- (h) A written record was available detailing the attendance of each preschool child on the day of inspection.
  - (i) A staffing roster was available in the service detailing hours of work for each staff member on the day of inspection.
  - (k) A sample of accident and incident records were reviewed and were signed by staff and parents and completed appropriately.

## Non-Compliance Information

(j) There were no medication administration records available for any children who received medication in the service or signed parental consent.

## Corrective & Preventive Action submitted by the Registered Provider

### Corrective and Preventive Action

(j) Ensure all antibiotic forms are filled as soon as parent hands over the medication on paper form.

### Supporting documentation submitted

(j) Revised Medication Administration form was submitted and reviewed.

## Summary Comment

The corrective and preventive actions together with the supporting evidence submitted in writing by the registered provider have been reviewed and are deemed to meet the requirements of Regulation 15.

These non-compliance will be reviewed on the next inspection.

## Part V - Care of Child in Pre-school Service

### Regulation 19 - Health, welfare and development of child

*(1) A registered provider shall, in providing a pre-school service, ensure that-*

*(a) each child's learning, development and well-being is facilitated within the daily life of the pre-school service through the provision of the appropriate activities, interaction, materials and equipment, having regard to the age and stage of development of the child, and*

## Compliance Information

All food was provided by the service. A cook was employed daily to prepare the main meal which consisted of fish cakes with mashed potato and peas which was prepared by an external catering company and regenerated onsite. Snacks of fruit and an additional hot tea were served on the day of inspection. The daily menu was displayed in the entrance hall. Additional food was available in the service if required by a child. The children were given plenty of time to enjoy the whole food experience. Staff sat with children, providing support and offering assistance as required. Individual water containers were accessible by children and milk was served with the main meal.

Children were happily engaged enjoying the daily routine in the pre-school rooms cared for by staff who were familiar with each child and their personalities. Activities enjoyed by children included singing songs, story time, arts and crafts and free play. Children were observed to enjoy free play supported by staff. Young children were observed exploring their environment at their own pace.

Staff interacted well with young children during nappy changing by making eye contact and smiling.

Staff were observed to be positive towards children evidenced by individual names used, eye contact and praise for children on completion of activities. Staff encouraged and supported children in their chosen activities. Calm tones of voice were used, and assistance was provided whenever was needed. Staff used distraction methods and offered alternatives to encourage sharing and turn taking. Children were given opportunities to promote self-esteem and self-confidence. All care rooms had low level furniture and shelving. All toys and activities were accessible to children in all care rooms at their level and all children were encouraged and supported to choose whatever activities they wished.

A range of developmentally appropriate and creative experiences were available for all children. Areas of interest were noted in the care rooms and included home areas, construction, arts and crafts and cosy areas. Materials included dolls, dolls houses, puzzles, blocks, trucks, and animals. Each child had access to the outdoor area on the day of inspection.

The service worked in partnership with parents. To support communication between the service and each child's family, a childcare specific application is used to record all details relating to the children's activities and daily life in the service.

### Non-Compliance Information

1. Plates were not provided in the Ladybird room, at snack time inspectors observed a snack of fruit being placed on a tissue on the table which could lead to cross contamination.
2. In the Caterpillar room bibs were not used for children during dinner resulting in the children's clothes becoming soiled.

### Corrective & Preventive Action submitted by the Registered Provider

#### Corrective and Preventive Action

1. Staff reminded to use the plates for food and not tissues. Retrained staff on the policy and procedures of HACCP Food Handling.
2. Staff reminded to put bibs on children at all meal times. Sign on wall to remind staff members to use bibs.

### Supporting documentation submitted

1. Evidence of re-training of staff was submitted.
2. Sign reminding to use bibs was submitted.

### Summary Comment

The corrective and preventive actions together with the supporting evidence submitted in writing by the registered provider have been reviewed and are deemed to meet the requirements of Regulation 19.

These non-compliances will be reviewed on the next inspection.

## Part VI - Safety

### Regulation 23 - Safeguarding health, safety and welfare of child

*A registered provider shall ensure that all reasonable measures are taken to safeguard the health, safety and welfare of a pre-school child attending the service and that the environment of the service is safe.*

### Compliance Information

The inspector found by observation of practice, review of documentation, discussion with staff and inspection of the premises that the registered provider had taken the following steps to safeguard children attending

#### **General Safety:**

The main entrance door to the service was secure to ensure the safety of the children within. A high-level lock which could only be opened internally was in place for access to the service.

#### **Infection Control:**

Children in the Caterpillar and Ladybird rooms were observed to wash their hands before meals.

#### **Safe Sleep:**

Click or tap here to enter text. Staff were familiar with safe sleep guidance and adequately outlined safe sleep procedures in place in the service during discussions with the inspector. Appropriate sleep facilities were provided for children depending on their age and stage of development. These included cots and stackable beds.

#### **Fire Safety:**

The designated fire escape routes were clearly indicated and free from obstruction on the day of inspection. Staff members adequately outlined the evacuation procedures in place in the event of a fire and records demonstrated that fire drills are practiced regularly on a monthly basis.

## Non-Compliance Information

### General Safety:

1. The kitchen, office, cupboard in the hallway and staff bathroom were all accessible on the day of inspection.

These areas were accessible to children from Butterfly, Bumblebee and Dragonfly rooms that independently accessed the toilet in the hallway of the service. There were a number of hazards identified in these areas which posed a risk of harm to the children including the following:

- A number of hazards in the office including a handheld drill, 5ltr tin of paint, large scissors, loose cables, extension lead, screws and nails in an open box which could cause a risk of injury to a child.
  - An unlocked cupboard located in the hallway contained large 5 litre drums of washing detergent and fabric conditioner together with cleaning products which could cause a risk of a child ingesting the product.
  - The staff bathroom which was unlocked and contained bleach and cleaning products which could cause a risk of a child ingesting the product.
  - Vacuum cleaner located in the hallway with a long trailing cable which could lead to a risk of injury to a child.
2. In the garden area a number of hazards were identified which included:
- a ladder which was stacked against a wall, it is acknowledged that the person in charge removed this when the inspectors noted it, however, the children had been in the garden prior to the inspector's arrival in the garden.
  - loose wires and pipes which ran along the gable and rear walls of the premises in reach of the children which posed a risk of injury to a child.
  - The waste pipe from the washing machine was broken and used water could not go down the drain which poses a risk of a child ingesting waste water.
  - A number of planks of wood were loose and stored in the garden which could cause a risk of injury to a child.
3. In the Ladybird room an unlocked press under the sink contained 2 irons with long cables which were accessible to the children which posed a risk of injury to a child.

4. In the Bumblebee room a number of chairs were stacked on top of the tables whilst the children ate their snack. The children were observed pushing the chairs. Later inspectors observed seven chairs stacked on the floor of the care room. This posed a risk of injury should the chairs fall.

### **Infection Control:**

5. Children did not wash their hands prior to dinner in the Butterfly and Bumblebee rooms which could pose a risk of cross contamination.

6. There were 3 open bins in the Bumblebee room. Soiled tissues, gloves and paper towels were observed in them. Two open bins in the Ladybird and Dragonfly rooms were also observed to contain soiled tissues. Pedal operated bins are required to ensure adequate infection control.

7. In the garden a number of discarded tissues and wet wipes were noted discarded on the ground. Children who could not walk were observed to crawl in the garden whilst these items were present. There were also other items of refuse including plastic packaging and wood discarded in reach of children. These hazards could cause a risk of cross contamination and injury to a child.

8. A number of containers in the garden contained stagnant water and was not removed or cleaned prior to children entering the garden area which poses a risk of gastrointestinal illness if ingested.

9. During a nappy change a staff member was observed to re-dress a child with soiled gloves. This practice was at variance with the service nappy changing policy. This poses a risk of cross contamination.

10. Soiled toilet brushes containing faecal particles were observed in the sanitary accommodation on the floor where children accessed the toilet without supervision. This poses a risk of cross contamination should they be handled.

11. The rugs in the Caterpillar, Ladybird and Bumblebee rooms were observed to contain a build-up of dirt and debris and appeared soiled.

### **Administration of Medication:**

12. During conversations with staff it was noted that three children had received medication in the past week including an anti-biotic, temperature reducing medication and a prescribed medication which is given to a child daily. There was no signed documentation available detailing the administration of these medication or prior parental consent. This could affect the continuity of care of the children.

### **Safe Sleep:**

13. Sleep checks were recorded on an electronic application evidence observed by the inspectors noted that no sleep checks had been completed in the past week for a child attending the Caterpillar room whilst they slept.

Other records demonstrated that sleep checks were not completed every 10 minutes as is required as per the service policy.

### Action submitted by the Registered Provider

#### Corrective & Preventive Action

##### **General Safety:**

1. Hazards removed from the office. Door to kitchen will be repaired to make it easier for the member of staff in the kitchen to keep the door closed. New bigger sign added for visual reminder. Door locks ordered.

Keep door closed when not in use sign put on office door. Door locks installed.

The cleaning materials were removed from the staff bathroom while awaiting high storage to be installed.

Shelf secured high on wall for cleaning materials. The vacuum cleaner was removed from the hall and placed in the office. Risk assessments updated to include hazardous items not being in reach of children.

Door locks put on cupboard, kitchen and office out of children's reach. Shelf installed to store cleaning materials out of child's reach.

Staff reminded not to leave the vacuum in reach of children.

2. Ladder moved to safe area away from children. Wires secured with cable ties and pipe secured to wall.

Waste pipe from washing machine repaired. The wood is used as part of play, not waste. Put into correct storage.

The garden risk assessment was updated and in print form, so the staff carry out inspection before children enter the room. Children reminded of where open-ended material is stored and staff informed to oversee where the children put items.

3. Child lock put on the press to restrict the children from accessing it. All presses which contain hazards will have child locks on them.

4. Chairs were separated to remove the hazard of falling. Staff informed not to stack chairs at height and to remove stacked chairs from tables before children access the room.

##### **Infection Control:**

5. To ensure the staff follow procedures, reminders of times to wash hands after.

6. Bins with no lids emptied of soiled waste. New pedal bins ordered for all recycling bins and bins regularly checked by staff members for mixed waste disposal.

7. Rubbish removed. Risk assessment for garden implemented to include ensuring no rubbish and to check garden when finished in case of any discarded wipes or tissues after use.

8. All open material with water was emptied. Staff reminded to empty any water after children's play.

9. Staff reminded of nappy changing procedure. Staff retrained on nappy training procedure and encouraged to follow picture signs on the wall.

10. Brushes removed and stored away from children.

11. Mats removed and replaced with clean ones. Staff informed to keep their mats clear of debris and put them to be washed when visually soiled.

**Administration of Medication:**

12. Staff reminded to have consent before administering an antibiotic. Forms will be filled out physically on paper to ensure forms are signed.

**Safe Sleep:**

13. Sleeping forms filled out on paper. Staff participated in CPD of Safe Sleep for children.

Forms printed to ensure 10-minute checks are signed off as well as physically checking the children.

**Supporting documentation submitted**

**General Safety:**

1. Photographic evidence of new locks fitted, signage and risk assessments submitted for review.
2. Signage was submitted to the inspector for review.
3. Photographic evidence of locks on door.
4. Evidence of newly created risk assessment form submitted for review.

**Infection Control:**

5. Signage was submitted to the inspector for review.
6. Photograph of new bin was submitted for review.
7. and 8. Garden risk assessment submitted to the inspector for review.
9. Nappy changing Policy and signage submitted for review.
10. No evidence submitted.
11. New rugs purchased.

**Administration of Medication:**

12. New forms submitted for review by the inspector.

**Safe Sleep:**

13. New forms submitted to the inspector for review.

### Summary Comment

The corrective and preventive actions together with the supporting evidence submitted in writing by the registered provider have been reviewed and are deemed to meet the requirements of Regulation 23 apart from point 9 which remains outstanding.

These non-compliances will be reviewed on the next inspection.

### Part VII - Premises and Space Requirements

#### Regulation 29 - Premises

*A registered provider shall ensure that the premises of the service are-*  
*(d) cleaned, maintained and repaired, as required, and*

### Non-Compliance Information

- (d)
- The service was not cleaned, maintained or repaired as follows:
- All of the care rooms, children's bathrooms, nappy changing areas, and some furniture were observed to be heavily soiled and required a deep clean as follows:
    - Areas of the flooring, skirting boards, radiators, ledges, and shelving had heavy accumulations of dust, dirt and debris in crevices and on surfaces of all care rooms, sanitary accommodation and common areas.
    - Areas of the walls and doors in the sanitary areas and the care rooms were heavily stained.
  - The floor covering in a number of care rooms and sanitary accommodation was missing exposing concrete as follows:
    - In the Caterpillar room there was a number of large parts of flooring missing and torn in places throughout the room exposing loose concrete. A number of children who attended this room were observed to be crawling along the floor in the room.
    - In the Butterfly room the flooring is missing in part throughout the room pieces of concrete and plaster from the wall was observed on the floor.
    - In the Bumblebee room parts of the flooring is missing and doesn't meet the walls. A number of holes in the flooring was observed throughout the care room.
    - The sanitary accommodation flooring was missing in parts in the toilet cubicles.
- A build up of dirt and debris was noted in all of the missing parts of flooring throughout the service.

3. In the sanitary accommodation at the end of the main corridor of the service the pipe from a sink was leaking and left a stain on the tiles.
4. The partitions of the toilets in the sanitary accommodation at the end of the corridor were chipped exposing wood and could not be adequately cleaned.
5. A number of walls throughout the service were heavily chipped exposing sharp edges.
6. In the sleep room, paint was observed to be heavily chipped and lifting from the walls in parts. Staining was also noted on the walls in areas where the person in charge confirmed there had been a leak.
7. A step in the changing room was heavily rusted. It could not be effectively cleaned.
8. The light fitting in the sleep room was not covered with a shatterproof diffuser posing a risk of injury to a sleeping child should the bulb shatter.

### Corrective & Preventive Action submitted by the Registered Provider

#### Corrective and Preventive Action

1. A deep clean was done in all the rooms on the premises. Staff reminded to follow the cleaning schedule as per cleaning form. Advert posted to find a permanent cleaner.
2. Any debris in crevices removed. Flooring repaired and replaced. Floors in the Caterpillar, Butterfly and sanitary rooms were repaired. Floors will be checked regularly for any maintenance issues. Routine check and record of maintenance has been implemented.
3. Pipe tightened to stop leak. Regular checks for leaks are done and recorded on maintenance form.
- 4, 5 and 6. A painter sought to do painting in all areas mentioned. Painter booked in for the end of October to complete painting. A review of painting and chipped areas of the walls will be checked every six months from when painted. Any chips that can harm a child will be immediately repaired.
7. Step replaced with new set. Any rusty items will be discarded immediately.
8. Light not used until light safe. Check lights for any safety issues.

#### Supporting documentation submitted

1. No evidence submitted.
2. Photographic evidence of repairs to lino and receipts submitted to the inspector for review.
3. No evidence submitted.

- 4, 5 and 6. No evidence submitted.
- 7. Photographic evidence of a new ladder was submitted to the inspector.
- 8. Quote from electrician to replace fitting.

## Summary Comment

The corrective and preventive actions together with the supporting evidence submitted in writing by the registered provider have been reviewed and are deemed to meet the requirements of Regulation 29.

These non-compliances will be reviewed on the next inspection.