

Early Years Inspectorate Regulatory Report

Pre School

| | |
|--------------------------|-------------|
| TUSLA Identifier: | TU2015DS061 |
|--------------------------|-------------|

| | |
|-------------------------|------------------|
| Name of Service: | Busy Kids Creche |
|-------------------------|------------------|

| | |
|----------------------------|--|
| Address of Service: | Hansted, Finnstown, Newcastle Road, Lucan, Co. Dublin. |
|----------------------------|--|

| | |
|-----------------|----------|
| Eircode: | K78 KO23 |
|-----------------|----------|

| | |
|-------------------------------------|-------------|
| Name of Registered Provider: | James Moore |
|-------------------------------------|-------------|

| | |
|----------------------|----------|
| Service type: | Full Day |
|----------------------|----------|

| | |
|----------------------------|------------|
| Date of Inspection: | 09/08/2023 |
|----------------------------|------------|

| | | |
|-----------------------------------|----|---|
| No of pre-school children: | PM | 7 |
|-----------------------------------|----|---|

| | |
|---|--|
| Address of the Early Years Inspectorate: | Early Years Inspectorate, 180-189 Lakeshore Drive, Airside Business Park, Swords, Co. Dublin |
| Inspection undertaken by: | M. McDonnell and A. Bradshaw |
| Title: | Early Years Inspectors |

Authority to Inspect

The Tusla Early Years Inspectorate carries out inspections of Early Years Services under Section 58(J) of the Child Care Act 1991 (as inserted by Section 92 of the Child and Family Agency Act 2013).

| | |
|---------------------------------|----------------|
| Conditions if applicable | Not Applicable |
|---------------------------------|----------------|

Description of service

Busy Kids Creche is a purpose built, one-storey service located in a residential area of South Dublin. The service is registered to provide care to children aged 0 to 6 years old on a full day care basis. The service operates between 7.30 am and 6.30 pm. There are seven rooms available in the service. There is an onsite kitchen and sanitary areas available for children and staff. There is an outdoor area to the rear of the service and one to the side of the service. There is a registered school age care service also in operation on the premises.

Staffing

The registered provider does not work in the service. There are 20 staff employed in the service, of these there are 2 managers who work in a supernumerary capacity, 17 staff are available to work directly with the children and an onsite cook.

Methodology

Tusla's Early Years Inspectorate is the independent statutory regulator of early years services in Ireland. The Child Care Act 1991 (Early Years Services) Regulations 2016 define the duty of a registered provider to ensure the safety and well-being of children and to comply with these regulations. This Act also gives Tusla the authority to assess compliance with the regulations. The purpose of regulation in relation to early years services is to ensure that the care, safety, and well-being of children attending such services is upheld. Inspections of early years services are planned based on the following:

- Previous inspection history
- Any information received in relation to the service

The findings on inspection are based on:

- Information obtained through examination of documentation
- Direct observation
- Discussion with relevant staff

This inspection was unannounced and focused on the area of governance. The inspections may also focus on other areas as required.

During the inspection of the registered school age service an additional non-compliance which posed a significant risk was identified under Regulation 9(4). These findings are outlined within the relevant regulation within this report.

A sampling process was used to assess compliance under regulation 9 - management and recruitment, 9(4); As a result, the scope of the inspection included only the pre-school children being cared for with school age children on the day of inspection.

Inspection findings are documented in the inspection report which is first issued in draft format to the service with an opportunity to respond to any findings. Where statutory requirements are identified as not being met, the registered provider must demonstrate how they have rectified the non-compliance and will prevent any non-compliance from re occurring. The Corrective Action and Preventive Action plan (CAPA) will be used to inform decisions about compliance with regulatory requirements. Where the registered provider fails to meet the statutory requirements an escalation process may be commenced.

The inspectorate reserves the right to edit responses received for reasons including clarity, completeness and compliance with administrative and legal processes.

The contents of the report are compiled by the inspectorate body.

Additional Information

During an inspection of the registered school age care service in operation on the premises a non-compliance was identified in relation to pre-school children in Regulation 9.

Acknowledgments

The inspectors wish to acknowledge the cooperation of the person in charge, staff and children who were present on the day of the inspection.

Part III – Management and Staff

Regulation 9 – Management and recruitment

(4) A registered provider shall ensure that, without prejudice to the generality of paragraph (2) and subject to paragraphs (5) and (6), each employee working directly with children attending the service holds at least a major award in Early childhood Care and Education at Level 5 on the National Qualifications Framework or a qualification deemed by the Minister to be equivalent.

Non-Compliance Information

(4) The inspectors observed that pre-school children were being directly cared for by staff who did not hold a relevant qualification. From 1.30 pm during an inspection of the registered school age care service, 7 pre-school children, aged 4 to 5 years old, were in the care of 2 staff members who did not hold a major award in Early childhood Care and Education at Level 5 on the National Qualifications Framework or above or a qualification deemed by the Minister to be equivalent.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

The registered provider acknowledged that seven pre-school children aged 4 to 5 years old, due to start national school in September, were joined with the school age children. These children were in the care of two staff members who did not possess a major award at Level 5 or above. The registered provider stated that they fully acknowledged this non-compliance and took immediate steps to rectify the situation, by placing a fully qualified staff member with the preschool age children. The registered provider submitted evidence that a staff member who did not hold the necessary qualification has completed their Level 5 qualification in Early Childhood Care and Education.

The registered provider stated that going forward, the preschool children will not be combined with the afterschool children in the month leading to school starting in September and will remain with the preschool teachers.

Evidence Submitted

A copy of the transcript and confirmation of completion of course from the college.

Summary Comment

The actions submitted by the registered provider, in their corrective and preventive action plan have addressed the non-compliance identified on inspection.