

# Early Years Inspectorate Regulatory Report

## Pre School

<b>TUSLA Identifier:</b>	TU2015DS185				
<b>Name of Service:</b>	Kingswood Childcare				
<b>Address of Service:</b>	2 Tynan Hall Park, Kingswood, Tallaght, Dublin 24, Co. Dublin				
<b>Eircode:</b>	D24 X771				
<b>Name of Registered Provider:</b>	Linda McQuaid				
<b>Service type:</b>	Full Day, Part Time, Sessional				
<b>Date of Inspection:</b>	20 February 2023				
<b>No of pre-school children:</b>	<table border="1"> <tr> <td>AM</td> <td>27</td> <td>PM</td> <td>18</td> </tr> </table>	AM	27	PM	18
AM	27	PM	18		
<b>Address of the Early Years Inspectorate:</b>	The Brunel Building, Heuston South Quarter, St. John's Road West, Dublin 8				
<b>Inspection undertaken by:</b>	R. Brien & S. Quigley				
<b>Title:</b>	Early Years Inspectors				

### Authority to Inspect

The Tusla Early Years Inspectorate carries out inspections of Early Years Services under Section 58(J) of the Child Care Act 1991 (as inserted by Section 92 of the Child and Family Agency Act 2013).

<b>Conditions if applicable</b>	Not applicable
---------------------------------	----------------

### Description of service

Kingswood Childcare provides full day, part time and sessional care for children from 1 to 6 years of age. The service is registered to operate from 08:00 to 18:00, Monday to Friday. Sessional care is provided from 08:45 to 11:45, from 09:00 to 12:00 and from 12:00 to 15:00.

The service is located on the ground floor of a two-storey house in a residential area of Tallaght, south Dublin. There are three care rooms in the service. The Toddler room caters for children aged 2 and the Preschool 1 and Preschool 2 rooms cater for children aged 3 to 5 years of age. There is a fully enclosed outdoor play area to the rear of the premises.

### Staffing

The service currently employs 6 staff including a cook. There were 6 staff working directly with the children on the day of inspection including a student and the registered provider who arrived during the morning of the inspection.

### Methodology

Tusla's Early Years Inspectorate is the independent statutory regulator of early years services in Ireland. The Child Care Act 1991 (Early Years Services) Regulations 2016 define the duty of a registered provider to ensure the safety and well-being of children and to comply with these regulations. This Act also gives Tusla the authority to assess compliance with the regulations. The purpose of regulation in relation to early years services is to ensure that the care, safety, and well-being of children attending such services is upheld. Inspections of early years services are planned based on the following:

- Previous inspection history
- Any information received in relation to the service

The findings on inspection are based on:

- Information obtained through examination of documentation
- Direct observation
- Discussion with relevant staff

This inspection was unannounced and focused on the area of governance, health, welfare and development of child, safety, premises and facilities. The inspections may also focus on other areas as required.

The inspection focused on an examination of compliance under regulations 9 - Management and Recruitment, 11 – Staffing Levels, 16 – Record in relation to Pre-school service, 19 – Health, welfare and development of child, 23 - Safeguarding Health, Safety and Welfare of child, 25 – First Aid and 26 Fire Safety Measures. However, on inspection additional non-compliance which posed significant risk was identified under Regulation 20 - Facilities for Rest and Play, Regulation 24 – Checking in and out and record of attendance and Regulation 29 - Premises. These findings are outlined within the relevant regulation within this report.

A sampling process was used to assess compliance under regulation 9 (2)(4) Management and Recruitment and regulation 23 Safeguarding Health, Safety and Welfare of child.

Inspection findings are documented in the inspection report which is first issued in draft format to the service with an opportunity to respond to any findings. Where statutory requirements are identified as not being met, the registered provider must demonstrate how they have rectified the non-compliance and will prevent any non-compliance from re occurring. The Corrective Action and Preventive Action plan (CAPA) will be used to inform decisions about compliance with regulatory requirements. Where the registered provider fails to meet the statutory requirements an escalation process may be commenced.

The inspectorate reserves the right to edit responses received for reasons including clarity, completeness and compliance with administrative and legal processes.

The contents of the report are compiled by the inspectorate body.

## Acknowledgments

The inspectors wish to acknowledge the cooperation of the registered provider, person in charge, staff and children who were present on the day of the inspection.

### Part III – Management and Staff

#### Regulation 9 – Management and recruitment

*(1) A registered provider shall ensure that-*

- (a) the service has a designated person in charge and a named person who is able to deputise as required,*
- (b) at all times during the period when the pre-school service is being carried on, the designated person in charge or the named person referred to in subparagraph (a) is on the premises, and*

*(2) A registered provider shall ensure that each employee, unpaid worker and contractor is suitable and competent taking into consideration the nature of the needs of children, including by-*

- (a) consideration of references from the person's past employers, if any, and in particular the most recent employer, if any,*
- (b) consideration of references from reputable sources in the case of a person who has no past employers,*
- (c) consideration of the vetting disclosure received from the National Vetting Bureau of the Garda Síochána in accordance with the Act of 2012 in respect of the person, and*

*(4) A registered provider shall ensure that, without prejudice to the generality of paragraph (2) and subject to paragraphs (5) and (6), each employee working directly with children attending the service holds at least a major award in Early childhood Care and Education at Level 5 on the National Qualifications Framework or a qualification deemed by the Minister to be equivalent.*

#### Compliance Information

- (1)
- (a)(b) The service had a designated person in charge and a named person to deputise as required who were both on the premises throughout the inspection.
- (2) Following a discussion with the person in charge it was confirmed that no new members of staff were employed in the service since the last inspection on 01 June 2021. Documentation was reviewed in respect of one student who was present and met regulatory requirements as follows:
- (c) A Garda vetting disclosure from the National Vetting Bureau of An Garda Síochána was available for this adult.

### Non-Compliance Information

(2) (a)(b) There were no references on file for this adult who was present on the day of inspection.

(4) There was no evidence available to show that two of the adults who were working directly with the children in the service held a relevant major award in Early Childhood Care and Education on the National Framework of Qualifications.

### Corrective & Preventive Action submitted by the Registered Provider

#### **Corrective and Preventive Action**

(2)(a)(b) Student was asked to provide references but did not return to the service. We will ensure that a student provides 2 references before they start in future.

(4) Staff members in question are now fully aware that they cannot work directly with children even if it is to cover when short staffed. Ensure that we have qualified cover staff should we need them.

#### **Supporting documentation submitted**

Written evidence was presented to demonstrate the corrective and preventive actions submitted by the registered provider.

### Summary Comment

The corrective and preventive actions as stated by the registered provider have been deemed to address these non-compliances. These actions will be assessed on the next inspection.

## Part III – Management and Staff

### Regulation 11 - Staffing levels

*(1) Subject to this Regulation, a registered provider shall ensure that there is at all times an adequate number of adults working directly with the children attending the pre-school service.*

*(2) Subject to paragraphs (4) and (5), a registered provider of a full day care service or a part-time day care service shall ensure that at all times the minimum ratio of adults to children specified in column (3) of Part 1 of Schedule 6 opposite a particular reference number specified in column (1) of that Part in respect of the age range of the children specified in column (2) thereof at that reference number is satisfied.*

*(8) Without prejudice to paragraphs (2) to (7)-*

*(a) a registered provider of a pre-school service other than a child-minding service or a sessional pre-school service shall ensure that there are at least 2 adults on the premises at all times,*

### Compliance Information

(1) An adequate number of adults were working directly with the children at all times during the inspection.

(2) The minimum ratio of adults to children for full time services was adhered to at all times during the inspection. There were twenty-seven children attending the service being supervised by six adults on the day of inspection.

(8)(a) There were two adults on the premises at all times.

### Part IV – Information and Records

#### Regulation 16 – Record in relation to pre-school service

*(1) A registered provider shall ensure that a record in writing is kept of the following information in relation to the service:*

*(i) details of staff rosters on a daily basis;*

#### Non-Compliance Information

(i) The staff roster was not available to demonstrate the adult's hours of working. There was no documentary evidence of planning for sufficient cover to maintain the required staffing levels at all times.

#### Corrective & Preventive Action submitted by the Registered Provider

##### **Corrective and Preventive Action**

Staff roster is available to view in the office. Roster will be reviewed weekly to ensure that it reflects any changes in staff or working hours.

##### **Supporting documentation submitted**

Written evidence was presented to demonstrate the corrective and preventive action submitted by the registered provider.

#### Summary Comment

The corrective and preventive action as stated by the registered provider has been deemed to address this non-compliance. This action will be assessed on the next inspection.

### Part V - Care of Child in Pre-school Service

#### Regulation 19 - Health, welfare and development of child

*(1) A registered provider shall, in providing a pre-school service, ensure that-*

*(a) each child's learning, development and well-being is facilitated within the daily life of the pre-school service through the provision of the appropriate activities, interaction, materials and equipment, having regard to the age and stage of development of the child, and*

*(b) appropriate and suitable care practices are in place in the pre-school service, having regard to the number of children attending the service and the nature of their needs.*

#### Compliance Information

The service had a healthy eating policy in place and meals were provided at regular intervals. Children had a snack at 10:00. This was provided by the service for children in the Toddler room and children in the Preschool 1 and 2 rooms bring in their own snack from home. Dinner was served at 12:10. All children were given water with their dinner. Drinking water was accessible to children in the Preschool 1 and 2 rooms throughout the day. Children were observed engaging in conversation with their peers during their meal.

Children were encouraged and supported to be independent including using the toilet independently and cleaning up after their play. Children's nappies were changed regularly, and staff were observed engaging warmly with children when providing this care.

Staff interacted warmly with the children in their care throughout the inspection and were observed supporting children in their play. Staff were observed to use distraction, gentle tones and praise when promoting positive behaviour in line with the service's positive behaviour management policy.

Staff described how they communicate with parents daily about their child at arrival and collection times.

Care rooms were arranged to provide a range of play materials and areas of interest providing children with the freedom to play and explore. Areas of interest included small world toys, construction toys, jigsaws, home corners and dress up materials. The care rooms provided a range of developmentally appropriate play experiences for the children and were adequately resourced with a variety of materials. Low level tables and chairs were available in the care rooms. The children's artwork and photos were displayed throughout the care rooms.

A fully enclosed outdoor area was located to the rear of the premises and had artificial grass surfacing. A sheltered play area was also available to the children. A range of developmentally appropriate play equipment was provided in the outdoor play area. All children were observed accessing the outdoor play area on the day of inspection and were observed engaging in energetic and imaginative play.

### Non-Compliance Information

1. Drinking water was not readily available to the children in the Toddler room throughout the day. It is acknowledged that the children were given water with their dinner.
2. Books were not freely accessible to the children in the Toddler room on the day of inspection as they were stored on a high shelf out of reach of the children.

### Corrective & Preventive Action submitted by the Registered Provider

#### Corrective and Preventive Action

1. All children have been asked to bring in a beaker to be left here that will be on the shelf for the children to take as needed. All children have access to their beakers should a child forget theirs or it gets misplaced we will have spare beakers here that can be used.
2. Books have been placed within children's reach. Staff in all rooms have been made aware that books need to be accessible to children at all times. A wall book rack has been purchased for the toddler room.

#### Supporting documentation submitted

Written and photographic evidence was presented to demonstrate the corrective and preventive actions submitted by the registered provider.

### Summary Comment

The corrective and preventive actions as stated by the registered provider have been deemed to address these non-compliances. These actions will be assessed on the next inspection.

## Part V - Care of Child in Pre-school Service

### Regulation 20 – Facilities for rest and play

(1) Subject to this regulation, a registered provider shall ensure that-

(b) there are adequate and suitable facilities for a pre-school child to rest during the day, and in the case of an overnight pre-school service, during the day and the night.

#### Non-Compliance Information

Children’s need for rest was not adequately facilitated within the care rooms. The rest areas in the Toddler and Preschool 1 rooms required development to meet the needs of children attending and there was no rest area available to the children in the Preschool 2 room.

#### Corrective & Preventive Action submitted by the Registered Provider

##### Corrective and Preventive Action

Mattresses have been placed in all rooms for a rest area with pillows and blankets also provided. Will ensure that a rest area is set up daily in each room.

##### Supporting documentation submitted

Photographic evidence was presented to demonstrate the corrective and preventive actions submitted by the registered provider.

#### Summary Comment

The corrective and preventive actions as stated by the registered provider have been deemed to address this non-compliance. These actions will be assessed on the next inspection.

### Part VI - Safety

#### Regulation 23 - Safeguarding health, safety and welfare of child

A registered provider shall ensure that all reasonable measures are taken to safeguard the health, safety and welfare of a pre-school child attending the service and that the environment of the service is safe.

#### Compliance Information

The inspectors found by observation of practice, review of documentation, discussion with staff and inspection of the premises that the registered providers had taken the following steps to safeguard children attending:

##### General Safety:

- The entrance door to the service was adequately secured to ensure the safety of the children within and to avoid unauthorised persons accessing the service or children exiting unsupervised.
- Hand sanitisers and cleaning agents were stored safely out of reach of children.
- All storage facilities were inaccessible to children.

##### Infection Control:

- Liquid soap, warm water and paper towels were available to facilitate hand washing. Staff were observed to carry out hand washing as appropriate. The children were supported to wash their hands at regular intervals including following outdoor play, after using the toilet, after nappy changing and before meals.

#### Non-Compliance Information

##### General Safety:

1. A number of hazards were identified in the outdoor play area in reach of the children who accessed it on the day of inspection which posed a potential risk of injury to a child as follows:
  - a. A piece of wire was protruding from the raised bed area in the outdoor area posing a risk of injury to a child.
  - b. The artificial grass surfacing was torn in several areas posing a risk of tripping to the children.
  - c. A bin with no lid was observed with plastic waste and stagnant water inside which was accessible to the children.
  - d. Rubbish, including plastic gloves and a plastic rubbish bag, was observed on the raised bed area which was accessible to the children.
  - e. The metal on the bolt lock on a low gate in the outdoor area was warped with sharp edges protruding which may pose a risk of injury to the children.

2. The temperature of an exposed pipe which was accessible to the children in the Preschool 1 room was recorded at 71°C. This posed a risk of a burn injury to a child. It is acknowledged that the registered provider took corrective action by moving a piece of furniture to make the area inaccessible to children when this was brought to their attention by the inspector.
3. The temperature of the radiator in the hallway between the sanitary accommodation and Preschool 2 room was recorded at 65.5°C at 10:55. The radiator was accessible and uncovered. Children were observed hanging their coats and bags up in this area and accessing the bathroom alone.
4. A sample of accident forms were reviewed. Some of these records were incomplete. Two records were not signed by the parent of the child and one of these records did not state the surname of the child contrary to the service's accident and incident policy. Failure to notify parents of an injury to their child may pose a risk to the continuity of care of the child.

Inspectors observed a number of practices which posed a risk of transmission of infection within the service:

#### **Infection Control:**

5. The service's nappy changing procedure was ineffective for infection control purposes. There was no requirement in the procedure to remove soiled gloves when redressing a child. Some nappy changing practices observed on the day of inspection in the service were inadequate for infection control purposes. Staff were observed redressing children while wearing the same used gloves, cleaning the changing mat and unit while wearing the same used gloves and a child was observed with their soother in their mouth throughout a nappy change.
6. The bin for used nappies was stored on the counter beside the sink used by adults and children for handwashing in the sanitary accommodation.
7. Toilet paper was not stored in a toilet roll holder in one of the cubicles in the sanitary accommodation.
8. The laminate layer of one of the sink units in the sanitary accommodation had broken away in places exposing an unfinished wooden surfacing that could not be effectively cleaned.

9. The paper towels for hand drying were not stored in dispensers in the Preschool 1 and 2 rooms and in the sanitary accommodation. Staff members and children were observed handling the entire roll of paper to break pieces off for hand drying.
10. Staff were observed touching the lid of the pedal bins to dispose of waste in the sanitary accommodation and Toddler rooms.
11. There was no pedal bin in the Preschool 2 room. A bin bag was observed hanging off a tap on the sink in the care room and was in use as a bin.
12. The lunches, which contained perishable food, for children in the Preschool 1 and 2 rooms were stored in the children's bags despite a fridge being available. This practice is contrary to the service's policy on food storage.

### **Administration of Medication:**

A sample of medication administration records were reviewed. Some of these records were incomplete. One record was not signed by a second staff member as a witness to the administration of the medication and one record was not signed by the parent of the child contrary to the service's administration of medicine policy. Failure to have medication administration witnessed and parents notified may pose a risk to the children.

### **Action submitted by the Registered Provider**

### **Corrective & Preventive Action**

#### **General Safety:**

1.
  - a. We have had somebody out to fix the raised bedding area. The garden area is now to be included in our morning checks.
  - b. The holes in the artificial grass have been filled in. Staff have been asked to be vigilant and report any hazards to management.
  - c. This bin has been removed. A new garden bin has been placed in the outdoor area of the garden with a lid and no chance of water getting into it.
  - d. Rubbish has been removed from the raised bedding area. Staff have been asked to keep the garden clean and ensure they themselves and children put rubbish in the correct place. We have also someone coming to do a good clean on the garden.

- e. Gate has been fitted with a new lock. The new lock has rounded edges so should not pose injury risk to children.
2. Exposed pipe was blocked by a wooden bookcase until somebody came to fix it. Pipe has been covered in completely with a wooden box.
3. Radiator was turned off until it could be fixed. A radiator cover has been placed over the radiator, so no child has access to this now.
4. Staff have been informed that accident sheets need to be signed on the day of the accident by the person collecting the child. Staff member in charge at time of incident will follow up to ensure the form has been fully signed by all parties.

### **Infection Control:**

5. Nappy changing procedure has been reviewed. Procedure has been amended to include soiled gloves to be taken off before redressing a child.
6. Nappy bin has been changed to a pedal bin located under the changing area. Bin has been marked with an x to try to deter children opening it.
7. Staff have been asked to ensure that toilet paper is in the correct toilet roll holders for children. Management will check daily that toilet roll is in holders and not laying around.
8. The area in question has been fixed with a plastic edging removing any exposed wood areas. Management will monitor the wooden surfaces in the bathroom watching out for any more water damage that may occur.
9. All towel holders have been refilled. Staff have been reminded that as part of their end of day cleaning it is required that they refill the towels if needed and this will be checked by management in the mornings.
10. Staff have been reminded about the importance of not using your hands for opening bins. We will stick up signs to remind staff and children to use pedal for opening bins and not hands.

11. A new bin has been put in the room. Management will ensure that when a bin is broken it is replaced immediately.
12. Lunches will be stored in fridge. We have provided parents with plastic boxes labelled with the child's name for them to send in children's lunches. This makes for easy storing and space saving in the fridge.

### **Administration of Medication:**

Staff and parents have been made fully aware that medication will not be administered without form being signed by all parties. Management will check these records monthly to ensure standards are being maintained.

### **Supporting documentation submitted**

#### **General Safety:**

Written and photographic evidence was presented to demonstrate the corrective and preventive actions submitted by the registered provider.

#### **Infection Control:**

Written and photographic evidence was presented to demonstrate the corrective and preventive actions submitted by the registered provider.

#### **Administration of Medication:**

Written evidence was presented to demonstrate the corrective and preventive actions submitted by the registered provider.

### **Summary Comment**

The corrective and preventive actions as stated by the registered provider have been deemed to address these non-compliances. These actions will be assessed on the next inspection.

## Part VI - Safety

### Regulation 24 - Checking in and out and record of attendance

*(1) A registered provider shall ensure that each pre-school child attending the service is checked in and out of the service by an employee or an unpaid worker.*

#### Non-Compliance Information

(1) Details of the attendance of each child in the Toddler room were not recorded at the time of entering the service. Attendance records had last been completed for the children in this room on 14 February 2023. This posed a risk to the safe evacuation of children in the event of a fire.

#### Corrective & Preventive Action submitted by the Registered Provider

##### Corrective and Preventive Action

Attendance Books have been fully completed. Staff have been made aware of the importance of ensuring that these are filled in every morning and management will be checking this weekly.

##### Supporting documentation submitted

Written evidence was presented to demonstrate the corrective and preventive actions submitted by the registered provider.

#### Summary Comment

The corrective and preventive action as stated by the registered provider has been deemed to address this non-compliance. This action will be assessed on the next inspection.

## Part VI - Safety

### Regulation 25 - First aid

*(1) A registered provider shall ensure that a person trained in first aid for children is, at all times, immediately available to the children attending the pre-school service.*

*(2) A registered provider shall ensure that a suitably equipped first aid box for children-*

*(a) is safely stored in an easily accessible and conspicuous position on the premises, and*

*(b) is available to the children attending the pre-school service at all times.*

### Compliance Information

1) A person trained in first aid was immediately available to the children at all times on the day of inspection.

(2)

(a) A first aid box was safely stored in an easily accessible and conspicuous location within the service.

(b) A first aid box was available to the adults and children in the service at all times.

## Part VI - Safety

### Regulation 26 - Fire safety measures

- (1) A registered provider shall ensure that a record in writing is kept of-
- (a) any fire drill that takes place in the premises, and
  - (b) the number, type and maintenance record of fire fighting equipment and smoke alarms in the premises.
- (4) A notice of the procedures to be followed in the event of fire shall be displayed in a conspicuous position in the premises.

### Compliance Information

- (1)
- (a) A written record was available detailing monthly fire drills that had taken place in the service.
  - (b) The number, type and maintenance record of firefighting equipment on the premises was available. The maintenance records for the fire equipment were dated 07 November 2022.
  - (4) The procedures to be followed during a fire drill and in the event of a fire were displayed in a conspicuous location within the service.

### Non-Compliance Information

- (1)(b) There were no up to date maintenance records available for the smoke alarm system. Maintenance of the smoke alarm system had last taken place in March 2022.

### Corrective & Preventive Action submitted by the Registered Provider

#### **Corrective and Preventive Action**

Record of fire maintenance now on file. Fire maintenance records are now up to date and a note has been taken of when it is due to be completed again.

#### **Supporting documentation submitted**

Maintenance records for the smoke alarm system dated 03 March 2023 were presented.

### Summary Comment

The corrective and preventive action as stated by the registered provider has been deemed to address this non-compliance. This action will be assessed on the next inspection.

### Part VII - Premises and Space Requirements

#### Regulation 29 - Premises

*A registered provider shall ensure that the premises of the service are-  
(d) cleaned, maintained and repaired, as required*

#### Non-Compliance Information

The cleaning schedule for the service was documented as being carried out; however areas of the service were observed to be soiled and stained and required a deep clean as follows;

1. The children's step, the nappy changing unit and the nappy changing mat in the sanitary accommodation were observed to have a build-up of dirt on the surfaces and in the crevices.
2. A build-up of dirt and dust was observed on areas of the flooring and skirting boards of the Preschool 2 room and the sanitary accommodation.
3. The radiators in the sanitary accommodation and in the hallway between the Preschool 2 room and the sanitary accommodation were observed to have a build-up of dust and cobwebs inside and at the base.
4. An accumulation of dirt and debris was observed on the mats in the Preschool 2 room.
5. The walls and doors throughout the service were stained and soiled in places and required cleaning and repainting.

Areas of the service were observed to require maintenance and repair as follows;

6. A section of skirting board was missing at the door into the Preschool 2 room and a large hole was observed in the wall at ground level exposing the wire mesh and plaster board within the wall.
7. The radiator cover in the Preschool 1 room was broken and coming off the wall on one side and one of the front panels of the radiator cover was loose.
8. The paintwork was heavily chipped in places throughout the service with plasterboard exposed.

9. The paintwork under the blackboard in the outdoor area was observed to be heavily chipped and flaking off the wall onto the artificial grass surfacing.
10. A door of the play kitchen in the sheltered outdoor area had come off the hinges and was stored in the kitchen.

### Corrective & Preventive Action submitted by the Registered Provider

#### Corrective and Preventive Action

1. All areas mentioned have been cleaned thoroughly. Staff cleaning the bathroom have been informed that the step and nappy changing table and mat need to be cleaned thoroughly every evening and the mat after every nappy change. Signs have also been put in the bathroom.
2. All areas have been fully cleaned. Management will endeavour to give staff time at the end of the week to ensure a deep clean in all areas is completed.
3. Radiators have been cleaned thoroughly. Staff have been made aware that radiators in all rooms need to be clean and dust free. There has also been a cover fitted on the radiator in question.
4. Mats have been cleaned. Mats will be cleaned every Friday.
5. Walls have been cleaned where possible. Walls have been painted.
6. Skirting has been replaced. Staff will ensure any problem areas like this are reported to management.
7. Radiator cover has been fixed. Staff have been asked not to sit or lean on radiator covers to prevent this happening again.
8. Painters will fill in holes before painting. Plan is to buy cork boards to hang notices and children's art to prevent dirty build up on walls and holes in walls from pins and screws.
9. Loose paint chippings have been removed from the grass area. We have someone coming to scrape and paint the wall as soon as weather gets dryer. Walls are going to be coated with bonding before they are painted and hopefully this will stop the chipping happening again.

10. Broken door has been removed. Any broken toys will be fixed or disposed of as soon as possible.

**Supporting documentation submitted**

Photographic evidence was presented to demonstrate the corrective and preventive actions submitted by the registered provider.

**Summary Comment**

The corrective and preventive actions as stated by the registered provider have been deemed to address these non-compliances. These actions will be assessed on the next inspection.