

Early Years Inspectorate Regulatory Report

Pre School

TUSLA Identifier:	TU2015DY129				
Name of Service:	Lollipop Lane				
Address of Service:	19 Moyle Road, Dublin Industrial Estate, Dublin 11, Co. Dublin				
Eircode:	D11 EV81				
Name of Registered Provider:	Paul Byrne				
Service type:	Full Day, Part Time, Sessional				
Dates of Inspection:	19/07/2023				
Regulatory Enforcement Meeting:	10/10/2023				
No of pre-school children:	<table border="1"> <tr> <td>AM</td> <td>42</td> <td>PM</td> <td>37</td> </tr> </table>	AM	42	PM	37
AM	42	PM	37		

Address of the Early Years Inspectorate:	Early Years Inspectorate, Child and Family Agency, 2 nd Floor, Unit 4&5 Nexus Building Block 6A, Blanchardstown Corporate Park, Dublin 15.
Inspection undertaken by:	M Foley & A Dunne
Title:	Early Years Inspectors

Authority to Inspect

The Tusla Early Years Inspectorate carries out inspections of Early Years Services under Section 58(J) of the Child Care Act 1991 (as inserted by Section 92 of the Child and Family Agency Act 2013).

Conditions if applicable

N/A

Description of service

Lollipop Lane childcare service was established in 2002 in a business park of Dublin 11. There are five care rooms. On the ground floor, the three care rooms are, the Playschool room, Toddler room and Baby room. There is an office, a kitchen and two designated sleep rooms.

On the first floor, the two care rooms are, Preschool 1 and Preschool 2, and there is a kitchen and sanitary accommodation.

The outdoor play area is located at the side of the premises. Opening hours are from 8am to 6 pm daily.

The service offering full day, part-time and sessional childcare and education to children aged from 1 year to 5 years old. The service participated in the Early Childhood Care and Education (ECCE) scheme.

Staffing

On the day of inspection there were nine childcare staff working directly with the children. The person-in-charge provided care and support during breaktimes and when needed in the care rooms. The service employs a chef.

Methodology

Tusla's Early Years Inspectorate is the independent statutory regulator of early years services in Ireland. The Child Care Act 1991 (Early Years Services) Regulations 2016 define the duty of a registered provider to ensure the safety and well-being of children and to comply with these regulations. This Act also gives Tusla the authority to assess compliance with the regulations. The purpose of regulation in relation to early years services is to ensure that the care, safety, and well-being of children attending such services is upheld. Inspections of early years services are planned based on the following:

- Previous inspection history
- Any information received in relation to the service

The findings on inspection are based on:

- Information obtained through examination of documentation
- Direct observation
- Discussion with relevant staff

This inspection was an unannounced and focused on the area of governance, health, welfare and development of child, safety, premises and facilities. The inspections may also focus on other areas as required.

The inspection focused on an examination of compliance under regulation 9 (2), (4) and (7)(a), regulation 11 (1) & (2), regulation 16 (j), regulation 19 (1)(a), regulation 23, regulation 25 (1), and regulation 29 (e).

These findings are outlined within the relevant regulation(s) within this report.

A sampling process was used to assess compliance under regulation 16 (j), regulation 19 (1) (a) and regulation 23. As a result, the scope of the inspection included the Baby room, Toddler room and Pre-school 2 room and did not include the Playschool room and Pre-school 1 room.

Inspection findings are documented in the inspection report which is first issued in draft format to the service with an opportunity to respond to any findings. Where statutory requirements are identified as not being met, the registered provider must demonstrate how they have rectified the non-compliance and will prevent any non-compliance from re occurring. The Corrective Action and Preventive Action plan (CAPA) will be used to inform decisions about compliance with regulatory requirements. Where the registered provider fails to meet the statutory requirements an escalation process may be commenced.

The inspectorate reserves the right to edit responses received for reasons including clarity, completeness and compliance with administrative and legal processes.

The contents of the report are compiled by the inspectorate body.

Additional Information

An Immediate Action notice was issued to the service on the 19/07/2023 in relation to the following:

Regulation 23- sleep room temperatures and raised water temperatures which posed a risk to the safety of children. Please see details in the body of the report.

Regulation 25 – There was no person with First Aid Responder training (FAR) rostered on duty for the week that the inspection took place. Please see details in the body of the report

The registered provider responded on the 20/07/2023 with an outline of a plan to address the issues identified in the immediate action notice. Please see details in the body of the report.

Conditions were applied to the registration of the service on 23/09/2022 to Part III (9) (7) & Part V (19) Child Care Act 1991 Early Years Regulations 2016 for a period of 12 months.

On Inspection there was evidence that the following conditions attached to the registration of this service were not complied with:

Part V (19) Child Care Act 1991 Early Years Regulations 2016. The Registered Provider must:

- must ensure that each child's learning, development and well-being is facilitated within the daily life of the preschool service through the provision of appropriate activities, interaction, materials and equipment having regard to the age and stage of development of the child.
- ensure that appropriate and suitable care practices are in place in the preschool service having regard to the number of children attending the service and the nature of their needs.
- ensure that reasonable measures are taken to safeguard the health, safety and welfare of children attending the service ensuring that the environment of the service is safe.

On Inspection there was evidence that the following conditions attached to the registration of this service were complied with:

Part 111(9)(7), Child Care Act 1991 Early Years Regulations 2016.

- ensure that all staff members are appropriately supervised and provided with appropriate information and training in relation to the policies, procedures and statements of the service as specified in schedule 5, part VIIA of the Act and the Early Years Regulations.

A Regulatory Enforcement meeting took place on the 10/10/2023 to discuss the breach of regulation and outstanding non-compliances identified on inspection. Representations to address identified non compliances

were received on the 12 and 24 October which have been incorporated into the report under the relevant regulations.

Acknowledgments

The inspectors wish to acknowledge the cooperation of the person in charge, staff and children who were present on the day of the inspection.

Part III – Management and Staff

Regulation 9 – Management and recruitment

(2) A registered provider shall ensure that each employee, unpaid worker and contractor is suitable and competent taking into consideration the nature of the needs of children, including by-

(a) consideration of references from the person’s past employers, if any, and in particular the most recent employer, if any,

(b) consideration of references from reputable sources in the case of a person who has no past employers,

(c) consideration of the vetting disclosure received from the National Vetting Bureau of the Garda Síochána in accordance with the Act of 2012 in respect of the person, and

(d) ensuring, insofar as is practicable, that where a person has lived in a state other than the State for a period of longer than 6 consecutive months, he or she provides police vetting from the police authorities in that state.

(4) A registered provider shall ensure that, without prejudice to the generality of paragraph (2) and subject to paragraphs (5) and (6), each employee working directly with children attending the service holds at least a major award in Early childhood Care and Education at Level 5 on the National Qualifications Framework or a qualification deemed by the Minister to be equivalent.

(7) A registered provider shall ensure that all employees, unpaid workers and contractors are appropriately supervised and provided with appropriate information and where necessary training, including in relation to the following:

(a) the policies, procedures and statements of the service specified in Schedule 5.

Compliance Information

(2) The files of the 17 staff named on the staff roster for the week of 17/7/2023 were reviewed.

(a) Three staff members had 2 validated written references from a past employer available for inspection.

Ten staff members had 1 validated written reference from a past employer available for inspection.

(b) Four staff members had 2 validated written references from a source other than a past employer available for inspection

Ten staff members had 1 validated written reference from a source other than a past employer available for inspection.

(c) The required garda vetting documentation was available for inspection on the 17 files.

(d) International police vetting was not required on any of the 17 files reviewed.

(4) Fifteen adults working directly with the early years children attending the service held at least a major award in Early Childhood Care and Education at Level 5 or above on the National Framework of Qualifications or a qualification deemed eligible by the Department of Children and Youth Affairs.

(7)

(a) The following records were reviewed.

- A record of staff training which was signed and dated.
- Behaviour management policy was reviewed Oct 2022.
- Safe sleep policy was reviewed Oct 2022

On discussion with staff members, they were aware of the policies and procedures in place.

Non-Compliance Information

(4)

1. One staff member did not have documentation available to show that they held a major award in Early Childhood Care and Education at Level 5 or above on the National Framework of Qualifications or a qualification deemed eligible by the Department of Children and Youth Affairs.

2. Three staff members did not have a record of experience or a curriculum vitae available for inspection.

Corrective & Preventive Action submitted by the Registered Provider

Corrective Action

Staff member has applied to QQI for a copy of her modules.

Three curriculum vitae now on file.

Preventive Action

Make sure all staff qualifications are up to date.

Make sure all staff files are always up to date.

All certificates achieved during this those years have been rechecked.

Supporting documentation submitted

Copy of email submitted to QQI on the 25/08/2023 to apply for record of awards/verification of certification.

Following the Regulatory Enforcement Meeting on the 10/10/2023 further representations were received which outlined that in In 2008, the staff member qualified with seven modules. The course since requires eight modules. This was missed by the service. This staff member will begin her 8th module on the 17th of October 2023 with an online college. The staff member is on administration duties until completion of the module and a new member of staff has been appointed.

Summary Comment

Regulatory compliance has been met as the staff member has been placed on administration duties until the final module is completed.

Part III – Management and Staff

Regulation 11 - Staffing levels

(1) Subject to this Regulation, a registered provider shall ensure that there is at all times an adequate number of adults working directly with the children attending the pre-school service.

(2) Subject to paragraphs (4) and (5), a registered provider of a full day care service or a part-time day care service shall ensure that at all times the minimum ratio of adults to children specified in column (3) of Part 1 of Schedule 6 opposite a particular reference number specified in column (1) of that Part in respect of the age range of the children specified in column (2) thereof at that reference number is satisfied.

Compliance Information

(1)
The registered provider ensured that there were an adequate number of children working with the children in 4 of the 5 care rooms.

(2)
The minimum ratio of adults to children taking into account the age range and the type of service the children were enrolled for was maintained with the exception of the Playschool room.

All children were attending for a full day or part-time service.

Room	Age range	Number of children	Number of staff required	Number of staff available
Baby room	1 – 2 years	5	1	1
Toddler room	20 months to 2 years	9	2	2
Pre-school 1	3 – 4 years	12	2	2
Pre-school 2	4 – 5 years	9	2	2

Non-Compliance Information

(2)

In the Playschool room.

The minimum ratio of adults to children was not maintained between 10am and 1pm.

There were 7 children aged from 2 to 3 years old attending a full day service and 1 staff member, when 2 staff were required.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

Corrective Action

Staff/child ratios are now correct.

Preventive Action

Staff/child ratios will always be adhered to.

Supporting documentation submitted

A copy of Playschool room sign-in records for the 28/08/23, for children and staff was submitted.

Representations received on the 24 October included the staff roster for week of 16 October with a corrective action which stated that the staff rota will be completed on a weekly basis.

Summary Comment

The corrective and preventive action and staff roster submitted provided evidence that the non-compliance identified was rectified. This regulation will be reviewed at the next inspection.

Part IV – Information and Records

Regulation 16 – Record in relation to pre-school service

(1) A registered provider shall ensure that a record in writing is kept of the following information in relation to the service:

(j) details of any medication administered to a pre-school child attending the service with signed parental consent;

Non-Compliance Information

(1)(j)

Fourteen administration of medication forms were reviewed and 7 were not fully completed.

The following details were missing.

- 5 forms did not have parents' signature and consent recorded.

- 2 forms did not have the full name of the staff member who administered the medication and of the staff member who witnessed the procedure.
- 2 forms did not have the child's date-of-birth recorded.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

Administration of medicine forms have all been checked and signed and dates of birth filled in.

Medicine Books will be filled correctly at all times and will be checked on a regular basis.

Representation received following the Regulatory Enforcement Meeting stated;

New Management, strategies, overseeing and staff meetings have been taking place on an ongoing basis since September 2023 by the person in charge. This will ensure staff's responsibility in completed paperwork and will be overseen daily.

Supporting documentation submitted

None submitted.

Summary Comment

The corrective and preventive action taken have rectified the non-compliance identified on inspection. Regulatory compliance has been met.

Part V - Care of Child in Pre-school Service

Regulation 19 - Health, welfare and development of child

(1) A registered provider shall, in providing a pre-school service, ensure that-

(a) each child's learning, development and well-being is facilitated within the daily life of the pre-school service through the provision of the appropriate activities, interaction, materials and equipment, having regard to the age and stage of development of the child, and

Compliance Information

(1)(a) In Preschool 2 room.

Basic Needs

- Snack time was relaxed, and the children sat around tables and enjoyed pancakes with jam and a selection of diced fruits with milk and water available. Hand washing was encouraged and supervised before snack time.
- The children were free to choose activities during free play time and they enjoyed time in the outdoor play area during the morning.

- Staff members were observed to be encouraging and supportive of the children while providing supervision and support as needed. Word of encouragement such as, “well done”, “look at that”, “isn’t that great”, and “will I help?” were heard.

Physical and Material Environment

The room was bright and well maintained with several areas of interest, each of which was equipped with appropriate associated toys and equipment to meet the needs of the number of children attending.

- Areas of interest included a library area beside a large rest and relaxation area, a construction area, a home area, an arts and crafts area, an area with magnetic, shapes, a variety of blocks, jigsaws and games and a large shelving unit with Montessori equipment to support learning to count, pour, create and match items and games.
- Some children were observed to enjoy creating structures with wooden blocks and with magnetic shapes while others played in the home area and some were observed drawing and colouring.
- Staff members supported the children with creating flowers from egg boxes and painting them.
- Posters of summer scenes such as buckets and spades, footballs and ice-creams were recently created and were on display.
- The children were facilitated with playtime in their outdoor area.

Non-Compliance Information

Basic Needs :

Baby room

1. A social mealtime environment was not created. Highchairs were placed in a line across the room and the children were not facing each other. This arrangement did not promote communication with their peers while having their food. This was highlighted in the services last report on 28/02/2022.
2. Some children who were able to self-feed were not afforded the opportunity as they were fed by staff.

Programme of activities

3. There was no activity plan or curriculum plan in action on the day. Staff outlined the schedule for the day, and it did not include planned activities, there was no evidence of ongoing activities, such as artwork or evidence of emerging themes on display.

Physical and Material Environment:

Baby room

4. There were no low-level chairs available to support tabletop activities despite the children being of an age and stage of development to enjoy sitting at the table available for an activity.
5. The home/kitchen area did not have any supporting equipment or associated toys nearby to support role play.
6. The farm area did not have any supporting equipment or associated toys nearby which could limit the child's imaginative play experience.
7. Several battery-operated toys were not working, for example, the activity centre on the walker, a sit on chair and some driving toys. The interactions and play experience with these toys could be limited as a result.

Toddler room:

8. The library area was poorly resourced with eleven books torn and in poor condition.
9. Supporting equipment in the play kitchen, farm and construction area were not readily available as they were stored out of reach of the children in boxes on a high shelf. As a result, the creative and imaginative play experience for the child in these areas was not fully supported.
10. Battery operated toys were not working, for example, a 4-wheel car, a bus, a book, steering wheel, an interactive book, a train, a piano, a guitar and a plastic interactive chair. The needs of the children were not met as the toys did not respond when the children tried to engage with them.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

Corrective Action

1. Mealtimes are now sociable with children sitting in highchairs facing each other in a semi-circle with their carer sitting in the middle.
2. Children that self-feed will be always allowed to sit in a highchair or sit at the table.
3. Activities will be done in the Baby Room every day and a record of Curriculum will be displayed.
4. There are now low-level chairs in the Baby Room to support tabletop activities.
5. Supporting kitchen equipment beside the kitchens to support roleplay.
6. A farm is now in the Babyroom to support the farm animals that are already there.
7. Toys that are battery operated now have batteries in them. And any that were broken have been thrown out.

8. A photograph of the well-stocked library area was submitted.
9. Supporting equipment is now in place for the kitchen, farm and construction area.
10. Battery operated toys have been checked and batteries replaced, any broken toys have been thrown out.

Preventive Action

1. Mealtimes will always be sociable with plenty of talking and make it fun for the children.
2. Children that self-feed will be given their meals to eat by themselves using spoons.
3. Make sure activities are ongoing and a record is kept and checked at all times.
4. Keep the low-level chairs in the Baby Room at all times.
5. Toy Kitchen equipment to be kept by the kitchen at all times.
6. Farm will be kept in the Baby Room and checked and updated if needed.
7. Regular checks on all battery-operated toys and replace batteries were needed.
8. Books and library have been replaced. Regular checks of library and books and replace any that are in a poor state.
9. Maintain the supporting equipment and make sure they are in the right place to promote roleplay.
10. Regular checks on all battery-operated toys and replace batteries where needed and throw out toys that no longer work.

Following the Regulatory Enforcement Meeting the following actions were taken and supporting documentation submitted on the 12 and 24 October;

Through staff meetings and training for staff, more training is booked with an external company. All staff upskilled by 1st December 2023. Classes have been updated, toys books and nature play through tuff trays are easily accessed and maintenance observed on cleaning sheets (weekly). Ongoing training for loose parts play, emerging interests and nature play Management oversees classroom upkeep on a daily basis.

Training plan from September to December 2023 was submitted on the 24 October 2023.

Supporting documentation submitted following regulatory enforcement meeting:

Certificates of training completed which included:

Children and young people's participation, and Children in the digital age, completed by one staff member.

Developing Language skills through Role Play completed by one staff member.

Creative Nature Play opportunities for Babies and Toddlers completed by one staff member.

Approaching Parents about Concerns in EY Settings completed by one staff member.

Evidence of enrolment in the following courses submitted -

How to introduce Visuals in the EY setting 16th November 2023.

Positive Behaviour Level 2 Advanced 17th October 2023.

Free play, risk and social and Emotional Development (for parents and educators) 18th October 2023

Photographs of the following were submitted.

3. A weekly curriculum plan for the Baby room
3. Four low-chairs at the Baby room table.
4. Baby Room play kitchen area with associated toys and equipment.
8. The library areas with a number of books ready for the children to use.
9. Toddler room play kitchen area with associated toys and equipment ready for use for the children to use.

Summary Comment

The corrective and preventive action with the representations received following the Regulatory enforcement meeting should address the non-compliances identified on inspections carried out. Regulatory compliance has been met. This regulation will be reviewed at the next inspection.

Part VI – Safety

Regulation 23 - Safeguarding health, safety and welfare of child

A registered provider shall ensure that all reasonable measures are taken to safeguard the health, safety and welfare of a pre-school child attending the service and that the environment of the service is safe.

Compliance Information

General Safety

- The entrance and exit door for the service was safe and secure to prevent unauthorised entrance to the service and unsupervised exit from the service. An intercom was in place and the door was securely closed when the inspectors arrived unannounced to the service. Staff members supervised and managed arrivals and collection times smoothly.
- The kitchen was inaccessible and the stairgate in place was in use on the day.
- Windows that were open and within the reach of a child had restrictive opening devices in place.

Infection Control:

- Good hand washing was observed in the Preschool room before dinnertime. Staff members provided supervision and support as needed.

Fire Safety:

- The fire extinguishers were safely mounted on the wall and were easily accessible if needed.

Non-Compliance Information

General Safety:

1. The water temperature in the sinks in the service varied from 18 °C to 71.2 °C. Water temperature should be thermostatically controlled and not exceed 43 °C. The hot water posed a risk of burning or scalding to children or staff. An immediate action notice was issued on the day of inspection to address the high-water temperatures and a response was received the following day with an outline of actions to be taken.

Sink in Baby Room	@ 11.46 water temperature was 66 °C
Sink in Toddler room	@ 12.49 water temperature was 71.2 °C

2. There was a trailing flex within reach of the children in the Baby room which could cause an injury to a child.
3. One child was observed playing with a plastic nappy changing bag while having their nappy changed. The risk of suffocation and of an injury was increased.

- In the Toddler room, the press under the sink with lotions such as suncream was not locked and the contents were accessible to the children.

Infection Control:

The possible risk of the spread of infection was increased due to the following.

- Soothers which two children who were using and playing with while having their nappies changed in the nappy changing room, were not sterilised on return to the playroom. This posed a risk of cross infection.
- The toddler room, children's hands were not washed before dinnertime or after nasal care. This posed a risk of cross infection.
- Hot water for hygienic handwashing in the nappy changing area was not thermostatically controlled to 43°C. The water temperature was recorded at 18°C at 14.15pm.
- One child was observed playing with the nappy bin while in the nappy changing area. This posed a risk of cross infection.
- There were no toilet roll holders in 2 of the upstairs toilet cubicles. Toilet rolls were observed lying on the ground. This posed a risk of cross infection.

Safe Sleep:

Safe sleep practices were not in line with best practice guidelines due to the following.

- The sleep room air temperature was not maintained between 16 and 20 °C while children were sleeping and an immediate action notice was issued to the service on the day to address the high temperatures during sleep time.

Room	Time	Air Temperature
Baby Cot room Radiator turned off	@10.41	22.0 °C
Baby Cot room while children sleeping	@12.52	23.2 °C
Toddler Cot room	@12.58	23.3 °C

- The radiator was on in the Baby cot room and the surface temperature was 51°C and a cot was placed beside the radiator. This was discussed with staff members; the radiator was turned off and the cot moved out of reach of the radiator. The risk of a child overheating or sustaining a burn from the hot surface was possible.

Action submitted by the Registered Provider

Corrective Action

General Safety:

1. The registered provider responded to the Immediate Action Notice on 20/07/2023 and stated, a plumber will come out next week to regulate the temperature of the water in both sinks.
Water temperatures in the baby room and Toddlers room have been adjusted. Water temperature now at the correct temperature this was done by a professional.
2. The Radio has been removed from the baby room no trailing flex.
3. No nappy bags in the changing room.
4. A new lock has been placed on the press in question.

Preventive action

1. Water temperatures are maintained at the right temperature and checked on a regular basis.
2. No Radio to be in the Baby Room.
3. Regular checks to make sure no nappy bags in changing room, nappy changing procedures maintained.
4. Regular checks to make sure lock is kept on the press.

Infection Control:

5. No Soothers are to be brought to the nappy changing room and will be stored in a sterilised tub.
6. Make sure all children wash their hands before dinner and after nasal care.
7. Hot water in changing room is correct but tap has to be turned to the right.
8. No child will be allowed to touch a nappy bin.
9. Toilet roll holders replaced.

The registered provider stated in representations received following the regulatory enforcement meeting that Training and ongoing on site staff meetings in regard to infection control.

Preventive action

5. Regular checks that soothers are stored and cleaned correctly.
6. Keep a record of handwashing and check on a regular basis.
7. Make sure the sign is up on wall to state that hot water is to the right.
8. All staff to make sure nappy procedure is done correctly and children don't touch bins.
9. Maintain the toilet roll holders and replace when needed.

New management training and structure

Safe Sleep:

10. The registered provider responded to the Immediate Action Notice on 20/07/2023 and stated, the window in this room will be kept open while the children are sleeping, radiator is not used in the summer months and temperature of the room will be checked regularly.

When the service starts using the radiators again, the Sleep room temperature will be checked to maintain the correct temperature. Room temperature monitors now in every room to record temperatures and windows will be left open for ventilation and extra fans have been purchased for upstairs rooms.

11. Radiator removed from Baby room. New one to be installed.

Preventive Action

10. Keep a regular check on room temperatures and make sure they are maintained.

11. Radiator is switched off as these are the summer months but a plumber will come out and replace this radiator and have it temperature controlled and window will be left open for ventilation. Temperature records taking three times a day, window open.

Supporting documentation submitted

General Safety:

1-4. No evidence submitted.

Infection Control:

7. Photograph of sign above sink submitted, with instructions to turn the tap to the right for hot water.

9. Photographic evidence submitted.

Letter submitted by registered provider.

Safe Sleep:

10. Receipts for purchase of seven room thermometers submitted.

11. Photographic Evidence of radiator removed from baby room and receipt for purchase of new radiator submitted. Room temp check template and risk assessment for thermometers submitted.

Summary Comment

The corrective and preventive action and representations submitted post the regulatory enforcement meeting have addressed non-compliant points 1-10. Regulatory compliance for point 11 will be addressed once the new radiator is installed.

Part VII - Premises and Space Requirements

Regulation 29 - Premises

A registered provider shall ensure that the premises of the service are-

- (c) kept adequately lit, heated and ventilated*
- (e) equipped with adequate and suitable sanitary facilities.*

Non-Compliance Information

- (c)
1. The following rooms were not adequately ventilated.
 - The Baby care room air temperatures was not maintained between 18 to 22 °C during activities. At 11.51am the air temperature was 23.3°C.
 - The Toddler care room air temperatures was not maintained between 18 to 22 °C during activities. At 12.48pm the air temperature was 24.0°C.
 - In Preschool 2 room, the air temperature was not maintained between 18 to 22°C. The morning temperature was recorded at 22.9°C and at 14.06pm it was 24.6°C. It is acknowledged that staff had taken measures to reduce the room temperature by opening the windows and using a floor fan.
 2. There was a stale smell in the upstairs kitchen and the wall vent appeared clogged up.
- (e)
3. Upstairs there was not enough wash-hand basins in the sanitary facilities to meet the needs of 39 children enrolled. There were 3 wash-hand basins and 4 were required.

Corrective & Preventive Action submitted by the Registered Provider

Corrective Action

1. The registered provider responded to the immediate action notice on 20/07/2023 and stated that another fan will be bought and placed in the room with all windows open and temperature will be checked regularly.
 - Baby room window open for ventilation and radiator turned off to maintain the correct temperature.
 - Toddler room sleep room window now open for ventilation.

- Preschool 2 room windows open and a new fan has been bought.
 - Thermometers in each room are observed on each classroom wall.
2. Smell gone from kitchen fan repaired.
 3. Hand basins in upstairs toilets children's numbers to be under 33 for 3 basins.

Preventive Action

(c)

1.
 - Room air temperature monitor now in baby sleep room.
 - Room air temperature monitor in toddler sleep room.
 - Extra fan in Preschool 2 room and air temperature monitor now in room.
 - A record of temps taken three times a day in each classroom;
2. Maintain the care of kitchen fan.
3. Make sure children's numbers stay under 33 for 3 handbasins.

Supporting documentation submitted

1. Room temperature check submitted. Risk assessment for thermometers submitted.
2. Photographic Evidence of cleaned wall vent in upstairs kitchen submitted.

Summary Comment

The corrective and preventive actions taken have been accepted.

The actions taken to address the identified non-compliances will be reviewed at the next inspection.

Part VI - Safety

Regulation 25 - First aid

(1) A registered provider shall ensure that a person trained in first aid for children is, at all times, immediately available to the children attending the pre-school service.

Non-Compliance Information

(1)
While it is acknowledged that staff present on the day had first aid training, there was no person with First Aid Responder (FAR) training on duty on the day of inspection. The person with FAR training was on leave for the week of 17/07/2023 to 21/07/2023.

An immediate action notice was issued to the service on the day to address this non-compliance.

Corrective & Preventive Action submitted by the Registered Provider

Corrective Action

(1) The registered provider responded to the Immediate Action Notice on 20/07/2023 and stated, that 2 members of staff have enrolled on the FAR course next week starting on the 25 July 2023 so there will be 3 members of staff with the FAR Qualification.

On 28/8/23, the corrective action and preventative action plan was submitted with a copy of two staff members FAR certificates and the expiry date on each was 25/7/2025.

Preventive Action

To maintain training in FAR every 2 years. Three staff are now trained in FAR.

Supporting documentation submitted

A copy of 2 First Aid responder certificates were submitted.

Summary Comment

The corrective and preventive action taken has addressed the non-compliance identified on inspection.