

Early Years Inspectorate Regulatory Report

Pre School

TUSLA Identifier:	TU2015DY336
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Name of Service:	Treasure Tots Nursery
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Address of Service:	Le Fanu House, 3b Le Fanu Road, Ballyfermot, Dublin 10, Co. Dublin
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Eircode:	D10 XF29
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Name of Registered Provider:	Jonathan Daly
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Service type:	Full Day, Part Time, Sessional
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Date of Inspection:	09/07/2024
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No of pre-school children:	AM	29	PM	29
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Address of the Early Years Inspectorate:	1st floor Trinity Building, IDA Business Park, Southern Cross Road, Bray, Co. Wicklow
Inspection undertaken by:	Sarah Quigley & Rosemary Brien
Title:	Early Years Inspectors

Authority to Inspect

The Tusla Early Years Inspectorate carries out inspections of Early Years Services under Section 58(J) of the Child Care Act 1991 (as inserted by Section 92 of the Child and Family Agency Act 2013).

Conditions if applicable	Not applicable
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Description of service

Treasure Tots Nursey is a community based early years service which was established in 1999. The service offers full-day, part-time and sessional care to pre-school children aged 1 to 6 years. The programme of care is facilitated through a play-based curriculum and the opening hours are between the hours of 08:00 and 18:00 each weekday. The service is located in a residential, urban area in Ballyfermot and operates from a purposely adapted single storey premises. The service consists of three preschool care rooms and a dedicated sleep room is provided within the Baby room. The service has a fully enclosed outdoor play area located to the rear of the premises with a rubber wet pour surfacing.

Staffing

The service employs a total of 27 adults which includes a centre manager, 2 office administrators, a community employment programme supervisor, and two cooks. On the 9th July 2024 13 adults were present during the inspection. The registered provider does not work directly in the service and was not present during the inspection.

Methodology

Tusla's Early Years Inspectorate is the independent statutory regulator of early years services in Ireland. The Child Care Act 1991 (Early Years Services) Regulations 2016 define the duty of a registered provider to ensure the safety and well-being of children and to comply with these regulations. This Act also gives Tusla the authority to assess compliance with the regulations. The purpose of regulation in relation to early years services is to ensure that the care, safety, and well-being of children attending such services is upheld. Inspections of early years services are planned based on the following:

- Previous inspection history
- Any information received in relation to the service

The findings on inspection are based on:

- Information obtained through examination of documentation
- Direct observation
- Discussion with relevant staff

This inspection was unannounced and focused on the area of governance/ health, welfare and development of child/ safety/ premises and facilities. The inspection may also focus on other areas as required.

The inspection focused on an examination of compliance under regulations 9, 11, 19, 20, 23, and 29; however, on inspection additional non-compliance which posed a risk was identified under Regulation 30. These findings are outlined within the relevant regulation(s) within this report.

Inspection findings are documented in the inspection report which is first issued in draft format to the service with an opportunity to respond to any findings. Where statutory requirements are identified as not being met, the registered provider must demonstrate how they have rectified the non-compliance and will prevent any non-compliance from re occurring. The Corrective Action and Preventive Action plan (CAPA) will be used to inform decisions about compliance with regulatory requirements. Where the registered provider fails to meet the statutory requirements an escalation process may be commenced.

The inspectorate reserves the right to edit responses received for reasons including clarity, completeness and compliance with administrative and legal processes.

The contents of the report are compiled by the inspectorate body.

Additional Information

A referral was made to the fire officer following a previous inspection dated 4 April 2022. The fire officer then recommended changes. The landlord hired a fire consultant who also recommended these changes including the installation of 10 new fire doors. During this inspection it was verified that this remedial work has been completed.

A further referral was made to the fire officer on 15th March 2023 following an inspection as additional fire safety concerns were identified regarding the use of a new internal sleep room as detailed below;

- During inspections on 23 September 2020, 13 September 2021 and 4 April 2022, non-compliances were identified due to a lack of suitable sleep facilities available in the service.
- On the inspection dated the 15th March 2023, the service was found to have opened an internal adapted sleep room which is part of the building next door. Following the inspection, a referral was made to the local authority fire officer on 15th March 2023 regarding fire safety concerns surrounding the new sleep room. On 5th April 2023, the service confirmed this sleep room will not be used until the work is completed in the adjacent building which will expand the facilities.
- On this inspection of the service dated the 9th July 2024, this sleep room was found to be again in use despite assurances being given by the service that children would not be placed to sleep here until a fit for purpose inspection had occurred.

A further referral was made to the fire officer on the 16th July 2024.

Corrective and preventive actions submitted by the service on the 8th August 2024 following this inspection did not assure the inspectorate that non-compliances identified on inspection had been addressed. A regulatory compliance meeting was held with the service on the 2nd October 2024. Further corrective and preventive actions were submitted by the registered provider on the 16th October following this meeting to address non-compliances which remained outstanding. These actions are detailed below.

Acknowledgments

The inspectors wish to acknowledge the cooperation of the person in charge, staff and children who were present on the day of the inspection.

Part III – Management and Staff

Regulation 9 – Management and recruitment

(2) A registered provider shall ensure that each employee, unpaid worker and contractor is suitable and competent taking into consideration the nature of the needs of children, including by-

- (a) consideration of references from the person’s past employers, if any, and in particular the most recent employer, if any,*
- (b) consideration of references from reputable sources in the case of a person who has no past employers,*
- (c) consideration of the vetting disclosure received from the National Vetting Bureau of the Garda Síochána in accordance with the Act of 2012 in respect of the person, and*
- (d) ensuring, insofar as is practicable, that where a person has lived in a state other than the State for a period of longer than 6 consecutive months, he or she provides police vetting from the police authorities in that state.*

(3) The procedures specified in paragraph (2) shall be carried out prior to any person being appointed, assigned or allowed access to or contact with a child attending the pre-school service.

(4) A registered provider shall ensure that, without prejudice to the generality of paragraph (2) and subject to paragraphs (5) and (6), each employee working directly with children attending the service holds at least a major award in Early childhood Care and Education at Level 5 on the National Qualifications Framework or a qualification deemed by the Minister to be equivalent.

Compliance Information

(2)
Following a discussion with the person in charge it was confirmed that 4 adults commenced working in the service since regulation 9 was last inspected on the 15th March 2023. Documentation required under regulation 9(2)(3)(4) was reviewed in respect of these 4 adults as detailed below. The requirements of Regulation 9(2)(c) were assessed for all 27 adults employed to work in the service.

- (a) (b) There were 2 references each available for the 4 adults which had been appropriately verified.
- (c) Garda vetting disclosures were available for each of the 27 adults working in the service. However, the service did not demonstrate compliance with the Early Years Inspectorate Regulatory Notice requiring services to renew Garda vetting every three years for all adults. This non-compliance is detailed under regulation 23.
- (d) Two of the new employees required International Police vetting, the required documentation was available for the 2 adults.

(4) Two of the 4 adults held at least a major award in Early childhood Care and Education at Level 5 on the National Qualifications Framework. Two of the adults did not require a qualification as they were working in the service under a community employment scheme.

Part III – Management and Staff

Regulation 11 - Staffing levels

(1) Subject to this Regulation, a registered provider shall ensure that there is at all times an adequate number of adults working directly with the children attending the pre-school service.

(2) Subject to paragraphs (4) and (5), a registered provider of a full day care service or a part-time day care service shall ensure that at all times the minimum ratio of adults to children specified in column (3) of Part 1 of Schedule 6 opposite a particular reference number specified in column (1) of that Part in respect of the age range of the children specified in column (2) thereof at that reference number is satisfied.

Compliance Information

- (1) An adequate number of adults were working directly with the pre-school children attending the service during the inspection.
- (2) The registered provider ensured that the minimum ratio of adults to children was maintained in the service on the day of inspection. There were 29 children present in the service being supervised by 9 adults during the inspection. The person in charge provided relief cover to the care rooms when required.

Part V - Care of Child in Pre-school Service

Regulation 19 - Health, welfare and development of child

(1) A registered provider shall, in providing a pre-school service, ensure that-

(a) each child's learning, development and well-being is facilitated within the daily life of the pre-school service through the provision of the appropriate activities, interaction, materials and equipment, having regard to the age and stage of development of the child, and

Compliance Information

Staff reported that regular meals and snacks are provided to the children in attendance daily by the service which are prepared on site by a cook, including a hot meal. Staff members sat together with children eating during mealtimes which created a calm and homely atmosphere. Drinking water was accessible to the children at all times. Adults were observed interacting respectfully with children throughout the inspection, using gentle tones during interactions with the children. Staff demonstrated warmth and kindness during interactions with the children and availed of opportunities for personal one to one conversation with them when providing personal care. Staff members intervened early during minor disputes between children and promoted positive behaviour management in supporting children to find solutions to solve conflicts with peers.

Children were encouraged to be independent in their care rooms including tidying up after activities, preparing for meals and caring for their classroom.

The programme of care in place in the service was observed to be play based and child led in approach. The care rooms were adequately resourced with a variety of play materials that were accessible to the children on low level shelving units, providing the children with choice in their chosen activities.

An outdoor play was available to the rear of the service with a shock absorbent surfacing. The area was adequately resourced with a variety of play materials and equipment.

Part V - Care of Child in Pre-school Service

Regulation 20 – Facilities for rest and play

(1) Subject to this regulation, a registered provider shall ensure that-

(b) there are adequate and suitable facilities for a pre-school child to rest during the day, and in the case of an overnight pre-school service, during the day and the night.

Non-Compliance Information

1(b)

Sleep facilities for the children in the Toddler room were non-compliant on the last 3 inspections of the service (15th March 2023, 4th April 2022, and 13th September 2021).

Corrective actions submitted following the inspection on the 4th April 2022 stated a new sleep room was being established for the children in the adjacent building.

During the inspection dated 15th March 2023, this new sleep room was in operation and was found to be unsuitable for the children to sleep due to safety, ventilation, light, heating, and fire safety concerns.

A referral was made to the fire officer on 15 March 2023.

Corrective and preventive actions submitted by the service following the 15th March 2023 inspection stated 'This extended sleep room will not be put into use until a change of use planning permission has been granted by Dublin City Council, followed by a new Fire Certificate and a Fit for Purpose inspection from Tusla'.

During this inspection the above actions were found not to have been implemented as follows:

- The new sleep room was found to be in operation on the day of inspection, no fit for purpose inspection had taken place prior to this room being re-opened.
- Ventilation was again found to be inadequate in the sleep room, a small wall vent had been installed and a fan was in use in the room.

There was no evidence that an appropriate exchange of air was occurring for the children being placed to sleep in this room. The person in charge confirmed that the service were still awaiting the installation of a ventilation unit.

- A broken socket box was in reach of a child's cot making wires accessible to the child.
- Ceiling tiles throughout the room were broken and had holes in them making the concrete roof above visible.
- The room is an internal sleep room with no direct means of escape. The current means of escape is through the Toddler room which is also an internal care room with no direct means of escape. A further referral was made to the fire officer on the 16th July 2024.

Corrective & Preventive Action submitted by the Registered Provider

The following response was submitted by the service:

Corrective and Preventive Action

With immediate effect the service ceased using the Toddler Sleep room and reverted to the agreed upon previous sleep routine. The children sleeping would sleep in the ECCE preschool room on low beds and the ECCE children would have their outdoor play during this time. The Toddler sleep room will not be used until the Fit for Purpose inspection has been carried out by Tusla.

29/10/2024 to 1/11/2024 Treasure tots Nursery will be closed to facilitate the necessary works to ensure the new sleep room is safe and adequate as a sleep environment for toddlers. This includes an adequate exchange of air through a new ventilation system, walls painted, ceiling tiles replaced. This will be followed by a Fit for Purpose Inspection by Tusla. Once this has been completed the sleep room will be ready for use.

Supporting documentation submitted

An email to a building contractor from the person in charge requesting a list of building works to be carried out in the service on specified dates was submitted as evidence.

Summary Comment

Actions outlined by the service as stated will address the non-compliances identified.

The actions submitted by the service will be assessed on the next inspection.

Part VI - Safety

Regulation 23 - Safeguarding health, safety and welfare of child

A registered provider shall ensure that all reasonable measures are taken to safeguard the health, safety and welfare of a pre-school child attending the service and that the environment of the service is safe.

Compliance Information

The inspectors found by observation of practice, review of documentation, discussion with staff and inspection of the premises that the registered provider had taken the following steps to safeguard children attending:

General Safety:

The toys and play equipment observed in use by the children on the day of inspection were safe and in good working order. Cleaning products were stored out of reach of children.

Infection Control:

An infection control policy was in place to inform practice. The children were supported to wash their hands at regular intervals including after play, after toileting and nappy changing, and before meals. Schedules were in place and maintained to ensure the service, equipment and materials are regularly cleaned. Staff were observed to carry out consistent hand washing as appropriate. Staff stated appropriate exclusion periods for adults and children with infectious illnesses were implemented in the service as per the policy. Pedal operated bins were in place throughout the service for the disposal of waste.

Administration of Medication:

There was written evidence of prior parental consent for the administration of both temperature reducing and prescribed medications. Staff adequately detailed the procedures for administering medication when required during discussions with the inspectors.

Safe Sleep:

Staff were familiar with safe sleep guidance and placed babies on their backs to sleep. Sleep logs were maintained in the dedicated sleep rooms, and individual children's observations recorded room temperature, breathing, colour, and position at regular intervals. Standard cots and low-level beds were available for sleep and were used in accordance with children's ages and developmental needs. The temperature of the rooms where children slept were maintained at the required temperature ranges.

Fire Safety:

The designated fire escape routes were clearly indicated and free from obstruction on the day of inspection. Staff members adequately outlined the evacuation procedures in place in the event of a fire.

Non-Compliance Information

General Safety:

1. The service did not adhere to the re-vetting timeframes as outlined in the Early Years Inspectorate Regulatory Notice, requiring services to renew Garda vetting every three years. Two staff members working in the service did not have a Garda Vetting disclosure which was dated within the last 3 years.
2. A door leading from the Toddler to the new Toddler sleep room was not adequately secured and presented a number of risks to the children's safety as follows;
 - The door led through a further unlocked door and into a separate building which is not currently part of the service, creating the potential for a child exiting the service unsupervised.
 - The accessible building contained building materials and equipment including long pieces of wood, tools, and large pots of paint, cleaning products, and a kitchen.
3. The water temperature in the children's handwash sinks was too hot and posed a risk of scalding to a child. The temperatures ranged from 44 to 45 degrees Celsius.

Infection Control:

4. Plastic bags containing children's spare clothing were being stored behind the toilet of the Toddler nappy room posing a risk of cross contamination.
5. A cover on a cushion in the Baby room's rest area was torn with the internal filling exposed and could not be effectively cleaned posing a risk of cross contamination.

Administration of Medication:

6. A child attending the preschool room required emergency medication in the form of an auto adrenaline injector for a severe allergy. Although it is acknowledged that staff were aware of the requirements of the medication for the child, there was no individualised care plan in place to ensure the timely administration of the medication should it be required. This may pose a risk of harm to the child.

Fire Safety:

7. Monthly fire drills were not being conducted in the service. There were no fire drills recorded as completed in the service from January to May of 2024.

The corrective and preventive actions submitted by the service following the last inspection of the service on the 15th March 2023 did not prevent the re-occurrence of the non-compliances identified under points 6 and 7 above.

Action submitted by the Registered Provider

The following response was provided by the service:

Corrective & Preventive Action

General Safety:

1. The two adults were re-vetted immediately. The Community Employment Supervisor who is responsible for ensuring the Garda Vetting and Re-vetting takes place for Community Employment employees was reprimanded and reminded of the importance of following Legislation in relation to Garda vetting to ensure the Health Safety and Well-being of the children in our care.
2. A child safety Lock was placed on the entrance to the sleep room. When the room has been through the fit for purpose inspection the child safety lock will be open only when the room is in use, a staff member will always be in the room during use as the children are on low beds and must be always supervised.
3. The thermostat for the water heater was lowered. A document has been created to regularly check the temperature of the water in the sinks. This will be completed by the house keeping staff at different times throughout the day.

Infection Control:

4. The bags of spare clothing were removed and sorted through. Individual plastic containers with clip lids were purchased and children's nappy change items and spare clothes were placed inside and labelled. There are two boxes for extra spare clothes. The service have contacted a carpenter to carry out work throughout the nursery, which includes making a cabinet/press for secure storage that provides adequate infection control measures.
5. The Cushions were replaced with new cushions. An additional set of cushion covers were purchased to reduce wear and tear and allow for adequate cleaning.

Administration of Medication:

6. The parent consulted with the child's doctor to determine signs and symptoms as the child has not had a reaction. They then completed the relevant forms which were typed out and put on display in the room. Regardless of if a child has a reaction once they have been diagnosed with an allergy the parents/ guardians will be required to complete the attached Epi-Pen Administration form

Fire Safety:

4. The service had conducted fire drills from January through May, each month. On the day of Inspection, the person in charge could not find the page with the documentation to demonstrate this. A new Fire

Safety Folder has been created to prevent further incidents of missing essential paperwork occurring in the future.

Supporting documentation submitted

General Safety:

1. No supporting documentation was submitted.
2. A photograph of a child safety lock on a door.
3. A photograph of a checklist to record water temperatures.

Infection Control:

4. Photographs of the nappy changing room.
5. A photograph of the rest area in the Baby room.

Administration of Medication:

6. Photographs of a detailed individualised care plan.

Fire Safety:

7. No supporting documentation was submitted.

Summary Comment

The corrective and preventive actions as stated will address the non-compliance. The actions outlined in these responses will be assessed on the next inspection of the service.

Part VII - Premises and Space Requirements

Regulation 29 - Premises

A registered provider shall ensure that the premises of the service are-

- (b) safe and secure,
- (c) kept adequately lit, heated and ventilated
- (d) cleaned, maintained and repaired, as required, and

Compliance Information

- (b) Following on from the last inspection of the service on the 15th March 2023, the service was found to have installed 10 new fire doors as required.

Non-Compliance Information

- (c) The registered provider did not ensure that parts of the premises were adequately ventilated on the day of inspection as outlined below;
 1. Material alterations had been made to the Toddler room since the last inspection of the service where part of the room had been removed and a new partition wall erected to create a hallway outside the care room. This resulted in no natural or mechanical ventilation being available in the care room which comprised of 3 adults and 16 children on the busiest days. The temperature of the care room was found to be 22.5°Celsius which is in excess of the required temperature range during the inspection.
 2. Ventilation was found to be inadequate in the new Toddler sleep room, a small wall vent had been installed and a fan was in use in the room. There was no evidence that an appropriate exchange of air was occurring for the children being placed to sleep in this room. The person in charge confirmed that the service was still awaiting the installation of a mechanical ventilation unit.
 3. The temperature of the sleep room was found to be 22.5°Celsius which is in excess of the required temperature range during the inspection.
- (d) Throughout the premises, areas of the building were found not to be cleaned, maintained and repaired as required as detailed below:

4. In the hallway of the Toddler bathroom, areas of plaster were missing from the wall and flaking away exposing internal metal rendering. An area of the wall which had been re-plastered was unfinished and had not been painted. The areas were heavily stained, and parts of the plaster was coming away.
5. Material alterations had been made to the service which took part of the Toddler room to create a new hallway. This hallway and the partitioned wall which divided it from the Toddler room was unfinished as follows:
 - Ceiling tiles were missing on both sides of the wall resulting in insulation and wiring protruding from the ceiling.
 - Concrete blocks were exposed around door frames which had not been plastered. Pieces of unfinished wood around the frame had not been sanded and painted and had a jagged splintered surface.
 - The partitioned wall and an internal viewing window inside it were unfinished. The wall had not been painted and insulating foam was protruding from holes around the window frame.
6. Water was leaking from a ceiling tile in the Toddler room from concrete slabs in the roof above which were visible through a large hole in one of the ceiling tiles. The broken tile and the tile adjacent to it were heavily stained and discoloured.
7. A new fire door leading from the Toddler room to the hallway outside the Preschool room had a large piece of wood missing from it creating splintered unfinished edges.

The corrective and preventive actions submitted by the service following the last inspection of the service on the 15th March 2023 did not prevent the re-occurrence of the non-compliances identified above under points 3 and 5.

Corrective & Preventive Action submitted by the Registered Provider

The service submitted the following response:

Corrective and Preventive Action

1. The Toddler room is closed off by partition and safety gate. The two fire doors will remain open, until adequate ventilation has been installed. Several companies have been contacted in relation to installing. A ventilation system that allows for an adequate exchange of air. The service are still waiting for quotes
2. The sleep room is not currently in use and will not be until a fit for purpose inspection has been carried out by Tusla. Which will include adequate ventilation. When the commercial ventilation system is installed in the toddler room, one will also be installed in the toddler sleep room at the same time.
3. As the doors will remain open, this will reduce the temperature in the room. And will be monitored daily.

The commercial ventilation system will allow for an adequate exchange of air and assist in maintaining the room temperature.

4. The missing plaster has been temporarily filled in. Until such a time a professional can carry out appropriate work. Staining has been removed to the best of the services ability until such a time painters can carry out appropriate work. The painters have been contacted to carry out the work. They do not have availability until September. They have also stated they will carry out the replastering required before painting.
5. The landlord and construction company carrying out the work have been contacted in relation to the unfinished hallway and the work that is required to be carried out. This work includes replacing ceiling tiles, completing the work on the wall and door frames, and painting the plaster. If further construction work must be carried out the service will close to carry out the work. Carrying out work over a period of several weekends is not suitable for the health and safety of the children, therefore, closures will have to take place.
6. The landlord has been contacted about the leak in the hallway and has agreed for the construction company carrying out the other works to repair the ceiling as well and replace the tiles. If a leak occurs again a roof specialist will be contacted to assess and repair the roof to prevent further leaks.
7. The piece of wood missing from the door frame has been temporarily filled. And when the Carpenter comes, he will complete the work on this door. The carpenter hired to make cabinets in the toddler change room, will make repairs throughout the nursery that are within his remit. This includes fixing the doorway into the toddler room where the piece of wood was missing and has been temporarily filled.

Following the regulatory compliance meeting on the 2nd October 2024, further actions were submitted by the registered provider on the 16th October 2024 as detailed below:

A health and safety risk assessment was conducted. An external company previously prepared a creche wide risk assessment that was broken down into multiple areas.

This larger risk assessment will be conducted monthly. In order to limit/prevent complacency the inspection will be conducted by the manager and each of the room supervisors. Alternating between staff will hopefully give fresh eyes and highlight maintenance issues or concerns. Daily and weekly checks by staff who open the rooms will continue to be conducted with the addition of the larger risk assessment check.

1. 2. 3.

A company has been contracted and will be installing the ventilation system in the toddler room. Units which will provide adequate exchange of air have been selected.

In order to facilitate the work being carried out in a timely fashion Treasure Tots Nursery will be closing on 29/10/24-1/11/24. The parents were informed using a text and a notice sent home as well as a notice on the door. Tusla were notified using the Notification of Incidents form. Maintenance of the ventilation and air conditioning units will be required by means of an annual service.

4.

On 12/10/2024 the painter completed the paintwork of the new sleep room and the children's toilet. The remainder of the paint work will be done during the week of the midterm closure 29/10/24-1/11/24

Painting will take place on a regular basis, at least two rooms per year, based on need to ensure the building remains fresh looking.

5. 6. 7.

An external company have agreed to carry out the necessary work to permanently fix the leak in the Toddler room roof. This will be done during the midterm closure 29/10/24-1/11/24. Ceiling tiles will be replaced in the same week following the completion of the repairs. Ceiling tiles will be added to the daily and the larger risk assessment to ensure they are inspected regularly and by various staff throughout the nursery.

29/10/2024 to 1/11/2024 Treasure tots Nursery will be closed to facilitate the necessary works to ensure the new sleep room is safe and adequate as a sleep environment for toddlers. This includes an adequate exchange of air through a new ventilation system, walls painted, and ceiling tiles replaced. The service will apply for a Fit for Purpose Inspection by Tusla to assess the new room. Once this has been completed, the sleep room will be ready for use.

Supporting documentation submitted

Supporting documentation was submitted and reviewed by the inspector.

Summary Comment

Actions outlined by the service as stated will address the non-compliances identified.

The actions submitted by the service will be assessed on the next inspection.

Part VII - Premises and Space Requirements

Regulation 30 - Minimum space requirements

(1) Subject to paragraphs (2) to (6), a registered provider shall ensure that adequate clear floor space is available in the premises for the work, play and movement of children attending the pre-school service.

(2) A registered provider of a full day care service or a part-time day care service shall ensure that the minimum amount of clear floor space specified in column (3) of Schedule 7 opposite a particular reference number specified in column (1) of that Schedule in respect of the age range of children specified in column (2) thereof at that reference number is available for each child in that age range attending the service.

Non-Compliance Information

(1)(2)

Material alterations had been made to the Toddler room following the last inspection of the service whereby part of the room has been partitioned off with a new wall to create a hallway outside the care room. This resulted in inadequate minimum floor space being available for the work, play and movement of children as follows:

- Following a review of attendance records and during discussions with staff members and the person in charge, it was confirmed that 16 children aged 2 to 3 years attend the care room on the busiest days. Thus, requiring a minimum of 37.6 square metres where only 34.75 square metres is available.

Corrective & Preventive Action submitted by the Registered Provider

The service submitted the following response:

Corrective and Preventive Action

Children settling into the toddler room from the baby room has been delayed maintaining the numbers at 14 children in the room. The number of children will remain at 14 until adequate ventilation has been installed and the works being done has been completed. And the corridor is no longer required that is created by the partition in the room. When we can fully close the doors and have adequate ventilation and the partition is no longer required, the room will be re measured and fit for purpose inspection requested.

Supporting documentation submitted

No supporting documentation was submitted.

Summary Comment

The corrective and preventive actions as stated will address the non-compliance. The actions submitted will be assessed on the next inspection of the service.