

TUSLA REGULATORY INSPECTION REPORT



TUSLA Identifier: TU2015KY028

Name of Service: Camp Community Childcare CLG

Address of Service: Ballinknockane,
Camp,
Tralee,
Co. Kerry

Email Address: campchildcare@eircom.net

Name of Registered Service Provider: Duncan Christie

Type of Service Registered:	Full Day Care	✓
	Part-Time	✓

Date of Inspection:	2	1	0	2	2	0	2	2
Date of Regulatory Compliance Meeting:	2	0	0	5	2	0	2	2

No of Pre-School Children present during Inspection:	AM	48	PM	35
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Address of the Early Years Inspectorate: Áras an Phobail, Deans Lane,
Tralee,
Co. Kerry

Inspection undertaken by: N. Reidy
Title: Early Years Inspector

Areas which were the subject of this Inspection

Governance	Health Welfare and Development of Child	Safety
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Authority to Inspect

The Tusla Early Years Inspectorate carries out inspections of Early Years Services under Section 58(J) of the Child Care Act 1991 (as inserted by Section 92 of the Child and Family Agency Act 2013).



TUSLA REGULATORY INSPECTION REPORT

Conditions If Applicable

Not Applicable

Description of Service	Camp Community Childcare CLG is a community-based service that provides sessional, part-time care and full day care to children aged between 0 and 6 years. The service operates between the hours of 08:30am and 6:00pm Monday to Friday inclusive.
Premises	The service operates from a single storey building that adjoins the community hall. There are 3 childcare rooms in operation, namely the creche, the junior pre-school room and the senior pre-school room. A designated outdoor play area and a spacious indoor hall is available and accessible to the children attending the service each day.
Staffing	There are 17 adults employed in the centre that includes the registered provider who does not work in the service and the adult employed for cleaning duties who works after 6pm on designated days.
Methodology	<p>Tusla's Early Years Inspectorate (Inspectorate) is the independent statutory regulator of early years services in Ireland. The Child Care Act 1991 (Early Years Services) Regulations 2016 define the duty of a registered provider to ensure the safety and well-being of children and to comply with these regulations. This Act also gives Tusla the authority to assess compliance with the regulations. The purpose of regulation in relation to early years services is to ensure that the care, safety and well-being of children attending such services is upheld.</p> <p>The findings on inspection are based on;</p> <ul style="list-style-type: none"> • Information obtained through examination of documentation • Direct observation • Discussion with relevant staff <p>This inspection was unannounced and focused on areas of Governance, Health, Welfare and Development of Child and Safety. Inspections may also focus on other areas as required.</p> <p>The inspection process has been amended to minimise the amount of time that inspectors spend in the service.</p> <p>The Inspectorate reserves the right to edit responses received for reasons including: clarity, completeness and compliance with administrative and legal processes. The contents of the report are compiled by the inspectorate body.</p>
Additional Information	A Regulatory Compliance virtual meeting was convened by the Inspection and Registration Manager on 20/05/'22 in response to the corrective and preventive actions the service submitted to address the non-compliance for Regulation (2) (d) Police Vetting in respect of 2 adults.
Acknowledgements	The Inspector wishes to acknowledge the cooperation of the designated person in charge, the deputy in charge, staff and children who were present on the day of the inspection.

GOVERNANCE

Part III - Management and Staff

Regulation 9 - Management and Recruitment

- (2) A registered provider shall ensure that each employee, unpaid worker and contractor is suitable and competent taking into consideration the nature of the needs of children, including by—
- (c) consideration of the vetting disclosure received from the National Vetting Bureau of the Garda Síochána in accordance with the Act of 2012 in respect of the person, and
- (d) ensuring, insofar as is practicable, that where a person has lived in a state other than the State for a period of longer than 6 consecutive months, he or she provides police vetting from the police authorities in that state.
- (4) A registered provider shall ensure that, without prejudice to the generality of paragraph (2) and subject to paragraphs (5) and (6), each employee working directly with children attending the service holds at least a major award in Early Childhood Care and Education at Level 5 on the National Qualifications Framework or a qualification deemed by the Minister to be equivalent.

Compliance Information:	<p>(2) 3 files were presented to the inspector following confirmation with the person in charge that they had commenced working in the service since the last inspection.</p> <p>(c) A Garda Vetting Disclosure was on file for each of the 3 adults.</p> <p>(d) Police Vetting was on file for 1 of 3 adults who did not have Police Vetting on file at the last inspection 14/01/2020.</p> <p>The 3 adults who had commenced employment since the last inspection had not resided outside the jurisdiction for a period of longer than 6 consecutive months.</p> <p>(4) The adults had a major award in Early Childhood Care & Education at FETAC Level 5 and above on the National Qualifications Framework and a copy of the qualification was on file.</p>
Non-Compliance Information:	<p>(2)</p> <p>(d) Police Vetting was not on file for 2 adults. This was found at the last inspection of 14/01/2020.</p>
Corrective & Preventive Action submitted by the Registered Provider	<p><u>The designated person in charge stated that: -</u></p> <p><u>CORRECTIVE ACTION</u></p> <p>(2)(d) 1 staff member has made inquiries about her vetting whilst in the country outside of the jurisdiction in question. She will contact this department with any further updates.</p> <p>The second staff member in the country in question has stated she is unable to obtain Police Vetting for the time she was there.</p> <p><u>PREVENTIVE ACTION</u></p> <p>(2)(d) Not stated.</p>
Summary Comment	<p>A Regulatory Compliance meeting was called arising from the outstanding non-compliance in respect of Police Vetting for 2 adults that was not addressed satisfactorily via the Corrective and Preventive Action process. It was established that both staff members could apply for the Police Vetting from the required jurisdiction. Following the meeting the Manager of the service furnished the early</p>

Part III - Management and Staff

Regulation 9 - Management and Recruitment

years inspectorate with evidence in respect of the application and its processing status.
Police Vetting for the 2 adults was received and was deemed to meet the requirement.

Part III - Management and Staff

Regulation 11 - Staffing Levels

- (1) Subject to this Regulation, a registered provider shall ensure that there is at all times an adequate number of adults working directly with the children attending the pre-school service.
- (2) Subject to paragraphs (4) and (5), a registered provider of a full day care service or a part-time day care service shall ensure that at all times the minimum ratio of adults to children specified in column (3) of Part 1 of Schedule 6 opposite a particular reference number specified in column (1) of that Part in respect of the age range of the children specified in column (2) thereof at that reference number is satisfied
- (8) Without prejudice to paragraphs (2) to (7)—
(a) a registered provider of a pre-school service other than a child-minding service or a sessional pre-school service shall ensure that there are at least 2 adults on the premises at all times

Compliance Information:

1. The 3 playrooms were in operation on the day of the inspection.

There were 15 children were present in the creche with 5 adults caring for them.
 - 6 children aged between 1 years and 2 years of which 3 were attending on a sessional basis and 3 attending on a full day care basis.
 - 9 children aged between 2 and 3 years of which 6 were attending on a part-time full day care basis and 3 attending on a full day care basis.
There were 16 children aged between 3 years and 4 years were present in the Junior pre-school room with 3 adults caring for them.
 - 4 children were attending on a sessional basis, 4 children were attending on a full day care basis and 8 children attending on a part-time full day care basis.
There were 17 children aged between 3 years and 5 years present in the Senior pr-school room with 3 adults caring for them.
 - 9 children were attending on a part-time full day care basis, 6 children were attending on a sessional basis and 2 children attending on a sessional basis.
 - The adulty child ratio was correct and maintained.
- (2) The minimum number of adults to children was maintained during the inspection.
- (8)
- (a) A minimum of 2 adults are working in the service at all times

HEALTH WELFARE & DEVELOPMENT OF CHILD

Part V - Care of Child in Pre-school Service

Regulation 19 - Health, Welfare and Development of Child

(1) A registered provider shall, in providing a pre-school service, ensure that—

(a) each child's learning, development and well-being is facilitated within the daily life of the pre-school service through the provision of the appropriate activities, interaction, materials and equipment, having regard to the age and stage of development of the child

Compliance Information:

BASIC NEEDS:

- Since the last inspection, the service now provides all food for the main meal and for the snacks served to the children in line with the Healthy Eating Policy of the service.
- The food for the main meal is supplied by a catering company, it is delivered directly to the service each week and is re-heated as required.
- On the day of the inspection the food for the main meal and for snack time was prepared in the kitchen by a staff member and brought to the respective rooms and served by the staff working in the rooms.
- The staff in the pre-school room assisted the children with getting their snacks from their bags, perishable items from the fridge in the room and re-heated meals in the microwave.
- The food observed on inspection served for morning snack time included for example ham filled rolls, chopped strawberries, blueberries and melon with water to drink. Some of the younger children had bottles of milk to drink and yogurts to eat.
- The dish served for the main hot meal consisted of lasagne, mashed potato and carrots.
- A menu was available and provided to the parents detailing the daily meal plan and the ingredients for the main meal.
- Drinking water was available to the children during the session.
- The staff members assisted the children feeding and supervising self-feeding as was appropriate.
- The older children sat on the low-level chairs at the low-level tables and the younger children sat in the designated feeding chairs.
- The mealtime observed on inspection was unhurried, the children were given ample time to eat their food in a relaxed environment.
- Nappy changing observed in the creche took place as was necessary during the inspection and in a timely manner.
- Children were independently observed using the toilets and assistance was provided by the adults as required with re-dressing and with hand washing.
- The adults informed the inspector of individual children's toileting requirements as appropriate.
- The children attending the service enjoyed free movement within the childcare rooms.

Part V - Care of Child in Pre-school Service

Regulation 19 - Health, Welfare and Development of Child

- Rest areas were provided in the care rooms that consisted of designated spaces consisting of soft matting and seating.
- The creche had a designated separate area corned off for children aged under the age of 1 year. This was not in use on the day of the inspection as all children attending on the day were aged between 1 year and 3 years.

SUPPORTING RELATIONSHIPS:

- The staff members were observed to be kind, caring, patient, and used clear soft tones of voice whilst engaging with the children in their care.
- The staff members were observed sitting on the soft matting and on the floor playing with, comforting and nurturing the children in their care.
- The inspector observed the staff catering for the children's individual needs for example children that required a food item during the session, the food item was available to them.
- On speaking to the staff, they explained to the inspector that a daily record which detailed for example children's play time, sleep, nappy changes and food consumed was given to parents daily for the children attending the creche.
- The staff present work daily with the children enabling the children to form and sustain secure relationships with them.
- The staff communicate with parents at drop off and collection times, via telephone calls, email and by providing each day a written record "all about my day" for the parents of the children attending the creche.
- A selection of children's artwork was displayed on the classroom windows for parents and the children themselves to see.

PHYSICAL AND MATERIAL ENVIRONMENT:

- All rooms in the service had been painted since the last inspection.
- The rooms were colourfully decorated with various posters, family photography and a selection of the children's artwork.
- Each of the care rooms was spacious, bright, well maintained and aired by means of the open windows that were open on inspection.
- Adult seating was provided in the care rooms and in the sleep room and in the pre-school room to facilitate feeding and nurturing young children.
- The rooms were furnished with child sized tables, child sized chairs and feeding chairs for the smaller children attending.
- The rooms had opening low level shelving units, boxed units on the floor to store the play equipment and materials. This facilitated children to easily access the toys as they so wished during their time spent in the service.
- There was a variety of play materials and equipment in the 3 childcare rooms that included for example, blocks, small animals, farm sets and associated animals and vehicles, wall mounted mirrors, pegs and peg boards, train sets, dolls, a dolls house, buggies, shopping trolleys, a selection of books, construction toys, home areas with kitchen appliances and utensils, art and crafts and painting supplies.

Part V - Care of Child in Pre-school Service

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	<ul style="list-style-type: none"> The outdoor play area was accessed directly from each of the 3 childcare rooms. The surface underfoot consisted of soft matting and a timber activity unit was provided since the last inspection. The toys available included footballs, goal posts, a playhouse, scooters, hoppy balls, wall mounted chalk boards, a low-level activity unit and a
<p>Non-Compliance Information:</p>	<p>BASIC NEEDS OF CHILDREN:</p> <ol style="list-style-type: none"> The dignity of children who required nappy changing for children attending the senior pre-school room was not maintained with the practice of nappy changing that took place on a changing mat used on the floor of the lobby area that served the 2 toilet cubicles for the children attending the senior pre-school room. Within the lobby there were 3 doors, 1 leading into the creche, 1 leading out to the main corridor and the hall area and 1 door to the senior pre-school room. <p>PHYSICAL AND MATERIAL ENVIRONMENT:</p> <ol style="list-style-type: none"> A limited number of toys were available to the children in the creche that included for example books, a play kitchen and blocks. There was a variety of toys stored in boxes out of their reach on high shelving within the room, thus not enabling the children attending to freely access the toys they wished to play with.
<p>Corrective & Preventive Action submitted by the Registered Provider</p>	<p>CORRECTIVE ACTION</p> <p>BASIC NEEDS OF CHILDREN:</p> <ol style="list-style-type: none"> Due to COVID-19 guidelines and restrictions from July 2020 they were no longer able to bring a child from the senior pre-school room into the creche area which has a designated changing room, they would change the child in question in the bathroom area of the senior pre-school room which was with the child's designated "play pod". Due to the restrictions changing again they can now bring the child from the senior pe-school into the designated changing room in the creche for nappy changing. <p>PHYSICAL AND MATERIAL ENVIRONMENT:</p> <ol style="list-style-type: none"> Due to strict COVID-19 cleaning regimes, especially in the creche area, where young children are playing with toys, baskets of toys were cleaned after children's use, placed on shelves and toys and equipment were rotated between children using them and staff cleaning. The environment has been assessed and work done to re-establish areas of interest, and a variety of materials stored at child height, to address this mater. <p>PREVENTIVE ACTION</p> <p>BASIC NEEDS OF CHILDREN:</p> <ol style="list-style-type: none"> Not stated. <p>PHYSICAL AND MATERIAL ENVIRONMENT:</p> <ol style="list-style-type: none"> Not stated.
<p>Summary Comment</p>	<p>All correspondence received including photographic evidence was examined. The non-compliances have been addressed and the requirement has been met.</p>

Part V - Care of Child in Pre-school Service

Regulation 19 - Health, Welfare and Development of Child

The above will be the subject of inspection at the next inspection.

Part VI - Safety

Regulation 23 - Safeguarding Health, Safety and Welfare of child

A registered provider shall ensure that all reasonable measures are taken to safeguard the health, safety and welfare of a pre-school child attending the service and that the environment of the service is safe.

Compliance Information:

GENERAL SAFETY:

- Cleaning products were stored securely out of the reach of the children on the day of inspection.
- Each of the childcare rooms and the spacious indoor hall was secured.

INFECTION CONTROL:

- An adequate supply of single use disposable gloves and plastic protective disposable aprons were available at the nappy changing station.
- The nappy changing mat and their surrounds was observed to be clean and dry.
- Children's toiletries were observed to be individually labelled and were stored in a safe and hygienic manner.
- A supply of hand sanitiser was provided at the entrance and exits points to the building and within the playrooms.
- A record of all visitors to the centre was maintained.
- A record of the daily attendance for each child in the playrooms was maintained.
- Cleaning schedules were available and completed in response to COVID-19.
- Hand washing facilities were provided in the playrooms, in the sanitary and in the nappy changing accommodation with a supply of warm water, liquid hand soap and paper hand towels, with the exception of the adult sanitary accommodation and the wash hand basin in the kitchenette serving the creche, to ensure effective hand washing by the staff and the children in the service.
- Pedal operated lidded bins were provided for the hygienic disposal of waste.
- An adequate supply of clean linen stored on a high-level shelf in the sleep room and additional supply of new linen was available for the cots and low level beds. The staff informed the inspector when questioned that the linen was individual to each child and laundered on the premises following each use.
- A supply of personal protective equipment was available on the premises.
- Boxes of tissues were available for children's use in the rooms.
- The tables, chairs and feeding chairs were cleaned prior to children having their meals.
- An adequate supply of anti-bacterial cleaning agents was observed that were stored out of the reach of the children.

Part VI - Safety

Regulation 23 - Safeguarding Health, Safety and Welfare of child

	<ul style="list-style-type: none"> • Fridges were allocated to the care rooms for the hygienic storage of children's perishable food items. • A change of clothes was kept in the premises for the children attending and 2 changes of clothes were available for the children attending the creche as informed by the staff. <p>SAFE SLEEP:</p> <ul style="list-style-type: none"> • A designated sleep room with 4 cots was provided and 3 low level beds for the older children to rest/sleep. • Physical checks for sleeping children were carried out and a record of the child's colour, breathing pattern and position was recorded. • The inspector observed the staff member sitting on an adult chair remain in the sleep room comforting a child in her arms to sleep prior to the child was transferred to the cot.
<p>Non-Compliance Information:</p>	<p>GENERAL SAFETY:</p> <ol style="list-style-type: none"> 1. The 2 gates located in the outdoor play area were not secured to prevent unauthorized persons from entering the area whilst children played there. <p><u>Creche</u></p> <ol style="list-style-type: none"> 2. Some of the books on display for the children were ripped and posed a risk to children of choking on the small pieces. <p><u>Junior Pre-school</u></p> <ol style="list-style-type: none"> 3. Within an unsecured low-level drawer under the sink there was a large scissors stored posing a risk of injury to children. 4. A large plastic bag was stored under the couch posing a risk of suffocation to children. <p><u>Senior Pre-school</u></p> <ol style="list-style-type: none"> 5. Within an unsecured press under the sink there was plastic bags posing a risk of suffocation to children, cleaning wipes, posing a risk of poisoning to children and a staff handbag posing a risk of injury to children. 6. The 2-drawer filing cabinet was not secured, it posed a risk of children pinching their fingers in the drawers, within a drawer there was an electrical extension lead stored which posed a risk to children of strangulation. 7. There was a plastic bag with arts supplies on a lower shelf that posed a risk of suffocation to children. 8. There were some play equipment items and children's high feeding chairs stored along the corridor leading to 1 fire exit door thus not providing a free passage to get to the fire exit door in the event of a fire. <p>INFECTION CONTROL:</p> <p><u>Creche</u></p> <ol style="list-style-type: none"> 9. Food served for snack time to the children in the creche was served directly onto the low-level tables posing a risk of cross infection. 10. The cushion cover on the timber couch and the rug on the floor beneath it were unclean posing a risk to children of cross infection.

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	<ol style="list-style-type: none"> 11. An unlabelled uncovered soother was stored in a container near where the attendance records were stored posing a risk to children of cross infection. The soother was not identified as belonging to any individual child attending when the inspector asked the staff. 12. Within the sanitary accommodation the vent on the ceiling was unclean, the exterior of the lower cupboards was unclean and the kickboard under the cupboards was not securely in situ posing a risk of the spread of infection. 13. Some of the children’s beakers were not individually labelled posing a risk of cross infection. 14. There was no warm water available at the wash hand basin in the kitchenette to facilitate staff washing their hands for effective hand washing to prevent the spread of infection. <p><u>Junior Pre-school</u></p> <ol style="list-style-type: none"> 15. The timber frame of the timber couch was scuffed and some of the low-level shelving was scuffed making it difficult to adequately clean them to prevent the risk of the spread of infection. 16. The “rabbit” cushion, the mat inside the door that opened to the outdoor area, the floor rug in the soft area and the sweeping brush was dusty and unclean posing a risk of the spreads of infection. 17. The 2 wall vents in the children’s toilets were unclean posing a risk of the spread of infection. <p><u>Senior Pre-school</u></p> <ol style="list-style-type: none"> 18. The sweeping brush and brush pan were unclean posing a risk of cross infection. 19. There was no warm water provided at the wash hand basin in the adult sanitary accommodation. 20. Areas of the exterior panels of the cupboards in the junior pre-school and senior pre-school rooms were separating from the inner door making them difficult to adequately clean and posing a risk of the spread of infection.
<p>Corrective & Preventive Action submitted by the Registered Provider</p>	<p><u>The person in charge stated that: -</u></p> <p><u>CORRECTIVE ACTION</u></p> <p><u>GENERAL SAFETY:</u></p> <ol style="list-style-type: none"> 1. When children are using the outside play area, they are always supervised by several staff who would not allow any unauthorised persons access to the area. During creche outside time at 11.30 there are a maximum of 19 children with 5 adults present, no staff breaks are taken at this time. <p><u>Creche</u></p> <ol style="list-style-type: none"> 2. The books were removed. <p><u>Junior Pre-school</u></p>

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3. A memo has been circulated to all staff to ensure that unsuitable items are always stored out of children's reach
4. A memo has been circulated to all staff to ensure that unsuitable items are always stored out of children's reach
5. A memo has been circulated to all staff members to ensure personal items are not stored in the care rooms. They have also replaced all cupboard doors and drawer faces in both pre-school rooms and creche change rooms and these have built in locks for storage.
6. Filing cabinet has been secured.

Senior Pre-school

7. A memo has been circulated to all staff to ensure that unsuitable items are always stored out of children's reach.
8. They are now storing these items in the sports hall during operating hours, ensuring the corridor is completely clear.

INFECTION CONTROL:

Creche

9. Plates are provided for children at snack time.
10. The cushion cover has been discarded and the rug has been professionally cleaned.
11. A memo has been circulated to all staff members to ensure all children's personal items are labelled at all times.
12. Vent has been cleaned and exterior doors and kickboard has been replaced.
13. A memo has been circulated to all staff members to ensure all children's personal items are labelled at all times.
14. A staff memo has been circulated to remind all staff to ensure the air/water heating system is turned back up upon opening in the morning.

Junior Pre-school

15. They have made arrangements for their caretaker to varnish the wooden sofa and paint shelving.
16. Cushion cover has been discarded and rug has been professionally cleaned.
17. Wall vents have been cleaned.

Senior Pre-school

18. Brush and dustpan replaced.
19. A staff memo has been circulated to remind all staff to ensure the air/water heating system is turned back up upon opening in the morning.
20. They have also replaced all cupboard doors and drawer faces in both Pre-school rooms and the change rooms; these have built in locks for storage.

PREVENTIVE ACTION

GENERAL SAFETY:

1. When children are using the outside play area, they are always supervised by several staff who would not allow any unauthorised persons access to

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the area. During creche outside time at 11.30 there are a maximum of 19 children with 5 adults present, no staff breaks are taken at this time.

Creche

2. Not stated.

Junior Pre-school

3. Not stated.

4. Not stated.

Senior Pre-school

5. Not stated.

6. Not stated.

7. Not stated.

8. Not stated.

INFECTION CONTROL:

Creche

9. Not stated.

10. Not stated.

11. Not stated.

12. Not stated.

13. Not stated.

14. Not stated.

Junior Pre-school

15. Not stated.

16. Not stated.

17. Not stated.

Senior Pre-school

18. Not stated

19. Not stated.

20. Not stated.

Summary Comment:

All correspondence received including photographic evidence was examined. The non-compliances have been addressed. The requirement has been met. The above matters will be the subject of inspection at the next inspection.

Part VI - Safety

Regulation 25 - First Aid

(1) A registered provider shall ensure that a person trained in first aid for children is, at all times, immediately available to the children attending the pre-school service.

(2) A registered provider shall ensure that a suitably equipped first aid box for children—

(a) is safely stored in an easily accessible and conspicuous position on the premises, and

(b) is available to the children attending the pre-school service at all times.

Compliance Information:

(1) First Aid training was completed by the staff members.

(2) (a) The first aid boxes were stored on high-level shelving out of the reach of the children attending.

(b) The first aid boxes were available to the children attending at all times.

Part VI - Safety

Regulation 26 - Fire Safety Measures

(1) A registered provider shall ensure that a record in writing is kept of—

(a) any fire drill that takes place in the premises, and

(b) the number, type and maintenance record of fire fighting equipment and smoke alarms in the premises

(4) A notice of the procedures to be followed in the event of fire shall be displayed in a conspicuous position in the premises

Compliance Information:

(1) The service had maintained in writing a record of the following: -

(a) Each fire drill that had taken place in the service. The last recorded fire drill took place on 29/01/2022.

(b) A record of the number, type and maintenance checks of the fire fighting equipment and the smoke alarm. The last check on the fire extinguishers was 20/04/2021 and the smoke alarms was 26/07/2021 and a further certificate was submitted to the office to the early years inspectorate was 04/03/2022 .

(4) A notice of the procedures to be followed in the event of fire was displayed in the premises.