

# Early Years Inspectorate Regulatory Report

## Pre School

<b>TUSLA Identifier:</b>	TU2015LD020
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<b>Name of Service:</b>	Bright Beginnings
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<b>Address of Service:</b>	23 Sycamore Close, Clonbalt Woods, Longford, Co. Longford
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<b>Eircode:</b>	N39 V205
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<b>Name of Registered Provider:</b>	Yvonne Kiernan
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<b>Service type:</b>	Full Day, Sessional
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<b>Date of Inspection:</b>	05/08/2025
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<b>Date of Regulatory Compliance Meeting:</b>	26/09/2025
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<b>No of pre-school children:</b>	AM	27	PM	26
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<b>Address of the Early Years Inspectorate:</b>	Early Years Inspectorate, SAP Office, St Loman's Campus, Springfield, Mullingar, Co Westmeath, N91 N4XC.
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<b>Inspection undertaken by:</b>	T. Duignan and F. Maher
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<b>Title:</b>	Early Years Inspectors
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### Authority to Inspect

The Tusla Early Years Inspectorate carries out inspections of Early Years Services under Section 58(J) of the Child Care Act 1991 (as inserted by Section 92 of the Child and Family Agency Act 2013).

<b>Conditions if applicable</b>	Not applicable.
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### Description of service

This pre-school service is in a detached premises, in an urban area on the outskirts of Longford town. The service operates a full day care service from 7.30am to 18:00hrs. The service caters for children aged between 0 to 6 years. The service is registered for a maximum number of 45 pre-school children, at any one time. There are five playrooms, a designated sleep room and a kitchen. The outdoor play area is located at the rear of the premises. The service is registered for school age care. A separate prefabricated building is provided for the school age service. On-site parking and set down facilities are available.

### Staffing

The registered provider works in the service daily. Seven staff including the registered provider work in the service. On the day of the inspection, six staff members including the registered provider and a student were present. Of the six adults present four were working directly with the preschool children, one adult and a student on work experience, were working with the school age children.

Five staff hold a Quality and Qualifications Ireland (QQI) at a Level 5 to 8, in Early Childhood Care and Education.

### Methodology

Tusla's Early Years Inspectorate is the independent statutory regulator of early years services in Ireland. The Child Care Act 1991 (Early Years Services) Regulations 2016 define the duty of a registered provider to ensure the safety and well-being of children and to comply with these regulations. This Act also gives Tusla the authority to assess compliance with the regulations. The purpose of regulation in relation to early years services is to ensure that the care, safety, and well-being of children attending such services is upheld. Inspections of early years services are planned based on the following:

- Previous inspection history
- Any information received in relation to the service

The findings on inspection are based on:

- Information obtained through examination of documentation
- Direct observation
- Discussion with relevant staff

This inspection was unannounced and focused on the area of governance and safety. The inspection may also focus on other areas as required.

The inspection focused on an examination of compliance under.

- Regulation 9 (1)(a)(b), (2)(a)(b)(c)(d), (4) - Management and recruitment.
- Regulation 11(1), (2) – Staffing Levels.
- Regulation 23 – Safeguarding health, safety and welfare of child.
- Regulation 24 - Checking in and out and record of attendance.
- Regulation 25 (1), (2)(a)(b) – First aid.
- Regulation 26 – Fire Safety.
- Regulation 27 – Supervision.
- Regulation 28 – Insurance.

however, on inspection additional non-compliances were identified under:

- Regulation 16 (j) – Record in relation to pre-school service
- Regulation 19(1)(a) – Health Welfare and Development of Child.
- Regulation 21 – Equipment and materials.

These findings are outlined within the relevant regulations within this report.

As a result, the scope of the inspection included all the care rooms.

Inspection findings are documented in the inspection report which is first issued in draft format to the service with an opportunity to respond to any findings. Where statutory requirements are identified as not being met, the registered provider must demonstrate how they have rectified the non-compliance and will prevent any non-compliance from re occurring. The Corrective Action and Preventive Action plan (CAPA) will be used to inform decisions about compliance with regulatory requirements. Where the registered provider fails to meet the statutory requirements an escalation process may be commenced.

The inspectorate reserves the right to edit responses received for reasons including clarity, completeness and compliance with administrative and legal processes.

The contents of the report are compiled by the inspectorate body.

### Additional Information

1. A written referral was sent to the Chief Fire Officer in Longford County Council on 6 August 2025.
2. A regulatory compliance meeting was conducted by the Inspection and Registration Manager with the Registered Provider of the service on 26 September 2025.

### Acknowledgments

The inspectors wish to acknowledge the cooperation of the registered provider, staff and children who were present on the day of the inspection.

## Part III – Management and Staff

### Regulation 9 – Management and recruitment

*(1) A registered provider shall ensure that-*

- (a) the service has a designated person in charge and a named person who is able to deputise as required,*
- (b) at all times during the period when the pre-school service is being carried on, the designated person in charge or the named person referred to in subparagraph (a) is on the premises, and*

*(2) A registered provider shall ensure that each employee, unpaid worker and contractor is suitable and competent taking into consideration the nature of the needs of children, including by-*

- (a) consideration of references from the person's past employers, if any, and in particular the most recent employer, if any,*
- (b) consideration of references from reputable sources in the case of a person who has no past employers,*
- (c) consideration of the vetting disclosure received from the National Vetting Bureau of the Garda Síochána in accordance with the Act of 2012 in respect of the person, and*
- (d) ensuring, insofar as is practicable, that where a person has lived in a state other than the State for a period of longer than 6 consecutive months, he or she provides police vetting from the police authorities in that state.*

*(4) A registered provider shall ensure that, without prejudice to the generality of paragraph (2) and subject to paragraphs (5) and (6), each employee working directly with children attending the service holds at least a major award in Early childhood Care and Education at Level 5 on the National Qualifications Framework or a qualification deemed by the Minister to be equivalent.*

### Compliance Information

- (1)
- (a)(b) There was a designated person in charge and a named person to deputise as required, both remained on the premises for the duration of the inspection.

The records of seven staff members, including the registered provider and one work experience student were reviewed.

- (2)
- (a)(b) Two written and verified past employer references or references from a reputable source other than a past employer, were available in respect of seven adults employed whose staff files were reviewed.
- (c) Garda Vetting disclosures were available for seven adults working in the service. Garda vetting was not required for the work experience student. The service also demonstrated compliance with the Early Years Inspectorate Regulatory Notice requiring services to renew Garda vetting every three years.
- (4) Five adults were employed to work directly with children attending the service and held at least a major award in Early Childhood Care and Education at Level 5 or higher or a recognised equivalent qualification on the National Framework of Qualifications.

### Non-Compliance Information

- (2)
- (a)(b) Two written and verified past employer references or references from a reputable source other than a past employer, were unavailable in respect of one student whose file was reviewed.
- (d) Police vetting was not available for one adult who had resided outside the state for a period of longer than 6 consecutive months in two jurisdictions whose records were reviewed.
- (4) Two adults employed to work directly with children attending the service did not have a qualification certificate on file that demonstrated a major award in Early Childhood Care and Education at Level 5 or higher or a recognised equivalent qualification on the National Framework of Qualifications was held.

### Corrective & Preventive Action submitted by the Registered Provider

#### **Corrective and Preventive Action**

- (2)
- (a)(b) References were forwarded to the inspectors.
- (d) Police vetting obtained. Ensure correct police vetting is got.
- (4) All staff members have applied to get their qualifications verified by the DCDE.
- At this moment for staff member 1 we have been unsuccessful in getting confirmation that the qualification is recognised.
- For staff member 2, awaiting results to be sent out from the college.
- Once confirmation of these staff qualifications is received they will be emailed to the inspectors.

#### **Supporting documentation submitted**

(2)

(a)(b) Two verified references.

(d) International police vetting document.

(4) No evidence of qualification equivalent application submitted with the CAPA response.

### Summary Comment

The written response and documentary evidence submitted has been reviewed by the Early Years Inspectorate. Regulatory compliance is not met for regulation 9(4) as evidence of a major award in Early Childhood Care and Education at Level 5 or higher or a recognised equivalent qualification on the National Framework of Qualifications has not been submitted with the CAPA response.

## Part III – Management and Staff

### Regulation 11 - Staffing levels

*(1) Subject to this Regulation, a registered provider shall ensure that there is at all times an adequate number of adults working directly with the children attending the pre-school service.*

*(2) Subject to paragraphs (4) and (5), a registered provider of a full day care service or a part-time day care service shall ensure that at all times the minimum ratio of adults to children specified in column (3) of Part 1 of Schedule 6 opposite a particular reference number specified in column (1) of that Part in respect of the age range of the children specified in column (2) thereof at that reference number is satisfied.*

### Non-Compliance Information

- (1) There was not at all times an adequate number of adults working directly with the children. In the ECCE room there were two adults working with seventeen children aged 3- 6 years throughout the day. Three staff members were required to maintain the correct adult/child ratio for this age range of children.
- (2) The minimum ratio of adults to children was not adhered to at all times during the day as evidenced by the following observations:
- At 9:57am, the adult in the Pre-ECCE room was caring for 5 children aged 2-3 years and 2 children aged 1-2 years because the staff member from Wobbler room was in the sanitary area attending to a child. Two staff members were required to maintain the correct adult/child ratio for this age range of children.
  - At 10:03am, in the ECCE room there were two adults caring for 17 preschool children aged 3- 6 years. Three staff members were required to maintain the correct adult/child ratio for this age range of children.
  - At 10:49am, the adult in the Pre-ECCE room was caring for 4 children aged 1-2 years in the Wobbler room and 6 children aged 2-3 years in Pre-ECCE room. Two staff members were required to maintain the correct adult/child ratio for this age range of children.

- At 12:35 hours, in the ECCE room there were two adults caring for 17 preschool children aged 3- 6 years and 9 children who were school age. Three staff members were required to maintain the correct adult/child ratio for this age range of children.

### Corrective & Preventive Action submitted by the Registered Provider

#### **Corrective and Preventive Action**

(1) Ensure there is sufficient staff at all times. Ensure there is sufficient staff at lunch time. We have stopped taking bookings and have reduced the number of Full day children. The number of full day care children has been reduced to 13 attending 5 days a week and 15 children stay on a Tuesday and a Wednesday.

The registered provider stated that she has tried getting additional staff and there is a running advertisement on an employment platform, and has availed of a local childcare agency.

(2) Ensure staff are better organised when it comes to nappy/toileting. The number of children in this age group are reduced, and the service has stopped taking names for children for this room it is planned to close the room for the 1–2-year-olds. The service have stopped taking bookings and have reduced the number of Full day children. The number of full day care children has been reduced to 13 attending 5 days a week and 15 children stay on a Tuesday and a Wednesday.

The service has tried to get additional staff and there is a running advertisement on an employment platform and the service has availed of an agency when they can give staff.

#### **Supporting documentation submitted**

No evidence submitted.

### Summary Comment

The written response submitted by the registered provider has been reviewed by the Early Years Inspectorate. Regulatory compliance is not met for regulation 11(1), (2) as the registered provider has been unable to hire qualified staff since the inspection was completed on 5 August 2025. The staff provision in the service remains unchanged from inspection.

## Part IV – Information and Records

### Regulation 16 – Record in relation to pre-school service

*(1) A registered provider shall ensure that a record in writing is kept of the following information in relation to the service:*

*(j) details of any medication administered to a pre-school child attending the service with signed parental consent;*

#### Non-Compliance Information

A sample size of 11 administration of medication records were reviewed dated between 21 November 2024 - 28 May 2025.

There was inadequate information documented on the forms as follows:

- 4 records did not contain the signature of the parent/guardian acknowledging medicine had been administered on the particular date.
- 1 record did not contain a witness signature.
- The child's full name was not recorded on 1 form.
- 3 records did not have the parent/guardian signature to authorise the administration of a prescription only medication.

#### Corrective & Preventive Action submitted by the Registered Provider

##### Corrective and Preventive Action

(1)(j) At the staff meeting all staff were reminded about filling out paperwork correctly. The forms that were missing signatures of parents and witnesses have been completed.

##### Supporting documentation submitted

Four completed records.

#### Summary Comment

The written response and documentary evidence submitted by the registered provider have been assessed by the Early Years Inspectorate. Regulatory compliance for regulation 16(1)(j) is met.

## Part V - Care of Child in Pre-school Service

### Regulation 19 - Health, welfare and development of child

(1) A registered provider shall, in providing a pre-school service, ensure that-

(a) each child's learning, development and well-being is facilitated within the daily life of the pre-school service through the provision of the appropriate activities, interaction, materials and equipment, having regard to the age and stage of development of the child,

#### Non-Compliance Information

(1)(a) **Basic care needs.**

1. Infant formula was being reconstituted by the staff members in the Baby room. This practice is not recommended by the Food Safety Authority of Ireland guidance note 22 which states that it is not recommended that child day-care facilities prepare powdered infant formula for the children in their care.

#### Corrective & Preventive Action submitted by the Registered Provider

##### Corrective and Preventive Action

(1)(a)

1. Formula will not be made up on site.

##### Supporting documentation submitted

No evidence submitted.

#### Summary Comment

The written response submitted by the registered provider have been assessed by the Early Years Inspectorate. Regulatory compliance for regulation 19(1)(a) is met.

## Part V - Care of Child in Pre-school Service

### Regulation 21 – Equipment and materials

*A registered provider shall ensure that there is adequate and suitable furniture, play and work equipment and materials available on the premises of the pre-school service.*

#### Non-Compliance Information

- The chairs used in the Pre-ECCE room were not suitable for children aged 1-3 years to use for meals and tabletop activities as evidenced by the following observations:
  - At 11:56 am it was observed that two children aged 1-2 years and one child aged 2-3 years were sitting on chairs that were too high for them as they were unable to place their feet on the floor for stability and balance.
  - The three chairs used for the children did not have supportive sides to the chairs.

#### Corrective & Preventive Action submitted by the Registered Provider

##### Corrective and Preventive Action

- Lower chairs with arms have been put in the 1-2 room. Ensure children are seated in chairs that offer support to them.

##### Supporting documentation submitted

Photograph of the chairs.

#### Summary Comment

The written response and photographic evidence submitted by the registered provider have been assessed by the Early Years Inspectorate. Regulatory compliance for regulation 21 is met.

### Part VI - Safety

#### Regulation 23 - Safeguarding health, safety and welfare of child

*A registered provider shall ensure that all reasonable measures are taken to safeguard the health, safety and welfare of a pre-school child attending the service and that the environment of the service is safe.*

#### Compliance Information

##### General Safety:

The service met the necessary safety requirements in respect of the indoor environment and safe storage of cleaning agents.

Staff members in each care room advised the inspector they would remove any beaded necklace if observed that a child may be wearing them.

The staff members were aware of the potential choking risks that grapes posed when asked by the inspector.

##### Infection Control:

Thermostatically controlled hot water, liquid hand soap and paper towels were readily available for hygienic hand washing and drying. The staff members were familiar with the importance of handwashing practice as a means to control the spread of infection in the service. Foot pedal operated bins were provided for the disposal and containment of used tissues and paper hand towel. Facilities were available for nappy changing. Cleaning schedules were maintained for the room environments which were observed to be clean and tidy.

##### Administration of Medication:

Medicine was not given at the time of the inspection; written parental consent was available should medication be required to be administered to a child. The staff members were familiar with required practices when administering medication in the service. Temperature reducing medication was available in the service if required.

##### Safe Sleep:

Six cots and six low-level beds were available for children who required sleep. The staff members demonstrated knowledge of the care of sleeping children in response to questions asked by the inspector. It was observed that 10-minute sleep check observations were completed on all sleeping children. This included the colour, position and breathing of sleeping children in their care.

A rest area was available for the children in each care room if they wished to take a break from activities and rest.

##### Fire Safety:

Monthly fire drills had been carried out and staff members were familiar with fire safety evacuation procedures from the service.

##### Outing:

The service conducts outings. An outings policy is in place in the service.

### Non-Compliance Information

#### General Safety:

1. There was no documentary evidence available that daily indoor room environmental risk assessments were completed to ensure a safe play and work environment for the children and staff. This did not align to the risk management policy which stated that "A daily risk assessment of the rooms should take place".
2. There were two exposed light bulbs observed in the entrance which created a potential risk of injury if they shattered.
3. There were no visibility strips on the glass panel door in the Wobbler room which created a potential risk of injury to a child if they did not recognise the glass.
4. The cable from a wall mounted light in the Pre-ECCE room was not adequately secured to the wall and could cause a potential injury to a child as they could access the cable light flex.
5. In the Pre-ECCE room hanging fairy lights were partially secured along door frame. A corrective action was completed by the registered provider who removed the lights.
6. The mattress in cot three on the right-hand side of the sleep room did not have a fire safety tag.

#### Infection Control:

7. There was minimal oversight of children's handwashing and toileting by the staff member from the Pre-ECCE room as children were observed to be attending the sanitary area on the ground floor unsupervised. This is not adequate for infection control purposes.
8. A staff member was observed blowing on food to cool it which was not appropriate for infection control purposes. This did not align to the healthy eating policy which stated that "Staff never blow or taste children's food".
9. After lunch, the staff member in the Pre-ECCE room used wipes to firstly clean the children's faces and then used the same wipe to clean the children's hands posing an infection control risk as the children's hands were not adequately cleaned.
10. Nappy changes were observed on the day of inspection. On four occasions, the adult failed to remove their apron following the bagging up of the soiled nappy and removal of used gloves. Soiled nappies used aprons and used disposable gloves need to be disposed of at the same time following removal of the old nappy for infection control purposes.
11. The low-level sleep beds were stored stacked upright with the sheets placed on the beds. The edge of sheet was in direct contact with the ground which was not appropriate for infection control purposes.

12. Paper towels were not placed in dispensers for the hygienic dispensing in the Pre-ECCE, Wobbler and ECCE rooms and the upstairs sanitary area. This was not adequate for infection control purposes.
13. A toilet roll was not placed in a toilet roll holder in the upstairs sanitary area and was placed on the cistern of the toilet.

### Fire Safety:

14. Three of the five care rooms in the service were located on the first floor of the premises and had capacity to accommodate 33 pre-school children aged 2 years 8 months – 6 years. This did not align with the requirement specified in Fire Safety in Pre-Schools as there was one fire evacuation route for the first floor in the service which was the main staircase for the building. A written referral was sent to the Chief Fire Officer in Longford County Council
15. The kitchen for the service was located on the first floor. A written referral was sent to the Chief Fire Officer in Longford County Council.
16. There was not a clearly identified means of escape in the event of a fire as there was no fire signage (green running man) observed above the doors in the care rooms located on the first floor.
17. One of the three doors in the ECCE room located upstairs was obstructed by a child sized couch and mats.
18. The maintenance record for firefighting equipment was dated December 2023.

### Action submitted by the Registered Provider

#### Corrective & Preventive Action

#### General Safety:

1. There were risk assessments on the walls in all rooms at time of inspection. A book is in each room that staff can write into if they see any danger/risk. They will also record what risks they take care of themselves i.e. a broken toy. This book will work in conjunction with our daily risk assessments that take place before any children enter the service.
2. Put enclosed light shades in the hall. Ensure all light bulbs are covered.
3. There were stickers on the glass in the door on the day of the inspection, while there was one panel of glass at the bottom that did not have stickers. All panels have glass now.
4. Light was removed. Ensure no cables are adequately secured
5. Fairy lights were removed in the presence of the inspector.
6. All mattresses have fire safety tags

#### Infection Control:

7. Ensure children wash their hands and younger children are supervised. Children who are able to go to the toilet themselves will and a staff member will ensure that they can 'hear/see' that the child has washed their hands by standing at the open door. We always do lessons with the children on the importance of hand hygiene.
8. The staff member read policy on infection control and has been informed that this was forbidden and bad practice. This was discussed at the staff meeting on 08/08/25 and all the policies have been forwarded to the staff members again.
9. Discussed this with staff at meeting on 08/08/25. Parents have been asked to provide face cloths for the children's faces.
10. Staff training to demonstrate the correct way to carry out nappy changing. Nappy changing policy was reviewed.
11. All beds are now stored without been dressed when not in use. The bed clothes are stored in bags with each child's name on the outside of the bag and all bed clothes are washed weekly or soon if needed. This was discussed at staff meeting on 08/08/25.
12. All paper towels are in a dispenser.
13. Toilet roll dispenser is mounted on a wall in toilet.

### **Fire Safety:**

14. There are only two ECCE rooms on the top floor with no more than 20 children. Ensure that there are no more than 20 preschool children on the top floor at any one time.
15. Not applicable - fire officer has been to the service.
16. All routes of exit have additional signage.
17. This is a bathroom, and we were told by Tusla to close off the door and the children had to access the toilet from a hallway.
18. All fire equipment has been serviced and certified.

### **Supporting documentation submitted**

#### **General Safety:**

1. No evidence submitted. The requirement was outlined in the regulatory compliance minutes and included evidence of updated documentation and completed risk assessments for the period since inspection.
- 2- 6. Photographs received for each point.

#### **Infection Control:**

- 7- 10. No evidence submitted. The requirement was outlined in the regulatory compliance minutes and included evidence of onsite training.
11. Photograph.

12. Photograph.

13. Photograph.

**Fire Safety:**

14. not required.

15. not required.

16. photographs.

17. not required.

18. Maintenance record for firefighting equipment and smoke alarms in the service.

**Summary Comment**

The written response, photographic and documentary evidence submitted by the registered provider have been assessed by the Early Years Inspectorate.

Regulatory compliance for regulation 23 is not met as evidence has not been received in relation to daily indoor and outdoor environmental risk assessments, evidence of training for infection control particularly around nappy changing and handwashing practices. This regulation will be reviewed at a follow up inspection.

**Part VI - Safety**

**Regulation 24 - Checking in and out and record of attendance**

*(1) A registered provider shall ensure that each pre-school child attending the service is checked in and out of the service by an employee or an unpaid worker.*

*(2) Where there are more than 15 children attending a pre-school service in a drop-in centre, the registered provider shall ensure that one employee or unpaid worker is assigned responsibility for the checking in and out of children.*

*(3) A registered provider shall ensure that-*

*(a) no person other than-*

*(i) pre-school child attending the service,*

*(ii) a person dropping or collecting such a child,*

*(iii) an employee, or*

*(iv) an unpaid worker, can enter the premises without his or her entry being approved by an employee, and*

*(b) a daily record in writing is kept of the entry on the premises of any such person.*

*(4) A registered provider shall ensure that a record in writing referred to in paragraph (3)(b) is retained for a period of one year from the date to which it relates.*

### Compliance Information

- (1)(a) The registered provider ensured that each child was checked in and out of the service. This was confirmed by the written attendance records maintained in each care room.
- (2) Not applicable.
- (3) (a)(b) The registered provider ensured that any person entering the service was approved and a record in writing was maintained. The inspectors' visit to the service was documented in the visitor's book on arrival.
- (4) The registered provider confirmed that the records were retained in storage for the required period.

### Part VI - Safety

#### Regulation 25 - First aid

- (1) A registered provider shall ensure that a person trained in first aid for children is, at all times, immediately available to the children attending the pre-school service.*
- (2) A registered provider shall ensure that a suitably equipped first aid box for children-*
- (a) is safely stored in an easily accessible and conspicuous position on the premises, and*
  - (b) is available to the children attending the pre-school service at all times.*

### Compliance Information

- (1) There were persons with FAR (first aid response) training on the premises and immediately available to the children on the day of inspection.
- (2)
- (a) The first aid equipment was safely stored, in a conspicuous position in the care rooms and in the entrance hallway.
  - (b) Suitably equipped first aid boxes for children were available at all times to the adults caring for the children attending the service.

### Part VI - Safety

#### Regulation 26 - Fire safety measures

- (1) A registered provider shall ensure that a record in writing is kept of-
- (a) any fire drill that takes place in the premises, and
  - (b) the number, type and maintenance record of firefighting equipment and smoke alarms in the premises.
- (4) A notice of the procedures to be followed in the event of fire shall be displayed in a conspicuous position in the premises.

### Compliance Information

- (1)
- (a) A written record was available of fire drills completed in the service. The last recorded fire drill was 24 June 2025.
  - (b) A record was kept of the smoke alarm maintenance in the premises which was last serviced on 2 November 2024. The firefighting equipment was serviced in December 2023.
  - (4) A notice of the procedures to be followed in the event of a fire was displayed in a conspicuous position in the premises.

## Part VI - Safety

### Regulation 27 – Supervision

*A registered provider shall ensure that pre-school children attending the service are supervised at all times.*

### Non-Compliance Information

The registered provider did not ensure that the pre-school children were supervised as evidenced by the following observations.

#### Pre-ECCE room

1. At 10:33am, a child from Pre-ECCE room was observed going to the bathroom across the corridor unaccompanied. The child returned to the care room and then requested to go to the bathroom again. The staff member then brought child to bathroom and left the remaining four children in the room unsupervised.
2. At 10:47am, five children aged 2-3 years in Pre-ECCE room were observed sitting unsupervised while the staff member attended to child in adjoining Wobbler room. The staff member in the Wobbler room was not in the room.
3. At 10:49am, the staff member in Pre-ECCE room was observed to be supervising six children aged 2-3 years and four children aged 1-2 years in the Wobbler room as staff member in Wobbler room had to leave the room.
4. At 12:04, there was one adult supervising four children aged 1-2 years and five children aged 2-3 years while a staff member answered the door. A child aged 2-3 years was in the toilet unsupervised. There was no other adult available to provide assistance in the event that it was required.

5. At 12:05 hours, a child was observed to have fallen asleep in the highchair at lunch. There was one staff member in the Pre-ECCE room who was present with nine children aged 1-3 years. The second staff member was assisting a child in the sanitary area. The inspector brought the situation of the sleeping child to the attention of the staff members, and it is acknowledged that they attended to the child quickly.
6. At 12:10 hours – a staff member who was holding a child in her arms, was present in Pre-ECCE room alone with 9 children aged 1-3 years as the other staff member was attending to the toileting needs of a child prior to settling children to sleep. There were three children aged 2-3 years still eating their lunch at the table. The staff member in the care room was not in a position to attend to a child if any emergency arose and they required immediate attention. There was no other adult available to provide assistance.
7. At 12:27 hours, the staff member was observed to leave the Pre-ECCE room to answer the door. Three children aged 2-3 years were in the room unsupervised.

### Sleep room.

8. At 12:25 - 12:40 hours, there was no adult present in the sleep room to supervise three children aged 2-3 years on low beds and four children aged 1-2 years in cots.

### Corrective & Preventive Action submitted by the Registered Provider

#### Corrective and Preventive Action

##### Pre-ECCE room

1. Spoke to staff at staff meeting on 08/08/25. The number of children in these rooms have been reduced. The service has stopped taking names for these rooms and will close one of the younger children's 1-2-year-olds room at end of June 26. A staff member will assist staff downstairs at nappy changing /bedtime. The service is actively looking for staff.

The parents of children (on the waiting list) that were supposed to start in September have been informed that we cannot accept their child.

2. Another staff member will assist staff downstairs at nappy changing /bedtime when she is finished in the ECCE room.
3. Spoke to staff members. Have advertised for staff.
4. As above
5. The child's routine has been changed to avoid this happening.
6. As above
7. As above

##### Sleep room.

8. Spoke to staff member about checking on children every 10 minutes. Allow staff member their phone while in sleep room to ask other members of staff for assistance. Spoke to staff regarding our safe sleep policy at staff meeting on 08/08/25.

**Supporting documentation submitted**

No evidence submitted.

**Summary Comment**

The written response submitted by the registered provider has been reviewed by the Early Years Inspectorate. The actions taken will be reviewed at a follow up inspection.

**Part VI - Safety**

**Regulation 28 - Insurance**

*A registered provider shall ensure that the pre-school service is adequately insured.*

**Compliance Information**

There was evidence of current insurance cover valid until 27 March 2026. The insurance provided cover for 45 children.