

# Early Years Inspectorate Regulatory Report

## Pre School

<b>TUSLA Identifier:</b>	TU2015SO037
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<b>Name of Service:</b>	Little People's Playworld Creche
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<b>Address of Service:</b>	Unit 3, Finisklin Industrial Estate, Sligo, Co. Sligo
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<b>Eircode:</b>	F91 C2FF
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<b>Name of Registered Provider:</b>	Jackie Mahon
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<b>Service type:</b>	Full Day
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<b>Dates of Inspection:</b>	13/06/2023
	14/06/2023

<b>No of pre-school children 13/06/2023:</b>	AM	33	PM	33
<b>No of pre-school children 14/06/2023:</b>	AM	31	PM	31

<b>Address of the Early Years Inspectorate:</b>	Early Years Services, Markievicz House, Barrack St, Sligo. F91 XC84
<b>Inspection undertaken by:</b>	M Farrell & L McGlynn
<b>Title:</b>	Early Years Inspectors

### Authority to Inspect

The Tusla Early Years Inspectorate carries out inspections of Early Years Services under Section 58(J) of the Child Care Act 1991 (as inserted by Section 92 of the Child and Family Agency Act 2013).

<b>Conditions if applicable</b>	<p>19<sup>th</sup> December 2022</p> <p>The following condition is in place on the service's registration:</p> <p>Part III (14) Child Care Act 1991 Early Years Regulations 2016</p> <p>The Registered Provider must:</p> <ol style="list-style-type: none"> <li>1. Ensure that at regular intervals, being intervals of not more than one year, a review is carried out in respect of the quality and safety of care provided by the pre-school service to pre-school children attending the service, including a review of the policies, procedures and statements of the service. A record of each such review is maintained for a period of 3 years after the review is carried out. This condition is to remain in place until December 23<sup>rd</sup> 2023 or until stood down by the inspectorate.</li> </ol>
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### Description of service

Little People's Playworld Creche is a privately owned and operated preschool service located within an industrial estate in Sligo town. The service is currently registered for the provision of a full day care service for children aged 0-6 years and operates from 7.30am to 6.00pm Monday to Thursday and 7.45am to 5.15pm on Fridays. The service is also registered to provide school age care.

The service operates from a detached single-story building containing five care rooms, a sleep room, a dining room and a kitchen. There is an outdoor area that extends from one side of the building out to the front which is fully enclosed by boundary fencing.

### Staffing

There are a total of nine staff members employed within the service including the registered provider who works directly with children, a manager, six childcare practitioners and a cook.

### Methodology

Tusla's Early Years Inspectorate is the independent statutory regulator of early years services in Ireland. The Child Care Act 1991 (Early Years Services) Regulations 2016 define the duty of a registered provider to ensure the safety and well-being of children and to comply with these regulations. This Act also gives Tusla the authority to assess compliance with the regulations. The purpose of regulation in relation to early years services is to ensure that the care, safety, and well-being of children attending such services is upheld. Inspections of early years services are planned based on the following:

- Previous inspection history

- Any information received in relation to the service

The findings on inspection are based on:

- Information obtained through examination of documentation
- Direct observation
- Discussion with relevant staff

This inspection was unannounced and focused on the area of governance/ health, welfare and development of child/ safety. The inspections may also focus on other areas as required.

The inspection focused on an examination of compliance under regulations 9, 10, 11, 16, 19, 23, 24, 27 and 28.

Inspection findings are documented in the inspection report which is first issued in draft format to the service with an opportunity to respond to any findings. Where statutory requirements are identified as not being met, the registered provider must demonstrate how they have rectified the non-compliance and will prevent any non-compliance from re occurring. The Corrective Action and Preventive Action plan (CAPA) will be used to inform decisions about compliance with regulatory requirements. Where the registered provider fails to meet the statutory requirements an escalation process may be commenced.

The inspectorate reserves the right to edit responses received for reasons including clarity, completeness and compliance with administrative and legal processes.

The contents of the report are compiled by the inspectorate body.

### Additional Information

On day one of the inspection, 13 June 2023 an immediate action notices were issued to the registered provider in relation to Regulation 23 - Safeguarding health, safety and welfare of child:

1. The main entrance door was found to be unsecured on two occasions during day one of inspection.
2. On 13 June 2023 the air temperature in the sleep room was recorded at 22°C where nine children were sleeping/resting.

The registered provider responded in writing to the immediate action notices advising that:

1. An electronics company had called to the service on 14 June 2023 and reviewed the electronic door system with no faults found.
2. Two cooler systems have been purchased and implemented in the sleep room in addition to a free-standing fan. An electronics company have installed additional electrical sockets in the sleep room to facilitate permanent use of air coolers. The service also submitted evidence of the ordering of an additional portable air cooler that is due to arrive within 3-5 working days.

On Inspection there was evidence that the following conditions attached to the registration of this service were complied with:

Part III (9) (1)(c) & Part VI (23), Child Care Act 1991 Early Years Regulations 2016.

The registered provider must;

1. Ensure that there is a clear management structure in the service that identifies the lines of authority and accountability in the service and the specific roles and responsibilities of each employee and unpaid worker.
2. Ensure that the sleep room temperature is kept at required safe sleep environmental temperature of between 16-20°Celsius at all times.
3. Ensure that sleep logs are maintained in the service and all materials and equipment for sleep are well maintained and appropriate for all the ages of children requiring rest and sleep in the service.

It is recommended that the above conditions are to be removed and the condition Part III (14), Child Care Act 1991 Early Years Regulations 2016 will remain in place and will be re-assessed on next inspection.

### Acknowledgments

The inspectors wish to acknowledge the cooperation of the registered provider, staff and children who were present on the days of inspection.

### Part III – Management and Staff

#### Regulation 9 – Management and recruitment

(1) A registered provider shall ensure that-

- (a) the service has a designated person in charge and a named person who is able to deputise as required,
- (b) at all times during the period when the pre-school service is being carried on, the designated person in charge or the named person referred to in subparagraph (a) is on the premises, and
- (c) there is a clear management structure in the service that identifies the lines of authority and accountability in the service and the specific roles and responsibilities of each employee and unpaid worker.

(2) A registered provider shall ensure that each employee, unpaid worker and contractor is suitable and competent taking into consideration the nature of the needs of children, including by-

- (a) consideration of references from the person's past employers, if any, and in particular the most recent employer, if any,
- (b) consideration of references from reputable sources in the case of a person who has no past employers,
- (c) consideration of the vetting disclosure received from the National Vetting Bureau of the Garda Síochána in accordance with the Act of 2012 in respect of the person, and
- (d) ensuring, insofar as is practicable, that where a person has lived in a state other than the State for a period of longer than 6 consecutive months, he or she provides police vetting from the police authorities in that state.

(4) A registered provider shall ensure that, without prejudice to the generality of paragraph (2) and subject to paragraphs (5) and (6), each employee working directly with children attending the service holds at least a major award in Early childhood Care and Education at Level 5 on the National Qualifications Framework or a qualification deemed by the Minister to be equivalent.

#### Compliance Information

- (1)
- (a) There registered provider was the designated person in charge and there was a named person to deputise in the event of her absence.
  - (b) The designated person in charge or deputy were present throughout the period of inspection.
  - (c) Information on the service's management structure was on display in various locations for example on the office door identifying the lines of authority and management structure in the service. The staff demonstrated knowledge of their specific roles and responsibilities through conversation with the inspectors.

(2)

The registered provider confirmed with the inspectors that there were three new staff members in the service since the most recent focused inspection of 27 June 2022.

The following documents were available on file or not required for the three staff members:

- (a) Two written validated references from past employers, in particular the most recent employer for two of the staff members. One written validated reference from a past employer for a third staff member.
- (c) The required vetting disclosures from the National Vetting Bureau of the Garda Síochána were available for two staff members.
- (d) International police vetting documentation was not required as none of the three staff members had lived outside of the State for longer than 6 months as an adult.

(4)

Evidence of the completion of a major award in Early Childhood Care and Education at Level 5 or above on the National Qualifications Framework was available for two staff members who had commenced employment in the service working directly with children since the last focused inspection.

### Non-Compliance Information

(2)

- (a) A second written validated reference from their most recent employer was required in relation to one of the staff members.
- (c) The vetting disclosure from the National Vetting Bureau of the Garda Síochána on file for one staff member was from a previous employment in the service and had not been updated on the employee's return to the service as required.

### Corrective & Preventive Action submitted by the Registered Provider

The registered provider advised in a written response:

#### Corrective and Preventive Action

(2)

- (a) A second reference has been obtained and is on file. In future, the registered provider will ensure written references are received from previous and most recent past employers. Where there is no previous employment, the QRF will be used as guidance for acceptable references.
- (c) Once the registered provider was made aware that the Garda Vetting was not acceptable, a new Garda Vetting was applied for immediately and we have since received a new updated Garda Vetting for this

staff member. If any employees return from a lapse in service, a new Garda Vetting will be renewed before return to work.

**Supporting documentation submitted**

A vetting disclosure and a validated reference was submitted by the service.

**Summary Comment**

The actions and evidence submitted by the registered provider have been reviewed and are deemed to address the non-compliances identified under Regulation 9.

**Part III – Management and Staff**

**Regulation 10 - Policies, procedures etc. of pre-school service**

*A registered provider of a pre-school service shall ensure that the written policies, procedures and statements specified in Schedule 5 are in place for the service.*

**Compliance Information**

The required policies and procedures as specified in Schedule 5 were in place for the service. The inspectors were informed that the service was in the process of undertaking a review of all the policies and procedures currently in place in the service and were updating these in line with national guidance and changes to practice. These will be reviewed on future inspection.

### Part III – Management and Staff

#### Regulation 11 - Staffing levels

(1) Subject to this Regulation, a registered provider shall ensure that there is at all times an adequate number of adults working directly with the children attending the pre-school service.

(2) Subject to paragraphs (4) and (5), a registered provider of a full day care service or a part-time day care service shall ensure that at all times the minimum ratio of adults to children specified in column (3) of Part 1 of Schedule 6 opposite a particular reference number specified in column (1) of that Part in respect of the age range of the children specified in column (2) thereof at that reference number is satisfied.

(8) Without prejudice to paragraphs (2) to (7)-

(a) a registered provider of a pre-school service other than a child-minding service or a sessional pre-school service shall ensure that there are at least 2 adults on the premises at all times,

#### Compliance Information

(1) An adequate number of adults worked with the children on both days of the inspection. A review of the staff roster and a sample review of staff attendance records found that adequate numbers of staff were allocated to work with the numbers of children attending considering their age ranges.

(2) The minimum adult to child ratios were provided on both days of inspection in accordance with the required ratios considering the ages of the children, service provision type and the length of time each child spent in the service. The tables below outline the maximum numbers of children present during the days of inspection, staff provided at these times and number of staff required:

**Table 1: Adults and children present in care rooms -13 June 2023**

Care room name:	Number of staff present in room	Number of staff required	Number of children and age range	Required Adult: Child ratios.
Waddler	1	1	4 aged 1-2 years	(1-2 years) =1:5
Toddler 1	1	1	3 aged 2-3 years 2 aged 3-6 years	(1-2 years) =1:5 (2-3 years) =1:6
Toddler 2	1	1	3 aged 2-3 years 2 aged 3-6 years	(1-2 years) =1:5 (2-3 years) =1:6
Preschool 1	2	2	10 aged 3-6 years	(3-6 years)=1:8
Preschool 2	2	2	9 aged 3-6 years	(3-6 years)=1:8

Additional staff	The registered provider provided direct care cover in care rooms.			
Total:	8 staff	7 staff	33 children	

**Table 2: Adults and children present in care rooms -14 June 2023**

Care room name:	Number of staff present in room	Number of staff required	Number of children and age range	Required Adult: Child ratios.
Waddler	1	1	4 aged 1-2 years	(1-2 years) =1:5
Toddler 1	1	1	3 aged 2-3 years 2 aged 3-6 years	(1-2 years) =1:5 (2-3 years) =1:6
Toddler 2	1	1	2 aged 2-3 years 2 aged 3-6 years	(1-2 years) =1:5 (2-3 years) =1:6
Preschool 1	2	2	10 aged 3-6 years	(3-6 years)=1:8
Preschool 2	2	2	8 aged 3-6 years	(3-6 years)=1:8
Additional staff	The registered provider provided direct care cover in care rooms.			
Total:	8 staff	7 staff	31 children	

(8)(a) There were at least two adults present at all times during the unannounced inspection. A sample of attendance records and staff rosters reviewed showed that at least two adults were present in the service at all times.

## Part IV – Information and Records

### Regulation 16 – Record in relation to pre-school service

*(1) A registered provider shall ensure that a record in writing is kept of the following information in relation to the service:*

*(i) details of staff rosters on a daily basis;*

*(j) details of any medication administered to a pre-school child attending the service with signed parental consent;*

*(k) details of any accident, injury or incident involving a pre-school child attending the service.*

*(3) A record referred to in paragraph (1) shall be open to inspection on the premises, and the documents and records referred to in paragraph (2)(a) shall be open to inspection whether on the premises or elsewhere, by an authorised person.*

### Compliance Information

(1)

(i) A weekly staff roster was available detailing the staff levels for each day.

(j) The service maintained a record of medication administered to children while attending the service including signed parental consent.

(k) An up-to-date record of accidents and incidents involving children was maintained with the most recent entries occurring on the days of inspection. There was evidence on the second day of inspection by way of a parent signature to confirm that the child's parents had been informed of the accident. A sample review of records evidenced that parents were informed on each occasion of accidents involving their child.

### Part V - Care of Child in Pre-school Service

#### Regulation 19 - Health, welfare and development of child

(1) A registered provider shall, in providing a pre-school service, ensure that-

(a) each child's learning, development and well-being is facilitated within the daily life of the pre-school service through the provision of the appropriate activities, interaction, materials and equipment, having regard to the age and stage of development of the child, and

#### Compliance Information

(1) (a) An early morning breakfast of toast and cereal was provided to children who arrived prior to 8.30am and the main meal was prepared in the service each day. All other snacks consumed by children in the service were provided from home which included the requirement for each child to bring their choice of fruit to the service and place in communal bowls to share for the morning snack. The service had communicated to parents a list of suggested items for inclusion in children's lunchboxes that were healthy and nutritious. During mealtimes, children were observed to feed themselves with staff providing assistance when required with younger children. Each child's drinking bottle was available in the rooms as well as a jug of water and staff were observed encouraging children to take regular drinks particularly as the weather was particularly warm.

Nappy changes were carried out on a scheduled basis and more frequently if required. Staff members engaged with children during the process and encouraged independence where possible. Bibs were available for messy play activities and younger children wore bibs when eating. Sun cream was applied to all children prior to going outdoors. Each child wore a hat when playing outdoors and when the weather was particularly warm, staff erected three umbrella style canopies on the second day of inspection to provide shade from direct sunlight.

The service operated a scheduled sleep time for all children and the sleep room was appropriately darkened to facilitate restful sleep. Older children not requiring sleep could rest on soft floor cushions or seating if desired.

Children moved freely around their care room and each child was given the opportunity to play outdoors on both days of inspection.

Staff were observed to be warm and responsive in their interactions with children. The staff members regularly positioned themselves alongside children while playing and were responsive to children's needs

for comfort which was given in a caring manner. During team games and activities, children were encouraged by staff to work together and take turns promoting an ethos of friendship among children.

Transitions worked well in the service and each room followed a daily routine helping children to anticipate what was coming next in the day. Staff members appeared to be informed and comfortable with the routine and worked together to carry out the general functions of the day. The daily eating, sleeping and toileting patterns of the children were communicated to parents through a digital application and a scrapbook of images was compiled for each child. Staff informed the inspector these would be given to parents at the end of June and contained images of play activities the child had engaged in throughout the year.

The care rooms all contained low level, age-appropriate tables and chairs for the children and open shelving units storing play equipment. A range of fine motor play items were available in each room including jigsaws, shape sorters, peg boards, magnets and plastic bricks. The rooms also contained a home corner or kitchen, dress up and baby care items to promote imaginary play. A range of small world items such as animals, figurines, trucks and vehicles were also available in the rooms and small activity units such as garages and dolls houses were available to support children's play with the items. Children also had access in each room to art materials such as paint, chalk and crayons promoting their creative expression and sensory play was facilitated in Waddler and Toddler one rooms with low level sand pits. There was a small supply of age-appropriate books and reading materials in each room stored on low level units accessible to the children.

The outdoor play area ran along one side and extended out to the front of the building with direct access from the Preschool two room. The area contained a range of play equipment and resources that provided opportunities for children to engage in both gross motor, physical play and smaller, more focused play. Larger play equipment included climb, swing and slide units, ride on trikes, trucks and bikes and a wooden playhouse. Smaller equipment included mud kitchens, art materials and items brought outdoors from the care rooms such as wooden blocks and magnets.

### Part VI - Safety

#### Regulation 23 - Safeguarding health, safety and welfare of child

*A registered provider shall ensure that all reasonable measures are taken to safeguard the health, safety and welfare of a pre-school child attending the service and that the environment of the service is safe.*

#### Compliance Information

##### General Safety:

Blind cords on windows were secured by restrictors. Cleaning products were stored in the sluice room that was secured restricting access by the children. The toys and play equipment in use during the inspection were clean and maintained in satisfactory conditions. There was a gate in place at the door of the kitchen to restrict access by the children. The door to the boiler in the outdoor area was secured preventing children from accessing it.

##### Infection Control:

The service was found to be clean during the inspection. Water controlled below 43°C, liquid soap and paper towels were provided with foot pedal operated bins at wash hand basins for hand washing and drying purposes. The staff prompted the children to wash and dry their hands thoroughly with help given in accordance with their needs at appropriate time such as before eating and after using the toilet and nappy changes. Foods provided from home including perishable items such as cheese and yoghurt were stored in refrigerators below 5°C. Soothers were stored in individual storage containers. A system was in place for the cleaning toys mouthed by children in the care rooms.

##### Administration of Medication:

Staff members demonstrated through discussion that they were aware of the correct procedures to be followed in relation to the administration of medication. The staff were observed to apply suncream supplied by the service to the children at regular intervals during the day which was very warm and sunny.

##### Safe Sleep:

There were 10 standard cots containing mattresses with safety marks and cellular blankets provided in the separate sleep room located beside the Toddler one playroom. All children aged under 2 years when resting/sleeping used a standard cot. Stackable sleep beds were available for older children if they needed to rest.

##### Fire Safety:

Emergency exit routes were found to be unobstructed during the inspection.

##### Outing:

An outing was planned to be undertaken to an adventure centre on 19 June 2023. The staff were in the process of developing and undertaking a risk assessment in relation to the outing.

### Non-Compliance Information

#### General Safety:

1. On 13 June 2023 on two occasions the main entrance door to the service was found to be unsecured with the potential risk of a child leaving the service unsupervised and unauthorised people accessing the service. An immediate action notice was issued to the registered provider in relation to this non-compliance on 13 June 2023.
2. Three openable windows in the sleep room and one openable window in the Preschool one playroom opening out to the side and front of the building did not have restrictors in place. This posed potential risks for the window to be opened wide enough for a child to leave the premises and people to access the building without authorisation.
3. A thumbprint access system for the main entrance door was in place for a small number of parents. There was no restriction to this access system which had the potential to allow unsupervised access to children other than their own children by parents in the hallway and other areas not manned by staff.
4. The securing mechanism in place on the gate in the outdoor area prevented children from leaving unsupervised however did not restrict unauthorised entry of people to the outdoor area.
5. Fruits supplied from home for morning snacks on both days that included whole grapes were stored at a low level and accessible to children in the Preschool one care room. Whole grapes pose a potential choking risk to children.
6. A number of black impact absorbent mats in place on the black tarmac section of the outdoor area were identified as potential trip hazards during the inspection.

#### Safe Sleep:

7. On 13 June 2023 at 11.49am the air temperature in the sleep room was recorded at 22°C where nine children were sleeping/resting. At 2.25pm the temperature in the sleep room was 22.4°C however, there were no children sleeping in the room at this time. An immediate action notice was issued to the registered provider on 13 June 2023 in relation to the high air temperatures. On 14 June at 11.45am the air temperature was recorded at 22.8°C where eight children were resting with three of the children asleep. It is acknowledged that the weather was very hot on both days of inspection with high outdoor temperatures at the time of the inspection. Steps had been taken by the registered provider to reduce air temperatures in the sleep room using electrical cooling devices and fans with the children wearing vests to sleep in and not using blankets.

8. It is acknowledged that the service allocated staff members to be present to observe and supervise children when using the sleep room. The staff members physically observed the children when sleeping however the information that the staff included in the records of sleep observations was inadequate. For example there were gaps in some areas of the sleep observation record forms, abbreviations without corresponding explanations and ditto marks (“”) used.

### Action submitted by the Registered Provider

The registered provider advised in writing that:

#### Corrective & Preventive Action

##### General Safety:

1. Coleman Electronics attended the service on the 14 June 2023, for a full inspection to ensure the door locking mechanism was in working condition. Staff will carry out random checks on the entrance door, and any failures in the system will be recorded and investigated.
2. Window restrictors were purchased and installed on the relevant windows. Any windows spotted with no restrictor, or a broken restrictor, must be reported to the safety officer and management.
3. All parents’ fingerprints have been removed from the system, only the management structure will have access. In due course, the fingerprint system will be removed completely.
4. A second lock has been installed on the inside of the gate. The registered provider will ensure any access to the playground area is restricted from each side.
5. The registered provider has spoken to all staff regarding removing the grapes from the fruit bowl, and getting the chef to cut them so they are safe. The registered provider will ensure all new staff are made aware of the need to keep whole grapes away from children’s reach. The service has added to the parent’s letter for the new term stating that grapes must come into the service cut before arrival.
6. The registered provider and staff discussed a safe place to store the mats when not in use. The registered provider and staff will ensure these mats are stored in a safe manner when not in use.

##### Safe Sleep:

7. Since the inspection we have introduced a larger air-cooling system and are monitoring the sleep room temperature throughout the day, not just at sleep time. When there is a rise in the sleep room temperature, all measures will be taken to reduce the temperature for safe sleep. Where this is not possible, the sleep room will not be in use. The registered provider has spoken to the parents regarding the issues around the sleep room temperature, and has explained that if the issue arises again, as an alternative solution for sleep the children could be sent home for the sleep period.

8. We have returned to doing our sleep checks on Little Vista as of the 20 June 2023, following a staff meeting on the 19 June 2023. We will have a supply of paper versions, with abbreviations on them as back up. The management structure will check that the sleep checks are being carried out correctly on the Little Vista app.

### **Supporting documentation submitted**

A report from the electronics company, copies of sleep checks, images and a copy of a letter to parents were submitted.

### **Summary Comment**

An immediate action notice was issued to the registered provider in relation to:

1. The main entrance door was found to be unsecured on two occasions during the inspection.
2. On the 13 June 2023 the air temperature in the sleep room was recorded at 22°C where nine children were sleeping/resting.

The registered provider responded in writing to the immediate action notices advising that:

1. An electronics company had called to the service on the 14 June 2023 and reviewed the electronic door system with no faults found.
2. Two cooler systems have been purchased and implemented in the sleep room in addition to a free-standing fan. An electronics company have installed additional electrical sockets in the sleep room to facilitate permanent use of air coolers.

The service also submitted evidence to demonstrate that an additional portable air cooler was ordered and is due to arrive within 3-5 working days.

The actions and evidence submitted by the service have been reviewed and are deemed to adequately address the non-compliance's identified under Regulation 23.

### Part VI - Safety

#### Regulation 24 - Checking in and out and record of attendance

*(1) A registered provider shall ensure that each pre-school child attending the service is checked in and out of the service by an employee or an unpaid worker.*

*(3) A registered provider shall ensure that-*

*(a) no person other than-*

*(i) pre-school child attending the service,*

*(ii) a person dropping or collecting such a child,*

*(iii) an employee, or*

*(iv) an unpaid worker, can enter the premises without his or her entry being approved by an employee, and*

*(b) a daily record in writing is kept of the entry on the premises of any such person.*

#### Compliance Information

(1) Staff members checked children in to and out of the service on both days of the inspection with accurate records kept by the staff.

(3) (a)

The entry of a tradesperson carrying out work in the service on the second day was approved by a staff member.

(b)

Details of the attendance of the trades person in the service were kept in writing in a visitor book near the main entrance door of the building.

#### Non-Compliance Information

(3) (b)

There was no record in writing made by staff of the attendance of the Early Years Inspectors in the service on either day of inspection.

#### Corrective & Preventive Action submitted by the Registered Provider

The registered provider advised in writing that:

(3) (b)

### **Corrective and Preventive Action**

The registered provider and staff discussed the importance of getting anybody that is not staff or parents to sign the visitor book. The visitor book will be made known to all staff, and a sign will be displayed to make the book visible to all people.

### **Supporting documentation submitted**

A photo was submitted to evidence actions taken by the service.

### **Summary Comment**

The actions taken by the registered provider have been reviewed and are deemed to meet the requirements of the regulation.

## Part VI - Safety

### Regulation 27 – Supervision

*A registered provider shall ensure that pre-school children attending the service are supervised at all times.*

### **Compliance Information**

Adequate adult to child ratios were in place in the service for supervision of the children on the days of the inspection. The staff supervised the children mainly by sight and children when using the toilet alone were within earshot of the staff if they needed assistance. There was a staff member present in the sleep room when children were resting in the sleep room.

The staff had direct vision of the children when playing outside. At mealtimes staff members remained close to the children to supervise them when they were eating.

## Part VI - Safety

### Regulation 28 - Insurance

*A registered provider shall ensure that the pre-school service is adequately insured.*

#### Compliance Information

Certification of adequate insurance for a maximum of forty children availing of full day care service was available and displayed in the service with an expiry date of 27 March 2024.