

Early Years Inspectorate Regulatory Report

Pre School

TUSLA Identifier:	TU2015TY012
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Name of Service:	Busy Bees Pre-School
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Address of Service:	Presentation Primary School, Room 1, Cathedral Street, Thurles, Co Tipperary
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Eircode:	E41V967
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Name of Registered Provider:	Bernadette Lyons
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Service type:	Full Day
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Date of Inspection:	12/01/2026
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No of pre-school children:	AM	18	PM	N/A
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Address of the Early Years Inspectorate:	Glenmorgan Building, Ferryhouse, Clonmel, Co Tipperary E91RF38
Inspection undertaken by:	Antoinette McNamara
Title:	Early Years Inspector

Authority to Inspect

The Tusla Early Years Inspectorate carries out inspections of Early Years Services under Section 58(J) of the Child Care Act 1991 (as inserted by Section 92 of the Child and Family Agency Act 2013).

Conditions if applicable	N/A
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Description of service

This full day care service was established to provide care and education to children aged 2 – 6 years old. A registered school age care service is also provided. The service operates Monday to Friday, 07:30 to 17:30 for 38 weeks of the year. This includes a three-hour sessional service funded under the Early Childhood Care and Education Scheme (ECCE) for eligible children which operates Monday to Friday, 09:00 to 12:00. The service is operated from a room on the ground floor of the Presentation Primary School, a two-storey, detached building in the town of Thurles in Co Tipperary. The children have access to their room, the school hall, library, sanitary accommodation area and outdoor play areas.

Staffing

The registered provider works directly in the service. There are six other staff employed in this service, this includes school age staff and administration staff. Staff working directly with pre-school children held qualifications in early childhood education at level 5 and above on the National Framework of Qualifications.

Methodology

Tusla's Early Years Inspectorate is the independent statutory regulator of early years services in Ireland. The Child Care Act 1991 (Early Years Services) Regulations 2016 define the duty of a registered provider to ensure the safety and well-being of children and to comply with these regulations. This Act also gives Tusla the authority to assess compliance with the regulations. The purpose of regulation in relation to early years services is to ensure that the care, safety, and well-being of children attending such services is upheld. Inspections of early years services are planned based on the following:

- Previous inspection history
- Any information received in relation to the service

The findings on inspection are based on:

- Information obtained through examination of documentation
- Direct observation
- Discussion with relevant staff

This inspection was unannounced and focused on the area of governance/ health, welfare and development of child/ safety/ premises and facilities. The inspection may also focus on other areas as required.

Regulation 9 (1)(a)(b)(2)(a)(b)(c)(d)(4) Management and recruitment,

Regulation 11(1)(2) Staffing levels,
Regulation 15 (1) (a-i) (3)(c) Records in relation to a pre-school child,
Regulation 16 (1) (h, i, k) (3) Record in relation to pre-school service,
Regulation 17 Information for parents,
Regulation 23 Safeguarding health, safety, and welfare of the child,
Regulation 25 (1)(2)(a)(b) First aid

Inspection findings are documented in the inspection report which is first issued in draft format to the service with an opportunity to respond to any findings. Where statutory requirements are identified as not being met, the registered provider must demonstrate how they have rectified the non-compliance and will prevent any non-compliance from re occurring. The Corrective Action and Preventive Action plan (CAPA) will be used to inform decisions about compliance with regulatory requirements. Where the registered provider fails to meet the statutory requirements an escalation process may be commenced.

The inspectorate reserves the right to edit responses received for reasons including clarity, completeness and compliance with administrative and legal processes.

The contents of the report are compiled by the inspectorate body.

Acknowledgments

The inspector wishes to acknowledge the cooperation of the registered provider, staff and children who were present on the day of the inspection.

Part III – Management and Staff

Regulation 9 – Management and recruitment

(1) A registered provider shall ensure that-

- (a) the service has a designated person in charge and a named person who is able to deputise as required,
- (b) at all times during the period when the pre-school service is being carried on, the designated person in charge or the named person referred to in subparagraph (a) is on the premises, and

(2) A registered provider shall ensure that each employee, unpaid worker and contractor is suitable and competent taking into consideration the nature of the needs of children, including by-

- (a) consideration of references from the person's past employers, if any, and in particular the most recent employer, if any,
- (b) consideration of references from reputable sources in the case of a person who has no past employers,
- (c) consideration of the vetting disclosure received from the National Vetting Bureau of the Garda Síochána in accordance with the Act of 2012 in respect of the person, and
- (d) ensuring, insofar as is practicable, that where a person has lived in a state other than the State for a period of longer than 6 consecutive months, he or she provides police vetting from the police authorities in that state.

(4) A registered provider shall ensure that, without prejudice to the generality of paragraph (2) and subject to paragraphs (5) and (6), each employee working directly with children attending the service holds at least a major award in Early childhood Care and Education at Level 5 on the National Qualifications Framework or a qualification deemed by the Minister to be equivalent.

Compliance Information

(1)(a) The registered provider was the designated person in charge. There was named deputy who was able to deputise, as required.

(b) A person in charge was present on the day of inspection. A person in charge was present daily. The staff files for six staff and the registered provider were reviewed on the day.

(2)(a) Two written and validated references were available for each staff member working at the service.

(b) Where past employer references were not available, there were references from sources such as previous schools and colleges.

(c) Garda vetting disclosures had been obtained for six staff members and the registered provider. In the case of one staff member, the service did not adhere to the re-vetting timeframes as outlined in the Early Years Inspectorate Regulatory Notice, requiring services to renew Garda vetting every three years. Please refer to the information outlined under Regulation 23 of this report.

(d) Police vetting documentation was available for one staff member working in the service, who had lived outside of the state for a period of longer than six months.

(4) Certificates of qualifications for the staff working with pre-school children were available on file demonstrating that they held a qualification at level 5 and above on the National Framework of Qualifications.

Part III – Management and Staff

Regulation 11 - Staffing levels

(1) Subject to this Regulation, a registered provider shall ensure that there is at all times an adequate number of adults working directly with the children attending the pre-school service.

(2) Subject to paragraphs (4) and (5), a registered provider of a full day care service or a part-time day care service shall ensure that at all times the minimum ratio of adults to children specified in column (3) of Part 1 of Schedule 6 opposite a particular reference number specified in column (1) of that Part in respect of the age range of the children specified in column (2) thereof at that reference number is satisfied.

Compliance Information

(1) There were adequate staffing levels to respond to the children's needs on the day of inspection.

(2) The adult child ratios during the day of inspection were above the minimum regulatory requirements. There were 3 staff looking after 18 children.

Part IV – Information and Records

Regulation 15 – Record of pre-school child

(1) A registered provider of a pre-school service other than a pre-school service in a drop-in centre or a temporary pre-school service shall ensure that a record in writing is kept in respect of each pre-school child attending the service containing the following particulars:

(a) the name and date of birth of the child;

(b) the date on which the child first attended the service;

(c) the date on which the child ceased to attend the service;

(d) the name and address of a parent or guardian of the child and a telephone number where that parent or guardian or a relative or friend of the child can be contacted during the hours of operation of the service;

(e) authorisation for the collection of the child;

(f) details of any illness, disability, allergy or special need of the child, together with all the information relevant to the provision of special care or attention;

(g) the name and telephone number of the child's registered medical practitioner;

(h) record of immunisations, if any, received by the child;

(i) written parental consent for appropriate medical treatment of the child in the event of an emergency.

(3) A record in writing referred to in paragraph (1) or (2) shall be open to inspection on the premises by-

(c) an authorised person.

Compliance Information

A sample of 10 completed registration forms were reviewed as part of the inspection process:

(1) The registration forms contained the required information as detailed under parts (a) to (i) of this regulation.

(3)(c) The registration forms were available on the premises for inspection by an authorised person.

Part IV – Information and Records

Regulation 16 – Record in relation to pre-school service

(1) A registered provider shall ensure that a record in writing is kept of the following information in relation to the service:

(h) details of attendance by each pre-school child on a daily basis;

(i) details of staff rosters on a daily basis;

(k) details of any accident, injury or incident involving a pre-school child attending the service.

(3) A record referred to in paragraph (1) shall be open to inspection on the premises, and the documents and records referred to in paragraph (2)(a) shall be open to inspection whether on the premises or elsewhere, by an authorised person.

Compliance Information

(1)

(h) Details of children's daily attendance were available.

(i) A detailed staff roster was available.

(k) A total of 10 accident and incident records were sampled and deemed satisfactory.

(3) The written records were available on the premises for inspection by an authorised person.

Part IV – Information and Records

Regulation 17 – Information for parents

A registered provider shall ensure that a parent or guardian of a child proposing to attend the service is provided with the information referred to in subparagraphs (a) to (g) of Regulation 16(1).

Compliance Information

Information for parents was available in several locations, namely: parent’s handbook provided to new families entering the service, online and with direct communication between the service and the parents. The information provided to parents proposing to register their children in the service included: the details of staff members, the age profile of children who the service catered for, class of service and the hours which were on offer. Details of the services policies and procedures and adult to child ratios. Details of the facilities and the programme of activities and care provided were available and accessible.

Part VI - Safety

Regulation 23 - Safeguarding health, safety and welfare of child

A registered provider shall ensure that all reasonable measures are taken to safeguard the health, safety and welfare of a pre-school child attending the service and that the environment of the service is safe.

Compliance Information

General safety:

The main door to the premises was locked and needed to be opened from the inside. Staff were required to answer a call bell system to grant access to the preschool area, therefore children could not exit the service unsupervised and unsupervised visitors could not enter. The outdoor play areas were secured to prevent children leaving the area. The kitchen area was inaccessible to children and situated away from the classroom. All cleaning agents were stored inaccessible to children.

Infection control:

There was warm running water, liquid soap and paper hand towels available for hand drying throughout the service. There were designated children’s toilets available to the children. Designated staff toilets were also provided. Handwashing reminders and steps were present in the sanitary accommodation. Hand sanitizer was available in the service. Perishable foods were stored in a fridge. The service was cleaned and well maintained.

Fire safety:

Fire exits were found to be unobstructed on the day of inspection.

There were fire evacuation procedures displayed in a prominent area within the service.

Firefighting equipment was present in the service.

Non-Compliance Information

General safety:

Garda vetting disclosures for one staff member was not dated within the previous three years in adherence to the Early Years Inspectorate Regulatory Notice 'EYI-RN12.3 Renewal of Garda Vetting'.

Action submitted by the Registered Provider

Corrective & Preventive Action

General safety:

Garda vetting was applied for the staff member. Policies have been updated to ensure regular review of Garda vetting.

Supporting documentation submitted

General safety:

Copy of updated Garda vetting was sent to the Early Years Inspector.

Summary Comment

All evidence submitted meets the requirements Child Care Act 1991 (Early Years Services) Regulations 2016.

Part VI - Safety

Regulation 25 - First aid

(1) A registered provider shall ensure that a person trained in first aid for children is, at all times, immediately available to the children attending the pre-school service.

(2) A registered provider shall ensure that a suitably equipped first aid box for children-

(a) is safely stored in an easily accessible and conspicuous position on the premises, and

(b) is available to the children attending the pre-school service at all times.

Compliance Information

(1) There were staff trained in First Aid Response (FAR) available to the children attending the service.

(2)(a) There was a suitably equipped first aid box stored in an easily accessible position.

(b) The first aid box was available to the children attending the service.