

Early Years Inspectorate Regulatory Report

Pre School

TUSLA Identifier:	TU2015TY120				
Name of Service:	Kilsheelan Playschool				
Address of Service:	Unit 5 Ivowen Complex, Kilsheelan, Clonmel, Tipperary.				
Eircode:	E91 VP28				
Name of Registered Provider:	Barbara Byrne				
Service type:	Part Time, Sessional				
Date of Inspection:	15/06/2023				
No of pre-school children:	<table border="1"> <tr> <td>AM</td> <td>16</td> <td>PM</td> <td>6</td> </tr> </table>	AM	16	PM	6
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Address of the Early Years Inspectorate:	Tusla Child and Family Agency, Ferryhouse, Clonmel, Tipperary.				
Inspection undertaken by:	E. Cullen and N. Thornton				
Title:	Early Years Inspector, Interim Inspection and Registration Manager				

Authority to Inspect

The Tusla Early Years Inspectorate carries out inspections of Early Years Services under Section 58(J) of the Child Care Act 1991 (as inserted by Section 92 of the Child and Family Agency Act 2013).

Conditions if applicable	<p>23rd August 2023</p> <p>Part III, Article (9 7) Child Care Act 1991 Early Years Regulations 2016</p> <p>The Registered Provider are required to:</p>
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- Ensure that all persons governing and working in the setting are informed, trained and sufficiently knowledgeable to work within the requirements of the policies, procedures and statements of the service.
This condition is in place for 3 months.

Description of service

Kilsheelan Playschool is a privately owned part-time early years service. The service is located on the first floor of Ivowen business complex in the village of Kilsheelan, in South Tipperary. The service comprises of two linked care rooms, sanitary accommodation, and an office. The service has access to an outdoor play area off site, which was located across the road in the K-Plan Community Centre. The early years service is registered to provide a part-time service from 09:00 to 14:00 hours, which includes the provision of a sessional Early Childhood Care and Education (ECCE) session from 09:30 to 12:30. A registered school aged childcare service is also provided.

Staffing

There were two staff members present on the inspectors arrival. Later in the morning the registered provider arrived to assist with the inspection process. Staff members held qualifications in Early Childhood Education and Care at Level 5 and 6 on the National Framework of Qualifications.

Methodology

Tusla's Early Years Inspectorate is the independent statutory regulator of early years services in Ireland. The Child Care Act 1991 (Early Years Services) Regulations 2016 define the duty of a registered provider to ensure the safety and well-being of children and to comply with these regulations. This Act also gives Tusla the authority to assess compliance with the regulations. The purpose of regulation in relation to early years services is to ensure that the care, safety, and well-being of children attending such services is upheld. Inspections of early years services are planned based on the following:

- Previous inspection history
- Any information received in relation to the service

The findings on inspection are based on:

- Information obtained through examination of documentation
- Direct observation
- Discussion with relevant staff

This inspection was unannounced and focused on the area of governance, health, welfare and development of child and safety. The inspections may also focus on other areas as required.

The inspection focused on an examination of compliance under regulations 9, 10, 11, 16, 19, 20, 23, 24, 25, 26 and 28; however, on inspection additional non-compliance which posed significant risk was identified under Regulations 22: Food and Drink, 27: Supervision. These findings are outlined within the relevant regulation within this report.

A sampling process was used to assess compliance under regulation 9, 10, 11, 16, 19, 20, 22, 23, 24, 25, 26, 27 and 28. As a result, the scope of the inspection included time spent indoors and outdoors.

Inspection findings are documented in the inspection report which is first issued in draft format to the service with an opportunity to respond to any findings. Where statutory requirements are identified as not being met, the registered provider must demonstrate how they have rectified the non-compliance and will prevent any non-compliance from re occurring. The Corrective Action and Preventive Action plan (CAPA) will be used to inform decisions about compliance with regulatory requirements. Where the registered provider fails to meet the statutory requirements an escalation process may be commenced.

The inspectorate reserves the right to edit responses received for reasons including clarity, completeness and compliance with administrative and legal processes.

The contents of the report are compiled by the inspectorate body.

Additional Information

Due to the registered provider's failure to achieve sustained compliance and deficiencies in governance identified within the service, a referral was made to the Early Years Inspectorate National Registration and Enforcement Panel for consideration of further escalation following inspection in February 2023. A regulatory enforcement meeting was held with the registered provider on 18th May 2023.

This inspection on 15 June 2023 was triggered by information received by the Feedback & Concerns department of the Early Years Inspectorate.

An immediate action notice was issued in respect of a non-compliance identified in relation to First Aid training on 16 June 2023. A response to the immediate action notice was submitted by the registered provider, to the office of the early years inspectorate at 16:20 on the 19 June 2023. This response was not deemed adequate.

Acknowledgments

The inspectors wish to acknowledge the cooperation of the registered provider, person in charge, staff and children who were present on the day of the inspection.

Part III – Management and Staff

Regulation 9 – Management and recruitment

(1) A registered provider shall ensure that-

- (a) the service has a designated person in charge and a named person who is able to deputise as required,*
- (b) at all times during the period when the pre-school service is being carried on, the designated person in charge or the named person referred to in subparagraph (a) is on the premises, and*
- (c) there is a clear management structure in the service that identifies the lines of authority and accountability in the service and the specific roles and responsibilities of each employee and unpaid worker.*

(2) A registered provider shall ensure that each employee, unpaid worker and contractor is suitable and competent taking into consideration the nature of the needs of children, including by-

- (a) consideration of references from the person's past employers, if any, and in particular the most recent employer, if any,*
- (b) consideration of references from reputable sources in the case of a person who has no past employers,*
- (c) consideration of the vetting disclosure received from the National Vetting Bureau of the Garda Síochána in accordance with the Act of 2012 in respect of the person, and*
- (d) ensuring, insofar as is practicable, that where a person has lived in a state other than the State for a period of longer than 6 consecutive months, he or she provides police vetting from the police authorities in that state.*

(3) The procedures specified in paragraph (2) shall be carried out prior to any person being appointed, assigned or allowed access to or contact with a child attending the pre-school service.

(4) A registered provider shall ensure that, without prejudice to the generality of paragraph (2) and subject to paragraphs (5) and (6), each employee working directly with children attending the service holds at least a major

award in Early childhood Care and Education at Level 5 on the National Qualifications Framework or a qualification deemed by the Minister to be equivalent.

(7) A registered provider shall ensure that all employees, unpaid workers and contractors are appropriately supervised and provided with appropriate information, and where necessary training, including in relation to the following:

- (a) the policies, procedures and statements of the service specified in Schedule 5;*
- (b) Part VIIA (inserted by section 92 of the Child and Family Agency Act 2013 (No. 40 of 2013)) of the Act, and*
- (c) these Regulations.*

Compliance Information

(1)(a) There was a designated person in charge on the day of inspection and a named person was available to deputise as required.

(b) On the day of inspection, the deputy designated person in charge was onsite on arrival of the inspectorate to the service. The registered provider/ designated person in charge arrived later. A designated person in charge was onsite for the duration of the inspection.

(c) An organisational chart displayed in the lobby provided details of the management and reporting structures within the service.

Files for five staff members employed by the service were reviewed:

(2)(a)(b) Two validated references were available for each staff member from either a past employer, or from a reputable source.

(c) Garda vetting was available on file for each staff member.

(d) Police vetting was available for a staff member had lived outside the state for a period over 6 months.

(4) A certificate of qualification was available on file demonstrating that the staff members held a qualification at the minimum level 5 and above on the National Framework of Qualifications.

Non-Compliance Information

(3) It could not be established if the registered provider took the appropriate measures to ensure that all employees were suitable to work in an early years service prior to their commencement of employment in the service. There were no records available to confirm the start dates of employment in the service for each of the staff members. This non-compliance was previously identified on inspection on 15 February 2023.

(7)(a)(b)(c) There were no records available to confirm that the induction, appropriate training, or supervision of staff members were completed. This non-compliance was previously identified on inspection on 15 February 2023. The inspectors observed that there was no systematic improvement in the maintaining of staff files in the service since the last inspection on 15 February 2023.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

(3) Staff start dates are now displayed in office and written on each staff member in staff file. Sheet has been added to staff file with all staff info that is in their file. Each staff member will have a sheet at start of file which tells what is in their file.

(7)(a)(b)(c) Induction that was carried out is now in file in staff folder. Folder has been put into categories of staff working presently, relief staff, previous staff which records need to be kept on file. Staff will continue to do training each year at the start of year and throughout. Record of all training, inductions and meetings will be kept in staff folder. Set at start of file will hopefully make for a better systematic way of filing staff record.

Supporting documentation submitted

(3) Copies of cover page added to each staff file, detailing role, start date and documentation present.

(7)(a)(b)(c) Statement of completion of induction present on staff file, minutes of staff meeting held 27 June 2023 and a Covid - 19 staff training information pack.

Summary Comment

The actions submitted are appropriate to address the non-compliance. The implementation of these actions will be reviewed on the next inspection.

Part III – Management and Staff

Regulation 10 - Policies, procedures etc. of pre-school service

A registered provider of a pre-school service shall ensure that the written policies, procedures and statements specified in Schedule 5 are in place for the service.

Compliance Information

There were written policies, procedures and statements, as specified in Schedule 5, available for the service. The policies reviewed for this inspection were the following: policy on outings, policy on outdoor play and the policy on staff supervision. These policies and procedures were appropriate and specific to the setting.

Non-Compliance Information

1. The updated policies on safe sleep and healthy eating which were submitted to the Early Years Inspectorate to address non-compliances identified on inspection 15 February 2023 were not available onsite. It is acknowledged that staff members informed the inspectors that they received copies of the updated policies since the last inspection.
2. The service's statement of purpose and function was not available for inspection and was not displayed in the service.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

1. Updated policies printed and put in policy folder. Ensure going forward that the updated policies and procedures are put in folder and old ones are discarded. Check policy folder once a year at minimum.
2. New updated statement of purpose and function is filed in policy folder and second copy is displayed on wall entering the setting for all to see and have access to. Ensure statement of purpose and function is kept up to date and displayed in public area for all visitors to see.

Supporting documentation submitted

1. Image of healthy eating and safe sleep policy in policy folder.
2. Copy of statement of purpose and function.

Summary Comment

The actions submitted are appropriate to address the non-compliance. The implementation of these actions will be reviewed on the next inspection.

Part III – Management and Staff

Regulation 11 - Staffing levels

(1) Subject to this Regulation, a registered provider shall ensure that there is at all times an adequate number of adults working directly with the children attending the pre-school service.

(2) Subject to paragraphs (4) and (5), a registered provider of a full day care service or a part-time day care service shall ensure that at all times the minimum ratio of adults to children specified in column (3) of Part 1 of Schedule 6 opposite a particular reference number specified in column (1) of that Part in respect of the age range of the children specified in column (2) thereof at that reference number is satisfied.

(8) Without prejudice to paragraphs (2) to (7)-

(a) a registered provider of a pre-school service other than a child-minding service or a sessional pre-school service shall ensure that there are at least 2 adults on the premises at all times,

Compliance Information

(1) On the day of inspection there were adequate numbers of staff working directly with the children.

(2) The staff to child ratios were maintained as follows throughout the service:

- 11:30 - In the junior preschool room, there were 7 children aged 3 to 4 years of age being cared for by 1 staff member.
- 11:30: In the senior preschool room, there were 8 children aged 4 to 5 years of age being cared for by 1 staff member.
- 13:00: In outdoor play area, there were 5 children aged 3 to 5 years of age being cared for by 2 staff members.
- 13:30: In outdoor play area, there were 4 children aged 3 to 5 years of age being cared for by 1 staff member.

Non-Compliance Information

(8)(a) From 13:30 until 13:51 there was only one adult, the registered provider, available on the premises. As a part-time registered service, the registered provider shall ensure that there are always at least two adults on the premises.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

As per the roster, the service provider will ensure there is always 2 adults on the premises for a part time service. Registered provider will ensure everyone comes to work on time and does not leave early to ensure there is always two adults on the premises

Supporting documentation submitted

Copy of staff roster.

Summary Comment

The actions submitted are appropriate to address the non-compliance. The implementation of these actions will be reviewed on the next inspection.

Part IV – Information and Records

Regulation 16 – Record in relation to pre-school service

(1) A registered provider shall ensure that a record in writing is kept of the following information in relation to the service:

- (a) the name, position, qualifications and experience of the person in charge and of every other employee, unpaid worker and contractor;*
- (i) details of staff rosters on a daily basis;*

Compliance Information

(1)(a) Records of experience and identification were available for each staff member.

Non-Compliance Information

(1)(j) A staff roster was not available for inspection on the day.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

Staff roster has been done up and is displayed for all visitors to see and another copy in staff folder. Service provider will ensure staff roster will be kept up to date and ensure all visitors can see it clearly.

Supporting documentation submitted

Copy of staff roster.

Summary Comment

The actions submitted are appropriate to address the non-compliance. The implementation of these actions will be reviewed on the next inspection.

Part V - Care of Child in Pre-school Service

Regulation 19 - Health, welfare and development of child

(1) A registered provider shall, in providing a pre-school service, ensure that-

(a) each child's learning, development and well-being is facilitated within the daily life of the pre-school service through the provision of the appropriate activities, interaction, materials and equipment, having regard to the age and stage of development of the child, and

Compliance Information

Outdoors, children were observed to engage in a range of activities. The outdoor area consisted of several enclosed play spaces: an all-weather pitch, a grass play area, a growing area, a large gravel area, storage shed and the community hall. Wheeled toys and balance bicycles were available for use, the service had recently linked with their county childcare committee and was participating in the wibbly wobbly bike scheme.

The grass play area consisted of fixed play equipment such as slides, swings and a seesaw. The growing area had raised planting beds, in which the children and staff were growing vegetables and plants. Items grown were lettuce, spring onions, cabbage, tomatoes and sunflowers. On the day of inspection some of the lettuce and spring onions were harvested and brought home by the children.

Since the last inspection a retractable awning had been installed to provide shade and shelter in the outdoor area. Chairs were also set out for the children to rest as needed. The children were also observed to use the indoor areas of the community hall.

Part V - Care of Child in Pre-school Service

Regulation 20 – Facilities for rest and play

(1) Subject to this regulation, a registered provider shall ensure that-

(b) there are adequate and suitable facilities for a pre-school child to rest during the day, and in the case of an overnight pre-school service, during the day and the night.

Compliance Information

(1)(b) In the junior preschool room, the library area had a wipeable matting and in the senior preschool room the sensory area had appropriate equipment where children could rest during the day if required. Outdoors the children had access to chairs under a canopy to rest.

Two low-level beds were easily accessible and available on the premises, with appropriate bedding should a child require sleep when attending on a part time basis.

Part V - Care of Child in Pre-school Service

Regulation 22 – Food and drink

A registered provider shall ensure that adequate and suitable, nutritious and varied food and drink is available for each pre-school child attending the pre-school service.

Non-Compliance Information

Children attending the part-time service were not offered a meal during their attendance. Requirements for children attending up to a maximum of a 5-hour session should be offered at least two meals and one snack. Children had morning snack at 11:00am. Two children were observed to express hunger and retrieve food independently from their lunch bags at 13:10 and 13:36 respectively. The lunch bags containing the children's food items, which consisted of ham and cheese sandwiches were observed sitting on a wall in the hot sun prior to the children getting their sandwiches. The inspector ensured that the children's water bottles were refilled at this time. Three other children in the group were not observed to eat prior to leaving the service.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

Service provider has held meeting to remind staff what times meals are to be had, to refrigerate lunches at all times while in setting or in outdoor area in community hall fridge and to ensure water bottles are kept filled throughout the day. Also reminded that they have to have 2 meals and 1 snack eaten prior to leaving the service. Service provider has displayed signs and timetables for eating times and reminders to refrigerate food and fill water bottles.

Supporting documentation submitted

Minutes of staff meeting and notice on meal and snack timings.

Summary Comment

The actions submitted are appropriate to address the non-compliance. The implementation of these actions will be reviewed on the next inspection.

Part VI - Safety

Regulation 23 - Safeguarding health, safety and welfare of child

A registered provider shall ensure that all reasonable measures are taken to safeguard the health, safety and welfare of a pre-school child attending the service and that the environment of the service is safe.

Compliance Information

General Safety:

The entrance door to the classrooms was secured and staff members supervised the entry and exit of children. Staff areas were inaccessible to children. All cleaning agents were stored safely and out of reach of children.

The following items had been addressed since the last inspection 15 February 2023:

- A new keypad and buzzer entry and exit system had been installed on the main entrance door of the building to prevent unauthorised persons gaining entry or children exiting unsupervised.
- The fire exit doors at the top and bottom of the stairwell were secured. New signage had been displayed since the last inspection.
- The trailing electrical lead in the junior preschool room has been secured.
- A refrigerator is now available in each classroom for the storage of perishable foods, these were used to refrigerate foods consumed for morning snack.
- The radiator cover in the senior preschool room has been repaired.

Infection Control:

The following items had been addressed since the last inspection 15 February 2023:

- The entrance door to the children's toilets in junior preschool room was closed to prevent cross contamination.
- The nappy changing unit had been removed.

- Unlidded bins have been replaced with lidded bins. Foot pedal bins were available in most areas of the service.
- The junior preschool room toilet area has been repaired and repainted. Adequate cleaning processes can be implemented to prevent cross contamination.
- The hot water heater was operational and hot water was available.
- There was liquid hand soap, paper towels and hand dryers available in all sanitary accommodation.
- The staff toilet area was no longer used for storage.
- All cleaning products were stored out of reach of children.
- New adult seating had been purchased which could be cleaned effectively.

Non-Compliance Information

General Safety:

1. The hot water in the senior preschool room and sanitary accommodation was extremely hot. The inspectors could not hold their hands under the running water. This posed a potential risk of a scalding injury to the children. It is acknowledged that the registered provider immediately turned the hot water heater off and stated she planned to get a plumber to review.
2. Perishable food items for children attending on a part time basis were not refrigerated from 12:00 hours onwards.
3. Two pest control bait boxes were accessible to children in the junior preschool room toilets, posing a risk to the safety of children. This non-compliance was previously identified on inspection on 15 February 2023. This was contrary to a response submitted to the Early Years Inspectorate to address the non-compliance where the registered provider stated, *"Bait boxes moved by pest control to new area out of reach of children and the registered provider will not allow pest control put bait boxes in public areas."*

Infection Control:

4. Swing bins were in use in the junior preschool and staff sanitary accommodation, rather than the required foot pedal operated bins. This non-compliance was previously identified on inspection on 15 February 2023.
5. Paper hand towel dispensers were not available in the junior preschool classroom and staff sanitary accommodation.

Action submitted by the Registered Provider

Corrective & Preventive Action

General Safety:

1. Water has been turned down. Staff check daily to ensure water is correct temperature.
2. Meeting held to remind staff to refrigerate lunches at all times while in setting or in outdoor area in community hall fridge. Signs displayed to remind staff.
3. Pest control bait boxes removed to non-public area. Pest control spoken to on last visit to ensure boxes would not be returned to public areas in the future.

Infection Control:

4. Swing bins removed service provider will ensure only foot pedal bins used. No other types of bins will be bought for use.
5. Paper hand towel dispensers have been fitted and replenished. Hand towels will be replenished daily

Supporting documentation submitted

General Safety:

1. Minutes of team meeting 27 June 2023, where new protocol was discussed.
2. Image of new signage reminding staff to refrigerate perishable items and minutes of team meeting 27 June 2023, where new protocol was discussed.
3. Receipt from pest control company 26 June 2023.

Infection Control:

4. Images of pedal bins in service.
5. Images of paper hand towel dispensers in multiple areas of the service.

Summary Comment

All evidence submitted meets the requirements Child Care Act 1991 (Early Years Services) Regulations 2016. This will be reviewed on the next inspection.

Part VI - Safety

Regulation 24 - Checking in and out and record of attendance

(1) A registered provider shall ensure that each pre-school child attending the service is checked in and out of the service by an employee or an unpaid worker.

Compliance Information

(1) Records confirmed that each child was checked in on arrival at the service and checked out on departure by a staff member.

Part VI - Safety

Regulation 25 - First aid

(1) A registered provider shall ensure that a person trained in first aid for children is, at all times, immediately available to the children attending the pre-school service.

(2) A registered provider shall ensure that a suitably equipped first aid box for children-

(a) is safely stored in an easily accessible and conspicuous position on the premises, and

(b) is available to the children attending the pre-school service at all times.

Compliance Information

(1) There was a staff trained in Pre-Hospital Emergency Care Council (PHECC) approved first aid responder (FAR) training, available to the children attending the early years service from 09:30 to 12:30.

(2)(a)(b) There were suitably equipped first aid boxes stored in easily accessible positions on the premises and were available to the children attending the early years service.

Non-Compliance Information

(1) There was no evidence or record that a staff member trained in PHECC first aid responder (FAR) training or paediatric first aid for children, was on the premises outside of the hours, from 09:30 to 12:30. An immediate action notice was issued on 16th June 2023. At 16:20 on the 19 June 2023 the registered provider submitted a response to the office of the early years inspectorate, which was not deemed adequate.

This non-compliance was previously identified on inspection on 15 February 2023. An immediate action notice was issued to the registered provider 17 February 2023 in response to this breach of Regulation. It is acknowledged that FAR training was completed by one staff member since the last inspection, however sufficient staff members had not been trained to cover the operational hours of the service during which early years children were in attendance.

Corrective & Preventive Action submitted by the Registered Provider

The following corrective action was submitted to the office of the early years inspectorate by the registered provider in response to the immediate action notice 19 June 2023;

Corrective and Preventive Action

The registered provider stated "I have booked myself into a first aid course in July. It was the earliest I could get."

The following corrective action was submitted to the office of the early years inspectorate by the registered provider 29 June 2023:

Service provider has booked into first aid responder course which will be completed by 7th July 2023. Service provider will ensure there is at least one first aid responder on the premises at all times and cert is up to date.

Supporting documentation submitted

19 June 2023: No evidence submitted.

29 June 2023: Receipt for FAR training course, scheduled for 5 to 7 July 2023.

Summary Comment

The corrective action submitted will address the non-compliance once completed. This regulation will be assessed again on next inspection.

Part VI - Safety

Regulation 26 - Fire safety measures

(1) A registered provider shall ensure that a record in writing is kept of-

- (a) any fire drill that takes place in the premises, and
- (b) the number, type and maintenance record of fire fighting equipment and smoke alarms in the premises.

Compliance Information

(1)(a) There was a record of fire drills which had taken place in the service. The most recent fire drill was recorded as having taken place on 14 June 2023.

(b) There was a record available demonstrating that the firefighting equipment was last serviced in February 2023 and the smoke alarm system was last serviced on 29 May 2023.

Part VI - Safety

Regulation 27 – Supervision

A registered provider shall ensure that pre-school children attending the service are supervised at all times.

Non-Compliance Information

The inspectors observed that the children were not always adequately supervised in the large outdoor area. On several occasions children were not within sight or hearing distance of staff members, the following examples were observed:

- While two staff members were at the raised planter beds, children were observed to cycle their balance bicycles into the toilet area, within the community centre. Children were observed alone in the kitchen and storage area of the community hall, where there was the potential risk of children pulling stacked tables, which were stored in there, down on themselves. Children also had access to kitchen equipment, such a microwave and kettles.
- Later while only one staff member remained onsite, a child attempted on two occasions to cycle their bicycle to wasteland at the back right hand corner of the building. They were prevented from doing so by an inspector. Another child was observed to try and climb out a low-level window in the community building.

These incidents observed were contrary to the service's policy on outdoor play, which stated that children were appropriately supervised in the service and outdoor play area.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

Meeting held - children will be kept in fenced play area at all times when outside, supervised by staff. A staff member will escort children to and from toilet in community hall to ensure safety. Staff reviewed outdoor play policy in meeting held. Copy given to all staff again as reminder. Service provider will ensure daily that staff are following outdoor play policy and rules for children's health and safety.

Supporting documentation submitted

Minutes of team meeting 27 June 2023, where new protocol and outdoor play policy was discussed.

Summary Comment

The actions submitted are appropriate to address the non-compliance. The implementation of these actions will be reviewed on the next inspection.

Part VI - Safety

Regulation 28 - Insurance

A registered provider shall ensure that the pre-school service is adequately insured.

Compliance Information

Evidence of adequate insurance cover was in place for the numbers of children attending the service. The insurance policy commenced 28 March 2023 and will expire 27 March 2024.