

# Early Years Inspectorate Regulatory Report

## Pre School

<b>TUSLA Identifier:</b>	TU2015WH071
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<b>Name of Service:</b>	Busy Little Bees
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<b>Address of Service:</b>	Community Hall, Castletown Geoghegan, Mullingar, Co. Westmeath
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<b>Eircode:</b>	
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<b>Name of Registered Provider:</b>	Annie Carroll, Caroline Maloney
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<b>Service type:</b>	Sessional
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<b>Date of Inspection:</b>	15/11/2023
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<b>No of pre-school children:</b>	AM	17	PM	NA
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<b>Address of the Early Years Inspectorate:</b>	Early Years Inspectorate, Tusla, Child and Family Agency, SAP Office, St. Loman's Campus, Mullingar, Co. Westmeath
<b>Inspection undertaken by:</b>	C. O' Connor Hughes & K. Murphy
<b>Title:</b>	Early Years Inspectors

### Authority to Inspect

The Tusla Early Years Inspectorate carries out inspections of Early Years Services under Section 58(J) of the Child Care Act 1991 (as inserted by Section 92 of the Child and Family Agency Act 2013).

<b>Conditions if applicable</b>	16 <sup>th</sup> January 2024 This condition has been extended until 30 <sup>th</sup> April 2024. Part VI, Article (23) Child Care Act 1991 Early Years Regulations 2016
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The registered provider must:

- Develop and manage a risk assessment system.
- Outline the process of risk identification, the staff roles and responsibilities, the controls/mitigation of identified risks in a timely manner.
- This plan must be reviewed at regular intervals.

This condition is to remain in place and the service is registered to operate in the current premises until 30<sup>th</sup> April 2024.

### Description of service

This sessional service operates an Early Childhood Care and Education scheme from 08:45 to 11:45 on a Monday to Friday basis.

The service is currently located within the premises of the community hall located in the village of Castletown Geoghegan, Co. Westmeath. The large community hall (with stage) a second room with a kitchen area, a lobby area and sanitary accommodation are utilised by the service. This community hall is still in use as a community facility which means that all play equipment must be cleared away at the end of the session and set up daily. The sanitary accommodation is used by the public when the service is not in operation. There is an outdoor space at the rear of the premises.

### Staffing

The two registered providers and a staff member were working directly with the children on the 15 November 2023.

### Methodology

Tusla's Early Years Inspectorate is the independent statutory regulator of early years services in Ireland. The Child Care Act 1991 (Early Years Services) Regulations 2016 define the duty of a registered provider to ensure the safety and well-being of children and to comply with these regulations. This Act also gives Tusla the authority to assess compliance with the regulations. The purpose of regulation in relation to early years services is to ensure that the care, safety, and well-being of children attending such services is upheld. Inspections of early years services are planned based on the following:

- Previous inspection history
- Any information received in relation to the service

The findings on inspection are based on:

- Information obtained through examination of documentation
- Direct observation
- Discussion with relevant staff

This inspection was unannounced and focused on the area of governance/ health, welfare and development of child/ safety/ premises and facilities. The inspection may also focus on other areas as required.

Inspection findings are documented in the inspection report which is first issued in draft format to the service with an opportunity to respond to any findings. Where statutory requirements are identified as not being met, the registered provider must demonstrate how they have rectified the non-compliance and will prevent any non-compliance from re occurring. The Corrective Action and Preventive Action plan (CAPA) will be used to inform decisions about compliance with regulatory requirements. Where the registered provider fails to meet the statutory requirements an escalation process may be commenced.

The inspectorate reserves the right to edit responses received for reasons including clarity, completeness and compliance with administrative and legal processes.

The contents of the report are compiled by the inspectorate body.

## Additional Information

A condition was applied to the registration of the service on 5 September 2023.

Part VI, Article (23) Child Care Act 1991 Early Years Regulations 2016 Child Care Act 1991 Early Years Regulations 2016.

- Develop and manage a risk assessment system.
- Outline the process of risk identification, the staff roles and responsibilities, the controls/mitigation of identified risks in a timely manner.
- This plan must be reviewed at regular intervals.

The service is registered to operate in the current premises until the 31 December 2023.

On Inspection on the 15 November 2023 there was no evidence of a risk assessment system in place incorporating risk identification, staff roles and responsibilities, controls and mitigation of identified risks and a review of the plan.

A REM was held with the registered providers on the 13<sup>th</sup> December 2023 to address outstanding non-compliance and offer a final opportunity for the registered provider to demonstrate how these issues had or would be resolved.

#### **4 January 2024.**

Post review of two corrective and preventive actions submissions and evidence submitted to the Early Years Inspectorate by the registered providers, there is no evidence of a risk assessment system in place incorporating risk identification, staff roles and responsibilities, controls and mitigation of identified risks and a review of the plan. The condition has not been met.

#### **15 January 2024.**

Further information evidence was requested by the National Registration Escalation Panel and was reviewed by the Early Years Inspectorate. The condition was met.

#### **Acknowledgments**

The inspectors wish to acknowledge the co-operation of the registered providers, staff and children who were present on the day of the inspection.

### Part III – Management and Staff

#### Regulation 9 – Management and recruitment

(1) A registered provider shall ensure that-

- (a) the service has a designated person in charge and a named person who is able to deputise as required,
- (b) at all times during the period when the pre-school service is being carried on, the designated person in charge or the named person referred to in subparagraph (a) is on the premises.

(2) A registered provider shall ensure that each employee, unpaid worker and contractor is suitable and competent taking into consideration the nature of the needs of children, including by-

- (a) consideration of references from the person's past employers, if any, and in particular the most recent employer, if any,
- (b) consideration of references from reputable sources in the case of a person who has no past employers,
- (c) consideration of the vetting disclosure received from the National Vetting Bureau of the Garda Síochána in accordance with the Act of 2012 in respect of the person, and
- (d) ensuring, insofar as is practicable, that where a person has lived in a state other than the State for a period of longer than 6 consecutive months, he or she provides police vetting from the police authorities in that state.

(4) A registered provider shall ensure that, without prejudice to the generality of paragraph (2) and subject to paragraphs (5) and (6), each employee working directly with children attending the service holds at least a major award in Early childhood Care and Education at Level 5 on the National Qualifications Framework or a qualification deemed by the Minister to be equivalent.

(7) A registered provider shall ensure that all employees, unpaid workers and contractors are appropriately supervised and provided with appropriate information, and where necessary training, including in relation to the following:

- (a) the policies, procedures and statements of the service specified in Schedule 5;

### Compliance Information

(1)(a)

A designated person in charge and a named person to deputise were available as required.

(b)

Both registered providers were present for the duration of the inspection.

(2)(a)(b)

Two written validated references were available in respect of the staff member. Two written references were available in respect of the registered providers.

(c)

A Garda Vetting disclosure was available in respect of the staff member and the registered providers.

(d)

International police vetting was not required as no adult had lived outside the state for a period of longer than six consecutive months.

(4)

All staff members working directly with children attending the service and held a major award in Early Childhood Care and Education at Level 6 on the National Framework of Qualifications.

### Non-Compliance Information

(7)(a)

1. There was no evidence of training for staff in respect of a risk management system for the service.
2. There was no evidence of staff induction training.

### Corrective & Preventive Action submitted by the Registered Provider

#### Corrective and Preventive Action

(7)(a)

1. Renewal of staff training has been completed over the Christmas period.
  2. Staff induction training has been completed for all staff members.
- Renewal of staff training and inductions to be carried out on an annual basis.

#### Supporting documentation submitted

Documentation submitted.

### Summary Comment

15 January 2024

The non compliance has been addressed. The practice stated will be assessed on the next TUSLA inspection.

## Part III – Management and Staff

### Regulation 10 - Policies, procedures etc. of pre-school service

*A registered provider of a pre-school service shall ensure that the written policies, procedures and statements specified in Schedule 5 are in place for the service.*

#### Compliance Information

Not applicable

#### Non-Compliance Information

1. There was no evidence of a risk management policy or it's implementation in the service.
2. A statement of purpose and function was not available for review.
3. The following policies were available in the service. These policies were reviewed and the content was found not to be in keeping with the requirements of Regulation 10.

- Administration of Medication Policy.
- Infection Control Policy.
- Behaviour Management Policy.
- Fire Safety Policy.
- Inclusion Policy.
- Accident and Incident Policy.
- Authorisation to Collect Children Policy.
- Outdoor Play Policy.

The policy documents did not make reference to the following:

- The Child Care Act 1991 (Early Years Services) Regulations 2016 and Childcare Act 1991 (Early Years Services) (Amendment) Regulations 2016.
- Evidence to show that all staff had reviewed the updated policies and agreed to their implementation. The last review noted in the policy documents was October 2016.
- The policy documents were not specific to the current service provision in respect of the current premises, location and type of service provided.

#### Corrective & Preventive Action submitted by the Registered Provider

##### Corrective and Preventive Action

Risk management policy is completed and in policy files displayed.

Statement of purpose and function is now corrected and on display.

All policies and procedures have been reviewed and amended and all staff have reviewed them.

All policies and procedures will be reviewed on a regular basis.

**Supporting documentation submitted**

Policy and procedures submitted.

**Summary Comment**

4 January 2024.

The non compliance has been addressed.

**Part III – Management and Staff**

**Regulation 11 - Staffing levels**

*(1) Subject to this Regulation, a registered provider shall ensure that there is at all times an adequate number of adults working directly with the children attending the pre-school service.*

*(3) Subject to paragraph (5), a registered provider of a sessional pre-school service shall ensure that at all times the minimum ratio of adults to children specified in column (3) of Part 2 of Schedule 6 opposite a particular reference number specified in column (1) of that Part in respect of the age range of the children specified in column (2) thereof at that reference number is satisfied.*

**Compliance Information**

(1)  
The minimum ratio of adults to children was maintained during the inspection.

(3)  
There were seventeen children attending the service supervised directly by the registered providers and a staff member.

## Part IV – Information and Records

### Regulation 15 – Record of pre-school child

*(1) A registered provider of a pre-school service other than a pre-school service in a drop-in centre or a temporary pre-school service shall ensure that a record in writing is kept in respect of each pre-school child attending the service containing the following particulars:*

- (a) the name and date of birth of the child;*
- (b) the date on which the child first attended the service;*
- (c) the date on which the child ceased to attend the service;*
- (d) the name and address of a parent or guardian of the child and a telephone number where that parent or guardian or a relative or friend of the child can be contacted during the hours of operation of the service;*
- (e) authorisation for the collection of the child;*
- (f) details of any illness, disability, allergy or special need of the child, together with all the information relevant to the provision of special care or attention;*
- (g) the name and telephone number of the child's registered medical practitioner;*
- (h) record of immunisations, if any, received by the child;*
- (i) written parental consent for appropriate medical treatment of the child in the event of an emergency.*

### Compliance Information

(1)  
In a review of thirteen child enrolment records information relating to (a)(b)(c)(d)(e)(f)(g) and (i) was available in respect of the children attending the service.

(h)  
Six child records held information in respect of immunisations.

### Non-Compliance Information

(1)(h)  
There was no record of immunisations documented in respect of seven children.

### Corrective & Preventive Action submitted by the Registered Provider

#### **Corrective and Preventive Action**

All immunisations have been updated by the parents.  
To review all childrens' records thoroughly.

#### **Supporting documentation submitted**

Documentation submitted.

## Summary Comment

4 January 2024.

The non compliance has been addressed.

## Part IV – Information and Records

### Regulation 16 – Record in relation to pre-school service

*(1) A registered provider shall ensure that a record in writing is kept of the following information in relation to the service:*

- (a) the name, position, qualifications and experience of the person in charge and of every other employee, unpaid worker and contractor;*
- (b) details of the class of service and the age profile of children for which the service is registered to provide services;*
- (c) details of the adult: child ratios in the service;*
- (d) the type of care or programme provided in the service;*
- (e) the facilities available;*
- (f) the opening hours and fees;*
- (h) details of attendance by each pre-school child on a daily basis;*
- (k) details of any accident, injury or incident involving a pre-school child attending the service.*

## Compliance Information

(1)

Information was available in respect of (a)(b)(d)(h)(k) in the service.

## Non-Compliance Information

(1)

Appropriate information was not available in respect of (c)(e) and (f) for review.

## Corrective & Preventive Action submitted by the Registered Provider

### **Corrective and Preventive Action**

All pre-schools details is now displayed on the notice board.

To make sure it is displayed that everyone can see.

**Supporting documentation submitted**

Written documentation in respect of (c) (e) and (f).

**Summary Comment**

4 January 2024.

The non compliance has been addressed.

**Part IV – Information and Records**

**Regulation 17 – Information for parents**

*A registered provider shall ensure that a parent or guardian of a child proposing to attend the service is provided with the information referred to in subparagraphs (a) to (g) of Regulation 16(1).*

**Compliance Information**

Not applicable

**Non-Compliance Information**

Detailed parental information was not available in relation to Regulation 16 (1)(a) to (g) specific to the current service provision in respect of the current premises, location and type of service provided.

**Corrective & Preventive Action submitted by the Registered Provider**

**Corrective and Preventive Action**

Parents handbook has been updated.

Review handbook regularly.

**Supporting documentation submitted**

Parents handbook.

**Summary Comment**

15 January 2024

The non compliance has been addressed.

## Part IV – Information and Records

### Regulation 18 – Copy of Act etc.

*A registered provider shall ensure that a copy of Part VIIA (inserted by section 92 of the Child and Family Agency Act 2013 (No. 40 of 2013)) of the Act and of these Regulations is kept on the premises and the said copies shall be open to inspection on the premises by-*

- (a) a parent or guardian of a child attending or proposing to attend the service,*
- (b) an employee, unpaid worker or contractor, and*
- (c) an authorised person.*

### Compliance Information

Not applicable

### Non-Compliance Information

A copy of the of Part V11A (inserted by section 92 of the Child and Family Agency Act 2013 (No.40 of 2013) of the Act and Regulations was not available for inspection by (a)(b)(c).

It is acknowledged that the registered providers submitted the documentation to the Early Years Inspectorate on the 16 November 2023.

### Corrective & Preventive Action submitted by the Registered Provider

#### Corrective and Preventive Action

A copy is on the premises at all times.

#### Supporting documentation submitted

A copy of the of Part V11A (inserted by section 92 of the Child and Family Agency Act 2013 (No.40 of 2013) of the Act and Regulations.

### Summary Comment

4 January 2024.

The non compliance has been addressed.

## Part V - Care of Child in Pre-school Service

### Regulation 19 - Health, welfare and development of child

*(1) A registered provider shall, in providing a pre-school service, ensure that-*

*(a) each child's learning, development and well-being is facilitated within the daily life of the pre-school service through the provision of the appropriate activities, interaction, materials and equipment, having regard to the age and stage of development of the child, and*

#### Compliance Information

(1)(a)

##### Basic Needs of Children

Children were observed to enjoy free play, tabletop activities, physical exercises and choosing their own activity to participate in.

Children enjoyed their packed lunch provided by their parents sitting at tables and engaged in conversations with staff. The morning snack provided by the parents consisted of a variety of sandwiches, yoghurts and fruit with water to drink.

##### Supporting Relationships

Children were content with their carers and staff were familiar with each child and their personality. Staff were observed to be positive towards children evidenced by individual names used and eye contact used when talking to the children.

Children's folders with their play and work activities were available for review and are shared with parents at the end of the pre-school term. A registered provider stated information and updates are given to parents via a text message system (SMS).

##### Physical and Material Environment

Low level tables and chairs were in place. A basic stock of equipment and play materials were in place including tabletop activities, toy kitchens, art easels, a sand tray, rest areas with books and construction toys. Children's artwork was displayed.

## Part VI - Safety

### Regulation 23 - Safeguarding health, safety and welfare of child

*A registered provider shall ensure that all reasonable measures are taken to safeguard the health, safety and welfare of a pre-school child attending the service and that the environment of the service is safe.*

#### Compliance Information

##### General Safety:

A bell system was in place for entry to the service.

The kitchen area in the toddler room was inaccessible to the children.

##### Infection Control:

Children were observed to wash their hands before snacks and after using the toilet.

##### Fire Safety:

Staff were familiar with the opening and closing of the stair gates and the fire evacuation procedures from the service.

#### Non-Compliance Information

##### General Safety:

1. The following was not in place in the service.

- A risk assessment system.
- The process of risk identification, the staff roles and responsibilities, the controls/mitigation of identified risks in a timely manner.

*This was contrary to a condition applied to the registration status of the service on 5 September 2023. Part VI, Article (23) Child Care Act 1991 Early Years Regulations 2016 Child Care Act 1991 Early Years Regulations 2016.*

- 2 A child was observed with whole grapes for their lunch. Upon request of the inspector a corrective action was taken, the grapes were cut in half and returned to the child to eat.
- 3 In the outdoor area a child size gap was noted between the end of a metal storage unit belonging to the community hall and a wall which posed a potential risk of harm should a child access this space. The outdoor checklist in use did not site specific to the outdoor area attached to the community hall.
- 4 There was no storage unit available to protect outdoor play equipment from animal life or rodents when not in use.
- 5 The emergency plan displayed cited an incorrect address for the current location of the service.

**Infection Control:**

The fridge located in the kitchen area was not used for the storage of perishable foods. Children’s lunches were stored in their school bags.

**Administration of Medication:**

The temperature reducing medication available in the service was out of date. The expiry date noted was February 2023. Therefore, there was no temperature reducing medication in the service if a child presented with a high temperature.

**Corrective & Preventive Action submitted by the Registered Provider**

**General Safety:**

- 1.Risk assessment system is in place and all staff have training updated, risk management has been reviewed and updated. Health and safety training has been completed by all staff members regarding choking hazards.
- 2.Parents were sent information regarding safe eating and choking hazards (grapes).
- 3.Outdoor gap has been blocked.
- 4.Storage bin has been purchased for the outdoor area.
- 5.Emergency plan has been updated and displayed all over the building.

Managers review risk assessment system and all staff responsibilities on a regular basis.  
Lunches checked before eating every day.

**Infection Control:**

No corrective or preventive action submitted.

**Administration of Medication:**

No corrective or preventive action submitted.

**Supporting documentation submitted**

**General Safety:**

Written documentation submitted in respect of 3,4,5.

**Infection Control:**

No evidence submitted.

**Administration of Medication:**

Photographic evidence.

## Summary Comment

15 January 2024

### General Safety

The non compliance has been addressed. The practice stated will be assessed on the next TUSLA inspection.

### Infection Control

A corrective and preventive action was not submitted to the Early Years Inspectorate.

The non compliance has not been addressed. This will be assessed on the next TUSLA inspection.

### Administration of Medication

A corrective and preventive action was not submitted to the Early Years Inspectorate.

The non compliance has not been addressed. This will be assessed on the next TUSLA inspection.

## Part VI - Safety

### Regulation 25 - First aid

*(1) A registered provider shall ensure that a person trained in first aid for children is, at all times, immediately available to the children attending the pre-school service.*

*(2) A registered provider shall ensure that a suitably equipped first aid box for children-*

*(a) is safely stored in an easily accessible and conspicuous position on the premises, and*

*(b) is available to the children attending the pre-school service at all times.*

### Compliance Information

(1)  
The registered providers were qualified in First Aid response (FAR) and available on the premises during the hours of operation.

(2)(a)  
A first aid box was located in the pre-school and toddler rooms.

(b)  
A first aid box was accessible to children in the pre-school service.

## Part VI - Safety

### Regulation 26 - Fire safety measures

- (1) A registered provider shall ensure that a record in writing is kept of-
- (a) any fire drill that takes place in the premises, and
  - (b) the number, type and maintenance record of firefighting equipment and smoke alarms in the premises.
- (4) A notice of the procedures to be followed in the event of fire shall be displayed in a conspicuous position in the premises.

#### Compliance Information

(1)(a)

A written record for the completed monthly fire drills was available on the premises. The last fire drill was recorded as taking place on the 23 October 2023.

(b)

A record was available demonstrating the number, type and maintenance of the firefighting equipment and smoke alarms on the premises. The firefighting equipment and the smoke alarms in the premises were serviced on the 19 December 2022.

(4)

A notice of the procedures to be followed in the event of a fire was displayed in conspicuous positions in the premises.

## Part VI - Safety

### Regulation 27 – Supervision

*A registered provider shall ensure that pre-school children attending the service are supervised at all times.*

#### Compliance Information

Children were supervised while playing in the pre-school room and toddler rooms and when using the sanitary facilities.

At 08:45 parents were observed to hand over their child to the staff member at the front entrance to the service, the staff member then brought the child to the relevant pre-school and toddler room.

### Part VI - Safety

#### Regulation 28 - Insurance

*A registered provider shall ensure that the pre-school service is adequately insured.*

#### Compliance Information

There was evidence of current insurance cover for the number of children attending the service. The expiry date noted was 27 March 2024.

### Part VII - Premises and Space Requirements

#### Regulation 29 - Premises

*A registered provider shall ensure that the premises of the service are-*

- (a) of sound and stable structure,*
- (b) safe and secure,*
- (c) kept adequately lit, heated and ventilated*
- (d) cleaned, maintained and repaired, as required, and*
- (e) equipped with adequate and suitable sanitary facilities.*

#### Compliance Information

- (a)  
The community hall visually appears to be of sound and stable structure.
- (b)  
Barriers were placed at the entrance to the community hall to prevent children from accessing the road. Access to the service was through a fire door. Stair gates were in position in front of the two fire exit doors in main hall currently used as a pre-school room. A checklist was noted checking the position of the stair gates on an hourly basis signed by staff.
- (c)  
Natural lighting was supplemented by artificial lighting in the pre-school room and toddler room. Windows were openable in the pre-school and toddler rooms and sanitary accommodation to allow for natural ventilation. Overhead gas heaters were the source of heating in the pre-school room. The maintenance certificate was dated 22 August 2023. Wall mounted electric radiators were the source of heating in the toddler room.
- (d)  
A cleaning schedule was available for the service. All toys and materials were easily cleanable.
- (e)  
The sanitary accommodation was stocked with a sufficient supply of liquid soap and paper hand towels.

Pedal bins were in place in the sanitary accommodation and in the pre-school rooms for the hygienic disposal of waste materials.

### Non-Compliance Information

(c)

1. Appropriate environmental temperatures were not maintained in the rooms and areas occupied by pre-school children.
  - At 09:15 approximately the environmental temperature of the pre-school room felt cold. The room temperature was recorded at 14.5 degrees Celsius which was below the recommended temperature of 18 to 22 degrees Celsius. At 11:00 the room temperature when rechecked and the environmental temperature had increased to 19 degrees Celsius.
  - At 09:30 approximately the environmental temperature of the toddler room felt cold. The room temperature was recorded at 13.8 degrees Celsius which was below the recommended temperature of 18 to 22 degrees Celsius. At 10:50 the room temperature when rechecked and the environmental temperature had increased to 19 degrees Celsius.
2. The carbon monoxide alarm located in the pre-school room was not functioning as the batteries were not working and required replacement.

(d)

1. Cobwebs and dust were noted in the sanitary accommodation and required cleaning.  
*This non-compliance was noted on the last inspection on the 16 May 2023.*
2. The surfaces of both the red and small white tables in the toddler room were worn with exposed wood pulp which were unsuitable for use as they could not be cleaned effectively.

(e)

1. The water was too cold in the sanitary accommodation for effective handwashing. The temperature was recorded at the wash hand basins at 15 degrees Celsius.  
*This non-compliance was noted on the last inspection on the 16 May 2023.*
2. Toilet seats and toilet lids were not in place for two toilets in the sanitary accommodation.  
*This non-compliance was noted on the last inspection on the 16 May 2023.*
3. The toilet roll holders in the toilet cubicles had fallen from the walls to the floor which resulted in no functioning toilet roll holders in the toilet cubicles.  
*This non-compliance was noted on the last inspection on the 16 May 2023.*

### Corrective & Preventive Action submitted by the Registered Provider

- (c)
1. Temperature of the room- our heating system is ran with coins which money was put in before at 8.30 am so now a member of staff will be going into the workplace earlier to start the heating so its at 18 degrees before opening. I am sending evidence of the coin machine in question.
  2. A new carbon monoxide alarm has been bought and the old one is gone.
- (d)
1. Cobwebs – a cleaning rota is in place
  2. Tables have been removed and gone to the recycling and do not need replacing as other tables are available in the room.
- (e)
1. Water temperature has been rectified, plumber has fixed them and we have recorded temperature.
  2. Toilet seats and toilet lids in place (photo evidence submitted).
  3. Toilet roll holders in place (photo evidence submitted).

### Summary Comment

- (c)
- 15 January 2024
1. The non compliance has been addressed in the pre-school room as evidence submitted supported the room temperature is within a range of 18 to 22 degrees Celsius.  
The non compliance has not been addressed in the toddler room as evidence submitted indicated that the room temperature is between a range of 24 to 29 degrees Celsius which is not within the required range of 18 to 22 degrees Celsius. This will be assessed on the next TUSLA inspection.
  2. The non compliance has been addressed.
- (d)
- 1 & 2 The non compliance has been addressed.
- (e)
- 15 January 2024
- The non compliance has been addressed.