

Early Years Inspectorate Regulatory Report

Pre School

TUSLA Identifier:	TU2017CC501
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Name of Service:	Gogginshill Childcare
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Address of Service:	Goggins Hill, Ballinhassig, Co. Cork
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Eircode:	T12 KPD7
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Name of Registered Provider:	Jennifer Cantwell
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Service type:	Full Day
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Date(s) of Inspection:	16/07/2025
Date of Regulatory Compliance Meeting:	02/09/2025

No of pre-school children:	AM	13	PM	14
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Address of the Early Years Inspectorate:	Early Years Inspectorate, Administration Building, St Mary's Health Campus, Gurrabraher, Cork T23 X440
Inspection undertaken by:	M Creagh
Title:	Early Years Inspector

Authority to Inspect

The Tusla Early Years Inspectorate carries out inspections of Early Years Services under Section 58(J) of the Child Care Act 1991 (as inserted by Section 92 of the Child and Family Agency Act 2013).

Conditions if applicable	N/A
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Description of service

Goggins Hill Childcare is a privately owned full day care service, that is registered to cater for early years children aged two to six years. It facilitates the Early Childhood Care and Education programme. The facility, located on the grounds of the provider's home, includes three preschool rooms, sanitary facilities, nappy changing area, and a large enclosed outdoor play area. On the day of inspection staff reported only one care room is in operation during the summer months: the Panda room. The registered hours of operation are from 09:30 to 17:30, Monday to Friday. The service is registered to operate a School Age service, which was being operated in the Panda room on the day of inspection.

Staffing

The registered provider is the owner and the manager of the service. There are seven additional staff employed to work at the facility.

On the day of inspection there were two staff members present. The registered provider was present onsite in the service from 13:15 pm.

Methodology

Tusla's Early Years Inspectorate is the independent statutory regulator of early years services in Ireland. The Child Care Act 1991 (Early Years Services) Regulations 2016 define the duty of a registered provider to ensure the safety and well-being of children and to comply with these regulations. This Act also gives Tusla the authority to assess compliance with the regulations. The purpose of regulation in relation to early years services is to ensure that the care, safety, and well-being of children attending such services is upheld. Inspections of early years services are planned based on the following:

- Previous inspection history
- Any information received in relation to the service

The findings on inspection are based on:

- Information obtained through examination of documentation
- Direct observation
- Discussion with relevant staff

This inspection was unannounced and focused on the area of governance/ health, welfare and development of child/ safety/ premises and facilities. The inspection may also focus on other areas as required.

The inspection focused on an examination of compliance; however, on inspection additional non-compliance which posed a risk was identified under Regulation 8: Notification of Change in Circumstances. These findings are outlined within the relevant regulations within this report.

Inspection findings are documented in the inspection report which is first issued in draft format to the service with an opportunity to respond to any findings. Where statutory requirements are identified as not being met, the registered provider must demonstrate how they have rectified the non-compliance and will prevent any non-compliance from re-occurring. The Corrective Action and Preventive Action plan (CAPA) will be used to inform decisions about compliance with regulatory requirements. Where the registered provider fails to meet the statutory requirements an escalation process may be commenced.

The inspectorate reserves the right to edit responses received for reasons including clarity, completeness and compliance with administrative and legal processes.

The contents of the report are compiled by the inspectorate body.

Additional Information

An Immediate Action Notice was issued to the registered provider in relation to Regulation 23: Safeguarding Health, Safety and Welfare of Child. The response received was adequate to mitigate the risk identified. Following the receipt of two Corrective Action and Preventative Action plans (CAPAs) a Regulatory Compliance meeting was held on 02 Sept 2025 with the Registered Provider in order to clarify non-compliant issues which had not been addressed via the CAPA process.

Acknowledgments

The inspector wishes to acknowledge the cooperation of the registered provider, person in charge, staff and children who were present on the day of the inspection.

Part II - Registration and Register

Regulation 8 - Notification of change in circumstances

(1) A registered provider of a pre-school service other than a temporary pre-school service shall, subject to paragraph (3), notify the Agency in writing of any proposed change in the details in relation to the pre-school service contained in the register pursuant to section 58C(2) of the Act or Regulation 7(2) at least 60 days before it is proposed that the change would take effect.

Non-Compliance Information

(1) The service was operating outside its registered status.

1. The service was found to be operating from 08:00am to 17:30 pm each day. The service is registered to operate from 09:30 to 17:30pm.

2. The service was found to be accommodating early years children age one to six years old. The service is registered to accommodate children age two to six years old.

Following the inspection, the service was escalated to the services operating outside registered status (SOORS) unit of Tusla.

Corrective & Preventive Action submitted by the Registered Provider

(1.) Corrective and Preventive Action

1. The registered provider submitted a Change in Circumstances form to notify Tusla that she will operate from 08:00am to 17:30 pm each day going forward. The registered provider gave a written assurance that should she decide to change the hours of operation in future, she will notify Tusla 60 days prior to making any change.

2. The registered provider stated they have ceased their childminding service, in their home adjacent to the service, which the RP had moved into in the service on the day of inspection. The registered provider stated children under age two will not be accommodated in the service.

Supporting documentation submitted

Change in Circumstances submitted and accepted by Tusla. The registered providers correspondence with the SOORS unit and statement from registered provider are accepted as supporting documentation.

Summary Comment

The registered providers response and documentation were reviewed by the inspectorate and has met the regulatory requirement.

Part III – Management and Staff

Regulation 9 – Management and recruitment

(1) A registered provider shall ensure that-

- (a) the service has a designated person in charge and a named person who is able to deputise as required,*
- (b) at all times during the period when the pre-school service is being carried on, the designated person in charge or the named person referred to in subparagraph (a) is on the premises, and*

(2) A registered provider shall ensure that each employee, unpaid worker and contractor is suitable and competent taking into consideration the nature of the needs of children, including by-

- (a) consideration of references from the person's past employers, if any, and in particular the most recent employer, if any,*
- (b) consideration of references from reputable sources in the case of a person who has no past employers,*
- (c) consideration of the vetting disclosure received from the National Vetting Bureau of the Garda Síochána in accordance with the Act of 2012 in respect of the person, and*
- (d) ensuring, insofar as is practicable, that where a person has lived in a state other than the State for a period of longer than 6 consecutive months, he or she provides police vetting from the police authorities in that state.*

(3) The procedures specified in paragraph (2) shall be carried out prior to any person being appointed, assigned or allowed access to or contact with a child attending the pre-school service.

(4) A registered provider shall ensure that, without prejudice to the generality of paragraph (2) and subject to paragraphs (5) and (6), each employee working directly with children attending the service holds at least a major award in Early childhood Care and Education at Level 5 on the National Qualifications Framework or a qualification deemed by the Minister to be equivalent.

Compliance Information

- (1)
- (a) The registered provider had ensured that both a designated person in charge and a deputy person in charge were assigned to the setting.
 - (b) The deputy person in charge was present when the unannounced inspection commenced and remained to facilitate its duration. The Registered Provider arrived at 13:15 and stayed for the duration.

(2) Recruitment records in respect of the eight adults attached to the service were reviewed. The following was noted:

- (a) Of the 16 required written and validated references, 10 were from past employers.
- (b) Four of the written and validated references had been provided by sources other than previous employers.
- (c) Garda vetting disclosures had been obtained for all eight staff. The service also demonstrated compliance with the Early Years Inspectorate Regulatory Notice, requiring services to renew Garda vetting every three years.
- (4) Seven of the adults held a recognised qualification in Early Childhood Care and Education, as listed on the National Framework of Qualifications.

Non-Compliance Information

- (2)(a)(b) The registered provider had not ensured that safe recruitment practices were completed. There were no written and validated references available for one staff working on the day of inspection.
- (2)(d) The requirement for Police vetting could not be ascertained for two staff members, as curriculum vitae were not available on file for assessment.
- (3) One staff had commenced in the service without appropriate references being in place. Not fully vetting staff prior to allowing them access to the children in the service posed a risk to the children attending.
- (4) There was no qualification or letter of temporary permission to practice from the Department of Children, Disability and Equality for the staff employed on a temporary basis over the summer months.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

- 2(a)(b) The registered provider stated that references are now on file, and all references have been validated. The registered provider stated all references will be validated and held on file going forward for all staff.
- 2(d) Curriculum vitae were provided, which showed that the two staff members did not require Police vetting.
- (3) At the Regulatory Compliance meeting held on 02 Sept 2025, the registered provider stated they would not employ any staff going forward until all necessary and safe recruitment practices were followed, prior to allowing the staff member to have access to the children in the service.
- (4) None provided as the staff member was not eligible to obtain a temporary permission to practice letter, as they were unqualified to work with early years children. At the Regulatory Compliance meeting held on 02 Sept

2025, the registered provider gave an assurance that they would not employ unqualified staff in any capacity to look after children in the service again.

Supporting documentation submitted

2(a)(b) A copy of two references with validations were forwarded. A blank validation form that will be used with all new staff in future was forwarded.

2(d) Two CVs were forwarded.

(3) The statement of the registered provider is accepted as evidence.

(4) The statement of the registered provider is accepted as evidence.

Summary Comment

The requirement of the regulation has been met. This will be assessed at the next inspection.

Part III – Management and Staff

Regulation 11 - Staffing levels

(2) Subject to paragraphs (4) and (5), a registered provider of a full day care service or a part-time day care service shall ensure that at all times the minimum ratio of adults to children specified in column (3) of Part 1 of Schedule 6 opposite a particular reference number specified in column (1) of that Part in respect of the age range of the children specified in column (2) thereof at that reference number is satisfied.

(8) Without prejudice to paragraphs (2) to (7)-

(a) a registered provider of a pre-school service other than a child-minding service or a sessional pre-school service shall ensure that there are at least 2 adults on the premises at all times,

Non-Compliance Information

(2) The required adult to child ratio was not observed on the day of inspection.

- At 09:45am, there were 13 early years children in attendance including: four children, aged one to two years; one child aged two to three years; eight children, aged three to five years. In addition, there were five school aged children, aged five to seven years old. There were two staff present. Three adults were required.

- At 12:22pm one staff member took their break until 12:51pm, leaving one staff member alone with 14 early years children, including: four children, aged one to two years; one child, aged two to three years; nine children aged three to five years. In addition, there were six school aged children, aged five to seven years old. Three adults were required.
- From 12:52 to 13:45, there were two staff present with 14 early years children in attendance including: four children, aged one to two years; one child, aged two to three years; nine children aged three to five years. In addition, there were six school aged children, aged five to seven years old. It was noted the registered provider returned to the service at 13:15, and at that time a staff member went on their break, leaving two staff present. Three adults were required.

(8)(a) The registered provider did not ensure that a minimum of 2 adults were on the premises at all times during the hours of operation. There was only one adult on the premises during the period of 12:21 to 12:52, caring for 20 children, whilst the other adult took a break.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

(2) The registered provider stated that the minimum ratios are now being maintained at all times and will continue to be maintained at all times while the service is in operation. Staff break cover would be given so ratios are maintained during breaks.

(8) The registered provider stated that two adults would remain on the premise at all times while the service is in operation.

Supporting documentation submitted

(2)(8) Two weeks of childrens and staff sign in and out sheets were provided, showing the correct staff to child ratios had been maintained, and that two adults were onsite at all times.

Summary Comment

The requirement for this regulation has been met. This will be assessed at the next inspection.

Part V - Care of Child in Pre-school Service

Regulation 19 - Health, welfare and development of child

(1) A registered provider shall, in providing a pre-school service, ensure that-

(a) each child's learning, development and well-being is facilitated within the daily life of the pre-school service through the provision of the appropriate activities, interaction, materials and equipment, having regard to the age and stage of development of the child

Compliance Information

(1)(a)

Basic needs:

- The snacks and meals on the day of inspection were served at appropriate times. Assistance was given to the children that required help with cutting up the food and children were observed to be self-sufficient where possible. The staff were observed chatting to the children and demonstrating positive social skills.
- Staff supported children with toileting when needed, in the sanitary areas located adjacent to the care rooms and nappies were observed to be changed on routine and as required.
- The staff were observed to be sensitive towards the children and were comforting and kind when speaking with the children.
- The layout of the care room supported the children to move freely within their environments and to actively engage in their chosen activity, inclusive of tabletop activities, dress-up play, reading books and art activities.

Non-Compliance Information

(1)(a)

Basic Needs:

1. On observation and discussion with staff in the care room, it was noted that one child's sleep needs could not be facilitated according to their requirements. The child displayed signs of tiredness including rubbing their eyes and crying. Staff stated that a nap would normally be accommodated at this time, but there was not sufficient staff available to allow this child to be put down for a nap when it was required.
2. The rest area in the Panda room required further development to ensure that the children were provided with comfort and their individual needs for rest and relaxation were met. On the day of inspection, the rest area consisted of a large cushion and a chair.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

1. The registered provider stated that the childminding service is no longer in operation, and any child requiring sleep in the service will be facilitated to sleep when they need to.
2. The registered provider stated they have developed the rest area in the Panda room. Pillows, blankets and foam mats have been added to this area. At the Regulatory Compliance Meeting on 02 Sept 2025 the registered provide gave an assurance to further develop this area.

Supporting documentation submitted

1. The statement of the registered provider is accepted as evidence.
2. A photograph of the redeveloped area was submitted.

Summary Comment

The requirement of this regulation has been met; this will be assessed at the next inspection.

Part V - Care of Child in Pre-school Service

Regulation 22 – Food and drink

A registered provider shall ensure that adequate and suitable, nutritious and varied food and drink is available for each pre-school child attending the pre-school service.

Compliance Information

- The parents/ guardians of the children attending the service provide the meals and snacks. The snacks observed on the day of inspection appeared to be appropriately nutritious, such as yoghurts, cheese, crackers, sandwiches and a variety of fruit.
- Individual water bottles were freely available to the children throughout the day, and they were stored on a child height shelf.
- In conversation, the person in charge informed the inspector that if a child expressed hunger outside of the allocated snack times, they could choose something to eat from their lunch box. It was also stated that the service usually maintained a supply of snacks for this purpose.

Non-Compliance Information

Fourteen children attending the early years service on a full day care basis did not have a main hot meal. Children had sandwiches, pasta, yoghurts, crackers, cheese, and bagels. As per the regulations, children attending for more than five hours should have at least two meals and two snacks, of which one is a hot meal.

This issue was identified in the last inspection, dated 8 February 2023. The previous CAPA responses noted all parents have been provided with information from the Food and Nutrition Guidelines for Preschool Services regarding food that is suitable for their children's snacks and meals. The Healthy Eating policy had been amended to include the number of meals and snacks that must be provided to early years children attending part time and full day care service. However, this had not been found to be the case on inspection.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

The registered provider stated that she has written to parents to remind them a hot main meal must be provided for each child attending full daycare. The registered provider stated they will ensure all staff are aware there are spare hot meals available for any child who does not bring a hot main meal.

Supporting documentation submitted

A written statement on display to staff in the service, stating all hot meals should be logged each day, parents reminded if they have forgotten to send one, and staff are to provide a hot meal from the services food if required.

Summary Comment

The requirement of this regulation has been met; this will be assessed at the next inspection.

Part VI - Safety

Regulation 23 - Safeguarding health, safety and welfare of child

A registered provider shall ensure that all reasonable measures are taken to safeguard the health, safety and welfare of a pre-school child attending the service and that the environment of the service is safe.

Compliance Information

General Safety:

- The entrance door was secured to prevent children leaving unsupervised and unauthorised persons could not enter the area.
- The cleaning agents were stored on high shelving or secured cupboards, out of the reach of children.
- Blind cords were secured on the day of inspection.
- The glass door had art displayed on it which indicated its presence to the children attending.
- The electrical cables were out of the reach of children.
- No hot drinks were observed to be consumed by the staff near the children.

Infection Control:

- Adequate ventilation of the care room and sanitary area was ensured through open windows and mechanical ventilation.
- The children's bags and belongings were stored off the floor on individual wall hooks and shelving.
- There was warm water and liquid soap available at all the wash basins. The warm water temperatures ranged from 28.8°C to 39.2°C.
- There were pedal operated bins available throughout the service.

Fire Safety:

- The fire exits were found to be unobstructed on the day of inspection.

Non-Compliance Information

General Safety:

1. An Immediate Action Notice for Safety was issued 16 July 2025 in relation to the following events observed. One staff went on their break from 12:22 until 12:51. The remaining staff member left the care room for a period of approximately four minutes to attend to three children in the adjacent sanitary area, leaving no staff in the care room with 17 children present.

- During this four- minute period one child climbed onto the windowsill, using the shelving unit below to aid them. The window was open and there was no safety latch in place posing a significant safety risk. The early years inspector notified the staff member, who intervened.
 - During this four-minute period three children were seated in highchairs and were eating posing a significant safety risk should a child begin to choke whilst unattended by staff.
2. Play equipment in the outdoor area had exposed bolts and sharp edges, posing a risk of injury to the children.
 3. The foyer area outside the Panda room was cluttered with storage items and a storage box and posed as a trip hazard in the event of an emergency. This area was used for storage on the last inspection, dated 8 February 2023. The previous CAPA response noted that the area had been cleared of all obstacles. This was not found to be the case on this inspection.

Infection Control:

4. A cloth towel in the children's toilet area was used communally by the children for hand drying which posed as a risk of cross contamination.
5. A cloth towel was also used in the staff bathroom communally by the staff for hand drying. This issue was identified on the last inspection, dated 8 February 2023. The previous CAPA noted disposable paper towels had been provided in the adult's toilet area to facilitate hygienic hand drying. However, this had not been found in practice on inspection.
6. The paint on the two wooden low children's tables and shelving storage units was chipped, which posed a risk of cross infection as it could not be easily cleaned.
7. Some of the children's perishable snacks were not stored in the fridge, which posed a risk of food spoilage.
8. The nappy changing unit was not observed to be cleaned between uses. This poses a risk of cross contamination and cross infection between the children.
9. Children's hands were not washed after nappy changing procedures. The inspector observed the procedure on a number of occasions during the day and did not see handwashing take place for these children.
10. The staff members did not wear gloves or aprons during the nappy changing procedures, posing a risk of cross infection at the service.
11. Mattress/ mattress covers on travel cots were not waterproof and therefore could not be adequately cleaned which posed a risk of cross contamination.
12. The toilet rolls in the children's and adult bathrooms were loose and not placed on a toilet roll dispenser, posing a risk of cross contamination.

13. Staff were not observed to clean the tables before or after mealtimes with a suitable disinfectant, posing a risk of cross contamination.

14. The cover of the large cushion in the rest area was stained and torn, posing a risk of cross contamination.

Safe Sleep:

15. Ten- minute sleep checks were not observed to be carried out on the three children who slept upstairs in the Beaver 1 and Beaver 2 room.

16. The cots used by three children on the day of inspection were travel cots, not standard cots, posing a safety risk to children.

Action submitted by the Registered Provider

Corrective & Preventive Action

General Safety:

1. The registered provider responded to the IAN on 17 July 2025. They stated that the shelving unit under the window has been removed permanently, to reduce the climbing risk. At the Regulatory Compliance meeting on 02 Sept 2025, they stated a safety latch had been installed onto the window. The registered provider stated all staff had been further trained to be clear not to leave children alone. The registered provider stated that they have stopped using highchairs in the service and will not allow children under age two to be in the service going forward. They stated they have decreased the number of children in attendance, and increased the staffing numbers, to ensure they have sufficient staff to safely care for the children each day.

2. The registered provider stated they have risk assessed all outdoor equipment and removed all dangerous equipment. They stated staff are required to carry out a daily risk assessment of the outdoor area and report any safety hazards to the registered provider who will manage this.

3. The registered provider stated that the foyer has been cleared of all storage, and a notice is now posted stating this area cannot be used for storage.

Infection Control:

4. The registered provider stated all cloth towels have been removed, and a paper hand towel dispenser has been installed in the children's toilet area.

5. The registered provider stated a paper towel dispenser for staff has been installed in the staff toilet

6.. The registered provider stated both tables, and the shelving unit have been repainted and resealed and these will be monitored and resealed as required going forward.

7. The registered provider stated staff have been reminded that all perishable food must be stored in the refrigerator.
8. The registered provider stated that they have displayed a step-by-step procedure for all staff, which includes that the nappy changing unit must be cleaned between each use.
9. The registered provider stated that handwashing is a priority, and all staff have been reminded about this, and the policy is on display to guide staff in this process now.
10. The registered provider stated that gloves and aprons are now in place for all staff to use going forward. Staff have been given the nappy changing policy, and this is on display to remind staff.
11. The registered provider stated that all travel cots have been removed from the service and will not be used by children in attendance going forward. They stated no children under age 2 will attend in future.
12. The registered provider stated all toilet paper rolls in both toilet areas are in the dispensers and will only be kept in these going forward.
13. The registered provider stated that staff have been reminded to clean tables before and after each meal, and a poster is on display to prompt this practice.
14. The registered provider stated the torn and stained cushion has been permanently removed, and there is a cleaning schedule in place for the new cushions.

Safe Sleep:

15. The registered provider stated that children will only be allowed to sleep in the designated rest area in the childrens room.
16. The registered provider stated all travel cots were removed from the service and will not be used again.

Supporting documentation submitted

General Safety:

1. A photo of the window with the shelving unit removed was submitted. Following the Regulatory Compliance Meeting, a photograph of a window fitted with a restrictor was submitted.
2. A photo of the outdoor area, and a daily risk assessment checklist were submitted.
3. A photo of the foyer notice stating that this area could not be used for storage was submitted.

Infection Control:

4. A photo of the new paper towel dispenser in the childrens toilet was submitted.
5. A photo of the paper towel dispenser in the staff toilet was submitted.
6. Photos of two tables, and a shelving unit which had been repainted have been submitted.

7. A notice directing staff to refrigerate perishable food was submitted.
8. A notice directing staff to clean down the nappy changing mat between each use was submitted.
9. A copy of the pull up changing procedure on display was submitted, this included an instruction that all childrens hands must be washed.
10. A photo of a container which included a box of gloves and aprons was submitted. A copy of the pull up policy that instructed staff how to wear gloves and aprons was submitted.
11. The statement that travel cots will not be used going forward is accepted. At the Regulatory Compliance Meeting, the registered provider clarified that any child who required sleep would have access to a suitable low level floor bed.
12. The statement that toilet rolls will be kept in the dispenser is accepted.
13. A photo of a sign to remind staff to clean down tables was submitted.
14. a photo of the renewed rest area was submitted.

Safe Sleep:

15. The statement that children will have sleep checks in the designated rest area is accepted.
16. The statement that travel cots will not be used going forward is accepted.

Summary Comment

The requirement for this regulation has been met. This will be assessed at the next inspection.

Part VI - Safety

Regulation 25 - First aid

(1) A registered provider shall ensure that a person trained in first aid for children is, at all times, immediately available to the children attending the pre-school service.

Non-Compliance Information

(1) There was no staff member on duty trained in First Aid Responder (FAR). This posed a risk to the children in the service in the event of a child requiring emergency medical treatment. It is acknowledged that there was a staff member trained in paediatric basic first aid and that the registered provider was attending FAR training on the day of inspection and returned to the service at 13:15.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

The registered provider subsequently completed FAR training. They stated a second staff member has also been booked to attend FAR training in October 2025.

Supporting documentation submitted

A FAR training certificate was submitted.

Summary Comment

The requirement of this regulation has been met.

Part VII - Premises and Space Requirements

Regulation 29 - Premises

A registered provider shall ensure that the premises of the service are-

- (a) of sound and stable structure,*
- (c) kept adequately lit, heated and ventilated*
- (d) cleaned, maintained and repaired, as required, and*
- (e) equipped with adequate and suitable sanitary facilities.*

Compliance Information

(a) The building appeared to be of sound and stable structure both internally and externally and no obvious defects were noted on inspection.

(c) All areas were well lit by natural light and artificial light when needed. There was no evidence of mould or stuffiness.

(e) The service had adequate and suitable sanitary and nappy changing facilities available adjacent to the care rooms.

Non-Compliance Information

(d) The inspector noted unclean areas and equipment in the Panda room, sanitary area and outdoor area. The inspector observed areas that required maintenance such as large holes in the ground in the outdoor area, broken toys outdoors, and the paint on the walls indoors was marked and chipped. The staff noted cleaning schedules were not in place during the summer months.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

(d) The registered provider stated that they have rectified issues in the indoor and outdoor areas and reminded staff about the cleaning schedule to be followed. The registered provider stated they will ensure a daily risk assessment is completed of areas for ongoing maintenance needs to be identified and addressed

Supporting documentation submitted

Photos of the refurbished care rooms, and outdoor areas, a daily risk assessment template, and a weekly cleaning template were submitted.

Summary Comment

The requirement for this regulation has been met. This will be assessed at the next inspection.