

Early Years Inspectorate Regulatory Report

Pre School

TUSLA Identifier:	TU2018DR503
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Name of Service:	Nord Anglia International School Dublin
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Address of Service:	South County Business Park, Leopardstown, Dublin 18, Co. Dublin
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Eircode:	D18 T672
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Name of Registered Provider:	Paul Crute
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Service type:	Full Day Care
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Day 1 of Inspection:	28/02/2024
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Day 2 of Inspection:	05/03/2024
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No of pre-school children:	AM	43	PM	37
Day 2	AM	44	PM	N/A

Address of the Early Years Inspectorate:	Tusla – Child and Family Agency, Trinity Building, IDA Business Park, Bray, Co Wicklow
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Inspection undertaken by:	Mary Redmond
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Title:	Early Years Inspector
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Authority to Inspect

The Tusla Early Years Inspectorate carries out inspections of Early Years Services under Section 58(J) of the Child Care Act 1991 (as inserted by Section 92 of the Child and Family Agency Act 2013).

Conditions if applicable	Not applicable
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Description of service

Nord Anglia International School Dublin is one of sixty-one international schools run by Nord Anglia Education in twenty-eight countries around the world. The early years service within the school was registered in 2018 and currently provides full day care and education for children aged three to five years of age. The service operates from 8am to 6pm Monday to Friday for thirty-eight weeks of the year; the core hours are from 8.25am to 2.30pm and co-curricular activities and wrap-around care continue outside of these hours. The early years service is registered to accommodate a maximum number of 120 children.

The service operates from a purposefully refurbished building in a business park in south county Dublin. Four rooms are available for use by children; one of these rooms is used exclusively for activities such as music, arts and crafts. Children also have access to a large communal area which has a variety of play equipment and materials available. There is an enclosed outdoor space adjacent to the care rooms which is for use solely by the children attending the early years service.

Staffing

There were nine adults employed to work with pre-school children. The registered provider and the designated person in charge do not work directly with the pre-school children. Four adults employed to work with pre-school children had attained major awards in Early Childhood Care and Education at Levels 6 and 8 on the National Framework of Qualifications, or qualifications deemed by the Department of Children, Equality, Disability, Integration & Youth (DCEDIY) to be equivalent. Two adults who did not have the required qualification had Letters of Eligibility to practice which had been issued by the DCEDIY.

Methodology

Tusla's Early Years Inspectorate is the independent statutory regulator of early years services in Ireland. The Child Care Act 1991 (Early Years Services) Regulations 2016 define the duty of a registered provider to ensure the safety and well-being of children and to comply with these regulations. This Act also gives Tusla the authority to assess compliance with the regulations. The purpose of regulation in relation to early years services is to ensure that the care, safety, and well-being of children attending such services is upheld. Inspections of early years services are planned based on the following:

- Previous inspection history
- Any information received in relation to the service

The findings on inspection are based on:

- Information obtained through examination of documentation
- Direct observation
- Discussion with relevant staff

This inspection was unannounced and focused on the areas of governance and safety. The inspection may also focus on other areas as required.

The inspection plan was to assess compliance under the following regulations:

Regulation 9 Management and recruitment

Regulation 11 Staffing levels

Regulation 15 Record of pre-school child

Regulation 16 Record in relation to pre-school service

Regulation 25 First aid

Inspection findings are documented in the inspection report which is first issued in draft format to the service with an opportunity to respond to any findings. Where statutory requirements are identified as not being met, the registered provider must demonstrate how they have rectified the non-compliance and will prevent any non-compliance from reoccurring. The Corrective Action and Preventive Action plan (CAPA) will be used to inform decisions about compliance with regulatory requirements. Where the registered provider fails to meet the statutory requirements an escalation process may be commenced.

The inspectorate reserves the right to edit responses received for reasons including clarity, completeness and compliance with administrative and legal processes.

The contents of the report are compiled by the inspectorate body.

Acknowledgments

The inspector wishes to acknowledge the cooperation of the person in charge and staff who facilitated the inspection and children who were present on the day of the inspection.

Part III – Management and Staff

Regulation 9 – Management and recruitment

(1) A registered provider shall ensure that-

- (a) the service has a designated person in charge and a named person who is able to deputise as required,
- (b) at all times during the period when the pre-school service is being carried on, the designated person in charge or the named person referred to in subparagraph (a) is on the premises, and
- (c) there is a clear management structure in the service that identifies the lines of authority and accountability in the service and the specific roles and responsibilities of each employee and unpaid worker.

(2) A registered provider shall ensure that each employee, unpaid worker and contractor is suitable and competent taking into consideration the nature of the needs of children, including by-

- (a) consideration of references from the person's past employers, if any, and in particular the most recent employer, if any,
- (b) consideration of references from reputable sources in the case of a person who has no past employers,
- (c) consideration of the vetting disclosure received from the National Vetting Bureau of the Garda Síochána in accordance with the Act of 2012 in respect of the person, and
- (d) ensuring, insofar as is practicable, that where a person has lived in a state other than the State for a period of longer than 6 consecutive months, he or she provides police vetting from the police authorities in that state.

(4) A registered provider shall ensure that, without prejudice to the generality of paragraph (2) and subject to paragraphs (5) and (6), each employee working directly with children attending the service holds at least a major award in Early childhood Care and Education at Level 5 on the National Qualifications Framework or a qualification deemed by the Minister to be equivalent.

Compliance Information

- (1)
- (a) There was a designated person in charge and a named person to deputise as required.
 - (b) The designated person in charge was on the premises for the duration of the inspection.
 - (c) There was a clear management structure in place which identified the roles and responsibilities of each employee.

The files for nine adults who were employed to work with pre-school children were reviewed.

- (2)
- (a) There were written validated references available from previous employers for adults employed in the service.
 - (b) References from other sources had not been sought.
 - (c) Garda vetting was available for all adults.
 - (d) Police vetting was available for seven adults for whom it was required.
- (4) There was evidence that four adults had attained at least a major award in Early Childhood Care and Education at Level 5 on the National Framework for Qualifications, or a qualification deemed to meet the regulatory requirement.

Non-Compliance Information

- (2)
- (a) A second reference was not available for two adults and there was no evidence that references available for another adult had been appropriately verified.
 - (b) Police vetting was not available for one adult for whom it was required.
- (4) Three adults who were employed to work with the pre-school children did not have a major award in Early Childhood Care and Education at Level 5 on the National Framework for Qualifications.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

Outstanding references have been submitted and have been verified.
Police vetting which was not available has been obtained and submitted.

Supporting documentation submitted

Documentation regarding references and verifications were submitted and reviewed.

Summary Comment

The regulatory requirement for Regulation 9 (2)(a)(b) has been met.
Qualifications available for three adults do not meet the regulatory requirement.
Regulation 9 (4) remains outstanding

Part III – Management and Staff

Regulation 11 - Staffing levels

(1) Subject to this Regulation, a registered provider shall ensure that there is at all times an adequate number of adults working directly with the children attending the pre-school service.

Compliance Information

(1) There were an adequate number of adults working directly with children attending the service. There were nine adults working directly with the children on both days of inspection.

Part IV – Information and Records

Regulation 15 – Record of pre-school child

(1) A registered provider of a pre-school service other than a pre-school service in a drop-in centre or a temporary pre-school service shall ensure that a record in writing is kept in respect of each pre-school child attending the service containing the following particulars:

- (a) the name and date of birth of the child;*
- (b) the date on which the child first attended the service;*
- (c) the date on which the child ceased to attend the service;*
- (d) the name and address of a parent or guardian of the child and a telephone number where that parent or guardian or a relative or friend of the child can be contacted during the hours of operation of the service;*
- (e) authorisation for the collection of the child;*
- (f) details of any illness, disability, allergy or special need of the child, together with all the information relevant to the provision of special care or attention;*
- (g) the name and telephone number of the child's registered medical practitioner;*
- (h) record of immunisations, if any, received by the child;*
- (i) written parental consent for appropriate medical treatment of the child in the event of an emergency.*

Compliance Information

(1) A random selection of records of children attending the service were selected for review. The records reviewed contained the following particulars:

- (a) The name and date of birth of each child.
- (b) The date on which the child first attended the service was recorded.
- (c) The date when a child will cease to attend the service is recorded on the information management system.
- (d) The names, addresses and telephone number of parents were recorded and information where parents can be contacted during the hours of operation of the service were also available.
- (e) Names and contact details of other adults who were authorised to collect children were recorded if necessary.
- (f) The information management system supported the recording of illnesses, allergies, disabilities and dietary preferences for children.
- (h) Parents had indicated which immunisations their children had received.
- (i) There was parental consent for medical treatment of children in the event of an emergency.

Non-Compliance Information

- (1)
- (g) The name, address and telephone number of each child's general practitioner (GP) was not recorded.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

This information will be requested and recorded on the information management system when children are enrolling in the school.

Supporting documentation submitted

None

Summary Comment

The action as stated will address the non-compliance.
The regulatory requirement has been met.

Part IV – Information and Records

Regulation 16 – Record in relation to pre-school service

(1) A registered provider shall ensure that a record in writing is kept of the following information in relation to the service:

- (h) details of attendance by each pre-school child on a daily basis;*
- (i) details of staff rosters on a daily basis;*
- (j) details of any medication administered to a pre-school child attending the service with signed parental consent;*
- (k) details of any accident, injury or incident involving a pre-school child attending the service.*

Compliance Information

- (1)
- (h) Children’s attendance was recorded on the information management system. Children who attended late or left early were accurately recorded.
 - (i) A staff roster was available which also demonstrated how staff breaks were covered.
 - (j) Documentation was available to demonstrate that signed parental consent was required prior to administering medication to a child.
 - (k) Details of accidents and incidents were recorded on the information management system. Parents are notified using this system and a paper record is also available.

Part VI - Safety

Regulation 25 - First aid

(1) A registered provider shall ensure that a person trained in first aid for children is, at all times, immediately available to the children attending the pre-school service.

(2) A registered provider shall ensure that a suitably equipped first aid box for children-

(a) is safely stored in an easily accessible and conspicuous position on the premises, and

(b) is available to the children attending the pre-school service at all times.

Compliance Information

(1) Adults working in the school had valid qualifications in First Aid Responder (FAR) training and were always available to children.

(2) Suitably equipped first aid boxes were available.

(a) They were stored safely in conspicuous positions in the service. There was a first aid station in the school where first aid is generally administered.

(b) The first aid boxes were always available to children.