

Early Years Inspectorate Regulatory Report

Pre School

TUSLA Identifier:	TU2018KY502				
Name of Service:	Greta's Childcare				
Address of Service:	Annascaul Sport's Centre, Annascaul, Tralee, Co. Kerry				
Eircode:	V92 AE4Y				
Name of Registered Provider:	Greta McCarthy				
Service type:	Full Day, Part Time, Sessional				
Date(s) of Inspection:	17/02/2025				
No of pre-school children:	<table border="1"> <tr> <td>AM</td> <td>08</td> <td>PM</td> <td>08</td> </tr> </table>	AM	08	PM	08
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Address of the Early Years Inspectorate:	Áras an Phobail, Deans Lane, Tralee, Co. Kerry.				
Inspection undertaken by:	N. Reidy, N. O'Donoghue				
Title:	Early Years Inspectors				

Authority to Inspect

The Tusla Early Years Inspectorate carries out inspections of Early Years Services under Section 58(J) of the Child Care Act 1991 (as inserted by Section 92 of the Child and Family Agency Act 2013).

Conditions if applicable	N/A
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Description of service

Greta's Childcare is a private early years service that is registered to provide full day care, part-time and sessional care to children between the age of 0 to 6 years. The service operates between the hours of 8:00 am and 6:00pm Monday to Friday inclusive. The service operates from 1 playroom on the ground floor of the Annascaul Sport's centre. The children attending have access to a designated outdoor play area located at the side of the building.

Staffing

There are currently 8 adults attached to the early years service that includes the registered provider.

Methodology

Tusla's Early Years Inspectorate is the independent statutory regulator of early years services in Ireland. The Child Care Act 1991 (Early Years Services) Regulations 2016 define the duty of a registered provider to ensure the safety and well-being of children and to comply with these regulations. This Act also gives Tusla the authority to assess compliance with the regulations. The purpose of regulation in relation to early years services is to ensure that the care, safety, and well-being of children attending such services is upheld. Inspections of early years services are planned based on the following:

- Previous inspection history
- Any information received in relation to the service

The findings on inspection are based on:

- Information obtained through examination of documentation
- Direct observation
- Discussion with relevant staff

This inspection was unannounced and focused on the area of governance/ health, welfare and development of child/ safety/ premises and facilities. The inspections may also focus on other areas as required.

Inspection findings are documented in the inspection report which is first issued in draft format to the service with an opportunity to respond to any findings. Where statutory requirements are identified as not being met, the registered provider must demonstrate how they have rectified the non-compliance and will prevent any non-compliance from re occurring. The Corrective Action and Preventive Action plan (CAPA) will be used to inform decisions about compliance with regulatory requirements. Where the registered provider fails to meet the statutory requirements an escalation process may be commenced.

The inspectorate reserves the right to edit responses received for reasons including clarity, completeness and compliance with administrative and legal processes.

The contents of the report are compiled by the inspectorate body.

Additional Information

On discussion with the registered provider, it was agreed that the inspector will send a referral to Better Start, the National Early Years Quality Development.

Acknowledgments

The inspectors wish to acknowledge the cooperation of the registered provider, staff and children who were present on the day of the inspection.

Part III – Management and Staff

Regulation 9 – Management and recruitment

(1) A registered provider shall ensure that-

- (a) the service has a designated person in charge and a named person who is able to deputise as required,*
- (b) at all times during the period when the pre-school service is being carried on, the designated person in charge or the named person referred to in subparagraph (a) is on the premises, and*

(2) A registered provider shall ensure that each employee, unpaid worker and contractor is suitable and competent taking into consideration the nature of the needs of children, including by-

- (a) consideration of references from the person's past employers, if any, and in particular the most recent employer, if any,*
- (b) consideration of references from reputable sources in the case of a person who has no past employers,*
- (c) consideration of the vetting disclosure received from the National Vetting Bureau of the Garda Síochána in accordance with the Act of 2012 in respect of the person, and*
- (d) ensuring, insofar as is practicable, that where a person has lived in a state other than the State for a period of longer than 6 consecutive months, he or she provides police vetting from the police authorities in that state.*

(4) A registered provider shall ensure that, without prejudice to the generality of paragraph (2) and subject to paragraphs (5) and (6), each employee working directly with children attending the service holds at least a major

award in Early childhood Care and Education at Level 5 on the National Qualifications Framework or a qualification deemed by the Minister to be equivalent.

Compliance Information

- (1)
- (a) The registered provider is the designated person in charge and there is a named deputy to deputise in her absence as required.
- (b) When the announced inspection commenced, the registered provider was on duty to assist with the inspection process.
- (2) The recruitment records in relation to each of the eight adults attached to the service were inspected.
- (a) There were 11 references were from previous employers with records of validation were on file.
- (b) One reference was from a source other than a previous employer with a record of validation on file.
- (c) Garda vetting was on file for each of the eight adults. The service had demonstrated compliance with the Early Years Inspectorate Regulatory Notice requiring services to renew Garda vetting every three years in respect of each of the applicable adults.
- (d) One Police vetting was available on file for one adult who resided outside the jurisdiction of Ireland for greater than six consecutive months.
- (4) Seven of the eight adults working directly with the children had achieved major awards in Early Childhood Care and Education, as listed on the National Framework of Qualifications (NFQ) with copies of the relevant qualifications on file.

Non-Compliance Information

- (2) (a) Two references were not on file for one adult who was working in the service.
- (2) (d)
1. Police vetting from outside the jurisdiction of Ireland was not available in respect of two adults who required it.
 2. There was no Curriculum Vitae on file for two adults, therefore the inspector was not able to determine if Police vetting was required for them.
- (4) Two adults working directly with the children attending the service had no record of at least a major award in Early Childhood Care and Education at Level 5 or above on the National Qualifications Framework or a qualification deemed by the Minister to be equivalent on file.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

(2) (a) The registered provider submitted the two validated references required, assuring regular file checks will be completed going forward.

(2) (d)

1. Police vetting for one adult was submitted.
2. Two Curriculum Vitae were submitted determining no police vetting was required. Registered provider ensured full vetting will be acquired prior to new staff starting in the service.

Supporting documentation submitted

(2) (a) Photographic evidence of the two references were received.

(2) (d)

1. One Police vetting was received. Evidence in respect of the application for Police vetting was submitted for the second adult.
2. Two curriculum vitae documents were received.

Summary Comment

All correspondence including photographic evidence was examined. The non-compliance has been rectified, and the requirement has been met.

Part III – Management and Staff

Regulation 11 - Staffing levels

(1) Subject to this Regulation, a registered provider shall ensure that there is at all times an adequate number of adults working directly with the children attending the pre-school service.

(2) Subject to paragraphs (4) and (5), a registered provider of a full day care service or a part-time day care service shall ensure that at all times the minimum ratio of adults to children specified in column (3) of Part 1 of Schedule 6 opposite a particular reference number specified in column (1) of that Part in respect of the age range of the children specified in column (2) thereof at that reference number is satisfied.

(8) Without prejudice to paragraphs (2) to (7)-

(a) a registered provider of a pre-school service other than a child-minding service or a sessional pre-school service shall ensure that there are at least 2 adults on the premises at all times.

Compliance Information

(1)

The registered provider did ensure that an adequate number of adults were working directly with the children on the day of the inspection as evidenced in the roster provided.

(2)

Morning:

Age Range of Children	Number of Children present	Number of Adults present
(0 – 1 year)	1	3
(1 year – 2 years)	4	
(2 years – 3 years)	2	
3 years-4 years)	1	

Afternoon:

Age Range of Children	Number of Children present	Number of Adults present
(0 – 1 year)	1	3
(1 year – 2 years)	3	
(3 years-5 years)	4	

The adult child ratio was correct and maintained.

(8)(a)

The registered provider did ensure that a minimum of 2 adults were on the premises at all times during the hours of operation.

Part IV – Information and Records

Regulation 15 – Record of pre-school child

(1) A registered provider of a pre-school service other than a pre-school service in a drop-in centre or a temporary pre-school service shall ensure that a record in writing is kept in respect of each pre-school child attending the service containing the following particulars:

- (a) the name and date of birth of the child;
- (b) the date on which the child first attended the service;
- (c) the date on which the child ceased to attend the service;
- (d) the name and address of a parent or guardian of the child and a telephone number where that parent or guardian or a relative or friend of the child can be contacted during the hours of operation of the service;
- (e) authorisation for the collection of the child;
- (f) details of any illness, disability, allergy or special need of the child, together with all the information relevant to the provision of special care or attention;
- (g) the name and telephone number of the child's registered medical practitioner;
- (h) record of immunisations, if any, received by the child;
- (i) written parental consent for appropriate medical treatment of the child in the event of an emergency.

Compliance Information

- (1) A sample of 11 of the children's enrolment forms were assessed and 9 forms had the required detail as listed in (a) to (i).

Non-Compliance Information

- (1)
1. There was no enrolment form for 2 children attending the service.
 - 2.
- (e + h) There was 1 enrolment form that did not have details of authorisation for collection of the child and did not have a record of immunisations on file.
- (h) There was 1 enrolment form that did have records of immunisations on file.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

1. The registered provider submitted the 2 enrolment forms required. Enrolment forms will be collected and reviewed prior to children attending the service in the future.

2.

(e + h) The registered provider submitted the enrolment form with all the up to date details including immunisations and authorisation to collect completed on the form. These will be fully completed prior to child beginning in the service.

(h) The enrolment form has been updated to include the record of immunisations.

Supporting documentation submitted

1. The 2 fully completed enrolment forms were submitted to the Early Years Inspectorate.

2.

(e + h) Photographic evidence of the enrolment form was received.

(h) Photographic evidence of the enrolment form was received.

Summary Comment

All correspondence including photographic evidence was examined. The non-compliance has been rectified, and the requirement has been met.

Part IV – Information and Records

Regulation 16 – Record in relation to pre-school service

(1) A registered provider shall ensure that a record in writing is kept of the following information in relation to the service:

(h) details of attendance by each pre-school child on a daily basis;

(i) details of staff rosters on a daily basis;

(3) A record referred to in paragraph (1) shall be open to inspection on the premises, and the documents and records referred to in paragraph (2)(a) shall be open to inspection whether on the premises or elsewhere, by an authorised person.

Compliance Information

(1) (h) The children's attendance record was recorded on the day of the inspection. The registered provider furnished the inspector with the previous records of attendance, the records provided were for the period 10/2/'25 to 14/2/'25.

(i) The details of staff rosters were provided by the registered provider for the day of the inspection. The registered provider furnished the inspector with the staff attendance book with records for the period of 29/01/'25 and 30/01/'25.

Non-Compliance Information

- (3)
1. Children's attendance records from September 2024 to 07/02/2025 were not available on day of inspection. Not keeping a record of children's attendance poses a safety risk in the service.
 2. Staff attendance records from 06/01/2025 to 29/01/2025 were not available to inspection. It was unable to ensure staff ratios were being maintained without a record of staff attendance.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

- (3)
1. The registered provider purchased a new attendance record book and submitted completed children's previous attendance records. Staff will ensure children will be recorded on arrival and on departure in the service.
 2. Staff attendance records are being maintained in a new record book. Weekly staff rotas will be printed out going forward.

Supporting documentation submitted

- (3)
1. Photograph evidence of the new completed children's attendance books were submitted.
 2. Photograph evidence of the staff attendance records were received.

Summary Comment

All correspondence including photographic evidence was examined. The non-compliance has been rectified, and the requirement has been met.

Part V - Care of Child in Pre-school Service

Regulation 19 - Health, welfare and development of child

(1) A registered provider shall, in providing a pre-school service, ensure that-

(a) each child's learning, development and well-being is facilitated within the daily life of the pre-school service through the provision of the appropriate activities, interaction, materials and equipment, having regard to the age and stage of development of the child, and

Compliance Information

(1)(a) The following was observed on the day of inspection through direct observation, discussions with staff and review of records.

Basic Needs:

- Children were observed handwashing before snack time. Staff encouraged children to be independent, building self-help skills.
- Children were observed to have free access to their water bottles on a low shelf in the room.
- Snacks and meals were provided to the children by their parents or guardians. Children were encouraged to feed themselves and staff supported children with spoon feeding when required.
- The children were free to move about the indoor play area.
- There was a rest area in the room consisting of padded matts, cushions and blankets where children could rest and relax when required. Stackable beds were provided on day of inspection when children requested to relax. This was observed in use on day of inspection where children engaged in quiet, relaxation time.
- Nappy changing took place throughout the inspection when required and at regular intervals.
- Children's wet bibs were observed to be changed by staff.

Supporting Relationships:

- Staff sat with the children during mealtimes and encouraged children to communicate with their peers and allowed for time to enjoy their food.
- Children engaged in parallel play. Staff were nearby to provide support.
- Staff sat with baby during bottle feeding time.

Physical and Material Environment:

- The area was decorated with the children's artwork on the walls and windows.
- The children had access to toys and equipment that were age appropriate and suitable to the stage of development of each child.

- The children were observed dressing up in role play costumes which supported their development in imaginary play.
- Jigsaws and puzzles were available to children to promote fine mote development.
- The rest area and quiet corner was accessed by children and were observed to read story books throughout the day on the day of inspection.
- The equipment such as chairs and tables were age appropriate.

Non-Compliance Information

Basic Needs

The children were not adequately supported to rest and sleep on the soft matting and the stackable bed in the allocated space in the playroom during the afternoon of the inspection. A staff member did not stay with the children to settle them down to rest/sleep. The children were observed moving between matting and the stackable bed, taking toys from each other which caused some children to become upset.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

An area of the playroom will be sectioned off for the rest/sleep period, the correct space will be allocated between the beds, and an allocated staff member will be supervising the children at all times. There will be 10-minute checks conducted and recorded.

Supporting documentation submitted

The revised safe sleep policy.

Summary Comment

All correspondence including photographic evidence was examined. The non-compliance has been rectified, and the requirement has been met.

Part VI - Safety

Regulation 23 - Safeguarding health, safety and welfare of child

A registered provider shall ensure that all reasonable measures are taken to safeguard the health, safety and welfare of a pre-school child attending the service and that the environment of the service is safe.

Compliance Information

General Safety:

- There was a secure gate in place rendering the kitchenette in the playroom inaccessible to the children.
- The cleaning products observed on inspection were stored out of the reach of the children.
- The outdoor play area was securely enclosed by a combination of fencing and secured gates to prevent children from exiting unsupervised and to restrict unauthorised access in.
- Upon the inspectors unannounced arrival at the service, the entrance door with the viewing panel was secured, entry was via a keypad/bell entry system.
- The children's individual barrier creams and nappies were stored on a high-level shelf near the nappy changing unit of the children's reach.

Infection Control:

- The children's perishable food was refrigerated to prevent food spoilage.
- The nappy changing unit and its surrounds were clean and dry.
- The vinyl nappy changing mat was clean and intact.
- The children's barrier creams were individually labelled.
- A sealed, lined, pedal operated bin was used for wet nappies and soiled nappies are taken to the outside bin as observed on inspection.
- The staff informed that the linen used for the cots and the stackable beds is individual to each child. It laundered in the service after each use.
- The linen observed on inspection was clean and dry.
- Hand washing was observed by the children under the supervision and assistance of the adults prior to mealtimes.
- The tables were cleaned down prior to the mealtimes observed.
- The soothers were stored in clean, individually labelled lidded containers.

Safe Sleep:

- During the morning the staff conducted 10-minute physical sleep checks on a child who slept in the standard cot. A written record of the child's position, breathing and colour was maintained.

- The inspector recorded the temperature of the sleep room at 18.1 degrees Celsius.

Non-Compliance Information

General Safety:

1. In the playroom, there was an unsecured ventilation unit with a dangling cable stored on a low-level shelving unit used for storing toys, posing a risk of injury to children.
2. During the inspection the fire exit door leading to the outdoor area was observed open for a period of time, as it was not secured it swung freely posing a risk of injury to children.
3. A child seated in a low-level feeding chair at the mealtime was observed moving around the floor using their feet, posing a risk of injury.
4. There was 1 piece of the waistband missing on a low-level feeding chair posing a risk of injury to children when not secured in the chair.
5. The temperature of the warm water at the sink located at the nappy changing unit exceeded a safe temperature for hand washing for children The temperature of the water was recorded at 45.4 degrees Celsius posing a risk of scalding.
6. There was a sleep monitor with a dangling cable attached on a shelf located over 1 cot, it was within a child's reach posing a risk of injury.
7. There was linen stored on a shelf located over 1 cot, it was within a child's reach posing a suffocation risk to children.
8. The seat on the children's low-level toilet was loose posing a risk of injury to children.
9. The tuff tray located in the outdoor play area was cracked posing a risk of injury to children.

Infection Control:

10. During the afternoon children were observed resting/ sleeping on soft matting and on 1 stackable bed in an allocated area near the book corner in the playroom. The mats and bed were not positioned 50 cm apart from each other on all sides for infection control.
11. The inspector was informed by staff of the sterilisation procedures for soothers, it was to pour boiled water from the kettle over the soothers. The procedures for sterilising soothers were inadequate posing a risk of the spread of infection.
12. During the inspection, staff were observed to wear their apron and gloves while returning to the playroom via 2 doors after changing children's nappies posing a risk of the spread of infection.

13. The practice of children washing their hands after nappy changing was not observed on inspection and this was confirmed on speaking to staff about the nappy changing procedure.
14. An unlidded bin was in use in the children's toilet cubicle instead of a lidded, foot operated bin, posing a risk of the spread of infection.
15. There were 2 cloth mattresses and 2 waterproof mattress protectors in use in the 2 standard cots provided in the sleep room. The inspectors were informed that the cots are used by different children, as there were only 2 waterproof mattress protectors on the premises then each child did not have their own waterproof mattress protector posing a risk of cross contamination and cross infection.
16. A low-level section of the wall near the fire exit door was unclean posing a risk of the spread of infection.
17. There were sections of the skirting boards with paint chipped off making it difficult to clean adequately posing a risk of the spread of infection.
18. Cleaning records reviewed in the main playroom, sleep room and sanitary facilities on day of inspection were not completed since 07/02/2025. These records were completed by staff up to this date.

Safe Sleep:

19. During the afternoon, there was no record of sleep checks maintained for the children sleeping in the playroom posing a risk of injury to children.
20. There were no sleep plans drawn up by the registered provider for the children aged under 24 months not sleeping in a standard cot in collaboration with the children's parents. The plans are to support an agreed approach in supporting sleep provision for these children.
21. There were 2 standard cots provided in the service. The sleep and rest provisions for the 5 children aged under 24 months attending the service were not adequate.

Action submitted by the Registered Provider

Corrective & Preventive Action

General Safety:

1. The ventilation unit was removed.
2. The door is used for children to enter and exit to the playground. A hook was placed on the door to hold the door open. Staff will supervise children whilst entering and exiting at all times.
3. The child that was using the low sized seat is now eating all snacks and meals seated in one of the new highchairs purchased.
4. This chair has been replaced. There was a total of 3 new high feeding chairs purchased. The service is in the process of drawing up a risk assessment for all equipment in the playroom.

5. A new thermostatic controlled mixing valve was fitted to the sink. A probe to check the water temperature will be purchased, and the water temperature will be checked and recorded daily.
6. The sleep monitor cable was placed securely out of reach of children. The registered provider will monitor all cables and ensure they are covered correctly and safely out of reach of children.
7. New storage boxes were purchased to store the linen and they have been placed out of reach of children.
8. The toilet seat was repaired and secured.
9. The broken tuff tray was removed from the service. All staff will ensure broken equipment will be disposed of.

Infection Control:

10. The staff member allocated to supervising sleeping/resting children will ensure that the beds are placed 50cm apart using a measuring tape. Sleep checks will be recorded every 10minutes.
11. A steriliser was purchased, and the steriliser procedure was completed. The procedure is displayed next to the steriliser machine for all staff to follow.
12. All staff were retrained in the correct nappy changing procedure.
13. The updated nappy changing policy is displayed in the nappy changing room. All staff have been reminded of hand washing practice.
14. This bin has been removed and a replaced with a new pedal bin.
15. Three waterproof mattresses were purchased.
16. The wall has been cleaned and will be repainted during Easter holidays.
17. The skirting boards were cleaned and will be repainted during the Easter holidays.
18. Cleaning records were completed and will be regularly reviewed going forward. These will be completed daily by staff members.

Safe Sleep:

19. All staff have reviewed the sleep check procedure and they will carry out sleep checks every 10 minutes.
20. The registered provider has completed sleep plans and will discuss each sleep plan with parents individually.
21. A third cot was purchased for the sleep room. The registered will ensure that sleep/rest equipment is provided for all children in the service. If necessary, floor beds will be purchased. Currently, there are no children attending under 1 year old.

Supporting documentation submitted

General Safety:

1. Photographic evidence of the area in the playroom without the unit in place.
2. Photographic evidence of cable hook on door was submitted.

3. Photographic evidence of three new highchairs was received.
4. Photographic evidence of the new straps on the highchairs was received.
5. The statement is accepted as evidence.
6. A photograph of the sleep room cable securely out of reach of children was submitted.
7. A photograph of the new storage boxes on the shelves in the sleep room has been received.
8. A photograph of the repaired toilet seat.
9. A photograph of the allocated sleep area in the playroom with the beds separated apart.
10. Sleep plans were received.

Infection Control:

11. The steam steriliser procedure has been received.
12. The updated nappy changing policy was received.
13. The updated nappy policy was received.
14. A photograph of the new bin in place.
15. A photograph of the waterproof mattresses purchased.
16. The registered provider will submit photographs of painted wall once completed.
17. The registered provider will submit photographs of painted skirted boards once completed.
18. Photographs of completed cleaning records have been received.

Safe Sleep:

19. The statement is accepted as evidence.
20. Completed sleep plans were submitted.
21. The statement is accepted as evidence.

Summary Comment

The requirement for this regulation has been met following review of all evidence received.

Part VI – Safety

Regulation 25 - First aid

- (1) A registered provider shall ensure that a person trained in first aid for children is, at all times, immediately available to the children attending the pre-school service.
- (2) A registered provider shall ensure that a suitably equipped first aid box for children-
- (a) is safely stored in an easily accessible and conspicuous position on the premises, and
 - (b) is available to the children attending the pre-school service at all times.

Compliance Information

- (1) (1) The registered provider ensured that there were staff available at all times with appropriate first aid responder (FAR) training. The FAR certifications indicated that two staff members held current up to date training.
- (2) (a) There was a first aid box available to the children attending. The box was stored at a high level out of the reach of the reach of the children in the playroom kitchenette.
- (b)The first aid equipment provided was available to the staff at all times in the event children required it.

Part VI – Safety

Regulation 26 - Fire safety measures

- (1) A registered provider shall ensure that a record in writing is kept of-
- (a) any fire drill that takes place in the premises, and
 - (b) the number, type and maintenance record of fire fighting equipment and smoke alarms in the premises.
- (4) A notice of the procedures to be followed in the event of fire shall be displayed in a conspicuous position in the premises.

Compliance Information

- (1) The service had maintained in writing a record of the following: -
- (a) A template to record each fire drill that had taken place in the service. The last recorded fire drill took place on 17.01.'25.
 - (b) A record of the number, type, and maintenance checks of the firefighting equipment and the smoke alarm. The records on file demonstrated the last check for the smoke alarm was 13.02.'24 and for the firefighting equipment was 28/04/'24.
- (4) A notice of the procedures to be followed in the event of fire was displayed in the service.

Part VI – Safety

Regulation 27 – Supervision

A registered provider shall ensure that pre-school children attending the service are supervised at all times.

Compliance Information

The children were observed to be adequately supervised during play time activities and at the mealtimes where the staff assisted feeding the younger children and promoted self-feeding as was appropriate for their age and stage of development.

Part VI - Safety

Regulation 28 - Insurance

A registered provider shall ensure that the pre-school service is adequately insured.

Compliance Information

The registered provider ensured that the service was insured. A certificate was available to evidence that the service was insured for 22 full day care children. The expiry date was noted as 27 March 2025. Details included cover for public liability and fire and theft.

Part VII - Premises and Space Requirements

Regulation 29 - Premises

A registered provider shall ensure that the premises of the service are-

- (c) kept adequately lit, heated and ventilated*
- (e) equipped with adequate and suitable sanitary facilities.*

Compliance Information

(e)The service had 1 nappy changing unit, changing mat and a wash hand basin. There was appropriate storage for the children’s toiletries, nappies and for the gloves and aprons. There was a single toilet cubicle with a wash hand basin with warm and cold water provided for the children.

Non-Compliance Information

- (c) The ceiling light in the entrance hall area leading to the sanitary accommodation and to the playroom door was not in working order.

Corrective & Preventive Action submitted by the Registered Provider

Corrective and Preventive Action

The bulb in the ceiling light has been replaced. The registered provider will complete regular maintenance checks.

Supporting documentation submitted

A photograph of the ceiling light in working order.

Summary Comment

The requirement has been met.