

# Early Years Inspectorate Regulatory Report

## Pre School

<b>TUSLA Identifier:</b>	TU2020LS002			
<b>Name of Service:</b>	Flemings Childcare Academy T/A Early Scholars			
<b>Address of Service:</b>	Main Street, Ballybrittas, Co. Laois			
<b>Eircode:</b>	R32 KX3R			
<b>Name of Registered Provider:</b>	Suzanne Fleming			
<b>Service type:</b>	Full Day			
<b>Date(s) of Inspection:</b>	18/06/2024			
<b>No of pre-school children:</b>	AM	32	PM	25
<b>Address of the Early Years Inspectorate:</b>	Early Years Inspectorate, Tusla, Child and Family Agency, Primary Care Centre, Church Avenue, Tullamore, Co. Offaly			
<b>Inspection undertaken by:</b>	K. Murphy & C. O'Connor Hughes			
<b>Title:</b>	Early Years Inspectors			

### Authority to Inspect

The Tusla Early Years Inspectorate carries out inspections of Early Years Services under Section 58(J) of the Child Care Act 1991 (as inserted by Section 92 of the Child and Family Agency Act 2013).

<b>Conditions if applicable</b>	Not applicable
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### Description of service

The service is registered as a full day care service to accommodate children aged 9 months to 6 years of age. The service operates on a Monday to Friday basis. The service is operated by an independent provider as part of a multiple.

Part of the Early Years' Service is located on the ground floor of a two-storey adapted commercial premises. An open plan baby/wobbler/toddler area, two sleep areas, a kitchen and a reception area are provided on the ground floor. On the first floor of the adapted commercial premises are two pre-school rooms. On the second floor a staff room and offices are provided.

An outdoor play area is attached to the rear of the premises. Onsite parking and set down facilities are available. The service is rural in its location in the village of Ballybrittas, County Laois.

### Staffing

The designated person in charge and eight childcare staff were present and working directly with the children.

The operations manager was on site for the inspection and the closing meeting. A staff member attending training was called back to the service shortly after the inspectors' arrival. The service was supported by an administrator and a cook. The registered provider does not work directly with the children was on site during the inspection.

### Methodology

Tusla's Early Years Inspectorate is the independent statutory regulator of early years services in Ireland. The Child Care Act 1991 (Early Years Services) Regulations 2016 define the duty of a registered provider to ensure the safety and well-being of children and to comply with these regulations. This Act also gives Tusla the authority to assess compliance with the regulations. The purpose of regulation in relation to early years services is to ensure that the care, safety, and well-being of children attending such services is upheld. Inspections of early years services are planned based on the following:

- Previous inspection history
- Any information received in relation to the service

The findings on inspection are based on:

- Information obtained through examination of documentation
- Direct observation
- Discussion with relevant staff

This inspection was unannounced and focused on the area of governance/ health, welfare and development of child/ safety/ premises and facilities. The inspection may also focus on other areas as required.

Inspection findings are documented in the inspection report which is first issued in draft format to the service with an opportunity to respond to any findings. Where statutory requirements are identified as not being met, the registered provider must demonstrate how they have rectified the non-compliance and will prevent any non-compliance from re occurring. The Corrective Action and Preventive Action plan (CAPA) will be used to inform decisions about compliance with regulatory requirements. Where the registered provider fails to meet the statutory requirements an escalation process may be commenced.

The inspectorate reserves the right to edit responses received for reasons including clarity, completeness and compliance with administrative and legal processes.

The contents of the report are compiled by the inspectorate body.

### Acknowledgments

The inspectors wish to acknowledge the co-operation of the registered provider, person in charge, operations manager, staff and children who were present on the day of the inspection.

## Part II - Registration and Register

### Regulation 8 - Notification of change in circumstances

*(1) A registered provider of a pre-school service other than a temporary pre-school service shall, subject to paragraph (3), notify the Agency in writing of any proposed change in the details in relation to the pre-school service contained in the register pursuant to section 58C (2) of the Act or Regulation 7(2) at least 60 days before it is proposed that the change would take effect.*

### Compliance Information

The service submitted a change in circumstance to the TUSLA registration office noting the change of the designated person in charge on the 19 December 2023. The change in circumstance was accepted by the registration office.

## Part III – Management and Staff

### Regulation 9 – Management and recruitment

*(1) A registered provider shall ensure that-*

- (a) the service has a designated person in charge and a named person who is able to deputise as required,*
- (b) at all times during the period when the pre-school service is being carried on, the designated person in charge or the named person referred to in subparagraph (a) is on the premises.*

*(2) A registered provider shall ensure that each employee, unpaid worker and contractor is suitable and competent taking into consideration the nature of the needs of children, including by-*

- (a) consideration of references from the person’s past employers, if any, and in particular the most recent employer, if any,*
- (b) consideration of references from reputable sources in the case of a person who has no past employers,*
- (c) consideration of the vetting disclosure received from the National Vetting Bureau of the Garda Síochána in accordance with the Act of 2012 in respect of the person, and*
- (d) ensuring, insofar as is practicable, that where a person has lived in a state other than the State for a period of longer than 6 consecutive months, he or she provides police vetting from the police authorities in that state.*

*(4) A registered provider shall ensure that, without prejudice to the generality of paragraph (2) and subject to paragraphs (5) and (6), each employee working directly with children attending the service holds at least a major award in Early childhood Care and Education at Level 5 on the National Qualifications Framework or a qualification deemed by the Minister to be equivalent.*

*(6A) is inserted by S.I. No.632 of 2016 CHILD CARE ACT 1991 (EARLY YEARS SERVICES) (AMENDMENT) REGULATIONS 2016 which states; Regulation 9 of the Child Care Act 1991 (Early Years Services) Regulations (S.I. No. 221 of 2016) is amended - in paragraph (4), by the substitution of “paragraphs (5), (6) and (6A)” for “paragraphs (5) and (6)”, and (b) by the insertion of the following paragraph after paragraph (6): “*

*(6A) Paragraph (4) shall not apply to an employee of a registered provider where - (a) the registered provider receives funding for the employment of the employee pursuant to a scheme funded by the Minister and known as the Access and Inclusion Model, and (b) the employment of the employee is for the purpose of providing support,*

*pursuant to the scheme referred to in subparagraph (a), for a child attending the service to enable the child to participate in the programme known as the Early Childhood Care and Education (ECCE) funding Programme.”*

## Compliance Information

(1)(a)

The designated person in charge and a named person to deputise were available as required.

(b)

The designated person in charge and a named person to deputise were present for the duration of the inspection.

Thirteen staff files were reviewed including the registered provider and the following was noted:

(2)(a)(b)

The required number of written validated references were available from past employers or from a source other than a past employer in respect of the staff members and the registered provider.

(c)

A Garda Vetting disclosure was available in respect of the staff members and the registered provider.

The service also demonstrated compliance with the Early Years Inspectorate Regulatory Notice requiring services to renew Garda vetting every three years.

(d)

Police vetting was available in respect of one staff member who had lived outside the state for a period of longer than six consecutive months.

(4)

All staff members working directly with children attending the service and held a major award in Early Childhood Care and Education at Levels 5 to 8 on the National Framework of Qualifications.

(6) (a)

No employee had signed a declaration on or before the 30<sup>th</sup> of June 2016 to the effect that they intended to retire from employment in a pre-school service.

(6A)

Two employees present were working directly with children under the Access and Inclusion Model.

### Part III – Management and Staff

#### Regulation 11 - Staffing levels

*(1) Subject to this Regulation, a registered provider shall ensure that there is at all times an adequate number of adults working directly with the children attending the pre-school service.*

*(2) Subject to paragraphs (4) and (5), a registered provider of a full day care service or a part-time day care service shall ensure that at all times the minimum ratio of adults to children specified in column (3) of Part 1 of Schedule 6 opposite a particular reference number specified in column (1) of that Part in respect of the age range of the children specified in column (2) thereof at that reference number is satisfied.*

*(4) Subject to paragraph (5), where a registered provider contemporaneously provides-*

*(a) a sessional pre-school service, and*

*(b) a full day care service or a part-time day care service, or both, the minimum ratio of adults to children applicable for the duration of the sessional pre-school service in respect of the children attending that service shall be the ratio specified in paragraph (3).*

*(8) Without prejudice to paragraphs (2) to (7)-*

*(a) a registered provider of a pre-school service other than a child-minding service or a sessional pre-school service shall ensure that there are at least 2 adults on the premises at all times,*

#### Compliance Information

- (1)  
The minimum ratio of adults to children was maintained during the inspection.
- (2)  
There were thirty-four children attending the service supervised directly by nine adults. The operations manager present for the day in the service provided relief cover.
- (4)(a)(b)  
An adequate number of adults supervised children attending on a sessional, part time and full day care basis on the day of the inspection.

(8)(a)

The staff roster indicated that two adults are on the premises at all times.

## Part IV – Information and Records

### Regulation 15 – Record of pre-school child

*(1) A registered provider of a pre-school service other than a pre-school service in a drop-in centre or a temporary pre-school service shall ensure that a record in writing is kept in respect of each pre-school child attending the service containing the following particulars:*

- (a) the name and date of birth of the child;*
- (b) the date on which the child first attended the service;*
- (c) the date on which the child ceased to attend the service;*
- (d) the name and address of a parent or guardian of the child and a telephone number where that parent or guardian or a relative or friend of the child can be contacted during the hours of operation of the service;*
- (e) authorisation for the collection of the child;*
- (f) details of any illness, disability, allergy or special need of the child, together with all the information relevant to the provision of special care or attention;*
- (g) the name and telephone number of the child's registered medical practitioner;*
- (h) record of immunisations, if any, received by the child;*
- (i) written parental consent for appropriate medical treatment of the child in the event of an emergency.*

### Compliance Information

(1)

A sample of twelve child records were inspected. Information relating to (a)(b)(c)(d)(e)(f)(g)(h) and (i) was available in respect of the children attending the service.

## Part IV – Information and Records

### Regulation 16 – Record in relation to pre-school service

*(1) A registered provider shall ensure that a record in writing is kept of the following information in relation to the service:*

- (h) details of attendance by each pre-school child on a daily basis;*
- (i) details of staff rosters on a daily basis;*
- (j) details of any medication administered to a pre-school child attending the service with signed parental consent;*
- (k) details of any accident, injury or incident involving a pre-school child attending the service.*

#### Compliance Information

(1)

The service kept and maintained written records of information in relation to the service in accordance with Regulation 16 (1) (h) (i) (j) and (k).

## Part IV – Information and Records

### Regulation 17 – Information for parents

*A registered provider shall ensure that a parent or guardian of a child proposing to attend the service is provided with the information referred to in subparagraphs (a) to (g) of Regulation 16(1).*

#### Compliance Information

Parental information was available in a parent handbook in respect of Regulation 16 (1)(a) to (g).

## Part IV – Information and Records

### Regulation 18 – Copy of Act etc.

*A registered provider shall ensure that a copy of Part VIIA (inserted by section 92 of the Child and Family Agency Act 2013 (No. 40 of 2013)) of the Act and of these Regulations is kept on the premises and the said copies shall be open to inspection on the premises by-*

- (a) a parent or guardian of a child attending or proposing to attend the service,*
- (b) an employee, unpaid worker or contractor, and*
- (c) an authorised person.*

## Compliance Information

The designated person in charge presented a copy of the of Part V11A (inserted by section 92 of the Child and Family Agency Act 2013 (No.40 of 2013) of the Act and Regulations for inspection of (a)(b)(c).

## Part V - Care of Child in Pre-school Service

### Regulation 19 - Health, welfare and development of child

*(1) A registered provider shall, in providing a pre-school service, ensure that-*

*(a) each child's learning, development and well-being is facilitated within the daily life of the pre-school service through the provision of the appropriate activities, interaction, materials and equipment, having regard to the age and stage of development of the child, and*

## Compliance Information

(1)(a)

There was a calm and happy atmosphere in the service. Children enjoyed free play, outdoor play and creative play during the inspection.

A menu was available for review. The cook served the snack and meals to children, the main meal consisted of chicken curry, cauliflower and rice, Children were offered milk and water to drink.

Nappy changing was carried out regularly and as needed. Good communication was observed between the staff member and child during nappy changing.

Children were encouraged to be independent as they washed their hands before snacks and mealtimes. Older children went to the toilet independently supervised by staff. Younger children were observed to explore their environment. Younger children slept in a in a restful atmosphere in the sleep rooms and were physically checked every ten minutes by staff.

Staff were positive towards children. Staff used individual names, maintained eye contact and conversed with the children during play activities and at mealtimes. Good teamwork was observed amongst staff.

The physical and material environment was laid out with low level tables and chairs. Materials were accessible to children on low level shelving. Children's artwork was displayed. Family photographs were noted in the baby and toddler rooms.

The service works in partnership with parents and guardians. A verbal handover is provided to parents at collection time. A parent handbook is available for parents to review. For younger children a shared diary is in operation between the service and the child's family to communicate the daily routine including feeding, sleeping and nappy changing. Each child has their own learning journal depicting their play and work activities. Child development observations are documented in the child's journal for the parents to view. This journal is shared with parents at the end of the pre-school term.

### Part V - Care of Child in Pre-school Service

#### Regulation 20 – Facilities for rest and play

*(1) Subject to this regulation, a registered provider shall ensure that-*

*(a) having regard to the number of pre-school children attending the service, their respective ages and the amount of time they spend on the premises, there are adequate and suitable facilities for each child to play indoors and, where required by these Regulations, outdoors, during the day, and*

*(b) there are adequate and suitable facilities for a pre-school child to rest during the day, and in the case of an overnight pre-school service, during the day and the night.*

*(2) A registered provider-*

*(a) of a full day care service, a part-time day care service, a sessional preschool service or a childminding service that is registered for the first time on or after 30 June 2016*

*shall ensure that a suitable, safe and secure outdoor space to which the preschool children attending the service have access on a daily basis is provided on the premises.*

#### Compliance Information

(1)(a)

Suitable play equipment was provided indoors and outdoors which included toys and equipment for tabletop activities, creative and physical play.

(b)

Two sleep rooms were provided for children equipped with six standard cots. Low level sleep beds were available in the service for any child over the age of two years who required rest or sleep. Rest areas were in place in the pre-school rooms.

(3)(a)

An outdoor play area was attached to the rear of the service. The perimeter was secured with a high-level wooden fence and gate. The surface areas consisted of a tarmac surface area with an artificial grass covering and a rubber mat covering. A small section of the outdoor area was sheltered.

Toys and equipment included a wall mounted chalk board, a plastic web style climbing unit and mini slide, a small, covered sand tray and a wooden play kitchen.

### Non-Compliance Information

(1)(a)

The toddler room required review. Toys and equipment for imaginary and sensory play were required for children's use.

(1)(b)

1. The rest areas in the pre-school rooms required review to provide a cosy rest area for children to rest and relax.
2. A cot mattress with stains required replacement in the main sleep room.

### Corrective & Preventive Action submitted by the Registered Provider

#### Corrective and Preventive Action

The Operations and Area Manager stated the following in the response on behalf of the registered provider:

(1)(a)

The toddler room has been rearranged to provide clearly defined areas and additional resources have been provided including a sensory and messy play tray which has been set up, to be regularly re-filled with a variety of resources – sand, water, pasta shapes, play dough etc.

There are also sensory bags and bottles included in the area. The art and mark making area has been made more accessible to the children with free access to all mark making materials. A music area has been made more visible. A dress up rack has been placed in the dress up area and mirrors have been put up on the wall. A small world area has been opened making it more visible and enticing. Sofas have been added to the cosy corner and book corner. The construction area has been made more defined. Staff training to be provided at a staff meeting on the 17th of July 2024 to include completing monthly room audit checklists to monitor resources and room set up, setting up

clearly defined areas. New monthly room audit checklist has been created to support staff in monitoring their rooms.

(1)(b) -1

New sofas have been introduced from an industry supplier. Resources in areas to be regularly monitored by staff using the “monthly room audit checklist” and passed to managers for follow up and re-stocking. (Photograph and checklist included)

(1)(b) -2

The stained cot mattress cover was washed, and the stain came out. Staff training to be provided at a staff meeting on the 17th of July 2024 to include, ensuring the job has been completed before ticking off checklists. Mattress covers are now included on the “items for washing machine cleaning schedule” The cleaning checklist for the sleep room is still in place. (Photograph, agenda and checklist included)

### Summary Comment

In respect of the corrective actions taken photographic and documentary evidence was submitted to the office of the Early Years Inspectorate, reviewed by the Early Years Inspector and deemed to meet the regulatory requirement.

The practices as stated will be reviewed on the next inspection.

## Part VI - Safety

### Regulation 23 - Safeguarding health, safety and welfare of child

*A registered provider shall ensure that all reasonable measures are taken to safeguard the health, safety and welfare of a pre-school child attending the service and that the environment of the service is safe.*

### Compliance Information

#### General Safety:

The entrance to the service was secure to ensure the safety of the children within the service. A gated fence leads into the front of the service. The service is accessed through a bell to the front of the service.

The service met the necessary safety requirements in respect of the indoor environment, toys and equipment and the safe storage of cleaning agents. The inspectors signed the visitors book on arrival.

### Infection Control:

Toys and materials were easily cleanable. Cleaning schedules were available and reviewed.

Warm water, paper hand towel and liquid soap was available in the sanitary accommodation. The water temperature recorded was 42 degrees Celsius.

Children were observed to wash their hands before snacks and after using the toilet.

Soothers were stored in individual containers named for each child in the baby room.

### Administration of Medication:

Temperature reducing medication was available in the service if a child presented with a high temperature and stored safely in the service. Medication was stored correctly in the service. The medication documentation was available and reviewed.

### Safe Sleep:

A record of the colour, position and breathing of sleeping children was noted in a sleep log.

The environmental temperature recorded was degrees 19.1 Celsius.

### Fire Safety:

Fire exit routes were unobstructed in the service. A fire assembly point was noted to the side of the premises.

### Outing:

The operations manager stated the service does not undertake outings.

### Non-Compliance Information

#### General Safety:

The fridge in the junior pre-school room on the first floor was accessible to children with a homeopathic medicinal product stored within which posed a potential risk of harm if accessed or ingested by a child.

#### Infection Control:

1. The nappy changing procedure observed was inadequate for infection control purposes:
  - The staff member did not wash their hands before nappy changing.
  - The child was re dressed by the staff member wearing the gloves used for nappy changing.
  - The staff member did not wash their hands or the child's hands after nappy changing until prompted to do so by the inspector.
2. Bins used for waste disposal in pre-school rooms were left full and unemptied which was inadequate as a hygiene control practice.

3. A broken toilet seat and a paper hand towel dispenser were disposed of behind a toilet unit in the sanitary accommodation on the first floor instead of in a bin or by being removed from the service which was inadequate as a hygiene control practice.
4. Clothes for dress up in junior pre-school room on the first floor were stored together in a box which was inadequate for infection control.

### Action submitted by the Registered Provider

#### Corrective & Preventive Action

The Operations and Area Manager stated the following in the response on behalf of the registered provider:

#### **General Safety:**

In the Junior pre-school room, the homeopathic medicinal product stored in the fridge was removed. Staff training to be provided at a staff meeting on the 17th of July 2024 to include child safety and no access to medication.

(Photograph included)

#### **Infection Control:**

1

Staff have been re-trained on the nappy changing procedure using the nappy changing room poster for guidance. One to one staff training provided and copy of procedure given to and signed for by all staff. Additional staff training to be provided at a staff meeting on the 17th of July 2024 to include the correct nappy changing procedure including demonstration. The nappy changing procedure will be given to new staff as part of induction process. (Photograph, agenda, staff sign off included)

2

The bins were emptied. Staff training to be provided at a staff meeting on the 17th of July 2024 to include, calling for cover if staff need to bring out bins during the day. (Photograph included)

3

The broken toilet seat and paper towel dispenser at the back of the toilet unit were removed and disposed of. Pre-school toilet cleaning checklist has had “check area is free from debris” added and staff have been advised.

(Photograph included)

4

A dress up rack has been placed in the dress up area. Resources in areas to be regularly monitored by staff using the “monthly room audit checklist” and passed to managers for follow up and re-stocking. (Photograph included)

## Summary Comment

In respect of the corrective actions taken photographic and documentary evidence was submitted to the office of the Early Years Inspectorate, reviewed by the Early Years Inspector and deemed to meet the regulatory requirement.

The practices as stated will be reviewed on the next inspection.

## Part VI - Safety

### Regulation 25 - First aid

*(1) A registered provider shall ensure that a person trained in first aid for children is, at all times, immediately available to the children attending the pre-school service.*

*(2) A registered provider shall ensure that a suitably equipped first aid box for children-*

*(a) is safely stored in an easily accessible and conspicuous position on the premises, and*

*(b) is available to the children attending the pre-school service at all times.*

## Compliance Information

(1)

Three adults were qualified in First Aid response (FAR) and available on the premises during the hours of operation.

(2)(a)

First aid boxes were available in the reception area and in the pre-school rooms on the first floor.

(b)

A first aid box was accessible to children in the pre-school service.

## Non-Compliance Information

(2)(a)

1. Based on the requirements for 11-25 people, in a separate building that accommodated two pre-school rooms. The following supplies were not in place in the first aid bags located in the pre-school rooms on the first floor.
  - Two water-based burns dressings.
  - One pocket face mask.
  - Twenty individual wrapped disinfectant wipes (alcohol free).
  - Six large wound dressings.

- One extra-large wound dressing.
  - One triangular bandage.
2. The following supplies were not in place in the first aid bag in the reception area located on the ground floor.
- One water-based burns dressings.

## Corrective & Preventive Action submitted by the Registered Provider

### Corrective and Preventive Action

The Operations and Area Manager stated the following in the response on behalf of the registered provider:

(2)(a) -1

All first aid bags and boxes have been re-stocked. First aid staff have now been trained to overstock first aid boxes so that stock levels never fall below the minimum required. (Photograph included)

(2)(a) - 2

All first aid bags and boxes have been re-stocked. First aid staff have now been trained to overstock first aid boxes so that stock levels never fall below the minimum required. (Photograph included)

### Summary Comment

In respect of the corrective actions taken photographic and documentary evidence was submitted to the office of the Early Years Inspectorate, reviewed by the Early Years Inspector and deemed to meet the regulatory requirement.

The practices as stated will be reviewed on the next inspection.

## Part VI - Safety

### Regulation 26 - Fire safety measures

*(1) A registered provider shall ensure that a record in writing is kept of-*

*(a) any fire drill that takes place in the premises, and*

*(b) the number, type and maintenance record of firefighting equipment and smoke alarms in the premises.*

*(4) A notice of the procedures to be followed in the event of fire shall be displayed in a conspicuous position in the premises.*

### Compliance Information

(1)(a)

A written record for the completed monthly fire drills was available on the premises. The last fire drill was recorded as taking place on the 7 May 2024.

(b)

A record was available demonstrating the number, type and maintenance of the firefighting equipment and smoke alarms on the premises. The firefighting equipment was serviced in July 2023. The smoke alarms in the premises were serviced in March 2024.

(4)

A notice of the procedures to be followed in the event of a fire was displayed in a conspicuous position in the pre-school rooms.

### Part VI - Safety

#### Regulation 28 - Insurance

*A registered provider shall ensure that the pre-school service is adequately insured.*

### Compliance Information

There was evidence of current insurance cover for the number of children attending the service. The expiry date noted was 27 March 2025.

### Part VII - Premises and Space Requirements

#### Regulation 29 - Premises

*A registered provider shall ensure that the premises of the service are-*

- (c) kept adequately lit, heated and ventilated*
- (d) cleaned, maintained and repaired, as required*
- (e) equipped with adequate and suitable sanitary facilities*

### Compliance Information

(c)  
The environmental temperature of the pre-school rooms was recorded at approximately 19.1 degrees Celsius. Natural lighting is supplemented by artificial lighting in each pre-school room.

Windows are openable in each pre-school room to allow for natural ventilation.

### Non-Compliance Information

(c)

1. Windows were not open in the sanitary accommodation to allow for natural ventilation.

(d)

Cleaning schedules available and reviewed were at variance with the following findings on the inspection.

1. The gutters of the premises were overgrown with nesting birds flying and droppings noted above the main entrance door to the service.
2. On the lobby area adjacent to the pre-school rooms on the first floor the floor covering was stained with a sticky black residue.
3. In the junior pre-school room on the first-floor paint brushes for use by children were observed to have ingrained paint and dust.
4. In the outdoor play area, the four table and bench units were noted to be worn and in need of replacement.
5. In the sanitary accommodation adjacent to the pre-school rooms on the first floor a covering was missing from a light fitting.
6. In the sanitary accommodation adjacent to the pre-school rooms on the first floor a toilet seat cover was missing from a toilet.

#### Baby Room Nappy Changing Area

7. The wash hand basin was heavily stained and required cleaning.
8. Paper hand towel was not placed in the dispenser secured to the wall.

#### Toddler Nappy Changing Area

9. Paper hand towel was not placed in the dispenser secured to the wall.
10. The base of the nappy changing unit was heavily stained.
11. There was no pedal bin in place for the hygienic disposal of hand towels. Children were observed to open the lid of the nappy changing bin and place used hand towels inside the bin after handwashing.

#### Toddler room

12. The sweeping brush was full of dust, physical debris and required replacement.
13. The mat in the rest area required cleaning.
14. The sink was heavily stained and required cleaning.
15. Patches of paint was missing at the splashback behind the sink and required painting.

16. Patches of paint was missing along the saddle board in the rest area and required painting.
17. The cushion in the adult chair was threadbare with visible foam and required replacing.
18. The children’s step up at the wash handbasin required cleaning.
19. The straps for the three highchairs were heavily stained and required cleaning or replacement.

(e)

### First Floor Sanitary Accommodation

1. The water pressure at the two wash hand basins in the sanitary accommodation adjacent to the pre-school rooms on the first floor was insufficient to provide a flow suitable for adequate handwashing.

### Corrective & Preventive Action submitted by the Registered Provider

#### Corrective and Preventive Action

The Operations and Area Manager stated the following in the response on behalf of the registered provider:

(c) (1)

The window is now opened every morning as part of the opening routine. (Photograph included)

The task to “open pre-school WC window” has been added to the opening and closing routine checklist. Included on the agenda for staff training on 17th July 2024.

(d)(1)

The gutters and door have been cleaned and this task has been added to the monthly risk assessment for the entrance area. (Photograph included)

(d)(2)

The black residue on the floor has been removed. Training to be provided at a staff meeting on the 17th of July 2024 to include cleaning and checklists, ensuring jobs are completed before checking off. (Photograph included)

(d)(3)

The paint brushes have been replaced. Staff training to be provided at a staff meeting on the 17th of July 2024 to include, completing monthly room audit checklists to monitor resources and cleaning equipment as part of daily checklists, making sure it is done before ticking off. (Photograph included)

(d)(4)

The outdoor tables have been replaced. Staff training to be provided at a staff meeting on the 17th of July 2024 to include risk assessments – noting maintenance issues and advising management. (Photograph included)

(d)(5)

The cover for the light fitting in the pre-school toilet has been replaced. A new monthly room audit checklist has been created to support staff in monitoring their rooms and staff training is scheduled for 17th July 2024.

(Photograph included)

(d)(6)

The toilet seat cover in the pre-school toilet has been replaced. A new monthly room audit checklist has been created to support staff in monitoring their rooms and staff training is scheduled for 17th July 2024. (Photograph included)

(d)(7)

The stained sink in the baby room has been cleaned. Staff training to be provided at a staff meeting on the 17th of July 2024 to include, cleaning and checklists, ensuring jobs are completed before checking off. (Photograph included)

(d)(8)

The paper towel dispenser in the baby room was refilled with paper towel. Staff training to be provided at a staff meeting on the 17th of July 2024 to include, cleaning and checklists, ensuring jobs are completed before checking off and the opening and closing checklist. (Photograph included)

(d)(9)

The paper towel dispenser in the toddler nappy changing area was refilled with paper towel. Staff training to be provided at a staff meeting on the 17th of July 2024 to include, cleaning and checklists, ensuring jobs are completed before checking off and the opening and closing checklist. (Photograph included)

(d)(10)

The toddler nappy changing area has been cleaned and is scheduled for painting by 2nd August 2024. Staff training to be provided at a staff meeting on the 17th of July 2024 to include risk assessments – noting maintenance issues and advising management. (Photograph included)

(d)(11)

A new pedal operated bin has been provided for the toddler nappy changing area. Staff training to be provided at a staff meeting on the 17th of July 2024 to include risk assessments – noting maintenance issues and advising management. (Photograph included)

(d)(12)

The brush has been disposed of and a new brush purchased for the toddler room. Staff training to be provided at a staff meeting on the 17th of July 2024 to include, cleaning and checklists, ensuring jobs are completed before checking off. (Photograph included)

(d)(13)

The rest area rug has been cleaned in the toddler room. Staff training to be provided at a staff meeting on the 17th of July 2024 to include, ensuring a job has been completed before ticking off checklists. Rugs are now included on the “items for washing machine cleaning schedule” (Photograph included)

(d)(14)

The sink in the toddler room has been cleaned. Staff training to be provided at a staff meeting on the 17th of July 2024 to include, ensuring a job has been completed before ticking off checklists. (Photograph included)

(d)(15)

In the toddler room, at the splashback of the sink mirrors have been provided and patches of paintwork have been touched up. Staff training to be provided at a staff meeting on the 17th of July 2024 to include risk assessments – noting maintenance issues and advising management. (Photograph included)

(d)(16)

The skirting board in the toddler room has been cleaned and is scheduled for painting by 2nd August 2024. Staff training to be provided at a staff meeting on the 17th of July 2024 to include risk assessments – noting maintenance issues and advising management. (Photograph included)

(d)(17)

In the toddler room the adult chair has been removed and replaced. Staff training to be provided at a staff meeting on the 17th of July 2024 to include risk assessments – noting maintenance issues and advising management. (Photograph included)

(d)(18)

The children’s step has been cleaned. Staff training to be provided at a staff meeting on the 17th of July 2024 to include, ensuring a job has been completed before ticking off checklists. (Photograph included)

(d)(19)

The highchair straps in the toddler room have been cleaned. Staff training to be provided at a staff meeting on the 17th of July 2024 to include, ensuring a job has been completed before ticking off checklists. (Photograph included)

(e)(1)

The water pressure at the taps in the pre-school sanitary accommodation has been resolved. Staff training to be provided at a staff meeting on the 17th of July 2024 to include risk assessments – noting maintenance issues and advising management. (Photograph included)

### Summary Comment

In respect of the corrective actions taken photographic and documentary evidence was submitted to the office of the Early Years Inspectorate, reviewed by the Early Years Inspector and deemed to meet the regulatory requirement.

The practices as stated will be reviewed on the next inspection.