

# Early Years Inspectorate Regulatory Report

## Pre School

<b>TUSLA Identifier:</b>	TU2023DR002
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<b>Name of Service:</b>	Links Childcare Foxrock
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<b>Address of Service:</b>	Brighton Wood, Brighton Road, Kerry Mount, Foxrock, Co. Dublin
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<b>Eircode:</b>	D18 WPA6
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<b>Name of Registered Provider:</b>	Gillian Kelly
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<b>Service type:</b>	Full Day, Part Time, Sessional
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<b>Date of Inspection:</b>	02/09/2025
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<b>No of pre-school children:</b>	AM	27	PM	26
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<b>Address of the Early Years Inspectorate:</b>	The Brunel Building, Heuston South Quarter, St John's Road West, Dublin 8.
<b>Inspection undertaken by:</b>	S. Early O'Brien & H. Bourke.
<b>Title:</b>	Early Years Inspectors.

### Authority to Inspect

The Tusla Early Years Inspectorate carries out inspections of Early Years Services under Section 58(J) of the Child Care Act 1991 (as inserted by Section 92 of the Child and Family Agency Act 2013).

<b>Conditions if applicable</b>	N/A
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### Description of service

Links Childcare Foxrock is a privately owned early years' service and is one of fourteen centres operated by Links Childcare. The service currently provides sessional, part-time and full day care to pre-school children aged one to six years of age. The hours of operation are between 07:30 and 18:30 each weekday. The premises are located at ground level in a mixed housing development in a residential area of Foxrock, south county Dublin. The service is a purpose-built facility with three care rooms, sanitary accommodation, a catering kitchen, and a staff room. There is an enclosed outdoor space to the front and left-hand side of the premises which is divided into two separate play areas.

### Staffing

The service currently employs ten staff members including a centre manager and a chef. On the day of inspection, six staff members were present and working directly with the children on the inspector's arrival. A senior manager and an area manager who work across a number of early years centres operated by the registered provider, arrived after the inspector's arrival. The registered provider does not work directly in the service.

### Methodology

Tusla's Early Years Inspectorate is the independent statutory regulator of early years services in Ireland. The Child Care Act 1991 (Early Years Services) Regulations 2016 define the duty of a registered provider to ensure the safety and well-being of children and to comply with these regulations. This Act also gives Tusla the authority to assess compliance with the regulations. The purpose of regulation in relation to early years services is to ensure that the care, safety, and well-being of children attending such services is upheld. Inspections of early years services are planned based on the following:

- Previous inspection history
- Any information received in relation to the service

The findings on inspection are based on:

- Information obtained through examination of documentation
- Direct observation
- Discussion with relevant staff

This inspection was unannounced and focused on the area of governance, health, welfare and development of child, safety and records. The inspection may also focus on other areas as required.

The inspection focused on an examination of compliance under the following regulations:

Regulation 9 (1)(a)(b)(2)(3)(4) - Management and recruitment

Regulation 11 (1)(2)(8) - Staffing levels

Regulation 15 (1) – Record in relation to a pre-school child.

Regulation 16 (1)(a)(h)(i)(j)(k) - Record in relation to pre-school service

Regulation 19 (1)(a)(b) - Health, welfare and development of child

Regulation 23 - Safeguarding health, safety and welfare of child

Regulation 24 - Checking in and out and record of attendance

Regulation 25 – First Aid

Regulation 26 – Fire Safety Measures

Regulation 28 – Insurance

Regulation 29 - Premises

A sampling process was used to assess compliance under regulation 15(1) – Record of a pre-school child and regulation 16(1) - Record in relation to pre-school service.

Inspection findings are documented in the inspection report which is first issued in draft format to the service with an opportunity to respond to any findings. Where statutory requirements are identified as not being met, the registered provider must demonstrate how they have rectified the non-compliance and will prevent any non-compliance from re occurring. The Corrective Action and Preventive Action plan (CAPA) will be used to inform decisions about compliance with regulatory requirements. Where the registered provider fails to meet the statutory requirements an escalation process may be commenced.

The inspectorate reserves the right to edit responses received for reasons including clarity, completeness and compliance with administrative and legal processes.

The contents of the report are compiled by the inspectorate body.

## Acknowledgments

The inspectors wish to acknowledge the cooperation of the person in charge, staff and children who were present on the day of the inspection.

### Part III – Management and Staff

#### Regulation 9 – Management and recruitment

(1) A registered provider shall ensure that-

- (a) the service has a designated person in charge and a named person who is able to deputise as required,
- (b) at all times during the period when the pre-school service is being carried on, the designated person in charge or the named person referred to in subparagraph (a) is on the premises, and

(2) A registered provider shall ensure that each employee, unpaid worker and contractor is suitable and competent taking into consideration the nature of the needs of children, including by-

- (a) consideration of references from the person's past employers, if any, and in particular the most recent employer, if any,
- (b) consideration of references from reputable sources in the case of a person who has no past employers,
- (c) consideration of the vetting disclosure received from the National Vetting Bureau of the Garda Síochána in accordance with the Act of 2012 in respect of the person, and
- (d) ensuring, insofar as is practicable, that where a person has lived in a state other than the State for a period of longer than 6 consecutive months, he or she provides police vetting from the police authorities in that state.

(4) A registered provider shall ensure that, without prejudice to the generality of paragraph (2) and subject to paragraphs (5) and (6), each employee working directly with children attending the service holds at least a major award in Early childhood Care and Education at Level 5 on the National Qualifications Framework or a qualification deemed by the Minister to be equivalent.

#### Compliance Information

(1)(b) The service manager was present and in charge of the service when the inspectors arrived at 10:55 on the morning of the inspection and was present in the service for the duration of the inspection.

(2)  
The files of 12 adults were reviewed as part of the inspection. This included 7 staff members who had commenced working in the service since the last inspection on 2<sup>nd</sup> October 2023.

Documentation was reviewed in respect of these adults and met regulatory requirements as follows:

(a)(b) Of the 24 validated, written references that were required, 22 were available from a past employer and 2 from a source other than a past employer.

(c) Garda vetting disclosures were on file and had been obtained for 12 staff members, demonstrating that the service adhered to the re-vetting timeframes as outlined in the Early Years Inspectorate Regulatory Notice, requiring services to renew Garda vetting every three years.

(d) Police vetting was required and available for 8 staff members who had lived outside of the State for a period of more than six months as an adult.

(4)

Records were available demonstrating that all adults employed in the service held a major award in Early Childhood Care and Education at Level 5 or above on the National Qualifications Framework

### Non-Compliance Information

(1)(a)

On the day of inspection, the registered provider had not ensured that there was a named person available to deputise. The named deputy person in charge was not present on the day of inspection and there was no evidence to suggest that another person was named to deputise in their absence.

### Corrective & Preventive Action submitted by the Registered Provider

#### Corrective and Preventive Action

The service has now appointed a designated person to deputise in the absence of the Deputy Manager. The chain of command has been updated accordingly to reflect this arrangement.

#### Supporting documentation submitted

A copy of the updated chain of command for the service has been provided.

### Summary Comment

The inspectorate has deemed that the actions submitted adequately address the non-compliance and will inform the next inspection.

## Part III – Management and Staff

### Regulation 11 - Staffing levels

*(1) Subject to this Regulation, a registered provider shall ensure that there is at all times an adequate number of adults working directly with the children attending the pre-school service.*

*(2) Subject to paragraphs (4) and (5), a registered provider of a full day care service or a part-time day care service shall ensure that at all times the minimum ratio of adults to children specified in column (3) of Part 1 of Schedule 6 opposite a particular reference number specified in column (1) of that Part in respect of the age range of the children specified in column (2) thereof at that reference number is satisfied.*

*(8) Without prejudice to paragraphs (2) to (7)-*

*(a) a registered provider of a pre-school service other than a child-minding service or a sessional pre-school service shall ensure that there are at least 2 adults on the premises at all times,*

### Compliance Information

(1)

An adequate number of adults were working directly with the children at all times during the inspection.

(2)

The minimum ratio of adults to children for full day care services was adhered to at all times during the inspection. There were twenty seven children attending the service being supervised by six adults on the morning of inspection and twenty six children being supervised by six adults in the afternoon.

8(a)

There was a minimum of two adults on the premises at all times during the inspection. This was confirmed on review of the staff roster.

### Part IV – Information and Records

#### Regulation 15 – Record of pre-school child

*(1) A registered provider of a pre-school service other than a pre-school service in a drop-in centre or a temporary pre-school service shall ensure that a record in writing is kept in respect of each pre-school child attending the service containing the following particulars:*

- (a) the name and date of birth of the child;*
- (b) the date on which the child first attended the service;*
- (c) the date on which the child ceased to attend the service;*
- (d) the name and address of a parent or guardian of the child and a telephone number where that parent or guardian or a relative or friend of the child can be contacted during the hours of operation of the service;*
- (e) authorisation for the collection of the child;*
- (f) details of any illness, disability, allergy or special need of the child, together with all the information relevant to the provision of special care or attention;*
- (g) the name and telephone number of the child's registered medical practitioner;*
- (h) record of immunisations, if any, received by the child;*
- (i) written parental consent for appropriate medical treatment of the child in the event of an emergency.*

#### Compliance Information

**(1)(a)-(i)**

Ten children's records were sampled and reviewed. The records detailed the information as required by the regulation.

### Part IV – Information and Records

#### Regulation 16 – Record in relation to pre-school service

*(1) A registered provider shall ensure that a record in writing is kept of the following information in relation to the service:*

- (a) the name, position, qualifications and experience of the person in charge and of every other employee, unpaid worker and contractor;*
- (h) details of attendance by each pre-school child on a daily basis;*
- (i) details of staff rosters on a daily basis;*

*(j) details of any medication administered to a pre-school child attending the service with signed parental consent;*

*(k) details of any accident, injury or incident involving a pre-school child attending the service.*

### Compliance Information

- (1)
- (a) Curriculum Vitae were available on file and reviewed for all staff employed in the service since the last inspection on 2<sup>nd</sup> October 2024.
- (h) Children's attendance was recorded on notebooks on the day of inspection. These records included details of each child's arrival and departure times from the service.
- (i) A record of the staff roster was available and was reflective of the staff present on the day.
- (j) Ten medication records were reviewed and found to be completed appropriately with signatures from both staff and parents.

### Non-Compliance Information

- (1)(k)
- A sample of ten accident and incident records were reviewed and found to be incomplete as follows:
- On five records, the parent's signatures were not dated
  - On two records, the staff signature hadn't been recorded
  - On one record, there was no parent signature.

### Corrective & Preventive Action submitted by the Registered Provider

#### Corrective and Preventive Action

An accident report that was previously noted as missing signature have since been corrected.

The Regional Manager provided refresher training to the crèche management team (Manager and Deputy Manager) on the correct procedures for completing accident report forms.

To further support compliance, the Regional Manager will conduct monthly checks of the accident report book to ensure all records are completed accurately and in line with regulatory requirements.

#### Supporting documentation submitted

Evidence of the training undertaken here has been submitted.

## Summary Comment

The inspectorate has deemed that the actions submitted adequately address the non-compliance and will inform the next inspection.

## Part V - Care of Child in Pre-school Service

### Regulation 19 - Health, welfare and development of child

*(1) A registered provider shall, in providing a pre-school service, ensure that-*

*(a) each child's learning, development and well-being is facilitated within the daily life of the pre-school service through the provision of the appropriate activities, interaction, materials and equipment, having regard to the age and stage of development of the child, and*

*(1) A registered provider shall, in providing a pre-school service, ensure that-*

*(b) appropriate and suitable care practices are in place in the pre-school service, having regard to the number of children attending the service and the nature of their needs.*

## Compliance Information

(1)(a)(b)

### **Basic Needs**

The person in charge reported that all meals are provided by the service for children attending on a full day care basis. On the day of inspection, the children were observed to be eating pasta with spinach and tomato for dinner. Staff advised that alternatives were available, and food preferences were catered for on the day of inspection. Additional helpings were available on request by children. Drinking water was accessible to children throughout the day and all children were given water with their dinner. Younger children were provided with bibs for dinnertime. Children were encouraged to feed themselves and staff supported younger children who needed assistance. Children appeared to enjoy this meal and appeared happy and content within each of the care rooms.

Children's care needs were observed to be met promptly. They were encouraged to toilet independently with adequate supervision observed. Children were encouraged and supported to be independent including cleaning up after their play and meals.

There was a designated nap time in the Dolphin room and children from the Seahorse room were invited into this room if they required a nap. Appropriate sleep mats were available for sleep time for the age of the children attending the service.

### **Supporting Relationships**

Staff interacted warmly with the children throughout the inspection and were observed supporting children in their play. Staff were observed to use encouragement, gentle tones and praise when promoting positive behaviour. Staff provided an appropriate level of supervision whilst supporting the children's independence during play and mealtimes. Transitions to the outdoor area were managed effectively by staff and children attending the Starfish room. Children's choice to remain indoors was respected with alternative activities available and provided under supervision.

Staff described how they record information about each child's day detailing information on food and sleep and how this is made available to parents.

### **Physical and Material Environment**

Care rooms were arranged to provide a range of play materials and areas of interest providing children with the freedom to play and explore. Areas of interest included Montessori equipment, small world toys, construction toys, jigsaws, rest areas with books, home corners and dress up areas. The care rooms provided a range of developmentally appropriate play experiences for the children and were adequately resourced with a variety of materials. Family photos, birthday displays, visual routines and children's artwork were displayed in the care rooms.

The environment was laid out to support the children's independence. Play materials were observed to be accessible to the children on low level shelving. Low level tables and chairs were available in the care rooms.

A fully enclosed outdoor play area was located to the front and left-hand side of the premises. Staff advised that children from each care room have access to the garden daily. The outdoor space is directly accessible from the Seahorse and Dolphin rooms. Children from the Starfish room access this space by crossing a corridor and exiting/entering via an emergency fire door. The play area has a variety of age and stage appropriate equipment.

### **Programme of Activities**

Children were observed to make choices on their own play materials within the environment.

Positive language was observed to be used across the staff team and with the children. Language development was supported in discussions observed both in play and at snack time where the adults encouraged the children to

use words to describe their thoughts and feelings. Children were observed to be familiar with the routine of the day.

### Non-Compliance Information

- (1)
- (a)
- On the day of inspection, it was observed that while some play resources were available in the outdoor area, there was insufficient amounts to extend learning and development for the age range and number of children attending the Starfish room.
- (b)
- At 12:20, two children arrived at the service. On arrival, both children were guided to the Dolphin room, where the younger child was offered her dinner. This took place in a dark room with the blinds down as other children were sleeping but this child did not have sufficient light to see the food she was eating. When asked by the inspector if this was the normal routine, the manager requested the educator in the room to open one blind so that the child could see her food. Once this child had settled, the older child was moved to the Seahorse room for dinner at 12:30. These transitions do not support the social and basic needs of the children and were not effectively managed on the day of inspection.

### Corrective & Preventive Action submitted by the Registered Provider

#### Corrective and Preventive Action

- (1)(a)
- The creche has recently received additional play resources intended for the garden area. At the time of inspection, these items were stored in the storeroom as the management team was awaiting the delivery of a suitable outdoor storage box. This storage solution has since been received, and the resources have now been made available in the garden area for children's use. In addition, staff have been encouraged to extend the indoor curriculum to the outdoor environment by incorporating toys and equipment into outdoor play, thereby promoting greater use of the garden space and supporting holistic learning through outdoor experiences.
- (1)(b)
- If a child arrives late to the Dolphin Room after dinner time and when other children are sleeping, they will be provided their dinner in either the Seahorse Room or the Starfish Room. The management team has discussed the routine for children arriving late with all staff in the Dolphin Room.

#### Supporting documentation submitted

Photographic evidence has been submitted demonstrating the corrective and preventive actions outlined by the registered provider in addition to evidence of staff training.

### Summary Comment

The inspectorate has deemed that the actions submitted adequately address the non-compliance and will inform the next inspection.

### Part VI - Safety

#### Regulation 23 - Safeguarding health, safety and welfare of child

*A registered provider shall ensure that all reasonable measures are taken to safeguard the health, safety and welfare of a pre-school child attending the service and that the environment of the service is safe.*

### Compliance Information

The inspectors found by observation of practice, review of documentation, discussion with staff and inspection of the premises that the registered provider had taken the following steps to safeguard children attending:

#### General Safety:

- The entrance door leading into the service was appropriately secured to prevent children from exiting unsupervised and to restrict unauthorised persons from gaining access to the premises.
- Visitors to the premises were required to sign in on arrival to the premises.
- The toys and play equipment observed in use by the children on the day of inspection were safe and in good working order.
- The registered provider had taken measures to ensure the indoor play environments were safe and free from hazards.
- Medication was stored safely and out of the reach of children.
- Storage facilities for hazardous cleaning materials were inaccessible to children.

#### Infection Control:

- Liquid soap, warm water and paper towels were available to facilitate hand washing in adjoining sanitary accommodation for all four care rooms.
- A system was in place for effective sterilisation of soothers and mouthed toys.
- Individual bed linen was provided for children. Staff stated that bed linen is laundered weekly.
- Cleaning schedules were available in all care rooms and the service appeared clean.
- Good hand washing practices were observed after toileting, before eating and when returning indoors from play.

### Administration of Medication:

- There was written evidence of prior parental consent for the administration of anti-febrile medication and prescribed medication and there were procedures in place to safely administer and document such medication if required.
- Staff adequately detailed the procedures for administering medication if required during discussions with the inspectors.

### Safe Sleep:

- Children were physically monitored while sleeping and sleep checks were documented every ten minutes in a hardback notebook. Discussion with staff demonstrated that they were familiar with safe sleep guidelines.

### Fire Safety:

- On the day of inspection, all emergency exits were observed to be clearly identifiable and were not obstructed.

### Non-Compliance Information

#### General Safety:

1. On the day of inspection, children from the Starfish room were playing in the garden. When it was time to return inside at 11:58am, the adult had to leave the children unsupervised to return in through the Seahorse room to access the main hall to open the fire door for the children to return in from the garden to access their care room. The route and procedure are unsatisfactory as this practice poses a risk to the safety of the adults and children in the service.

#### Infection Control:

2. The following practices were observed by the inspectors on the day of inspection which pose a risk of cross contamination and cross infection for the staff and children:
  - The pedal on the foot pedal bins were not working in the Starfish and Seahorse rooms. Staff and children in the Starfish room were observed to lift the lid of the bin to dispose of used hand towels and other waste products.
  - Tables were not cleaned before and after snack time in the Starfish and Seahorse rooms.
  - Following supervised toileting and handwashing for three children from the Starfish room, instead of being supervised to return to the room individually, the remaining children were observed to sit and crawl on the floor, negating handwashing that had just been observed.

### Action submitted by the Registered Provider

#### Corrective & Preventive Action

##### **General Safety:**

The typical exit route from the side garden is through the adjoining classroom. On the day of the inspection, a newly employed staff member, on her second day of employment, mistakenly believed that the corridor door was the appropriate exit. While the children remained in her line of sight during this time, this was not the correct procedure, and she should not have exited the area.

Following the incident, the staff member received clear guidance and training on the correct exit routes and supervision protocols. She has been instructed to seek immediate support from another staff member, or a member of management should she require assistance in the future. Clear signage has been displayed on the doors.

##### **Infection Control:**

Bins have been ordered and will be checked regularly by the regional manager and creche manager to ensure they are in good working order.

Staff have been reminded to clean the tables before and after snack time as this is normal practice. The manager will monitor staff to ensure adequate cleaning of tables before/after meal times.

Staff have been reminded to provide adequate supervision of children when they finish toileting. This has been included as a training point in the next staff meeting

Ongoing monitoring by creche management – management will conduct spot checks and informal observations to ensure compliance with supervision procedures

#### Supporting documentation submitted

##### **General Safety:**

The registered provider has submitted a copy of re-training records and photographic evidence of door signage.

##### **Infection Control:**

A copy of proof of purchase of bins has been provided in addition to a copy of a staff meeting and training on the corrective and preventing actions submitted.

### Summary Comment

The inspectorate has deemed that the actions submitted adequately address the non-compliance and will inform the next inspection.

### Part VI - Safety

#### Regulation 24 - Checking in and out and record of attendance

*(1) A registered provider shall ensure that each pre-school child attending the service is checked in and out of the service by an employee or an unpaid worker.*

*(3) A registered provider shall ensure that-*

*(a) no person other than-*

*(i) pre-school child attending the service,*

*(ii) a person dropping or collecting such a child,*

*(iii) an employee, or*

*(iv) an unpaid worker, can enter the premises without his or her entry being approved by an employee, and*

*(b) a daily record in writing is kept of the entry on the premises of any such person.*

*(4) A registered provider shall ensure that a record in writing referred to in paragraph (3)(b) is retained for a period of one year from the date to which it relates.*

### Compliance Information

(1)

The person in charge ensured that all children attending the pre-school were checked in and out on the service register.

(3)(a)(i-iv)

The person in charge ensured that no other person other than the agreed list of people had access to the pre-school.

(b)

The person in charge had a record in writing in the form of a visitors' book of all such persons who accessed the pre-school.

(4)

The person in charge was able to demonstrate that the visitors' book was kept for a period of one year from the date to which it relates.

### Part VI - Safety

#### Regulation 25 - First aid

*(1) A registered provider shall ensure that a person trained in first aid for children is, at all times, immediately available to the children attending the pre-school service.*

*(2) A registered provider shall ensure that a suitably equipped first aid box for children-*

*(a) is safely stored in an easily accessible and conspicuous position on the premises, and*

*(b) is available to the children attending the pre-school service at all times.*

#### Compliance Information

(1)

A person trained in first aid responder (FAR) training was immediately available to the children attending the pre-school service. Six staff members hold current FAR certification.

(2)(a)(b)

A suitably equipped first aid box for children was available and safely stored on the premises.

### Part VI - Safety

#### Regulation 26 - Fire safety measures

*(1) A registered provider shall ensure that a record in writing is kept of-*

*(a) any fire drill that takes place in the premises, and*

*(b) the number, type and maintenance record of fire fighting equipment and smoke alarms in the premises.*

*(4) A notice of the procedures to be followed in the event of fire shall be displayed in a conspicuous position in the premises.*

### Compliance Information

(1)(a)

There was evidence of regular fire drills having taken place within the service. The last fire drill took place on the 27<sup>th</sup> August 2025.

(b)

There was a maintenance record of the firefighting equipment and smoke detection system in the premises dated January 2025 and June 25 respectively.

(4)

There was a notice of the procedures to be followed in the event of a fire, displayed within the pre-school rooms.

### Part VI - Safety

#### Regulation 28 - Insurance

*A registered provider shall ensure that the pre-school service is adequately insured.*

### Compliance Information

The registered provider had a valid certificate of insurance which expires on 25<sup>th</sup> March 2026 for a full-day care service which covers a maximum of 66 children.

### Part VII - Premises and Space Requirements

#### Regulation 29 - Premises

*A registered provider shall ensure that the premises of the service are-*

- (b) safe and secure,*
- (c) kept adequately lit, heated and ventilated*
- (d) cleaned, maintained and repaired, as required, and*
- (e) equipped with adequate and suitable sanitary facilities.*

### Compliance Information

(b)  
The service is safe and secure with entry to the service managed effectively. There is a high metal fence surrounding the outdoor area ensuring that nobody can access the service unauthorised or that children can leave unsupervised. Inside the service, children do not have access to any hazardous materials.

(d)

The service appears clean and cleaning checklists are available demonstrating that the service is cleaned and repaired as required.

(e)

There is sufficient and adequate sanitary facilities for the staff and children attending the service.

### Non-Compliance Information

(c)

On the day of inspection at 12:10 there was a malodour in two units of the sanitary accommodation in the main hallway and in the nappy changing room closest to the staff room. While these toilets appeared clean in appearance there was no visible sound from the mechanical ventilation servicing them. This was brought to the attention of one of the managers who agreed to check this out. At 12:45 she advised that a maintenance engineer was due to arrive shortly to assess same.

While it is acknowledged that the maintenance engineer arrived onsite promptly and increased the ventilation setting, the malodour remained. At 14:15 and 15:50 the malodour was still present. This malodour was also noted on the previous inspection on 2<sup>nd</sup> October 2023 and the corrective action submitted by the registered provider failed to address this non-compliance.

### Corrective & Preventive Action submitted by the Registered Provider

#### Corrective and Preventive Action

A full investigation was carried out to identify the source of the malodour in the two affected sanitary units in the main hall. The sewerage and drainage systems were inspected and confirmed to be clear and fully operational.

The toilet areas underwent a deep clean by the cleaning team, including steam cleaning of all tiled surfaces to remove any lingering odours.

Air fresheners have been installed in the affected toilet units to help maintain a pleasant environment. Weekly checks of the toilet areas are now conducted by the manager/deputy manager, and any issues are reported immediately to the regional manager.

#### Supporting documentation submitted

There was no evidence submitted in relation to these corrective and preventive actions.

### Summary Comment

The inspectorate has deemed that the actions submitted adequately address the non-compliance and will inform the next inspection.