

# TUSLA PRE- REGISTRATION REGULATORY INSPECTION REPORT

## Initial Inspection of Proposed New Service

**Tusla I.D:** TU2024CC002

**Name of Service:** Tinga Tinga Creche

**Address of Service:** Midleton Rugby Football Club, Towns Park  
Midleton, Co Cork

**Email Address:** tingatingachildcare@gmail.com

**Name of Proposed Registered Provider:** Manuela Tortora

<b>Type of Proposed Service:</b>	<b>Full Day Care</b>	<input checked="" type="checkbox"/>	<b>Part-Time</b>	<input type="checkbox"/>	<b>Drop-In</b>	<input type="checkbox"/>
	<b>Sessional</b>	<input type="checkbox"/>	<b>Childminding</b>	<input type="checkbox"/>	<b>Temporary</b>	<input type="checkbox"/>

**Proposed service type:** Full Day Care

**Proposed Number of Children:** 44 children – reduced on inspection based on space

**Outcome of the F06 Inspection:**

- The service proposes to cater for children aged from 0 to 3 years on full day care basis.
- 39 children (3 children under 12 months and 14 children aged between 1 and 2 years. 22 children aged between 2 to 3)
- 40 children if there are no children in attendance in the service under 12 months.
- The service proposes to offer full day care service.

**Registered service:** Registered Full Day Care Service for 40 Children

<b>Date of Inspection:</b>	2	3	0	1	2	0	2	4
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**Inspection Undertaken by:** Margaret O Reilly

**Title:** Early Years Inspector

**Tusla Early Years Inspectorate Address:** Administration Building, St Mary's Health Campus  
Gurranabraher, Co. Cork

<b>Rationale for Inspection</b>
<b>Proposed New Service</b>

**Note: For Office use only, to be completed by Registration Office**

**Registration Status:** Registered Full Day Care Service for 40 Children

**Date of Registration:** 26<sup>th</sup> January 2024

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### Authority to Inspect

The Tusla Early Years Inspectorate carries out inspections of Early Years Services under Section 58(D) of the Child Care Act 1991 (as inserted by Section 92 of the Child and Family Agency Act 2013).

<b>Description of Service</b>	Tinga Tinga Creche proposes to operate a full day care service catering for children aged from 0 to 3 years. It will be a privately operated service and proposes to cater for a maximum of 40 children at any one time. The number of children present, will depend on the age group of the children in attendance at any one time. The proposed opening times are from 7:30am to 6pm each day Monday to Friday.
<b>Premises</b>	The service operates from a single storey modular building that is located on the grounds of Midleton Rugby and Football Club situated in the outskirts of Midleton town, Co Cork. The building previously operated as a childcare facility. Recently there was a change in ownership and the building has been refurbished and there is a new astro turf surface placed on the outdoor play area. The service consists of two spacious playrooms named the Wobbler and Toddler room. There is a reception area, designated separate sleep room, kitchen/administration office. Adult and children's toilets and nappy changing facility. There is an enclosed outdoor play area beside the service.
<b>Staffing</b>	Initially when the service opens, it is proposed there will be five staff employed to work directly with the children in the service increasing to six when service is in full operation. The registered provider will not be serviced based. The proposed person in charge and the adults who will work directly with the children will have a recognised qualification in Early Childhood Care and Education.
<b>Methodology</b>	<p>The inspection was an announced inspection to assess compliance with the Childcare Act 1991 (Early Years Services) Regulations 2016 and Childcare Act 1991 (Early Years Services) (Amendment) Regulations 2016. The Inspection focused on regulations under four themes: Governance, Health, Welfare and Development of the Child, Safety and Premises.</p> <p>The findings on inspection based on information obtained through examination of documentation, direct observation, and discussion with relevant staff are documented</p>

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	in the inspection report and taken into consideration when making a decision in relation to the registering application. The Inspectorate reserves the right to edit responses received for reasons including: clarity; completeness; and, compliance with administrative and legal processes. The contents of the report are compiled by the inspectorate body.
<b>Acknowledgement</b>	The Inspector wishes to acknowledge the cooperation of the registered provider and the named person in charge who were present on the day of the inspection.

### Part III - Management and Staff

#### Regulation 9 – Management and Recruitment

*(1) A registered provider shall ensure that—*

*(a) the service has a designated person in charge and a named person who is able to deputise as required.*

#### Requirement met:

The requirement has been met.

(1)

(a) A designated person in charge has been assigned to the service and a named person who can deputise, as required.

Part III - Management and Staff

**Regulation 11 -Staffing Levels**

- (1) *Subject to this Regulation, a registered provider shall ensure that there is at all times an adequate number of adults working directly with the children attending the pre-school service.*
- (8) *Without prejudice to paragraphs (2) to (7)—*
  - (b) *a childminder shall ensure that a second person familiar with the operation of the service and in a position to provide assistance to the childminder in operating the service is, at all times, within close distance of the service and available to attend the service to assist the childminder in the event of an emergency, and*
  - (c) *a registered provider of a sessional pre-school shall ensure that, where the person in charge operates the service single-handedly, a second person familiar with the operation of the service and in a position to provide assistance to the person in charge in operating the service is, at all times, within close distance of the service and available to attend the service to assist the person in charge in the event of an emergency.*

**Requirement met:**

The requirement has been met.

- (1) The fit for purpose inspection was carried out in the absence of children. It is proposed that the children will be ranging in age from 0 to 3 years attending a full day care service. It is proposed initially that there will be 3 adults available to work with the children in the Wobbler Room and 2 adults available to work with the children in the Toddler Room until the service is fully operational and the service operating to maximum capacity. The registered provider will ensure that the correct adult to child ratios is maintained, depending on the number and age range of children availing of full day care, aged under 12 months, aged between 1 and 2 years and 2 and 3 years in attendance each day. A minimum of 2 adults will be on the premises at all times when the service is in operation.
- (8)
  - (b) Not applicable, as the service is not a childminding service.
  - (c) Not applicable, as the service does not intend to operate single-handedly.

Part V - Care of Child in Pre-school Service

**Regulation 20 - Facilities for Rest and Play**

- (1) *Subject to this Regulation, a registered provider shall ensure that—*
- (a) *having regard to the number of pre-school children attending the service, their respective ages and the amount of time they spend on the premises, there are adequate and suitable facilities for each child to play indoors and, where required by these Regulations, outdoors, during the day, and*
  - (b) *there are adequate and suitable facilities for a pre-school child to rest during the day, and in the case of an overnight pre-school service, during the day and the night.*
- (2) *A registered provider—*
- (a) *of a full day care service, a part-time day care service, a sessional preschool service or a childminding service that is registered for the first time on or after 30 June 2016, shall ensure that a suitable, safe and secure outdoor space to which the preschool children attending the service have access on a daily basis is provided on the premises.*
- (3) *A registered provider of a full day care service, a part-time day care service or a childminding service, other than such a service to which paragraph applies, shall ensure that—*
- (a) *a suitable, safe and secure outdoor space to which the pre-school children attending the service have access on a daily basis is provided on the premises, or*
  - (b) *where no such space is provided, the pre-school children attending the service have access on a daily basis to a suitable outdoor space.*

**Requirement met:**

The requirement has been met.

(1)

(a) Suitable indoor play facilities are provided, and a number of interest areas have been developed in both rooms. There are low shelves provided in the playrooms that are accessible to the children. The shelves are stocked with a large selection of age-appropriate activities, equipment and play materials. There was an adequate number of age-appropriate tables, low and highchairs in the rooms suitable for the proposed age group.

There is a designated outdoor play area located beside the service.

(b) There is a designated separate sleep room for the children under two years that will require a sleep while attending the service. There were seven new cots with safety mattresses located in the sleep room. Each of the mattresses were completely covered in a correct fitting waterproof mattress cover. There was adequate space provided between each cot. The bed linen present was adequate with a fitted sheet and cellular blanket provided for each cot. The laundry of bed linen will take place in the sister service located in the same town.

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	<p>For the children aged over two years that require a sleep, there were 10 stacking beds with accompanying mattress and linen, available to accommodate children who may wish to rest or sleep while in attendance. The Toddler Room will be converted into a sleep room when the children want to sleep. The Toddler Room has blinds that will reduce the natural daylight into the room. There was a designated rest area provided in both playrooms consisting of soft seating and floor mats.</p> <p>(2)(a), (3)(a) There is an outdoor play area provided beside the premise. There is a new astro-turf surface in the outdoor play area. The outdoor play area is adequately enclosed with a metal fence and metal gates with gate locks located at adult height around the facility and will be secured when the children are playing outdoors. The outdoor play area is partially covered.</p> <p>(3)(b) Not applicable as the children have access to an outdoor play area located beside the facility.</p>
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### Part V – Care of Children in Pre-School Services

#### Regulation 22 – Food and Drink

*A registered provider shall ensure that adequate and suitable nutritious and varied food and drink is available for each pre-school child attending the pre-school service.*

<b>Requirement met:</b>	<p>The requirement has been met.</p> <ul style="list-style-type: none"> <li>• The service has developed a Healthy Eating policy.</li> <li>• The service proposes to provide breakfast, mid-morning, mid afternoon snack and tea. The parents/guardians will also receive the choice of supplying all the food for their child’s meals and snacks while attending the service.</li> <li>• The service proposes to offer parents and guardians the option of a hot meal provided by a registered food company and will be prepared/reheated and served to the children by the adults in the service.</li> <li>• There is a fridge in each playroom and in the kitchen to store perishable foods.</li> <li>• Crockery and cutlery are available for the children’s use at mealtimes.</li> <li>• The children’s individual water bottles will be accessible to them throughout their attendance at the service.</li> </ul>
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### Part VI – Safety

#### Regulation 23 - *Safeguarding health, safety and welfare of child*

*A registered provider shall ensure that all reasonable measures are taken to safeguard the health, safety and welfare of a pre-school child attending the service and that the environment of the service is safe.*

#### Requirement met:

The requirement has been met.

- The main entrance door and all other doors leading to the outside are secured via a thumb lock security mechanism system. There is a digital key code system to enter the kitchen and sleep room. The entrance gate to the enclosed play area is secured to prevent unauthorised access and the unsupervised exit of a child.
- Cleaning agents and equipment are stored safely in a locked cupboard in the adult toilet. Key is located at adult height on the wall by the cupboard.
- The first aid boxes, one located in each playroom is maintained out of reach of children.
- Low lying electrical sockets are fitted with safety plugs.
- Fire extinguishers are securely wall mounted.
- Tension devices are in place to securely anchor blind cords.
- Childrens' coats and bags are stored on wall hooks.
- The surface temperatures of the electric heaters were recorded at 43.6°C and 44.3°C respectively, which are both below the recommended maximum temperature of 50°C.
- There was thermostatically controlled warm water at all wash hand basins. There were liquid soap dispensers, individual disposable paper hand towels stored in wall dispensers located at an appropriate height were available at all the wash hand basins for hygienic hand washing and hygienic hand drying in the adult and children's toilet facilities.
- The registered provider advised that any mouthed toys are removed from circulation, cleaned and disinfected before returning within the children's reach.
- Lidded, foot pedal operated bins, are available throughout the service including in the children's toilet and nappy changing facilities and in the adult toilet facility.

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### Part VI - Safety

#### Regulation 25 – First Aid

- (1) A registered provider shall ensure that a person trained in first aid for children is, at all times, immediately available to the children attending the pre-school service.
- (2) A registered provider shall ensure that a suitably equipped first aid box for children—
- (a) is safely stored in an easily accessible and conspicuous position on the premises, and
  - (b) is available to the children attending the pre-school service at all times

#### Requirement met:

The requirement has been met.

(1)

The available documentary evidence demonstrates that one of the adults employed at the service holds up to date certification in First Aid Responder (FAR) training. This adult will be available on the premises at all times during the hours of operation.

(2)

(a) Adequately stocked first aid boxes, are safely stored at a high-level in the two care rooms and are accessible only by adults.

(b) First aid supplies will be available to the children at all times throughout the hours of operation.

### Part VI - Safety

#### Regulation 26 – Fire Safety Measures

- (1) A registered provider shall ensure that a record in writing is kept of—
- (a) any fire drill that takes place in the premises, and
  - (b) the number, type and maintenance record of firefighting equipment and smoke alarms in the premises.
- (4) A notice of the procedures to be followed in the event of fire shall be displayed in a conspicuous position in the premises.

#### Requirement met:

The requirement has been met.

(1)

(a) The requirement is met in relation to the provision of a form for recording monthly fire drills.

(b) A document outlining the number and type of firefighting equipment and smoke alarms is available.

According to the maintenance records, the smoke alarm was last tested on 19/01/2024. It was recorded that new fire equipment was serviced in September 2023

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	(4) A fire evacuation notice is clearly displayed in the service and the fire assembly point is signposted.
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### Part VI - Safety

#### Regulation 28 – Insurance

*A registered provider shall ensure that the pre-school service is adequately insured.*

<b>Requirement met:</b>	The requirement has been met. The insurance certificate was available on the premises and demonstrated that the service was adequately insured for a full day care service. The information provided on the insurance certificate included details of the number of children covered which was 44. The start date, which was 08 January 2024, the end date, which was 27 March 2024 and the name and address of the premises. The insurance cover also referred to details regarding, contents, public liability and fire and theft cover.
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### Part VII – Premises and Space Requirements

#### Regulation 29 – Premises

*A registered provider shall ensure that the premises of the service are—*

- (a) of sound and stable structure,*
- (b) safe and secure,*
- (c) kept adequately lit, heated and ventilated,*
- (d) cleaned, maintained and repaired, as required, and*
- (e) equipped with adequate and suitable sanitary facilities*

<b>Requirement met:</b>	The requirement has been met.  (a) From a visual assessment, the premises appears to be of sound and stable structure.  (b) The service has four access/exit points. The entrance/exit gate is secured to prevent unauthorised persons from gaining entry and to reduce the risk of children exiting the outdoor play area, while unsupervised. The entrance door at the front of the building is secured from the exterior by means of a thumb lock system. The outdoor play space is enclosed by a metal fence and a gate with a lock at adult heights. The internal doors, which provide access to the kitchen and the adult sanitary
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facility and sleep room are secured when not in use, to reduce the risk of children accessing these areas, while unsupervised.

(c) • Adequate light in the care rooms, sleep rooms and toilet facilities is supplied by a combination of natural light and wall and ceiling lights, with protective covers.

- Radiator covers have been installed over the radiators in the playrooms. **The** radiators in the other areas are thermostatically controlled, so as not to exceed a surface temperature of 50C.
- The recorded air temperatures of the care rooms ranged from 19°C to 21°C, the care room temperature should be maintained between 18°C and 22°C. The recorded air temperatures of the sleep room was 18°C. The sleep room temperature should be maintained between 16°C and 20°C.
- Natural ventilation is supplied through openable windows in the two care rooms. Openable windows are present in the sleep room and in the children’s and adult toilet facilities and nappy changing facility. There is also mechanical ventilation in the toilet and nappy changing facilities.

(d) Cleaning templates were present, which details daily cleaning of the various areas and equipment within the service, including the main care room, sanitary facilities and the outdoor play environment.

(e) For children’s use, there are four toilets with four wash hand basins available. There is a designated toilet and wash hand basin for the adults. There is three nappy changing facilities and accompanying wash hand basins.

Running water is provided from a public supply.

Wastewater and sewage are removed from the premises by means of a public sewage system.

### Part VII – Premises and Space Requirements

#### Regulation 30 – Minimum Space Requirements

- (1) Subject to paragraphs (2) to (6), a registered provider shall ensure that adequate clear floor space is available in the premises for the work, play and movement of children attending the pre-school service.
- (2) A registered provider of a full day care service or a part-time day care service shall ensure that the minimum amount of clear floor space specified in column (3) of Schedule 7 opposite a particular reference number specified in column (1) of that Schedule in respect of the age range of children specified in column (2) thereof at that reference number is available for each child in that age range attending the service.

#### Requirement met:

The requirement has been met.

(1) Adequate floor space is provided in the care room to enable the free movement of children, as they engage in play and learning activities.

(2) The available clear floor space meets the requirement for a maximum of 40 children if there are no children in attendance in the service under 12 months.

Alternatively, a maximum of 39 children can be accommodated if aged 0 – 3 years (3 children under 12 months and 14 children aged between 1 and 2 years. 22 children aged between 2 to 3).

The maximum number of children in attendance each day will depend on the number of children from each of the age groups on a daily basis.

(1) The Wobbler room measured 52.30 square meters.

The number of children attending under 2 years will depend on the number of children in each age group, attending the full day care service each day. The registered provider stated at time of inspection that the service plans to accommodate in the Wobbler room, three children under 12 months and the remaining children will be aged between one and two years. For example: the service has space to accommodate a maximum of three children aged under one year at 3.5 square meters per child and 14 children aged between one and two years at 2.80 square meters per child.

The Toddler room measured 52.30 square meters. The two rooms are identical in size. The Toddler Room has space to accommodate a maximum of twenty-two children aged between two and three years at 2.35 square meters per child.