# Early Years Inspectorate Regulatory Report
# Pre School

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| **TUSLA Identifier:** | TU2025GY002 |

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| **Name of Service:** | Wild Roots Preschool Oranmore Ltd |

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| **Address of Service:** | Unit 9 First Floor, Phairc an Cholar, Oranmore, Co. Galway |

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| **Eircode:** | H91 07K5 |

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| **Name of Registered Provider:** | Nicola Gavaghan |

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| **Service type:** | Part Time, Sessional |

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| **Date of Inspection:** | 26/02/2026 |

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| **No of pre-school children:** | AM | 15 | PM | 8 |

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| **Address of the Early Years Inspectorate:** | Early Years Inspectorate, Quality and Regulation Directorate, Child and Family Agency, Clinical & Administration Building, Block A (1st Floor- Green Corridor), Merlin Park, Galway. |
| **Inspection undertaken by:** | F Kelly, F Nic Dhonnacha. |
| **Title:** | Early Years Inspectors. |

| **Authority to Inspect** |
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| The Tusla Early Years Inspectorate carries out inspections of Early Years Services under Section 58(J) of the Child Care Act 1991 (as inserted by Section 92 of the Child and Family Agency Act 2013). |

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| **Conditions if applicable** | Not applicable. |

| Description of service |
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| This part-time daycare service is in a multistorey commercial building in the village of Oranmore, Co Galway. It consists of three playrooms, a staff room, office and sanitary areas. There was an enclosed outdoor rooftop dedicated to outdoor play. The service operated a part-time daycare service from 09:30 to 14:30 Monday to Friday. The maximum number of preschool children registered to attend was 77 preschool children aged between 2 and 6 years of age. |
| **Staffing** |
| There were total of nine adults working in the service. The registered provider works in the service on a daily basis. |
| **Methodology** |
| Tusla's Early Years Inspectorate is the independent statutory regulator of early years services in Ireland. The Child Care Act 1991 (Early Years Services) Regulations 2016 define the duty of a registered provider to ensure the safety and well- being of children and to comply with these regulations. This Act also gives Tusla the authority to assess compliance with the regulations. The purpose of regulation in relation to early years services is to ensure that the care, safety, and well-being of children attending such services is upheld. Inspections of early years services are planned based on the following:<br>• Previous inspection history<br>• Any information received in relation to the service<br><br>The findings on inspection are based on:<br>• Information obtained through examination of documentation<br>• Direct observation<br>• Discussion with relevant staff<br><br>This inspection was unannounced and focused on the area of governance, health, welfare and development of child, safety, premises and facilities. The inspection may also focus on other areas as required.<br><br>Inspection findings are documented in the inspection report which is first issued in draft format to the service with an opportunity to respond to any findings. Where statutory requirements are identified as not being met, the registered provider must demonstrate how they have rectified the non-compliance and will prevent any non -compliance from re occurring. The Corrective Action and Preventive Action plan (CAPA) will be used to inform |

decisions about compliance with regulatory requirements. Where the registered provider fails to meet the statutory requirements an escalation process may be commenced.

The inspectorate reserves the right to edit responses received for reasons including clarity, completeness and compliance with administrative and legal processes.

The contents of the report are compiled by the inspectorate body.

## Additional Information

This inspection was triggered because of information received by the early year's inspectorate.

The person in charge attended a Regulatory Compliance Meeting on the 1st of May 2026 and the registered provider and the person in charge attended a 2nd Regulatory Compliance on the 8th of May 2026.

## Acknowledgments

The inspectors wish to acknowledge the cooperation of the registered provider, staff and children who were present on the day of the inspection.

| Part II - Registration and Register |
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| **Regulation 8 - Notification of change in circumstances** |
| *(1) A registered provider of a pre-school service other than a temporary pre-school service shall, subject to paragraph (3), notify the Agency in writing of any proposed change in the details in relation to the pre-school service contained in the register pursuant to section 58C(2) of the Act or Regulation 7(2) at least 60 days before it is proposed that the change would take effect.* |

**Non-Compliance Information**

1. The preschool service did not notify the agency in writing that it was operating the preschool service outside of its registered hours of operation.
   On the day of inspection, there was documented evidence that early year's children were attending the early years' service for longer than the registered 5 hours, from 09:30 to 14:30 for a part-time service. As part of the inspection process, a sample of arrival and departure times of the children and staff were reviewed (in the child/staff attendance record books). On dates from the week of 09/02/26 to the week of 25/02/26, the departure times recorded for the preschool children ranged from 12:30 to 17:20. Nine preschool children were recorded as being collected from the service between 15:30 and 17:20 on dates between the 18/02/26 and the 24/02/26.
2. Six preschool children were recorded as first attending/commencing in the service on 25/08/25. These dates were recorded in both the children's enrollment records and the child attendance record book, which recorded the children's date of birth and the daily attendance records, which were made available for inspection. These children commenced as attending the preschool service prior to the registration date of the new part time service which was 24/10/25.

**Corrective & Preventive Action submitted by the Registered Provider**

**<u>Corrective and Preventive Action</u>**
The following was acknowledged at regulatory compliance meetings on the 01/05/2026 and the 08/05/2026.

- The service was operating outside of the registration status prior to the inspection. The service had taken remedial action and committed to operating within their registration status going forward.

**<u>Supporting documentation submitted</u>**
Submitted copies of emails and text messages that were sent to parent outlining the operational hours of the service.

| Summary Comment |
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| The inspectors have reviewed the actions and evidence submitted. The non-compliance identified under regulation 8 have been adequately addressed and will be reviewed at the next inspection. |

| Part III – Management and Staff |
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| **Regulation 9 – Management and recruitment** |
| *(1) A registered provider shall ensure that-*<br>*(a) the service has a designated person in charge and a named person who is able to deputise as required,*<br>*(b) at all times during the period when the pre-school service is being carried on, the designated person in charge or the named person referred to in subparagraph (a) is on the premises, and*<br>*(c) there is a clear management structure in the service that identifies the lines of authority and accountability in the service and the specific roles and responsibilities of each employee and unpaid worker.*<br>*(2) A registered provider shall ensure that each employee, unpaid worker and contractor is suitable and competent taking into consideration the nature of the needs of children, including by-*<br>*(a) consideration of references from the person's past employers, if any, and in particular the most recent employer, if any,*<br>*(b) consideration of references from reputable sources in the case of a person who has no past employers,*<br>*(c) consideration of the vetting disclosure received from the National Vetting Bureau of the Garda Síochána in accordance with the Act of 2012 in respect of the person, and*<br>*(d) ensuring, insofar as is practicable, that where a person has lived in a state other than the State for a period of longer than 6 consecutive months, he or she provides police vetting from the police authorities in that state.*<br>*(3) The procedures specified in paragraph (2) shall be carried out prior to any person being appointed, assigned or allowed access to or contact with a child attending the pre-school service.*<br>*(4) A registered provider shall ensure that, without prejudice to the generality of paragraph (2) and subject to paragraphs (5) and (6), each employee working directly with children attending the service holds at least a major award in Early childhood Care and Education at Level 5 on the National Qualifications Framework or a qualification deemed by the Minister to be equivalent.*<br>*(7) A registered provider shall ensure that all employees, unpaid workers and contractors are appropriately supervised and provided with appropriate information, and where necessary training, including in relation to the following:*<br>*(a) the policies, procedures and statements of the service specified in Schedule 5.* |

*(b) Part VIIA (inserted by section 92 of the Child and Family Agency Act 2013 (No. 40 of 2013)) of the Act, and*

*(c) these Regulations.*

**Compliance Information**

(2)

Nine files were available in respect of the registered provider, maintenance person, kitchen staff/cleaner, two childcare workers and five adults who work with the school age service. The findings included the following:

(2)(a)

Eleven references were sourced from past employers and validated.

(b)

Seven references were obtained from a source other than a past employer and validated.

(c)

Garda vetting disclosures had been obtained for all nine staff. The service also demonstrated compliance with the Early Years Inspectorate Regulatory Notice requiring services to renew garda vetting every three years.

(d)

International police vetting was available for one adult, as this member of staff had lived in another state for a period longer than six months as an adult.

(3)

The procedures specified in paragraph (2) have been carried out prior to any person being appointed, assigned or allowed access with a child attending the pre-school service.

(4)

Three of four staff who work directly with the preschool children held Early Childhood Care and Education qualifications ranging from Level 5 to 8 on the National Framework of Qualifications.

**Non-Compliance Information**

(1)(a) The registered provider was the designated person in charge. On the 26/02/2026 there was no assigned deputy person in charge for the preschool service when the early years inspectors arrived.

(b) The designated person in charge was not onsite during the morning of the inspection until approximately 10. 55. There were two adults working with the preschool children neither of whom were the deputy person in charge and had no access to the office which contained information required for the inspection.

(c) There was no clear management structure in the service that identified the lines of authority and accountability in the service and the specific roles and responsibilities of each employee and unpaid worker.

(4) One adult working directly with the preschool children, did not provide evidence of they had acquired one of the following:

- A minimum award in Quality and Qualifications Ireland (QQI) at a Level 5 on the National Framework of Qualifications, in Early Childhood Care and Education or a qualification deemed by the Minister to be equivalent.
- An exemption from the qualification requirement and confirmation that the Minister accepts this exemption.

It was acknowledged that the registered provider advised that this adult without a childcare qualification or exemption worked pre-dominantly with school aged children.

(7)(a)

1. Evidence was not available that staff had completed their induction training:
2. Three staff members had not signed the declaration that they had read and understood the service policies and procedures to date. It was acknowledged that the staff had a team meeting on the 4/2/2026 and all staff were advised to complete induction training as soon as possible.
3. While documentation was available for staff probation assessments at one and five months, the registered provider advised these will be carried out at one, three, six and nine months. There was no evidence that any probationary assessments had been carried out to date on file. In addition, the documentation had a different service name.
4. The service did not comply with their own recruitment policy, which specified the procedure to be followed by the registered provider when hiring employees and unpaid workers, (including the steps to be taken to check qualifications and vetting documentation), prior to the employee commencing.

**Corrective & Preventive Action submitted by the Registered Provider**

**Corrective and Preventive Action**

The following were acknowledged at regulatory compliance meetings on the 01/05/2026 and the 08/05/2026.

- There was no roster in place identifying the management structures in operation on the day of inspection, but a staff roster has been implemented since the inspection. The registered provider stated all procedures specified in paragraph (2) will be carried out prior to any person being appointed.
- It was stated they will comply with their own recruitment policy going forward.

**Supporting documentation submitted**

- The registered provider provided a letter stating that the staff member in question had enrolled in an Early Childcare course and would continue to work in the school aged service and would conduct their work placement in the early year's service while they attended their course.
- The manager had provided evidence of recent induction and staff training that all staff had undertaken.

**Summary Comment**

The inspectors have reviewed the actions and evidence submitted. The non-compliance identified under regulation 9 have been adequately addressed and will be reviewed at the next inspection.

## Part III – Management and Staff

### Regulation 10 - Policies, procedures etc. of pre-school service

*A registered provider of a pre-school service shall ensure that the written policies, procedures and statements specified in Schedule 5 are in place for the service.*

**Non-Compliance Information**

The written policies and procedures were not readily available for inspection, the policies were not up to date and accurate, some were available in hard copy in a folder, others were available on the computer. The policies presented were not specific to this part-time service. It was acknowledged that the registered provider stated that management were in the process of reviewing and updating all polices.

**Corrective & Preventive Action submitted by the Registered Provider**

**Corrective and Preventive Action**

The following was acknowledged at regulatory compliance meetings on the 01/05/2026 and the 08/05/2026.

- That the policies and procedures were not readily available on the day of the inspection but had all been reviewed and updated.

**Supporting documentation submitted**

All the required policies were presented at the meetings and met the requirements of the regulation.

**Summary Comment**

The inspectors have reviewed the actions and evidence submitted. The non-compliance identified under regulation 10 have been adequately addressed and will be reviewed at the next inspection.

| Part III – Management and Staff |
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| **Regulation 11 - Staffing levels** |
| *(1) Subject to this Regulation, a registered provider shall ensure that there is at all times an adequate number of adults working directly with the children attending the pre-school service.*<br>*(2) Subject to paragraphs (4) and (5), a registered provider of a full day care service or a part-time day care service shall ensure that at all times the minimum ratio of adults to children specified in column (3) of Part 1 of Schedule 6 opposite a particular reference number specified in column (1) of that Part in respect of the age range of the children specified in column (2) thereof at that reference number is satisfied.*<br>*(8) Without prejudice to paragraphs (2) to (7)-*<br>*(a) a registered provider of a pre-school service other than a child-minding service or a sessional pre-school service shall ensure that there are at least 2 adults on the premises at all times,* |
| **Compliance Information** |
| (2) On the morning of the inspection at 10.00, there were seven preschool children present.<br>- 4 children were aged 2-3 years of age<br>- 3 children were aged 3-4 years of age<br>At 12:00 on the day of inspection, there were 15 preschool children attending the service and 3 adults working with the children.<br>At 15:00 on the day of inspection, there were 8 preschool children attending the service and 2 adults working with the children. |
| **Non-Compliance Information** |
| (1) There were no accurate up to date records/staff roster since the 26/01/2026 to identify if the registered provider had an adequate number of adults working directly with the children attending the pre-school service.<br>(8)(a) The registered provider was unable to provide evidence that there were at least two adults on the premises during the operational hours of the service. |
| **Corrective & Preventive Action submitted by the Registered Provider** |
| <u>**Corrective and Preventive Action**</u><br><br>The following was acknowledged at regulatory compliance meetings on the 01/05/2026 and the 08/05/2026. |

- The staff received a text message at the end of each week with their working hours for the following week, but a staff roster had been implemented since the inspection.

**Supporting documentation submitted**
A copy of the weekly roster was submitted at the regulatory compliance meeting on the 8/05/2026.

**Summary Comment**
The inspectors have reviewed the actions and evidence submitted. The non-compliance identified under regulation 11 have been adequately addressed and will be reviewed at the next inspection.

## Part IV – Information and Records

### Regulation 15 – Record of pre-school child

*(1) A registered provider of a pre-school service other than a pre-school service in a drop-in centre or a temporary pre-school service shall ensure that a record in writing is kept in respect of each pre-school child attending the service containing the following particulars:*

*(a) the name and date of birth of the child.*

*(b) the date on which the child first attended the service.*

*(c) the date on which the child ceased to attend the service.*

*(d) the name and address of a parent or guardian of the child and a telephone number where that parent or guardian or a relative or friend of the child can be contacted during the hours of operation of the service.*

*(e) authorisation for the collection of the child.*

*(f) details of any illness, disability, allergy or special need of the child, together with all the information relevant to the provision of special care or attention.*

*(g) the name and telephone number of the child's registered medical practitioner.*

*(h) record of immunisations, if any, received by the child.*

*(i) written parental consent for appropriate medical treatment of the child in the event of an emergency.*

*(3) A record in writing referred to in paragraph (1) or (2) shall be open to inspection on the premises by-*

*(a) a parent or guardian of a pre-school child but only in respect of the record relating to that child,*

*(b) an employee who is authorised in that behalf by the registered provider, and*

*(c) an authorised person.*

| Compliance Information |
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| (1) Nineteen preschool records were selected and reviewed for children who were attending the service. The records reviewed contained the following particulars:<br>(a) The name and date of birth of each child.<br>(b) The date on which each child first attended the service.<br>(c) There was an area on the registration form where the date when a child would cease to attend the service could be recorded.<br>(d) The names, addresses and telephone number of parents were recorded and information where parents can be contacted during the hours of operation of the service were also available.<br>(f) The documentation available supported the recording of specific illnesses, allergies, disabilities and dietary preferences for children.<br>(g) The name, address and telephone number of each child's general practitioner (GP) was recorded.<br>(3)(a)(b)(c)<br>The records as outlined in paragraph (1) were available for inspection on the 26/02/2026 by the early year's inspectors. |

| Non-Compliance Information |
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| (1)(e) The names and contact details of other adults who were authorised to collect children were not available on the 19 records of a Pre School Child (enrolment form) reviewed on the 26/02/2026.<br>(h) Twelve forms did not provide the information by parents indicating which immunisations their children had received.<br>(i) There was no written parental consent for medical treatment of children in the event of an emergency documented on the Record of Pre-school Child (enrolment form). It was acknowledged that a parental consent was provided for the administration of medication if necessary. |

| Corrective & Preventive Action submitted by the Registered Provider |
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| **Corrective and Preventive Action**<br>The following was acknowledged at regulatory compliance meetings on the 01/05/2026 and the 08/05/2026.<br>• The registered provider acknowledged the records were incomplete on the day of the inspection. The children's records were updated following the inspection.<br>• The children's records contained all the required information at the time of the regulatory compliance meetings. |

**Supporting documentation submitted**
A copy of the updated and reviewed children's records form was submitted at the regulatory compliance meeting.

**Summary Comment**

The inspectors have reviewed the actions and evidence submitted. The non-compliance identified under regulation 15 have been adequately addressed and will be reviewed at the next inspection

## Part IV – Information and Records

**Regulation 16 – Record in relation to pre-school service**

*(1) A registered provider shall ensure that a record in writing is kept of the following information in relation to the service:*

*(i) details of staff rosters on a daily basis;*

**Non-Compliance Information**

(i) There was no up-to-date staff roster maintained in the part-time service with all staff names documented. The last recorded staff sign in record that was available for review had three staff names dated up to 26/01/2026 and one staff name on record up until the week commencing 23/02/2026. The registered provider advised she does not maintain a roster. The register provider stated to the inspectors that a text was sent to staff each Friday with their hours of work for the following week.

**Corrective & Preventive Action submitted by the Registered Provider**

**Corrective and Preventive Action**
The following was acknowledged at regulatory compliance meetings on the 01/05/2026 and the 08/05/2026.

- A weekly staff roster was introduced since the last inspection.

**Supporting documentation submitted**
A copy of the weekly roster was also submitted for review.

**Summary Comment**

The inspectors have reviewed the actions and evidence submitted. The non-compliance identified under regulation 16 has been adequately addressed and will be reviewed at the next inspection

## Part V - Care of Child in Pre-school Service

### Regulation 19 - Health, welfare and development of child

*(1) A registered provider shall, in providing a pre-school service, ensure that-*

*(a) each child's learning, development and well-being is facilitated within the daily life of the pre-school service through the provision of the appropriate activities, interaction, materials and equipment, having regard to the age and stage of development of the child.*

### Compliance Information

- Children's drinks were available to the children throughout the day. The drinks were located on a low-level counter.
- Children washed their hands before mealtimes. Children were accompanied to the sanitary area to wash their hands.
- There were a range of soft seating options in the playrooms for the children to sit and relax. These areas were used on numerous occasions.
- The children got to spend time in the outdoor area each day. The outdoor play area was used in the afternoon on the day of the inspection.
- The playrooms were well designed and were well equipped with toys and equipment suitable for the age profile of the children attending.
- The staff were observed to be caring and supportive in their interactions with the children. The staff interacted in a positive way with the children e.g. they sat at the children's level, maintained good eye contact and spoke in a caring manner during nappy changing procedures and while they sat with the children doing activities.
- The children were asked what song they wanted to listen to while they ate their main meal.

### Non-Compliance Information

Each child's learning, development and well-being were not facilitated with the daily life of the preschool service because:

1. On the day of inspection, there was an overreliance on adult directed play in the Fawn playroom during the morning session. Child directed play (where a child decides and leads the play in a way in which they want) was not observed. One child was observed playing in the home area for a number of minutes, they put a doll into a pram and were bringing the doll for a walk around the room, when a staff member intervened and took the pram and doll away from the child and was heard saying " You aren't bringing

that doll for a walk, you have to sit down and do a puzzle". The child sat for a few minutes but eventually returned to the home area and returned to play with the dolls. When asked by the inspector why the child was not allowed to play with the pram, the staff member said they tend to go quickly around the room with it. That was not observed on inspection.

2. The children all sat in the soft seating area for a period (25 minutes) while the transition of sessional children leaving the service and other children arriving was taking place. Two staff members sat with the children. During this time one staff member read a story to a group of 15 children. After a short time, one child was observed getting a different book from the box and proceeded to look at it. The child was called on a number of times to listen to the story. A staff member then removed this book from the child and told them to listen to the story. The inspector asked the staff member who picked the book that was read to the children. Two staff members provided different answers. One staff member said the staff always pick the book and another staff member stated a child picked the book yesterday.
3. The children did not get to decide where they could sit at lunch time. When they returned from washing their hands, a staff member had placed their labelled placemats on the table, which was an indicator of where they should sit. The inspector suggested that the children could decide where they wanted to sit during their mealtimes. The staff member let the children sit where they wanted.

**Corrective & Preventive Action submitted by the Registered Provider**

**Corrective and Preventive Action**

The following was acknowledged at regulatory compliance meetings on the 01/05/2026 and the 08/05/2026.

- Staff training had been conducted to implement child led play and more autonomy for children around activities and seating at mealtimes.

**Supporting documentation submitted**

On the 12/05/26 a copy and evidence of a staff meeting on the where child lead activities and choice were discussed.

**Summary Comment**

The inspectors have reviewed the actions and evidence submitted. The non-compliance identified under regulation 19 have been adequately addressed and will be reviewed at the next inspection

## Part VI - Safety

**Regulation 23 - Safeguarding health, safety and welfare of child**

*A registered provider shall ensure that all reasonable measures are taken to safeguard the health, safety and welfare of a pre-school child attending the service and that the environment of the service is safe.*

### Compliance Information

**General Safety:**

- There was a buzzer access system into the main entrance front door.
- The outdoor play was on the first floor of the building. The area was secure so that children could not leave the area unsupervised and unauthorised persons could not enter the area.
- Staff supervised all children by both sight and sound in all areas.
- Fire doors throughout the building were unobstructed.
- Cleaning products were inaccessible to the preschool children.

**Infection Control:**

- There was a fridge in the ECCE Fawn Preschool playroom for the safe storage of perishable food belong to the preschool children.

### Non-Compliance Information

**Infection Control:**

1. There was no foot pedal operated, airtight and sealable nappy bin in the designated nappy changing area. There was a black lidded hand touch bin. This posed a risk of cross infection and needed to be replaced.
2. The correct nappy changing procedures were not observed during nappy changing. The nappy mat as not wiped down before or after 2 of the 3 procedures observed. The staff hands or the children's hands were not washed during 2 of the 3 procedures observed. This was at variance with the nappy changing policy that was available on the day and may pose a risk of cross infection.
3. On the day of inspection, the children's piece of fruit that they received after their main meal was placed directly down on the table, rather than on a plate or bowl and may pose a risk of cross infection.

### Action submitted by the Registered Provider

**Corrective & Preventive Action.**

The following were acknowledged at regulatory compliance meetings on the 01/05/2026 and the 08/05/2026.

- The nappy disposal bin was replaced with a foot pedalled, airtight and sealable bin.

- The nappy changing policy and records for recording nappy changing were revised and staff received training on the revised policies.
- Appropriate crockery and cutlery will be used at mealtimes.

**Supporting documentation submitted:**
Photograph of the new bin was submitted and a copy of revised nappy changing procedures and evidence that staff had received training on the revised policy was submitted.

**Summary Comment**

The inspectors have reviewed the actions and evidence submitted. The non-compliance identified under regulation 23 have been adequately addressed and will be reviewed at the next inspection

## Part VIII - Notifications and Complaints

**Regulation 32 – Complaints**

*(1) A registered provider shall ensure that the complaints policy of the service specifies-*

*(a) the procedure to be followed by a person for the purposes of making a complaint in relation to the service,*

*(b) the manner in which such a complaint shall be dealt with, and*

*(c) the procedures for keeping a person who makes such a complaint informed of the manner in which it is being dealt with.*

*(2) A registered provider shall ensure that-*

*(a) a record in writing is kept of a complaint made to the provider in respect of the pre-school service, and*

*(b) the complaint is duly dealt with in accordance with the provider's complaints policy.*

**Compliance Information**

(1)(a) The registered provider indicated in the Complaints Policy, that the service welcomes any suggestions, recommendations or comments made by children or parents/guardians in relation to the childcare service. It gives details on the procedures to follow should someone want to make a complaint.

(b) The policy indicated that complaints are dealt with in an open, impartial and in a confidential manner. If the person making the complaint was not satisfied with the outcome of the formal investigation, they were advised to make a written request to go to an independent mediator or panel.

(2)(a) The registered provider had a record of a complaint that was received in the form of an email, there was little evidence of how a complaint was being dealt with as the complaint was on going and the inspectorate team were informed that a meeting with the person making the complaint was arranged for the afternoon of the inspection.

(b) A record of the complaint in the form of an email was open to inspection on the premises by an authorised person.

| Part VI - Safety |
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| **Regulation 24 - Checking in and out and record of attendance** |
| *(1) A registered provider shall ensure that each pre-school child attending the service is checked in and out of the service by an employee or an unpaid worker.* |
| **Non-Compliance Information** |
| (1) An accurate record of each preschool child's attendance was not maintained daily. The attendance books were poorly maintained. Several corrections were noted with a correction fluid and another time/date/name recorded. It was difficult to accurately assess the information.<br>On the day of inspection, an accurate record of the children was not maintained. Only 10 preschool children were recorded in the attendance book labelled "ECCE children". The remaining 9 registered preschool children were recorded in two other school age registers. Early years children that arrived at the service at approximately 11:30 were not recorded as attending the preschool session. These 9 preschool children were recorded as attending the service until 15:30 and 17:20 on dates between the 18/02/26 and the 24/02/26. This was at variance with the services drop off and collection of children policy where it stated that children's attendance must be recorded on a daily basis. This posed a risk to both staff and children in the event of an emergency. |
| **Corrective & Preventive Action submitted by the Registered Provider** |
| **<u>Corrective and Preventive Action</u>**<br>The following was acknowledged at regulatory compliance meetings on the 01/05/2026 and the 08/05/2026.<br>• The child attendance record books have been amended.<br>• The service will be using an electronic childcare application going forward from September 2026. |

| Summary Comment |
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| The inspectors have reviewed the actions and evidence submitted. The non-compliance identified under regulation 24 has been adequately addressed and will be reviewed at the next inspection |